



Department of Health

RFP # 20305

Durable Medical Equipment Maintenance and Repair RFP

Questions and Answers Posted June 05, 2023

Question #	Corresponding RFP Section	Question	Answer
1.	3.0	If a manufacturer does not offer certification of service for a specific type of DME equipment (non life-support), can vendor use its expertise to generate a checkout procedure to verify proper operation?	Yes.
2.	3.0	Is it preferred that the Vendor has an ISO certification (i.e., ISO 13485:2016 Medical devices — Quality management systems)?	This is not a required or preferred qualification. Bidders should include any certifications that are relevant to the Scope of Work contained in the RFP in the Bidder's proposal.
3.	4.1.1	What are the specific quantities for each ventilator model/manufacturer?	LTV 1200- 1,715 EV 300- 500 Ventec VOCSN V Pro- 463 Ventec VOCSN VCSN Pro- 2379 Ventec VOCSN VC Pro- 174

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4.	4.1.1	<p>What size are the oxygen tanks? Are they aluminum or steel? Are they standard post tops or “grab and goes”?</p>	<p>There are 3 different size Oxygen Tanks, 680L being the largest size.</p> <p>Some have permanent regulators attached, and some have the regulators separate that can be attached. Some have toggles and some do not.</p>
5.	4.1.1	<p>What are the specific quantities and location for each Xray machine model/manufacturer?</p> <ul style="list-style-type: none"> ◦ Are units in shipping crates? ◦ Are all of these systems associated with a digital detector for capturing images? ◦ If so, what capture devices(detectors) are associated with the GE AMX4+'s and the Fuji portable x-ray systems? ◦ Have the portable systems been charged regularly? Not at all? Intermittently? ◦ Have the batteries for the detectors been charged regularly? Not at all? Intermittently? ◦ What software version are the digital portions of the systems running? 	<p>Yes, almost all X-ray machines are in shipping crates.</p> <p>It is unknown if there is a digital detector.</p> <p>The portable systems have not been charged.</p> <p>The batteries for the detectors have not been charged.</p> <p>Unknown what software version the digital portions are running on.</p>
6.	4.1.1	<p>Are we following manufacturer recommended PM intervals/schedule at inception of contract for ventilators?</p>	<p>There is a pre-identified subset of DME that are in a current PM Cycle and have batteries that are kept at a full charge (per Manufacturer’s specifications). Current PM Cycle will continue to be followed.</p> <p>For items not on a current PM Schedule, manufacturer PM intervals will be implemented.</p>

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7.	4.1, 4.1.1	Is any of the PM or repair work allowed to be done at any of the 6 warehouses where the medical equipment is currently housed, most specifically for the X-Ray machines, which are large, heavy and cumbersome to package and ship.	<p>Yes, it is possible that PM or repair work may be conducted on site at identified warehouse locations if space is available to do so.</p> <p>In the event this is necessary, the Contractor will notify the NYS DOH Office of Health Emergency Preparedness Logistics Team by email at nysmerc@health.ny.gov . The email must contain the Model, Make and Serial number of the piece(s) of equipment needing PM or repair(s) on site. The requests for PM or repair work to be done on site must be requested in and approved by the NYS DOH Office of Health Emergency Preparedness Logistics Team in advance.</p>
8.	4.1, 4.1.1	<p>Would NYSDOH allow PMs of these items to be performed onsite at the NYSDOH facility?</p> <p>Transporting these systems is a concern (glassware, High \$).</p>	See response to question number 7.
9.	4.1, 4.1.1	Are all of the devices containing batteries kept to full charge at the 6 warehouses.	No, not all. There is a pre-identified subset of DME that are in a current PM Cycle and have batteries that are kept at a full charge (per Manufacturer's specifications).
10.	4.1, 4.1.1	Is there a current PM schedule in place?	Yes, there is a pre-identified subset of DME that are in a current PM Cycle and have batteries that are kept at a full charge (per Manufacturer's specifications).
11.	4.1, 4.1.1	Can NYSDOH provide a breakdown of equipment at each facility?	At this time, DME is still being moved between the six (6) warehouses.

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12.	4.1, 4.1.1	Can NYSDOH provide an inventory of all items in the stockpile, including serial number, make, model, current age, or date of manufacture? Based on the current age, ventilators may already be overdue for their required maintenance.	<p>At this time, DME is still being moved between the six (6) warehouses and there is a pre-identified subset of DME that are in a current PM Cycle and have batteries that are kept at a full charge (per Manufacturer's specifications).</p> <p>As this is currently a fluid listing, The selected Bidder will be provided with a breakdown of assets at each facility including all DME details (make/model, serial number, PM schedule etc.) at the time of award.</p>
13.	4.1, 4.1.1	Will the vendor be responsible for purchasing replacements for expired consumables on behalf of NYSDOH?	<p>No, expired consumables for the use of the DME (circuits for example) will be purchased by NYSDOH.</p> <p>Consumables that are needed for PM should be purchased by the vendor and included in the cost of the PM.</p>
14.	8.0	Is there a projected date of RFP award?	<p>Notification of award will occur as soon as the Award Recommendation is approved.</p> <p>The anticipated contract start date is 1/1/2024.</p>
15.	Attachment B	Are the quantities for DME equipment referenced in line item 2-8, Attachment B expected to be completed in 2024 and each year after?	The quantities listed in Attachment B would be the maximum quantity for each type of DME that could be completed each year, based upon Manufacturers Specifications.

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16.	Attachment B	<p><i>As referenced in Attachment B, Paragraph 2, last sentence:</i></p> <p>“This single bid price per unit per Type of DME includes the cost of Preventative Maintenance and/or repairs required on the DME for Emergency Services will be reimbursed pursuant to protocols delineated in Section 4.1.2 of the RFP.”</p> <ul style="list-style-type: none"> ◦ Should the repair cost be included in the PM price per unit (as seen on Attachment B) as indicated in the statement above? 	Yes, just not the cost of parts related to repairs.