



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

LISA J. PINO, M.A., J.D.
Executive Deputy Commissioner

July 31, 2020

DAL: DAL 20-19
SUBJECT: ACF Legal Services Agencies and
Community Resources Providing
Resident Advocacy Services Guide

Dear Adult Care Facility Administrator:

This letter is to inform you that the Adult Care Facility (ACF) Legal Services Agencies and Community Resources Providing Resident Advocacy Services Guide (“Guide”) has been updated, reordered and revised with the most current information, including free legal and resident advocacy services and Office for the Aging contacts located at the end of the Guide. Please update your copy with this information.

ACF Regulations found in 18 NYCCR §§487.5(f)(5), 488.5(e)(7) and 490.5(f)(7) require that “...in addition to the prescribed termination notice, the operator shall furnish to the resident a list of agencies, including the Long Term Care Ombudsman Program, providing free legal services and agencies engaged in resident advocacy services within the geographic vicinity of the facility. Such lists must be provided or approved by the Department and shall include names, addresses and telephone numbers...” Operators are responsible to review the information in the Guide for accuracy prior to providing it to the resident.

Annually, the Division of ACF and Assisted Living Surveillance reviews the information contained in the Guide and updates as appropriate. If additional agencies are identified or other updates are necessary, please contact Ms. Kristen Pergolino, of my staff, at (518) 408-1133 or via email to acinfo@health.ny.gov.

Sincerely,

Heidi L. Hayes, Acting Director
Division of Adult Care Facility
and Assisted Living Surveillance

Enclosure

cc: B. Barrington
P. Hasan
J. Pinto
N. Nickason
J. Van Dyke
K. Pergolino



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

LISA J. PINO, M.A., J.D.
Executive Deputy Commissioner

LEGAL SERVICES AGENCIES

AND

COMMUNITY RESOURCES

PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

Division of Adult Care Facility and Assisted Living Surveillance
875 Central Avenue
Albany, New York 12206
acinfo@health.ny.gov
(518) 408-1133

Revised: 11/11, 9/14, 11/15, 3/16, 11/16, 1/18, 3/19, 6/19, 11/19, 7/20

Table of Contents

Table of Contents

HOW TO USE THIS DOCUMENT	8
DOH-5237 30 DAY NOTICE OF TERMINATION.....	10
ALL UPSTATE COUNTIES.....	12
CAPITAL DISTRICT REGIONAL OFFICE.....	13
ALBANY COUNTY	14
<i>Legal Aid Society of Northeastern NY (Albany Office)</i>	<i>14</i>
<i>Albany County Department of Social Services</i>	<i>14</i>
CLINTON COUNTY.....	15
<i>Clinton County Department of Social Services</i>	<i>15</i>
<i>Legal Aid Society of Northeastern NY (Plattsburgh Office)</i>	<i>15</i>
COLUMBIA COUNTY	16
<i>Columbia County Department of Social Services</i>	<i>16</i>
<i>Legal Aid Society of Northeastern New York (Albany Office).....</i>	<i>16</i>
DELAWARE COUNTY	17
<i>Delaware County Department of Social Services</i>	<i>17</i>
<i>Legal Aid Society of Mid-New York.....</i>	<i>17</i>
<i>Legal Aid of Mid New York.....</i>	<i>17</i>
<i>Legal Aid Society of Mid New York (Binghamton Office).....</i>	<i>17</i>
ESSEX COUNTY.....	18
<i>Essex County Department of Social Services</i>	<i>18</i>
<i>Legal Aid Society of Northeastern NY (Plattsburgh Office)</i>	<i>18</i>
FRANKLIN COUNTY	19
<i>Franklin County Department of Social Services</i>	<i>19</i>
<i>Legal Aid Society of Northeastern NY (Plattsburgh Office)</i>	<i>19</i>
FULTON COUNTY.....	20
<i>Fulton County Department of Social Services</i>	<i>20</i>
<i>Legal Aid Society of Northeastern New York (Amsterdam Office)</i>	<i>20</i>
GREENE COUNTY	21
<i>Greene County Department of Social Services</i>	<i>21</i>
<i>Legal Aid Society of Northeastern New York (Albany Office).....</i>	<i>21</i>
HAMILTON COUNTY	22
<i>Hamilton County Department of Social Services</i>	<i>22</i>
<i>Legal Aid Society of Northeastern NY (Plattsburgh Office)</i>	<i>22</i>
MONTGOMERY COUNTY.....	23
<i>Montgomery County Department of Social Services</i>	<i>23</i>
<i>Legal Aid Society of Northeastern New York (Amsterdam Office)</i>	<i>23</i>
OTSEGO COUNTY.....	24
<i>Otsego County Department of Social Services.....</i>	<i>24</i>
<i>Legal Aid Society of Mid New York (Utica Office).....</i>	<i>24</i>
RENSSELAER COUNTY	25
<i>Rensselaer County Department of Social Services</i>	<i>25</i>
<i>Legal Aid Society of Northeastern New York (Albany Office).....</i>	<i>25</i>
SARATOGA COUNTY	26
<i>Saratoga County Department of Social Services.....</i>	<i>26</i>

Table of Contents

Legal Aid Society of Northeastern New York (Saratoga Springs Office) 26

SCHENECTADY COUNTY 27

Schenectady County Department of Social Services 27

Legal Aid Society of Northeastern New York (Albany Office) 27

SCHOHARIE COUNTY 28

Schoharie County Department of Social Services 28

Legal Aid Society of Northeastern New York (Amsterdam Office) 28

WARREN COUNTY 29

Warren County Department of Social Services 29

Legal Aid Society of Northeastern New York (Saratoga Springs Office) 29

WASHINGTON COUNTY 30

Washington County Department of Social Services 30

Legal Aid Society of Northeastern New York (Saratoga Springs Office) 30

CENTRAL NEW YORK REGIONAL OFFICE..... 31

BROOME COUNTY 32

Broome County Department of Social Services..... 32

Legal Aid Society of Mid-New York (Binghamton Office) 32

The Deposit Foundation..... 32

CAYUGA COUNTY 33

Cayuga County Department of Health & Human Services 33

Human Rights Commission..... 33

Human Services Coalition..... 33

CHENANGO COUNTY..... 34

Chenango County Department of Social Services..... 34

Legal Aid Society 34

CORTLAND COUNTY 35

Cortland County Department of Social Services..... 35

Legal Services of Central New York, Inc. 35

HERKIMER COUNTY 36

Herkimer County Department of Social Services..... 36

Legal Aid Society of Mid-New York (Utica Office)..... 36

JEFFERSON COUNTY 37

Jefferson County Department of Social Services 37

Legal Aid Society of Mid-New York (Watertown Office) 37

LEWIS COUNTY 38

Lewis County Department of Social Services..... 38

Legal Aid Society of Mid-New York (Utica Office)..... 38

Legal Aid Society of Mid-New York (Watertown Office) 38

MADISON COUNTY..... 39

Madison County Department of Social Services..... 39

Legal Aid Society of Mid-New York (Utica Office)..... 39

Catholic Charities (Utica Office)..... 39

ONEIDA COUNTY 40

Oneida County Department of Social Services..... 40

McMahon & Grow, Attorneys 40

Central Association for the Blind..... 40

Catholic Charities (Utica Office)..... 40

Catholic Charities (Rome Office)..... 40

Catholic Charities (Oneida Office)..... 40

Table of Contents

Resources Center for Independent Living 40
Legal Aid Society of Mid-New York (Utica Office)..... 40
ONONDAGA COUNTY 41
 Onondaga County Department of Social Services 41
OSWEGO COUNTY 42
 Oswego County Department of Social Services 42
 Legal Services of Central New York (Oswego Office) 42
ST. LAWRENCE COUNTY 43
 St. Lawrence County Department of Social Services 43
 Legal Aid Society of Northeastern New York (Plattsburgh Office)..... 43
TIOGA COUNTY 44
 Tioga County Department of Social Services 44
 Legal Assistance of Western NY, Inc...... 44
TOMPKINS COUNTY 45
 Tompkins County Department of Social Services..... 45
 Legal Assistance of Western NY, Inc...... 45
LONG ISLAND REGIONAL OFFICE **46**
NASSAU COUNTY 47
 Nassau/Suffolk Law Services..... 47
 Nassau County Department of Social Services 47
 Community Legal Assistance Corp. 47
 Jewish Association for Services for the Aged 47
SUFFOLK COUNTY 48
 Nassau/Suffolk Law Services..... 48
 Suffolk County Department of Social Services 48
 Suffolk County Department of Social Services **Error! Bookmark not defined.**
 Suffolk County Department of Social Services 48
 Jewish Association for Services to the Aged 48
 Legal Aid Society of Suffolk County 48
 Long Island Advocacy Center, Inc. 48
 Touro College..... 48
METROPOLITAN REGION **49**
NEW YORK CITY 50
 Legal Services NYC 50
 Mobilization for Justice, Inc. (formerly MFY Legal Services) 50
BRONX 51
 Legal Aid Society – Bronx Office..... 51
KINGS COUNTY (BROOKLYN)..... 52
 Legal Aid Society – Brooklyn Office 52
NEW YORK COUNTY (MANHATTAN) 53
 Legal Aid Society – Harlem Office 53
QUEENS (INCLUDING THE ROCKAWAYS)..... 54
 Legal Aid Society – Queens Office 54
 Legal Services for the Elderly in Queens (JASA) 54
RICHMOND COUNTY (STATEN ISLAND)..... 55
 Legal Aid Society – Staten Island Office 55
DUTCHESS COUNTY 56
 Dutchess County Department of Community and Family Services 56

Table of Contents

<i>Dutchess County Department of Mental Hygiene</i>	56
<i>Dutchess County Bar Association</i>	56
<i>Dutchess County Community Action Agency</i>	56
<i>Dutchess County – Public Defender</i>	56
<i>Family Services, Inc.</i>	56
<i>Legal Services of the Hudson Valley</i>	56
<i>Dutchess County Community Action</i>	56
ORANGE COUNTY	57
<i>Orange County Department of Social Services</i>	57
<i>Orange County Department of Social Services</i>	57
<i>Legal Services of Hudson Valley</i>	57
PUTNAM COUNTY	58
<i>Putnam County Department of Social Services</i>	58
<i>Putnam County Legal Aid Society, Inc.</i>	58
ROCKLAND COUNTY	59
<i>Rockland County Department of Social Services</i>	59
<i>Legal Aid Society of Rockland County, Inc.</i>	59
<i>Legal Services of the Hudson Valley</i>	59
SULLIVAN COUNTY	60
<i>Sullivan County Division of Health & Family Services</i>	60
<i>Legal Services, Hudson Valley (Main Office)</i>	60
<i>Sullivan Legal Aid Panel, Inc.</i>	60
ULSTER COUNTY	60
<i>Ulster County Department of Social Services</i>	61
<i>Kingston AARP #2039</i>	61
<i>Mid-Hudson Legal Services, Inc.</i>	61
<i>Mid-Hudson Senior Citizen Law Project</i>	61
<i>Ulster County Crime Victims Assistance Program</i>	61
<i>Ulster County Consumer Affairs</i>	61
WESTCHESTER COUNTY	62
<i>Westchester County Department of Social Services</i>	62
<i>Legal Services of the Hudson Valley</i>	62
<i>Westchester Hispanic Coalition</i>	62
<i>Mount Vernon Office for the Aging</i>	62
WESTERN REGIONAL OFFICE	63
ALLEGANY COUNTY	64
<i>Allegany County Department of Social Services</i>	64
<i>New York Connects</i>	64
<i>Legal Assistance of Western N.Y./Southern Tier Legal Services</i>	64
<i>Center for Elder Law & Justice</i>	64
<i>NYS Division of Human Rights (Rochester Office)</i>	64
CATTARAUGUS COUNTY	65
<i>Cattaraugus County Department of Social Services</i>	65
<i>Southern Tier Legal Services/Legal Assistance of Western NY</i>	65
<i>NYS Division of Human Rights (Buffalo Office)</i>	65
<i>Center for Elder Law & Justice</i>	65
CHAUTAUQUA COUNTY	66
<i>Chautauqua County Department of Social Services</i>	66
<i>NYS Division of Human Rights (Buffalo Office)</i>	66

Table of Contents

<i>Legal Assistance of Western N.Y./Southern Tier Legal Services</i>	66
<i>Center for Elder Law & Justice</i>	66
CHEMUNG COUNTY	67
<i>Chemung County Department of Social Services Human Resource Center</i>	67
<i>Chemung County Neighborhood Legal Services, Inc.</i>	67
<i>Neighborhood Justice Project</i>	67
ERIE COUNTY.....	68
<i>Erie County Department of Social Services</i>	68
<i>Protective Services for Older Adults</i>	68
<i>NYS Division of Human Rights (Buffalo Office)</i>	68
<i>Mental Health Association of Erie County</i>	68
<i>Center for Elder Law & Justice</i>	68
GENESEE COUNTY	69
<i>Genesee County Department of Social Services</i>	69
<i>NYS Division of Human Rights (Rochester Office)</i>	69
<i>Neighborhood Legal Services, Inc.</i>	69
<i>Legal Assistance of Western NY</i>	69
<i>Center for Elder Law & Justice</i>	69
LIVINGSTON COUNTY	70
<i>Livingston County Department of Social Services</i>	70
<i>NYS Division of Human Rights (Rochester Office)</i>	70
<i>Legal Assistance of Western NY (Southern Tier Legal Services)</i>	70
MONROE COUNTY	71
<i>Monroe County Department of Human Services</i>	71
<i>NYS Division of Human Rights (Rochester Office)</i>	71
<i>Legal Aid Society of Rochester, NY, Inc.</i>	71
<i>Volunteer Legal Services Project of Monroe County, Inc.</i>	71
<i>Legal Services for Adults</i>	71
<i>Monroe County Legal Assistance Corporation</i>	71
NIAGARA COUNTY	72
<i>Niagara County Department of Social Services</i>	72
<i>NYS Division of Human Rights (Buffalo Office)</i>	72
<i>Center for Elder Law & Justice</i>	72
ONTARIO COUNTY	73
<i>Ontario County Department of Social Services</i>	73
<i>NYS Division of Human Rights (Rochester Office)</i>	73
<i>Legal Assistance of Western New York, Inc.</i>	73
ORLEANS COUNTY	74
<i>Orleans County Department of Social Services</i>	74
<i>NYS Division of Human Rights (Rochester Office)</i>	74
<i>Neighborhood Legal Services</i>	74
<i>Center for Elder Law & Justice</i>	74
SCHUYLER COUNTY.....	75
<i>Schuyler County Department of Social Services</i>	75
<i>NYS Division of Human Rights (Rochester Office)</i>	75
<i>The Neighborhood Justice Project</i>	75
SENECA COUNTY	76
<i>Seneca County Department of Social Services</i>	76
<i>Legal Assistance of Western NY</i>	76
<i>NYS Division of Human Rights (Rochester Office)</i>	76

Table of Contents

STEBEN COUNTY.....	77
<i>Steuben County Department of Social Services.....</i>	77
<i>Southern Tier Legal Services.....</i>	77
<i>NYS Division of Human Rights (Rochester Office).....</i>	77
WAYNE COUNTY.....	78
<i>Wayne County Department of Social Services.....</i>	78
<i>NYS Division of Human Rights (Rochester Office).....</i>	78
<i>Legal Aid Society of Wayne County.....</i>	78
WYOMING COUNTY.....	79
<i>Wyoming County Department of Social Services.....</i>	79
<i>Neighborhood Legal Services, Inc.</i>	79
<i>NYS Division of Human Rights (Rochester Office).....</i>	79
<i>Center for Elder Law & Justice.....</i>	79
YATES COUNTY.....	80
<i>Yates County Department of Social Services.....</i>	80
<i>Legal Assistance of Western NY.....</i>	80
<i>NYS Division of Human Rights (Rochester Office).....</i>	80
NEW YORK STATE LONG TERM CARE OMBUDSMAN DIRECTORY.....	82
NEW YORK STATE OFFICE FOR THE AGING - LOCAL OFFICES FOR THE AGING.....	84

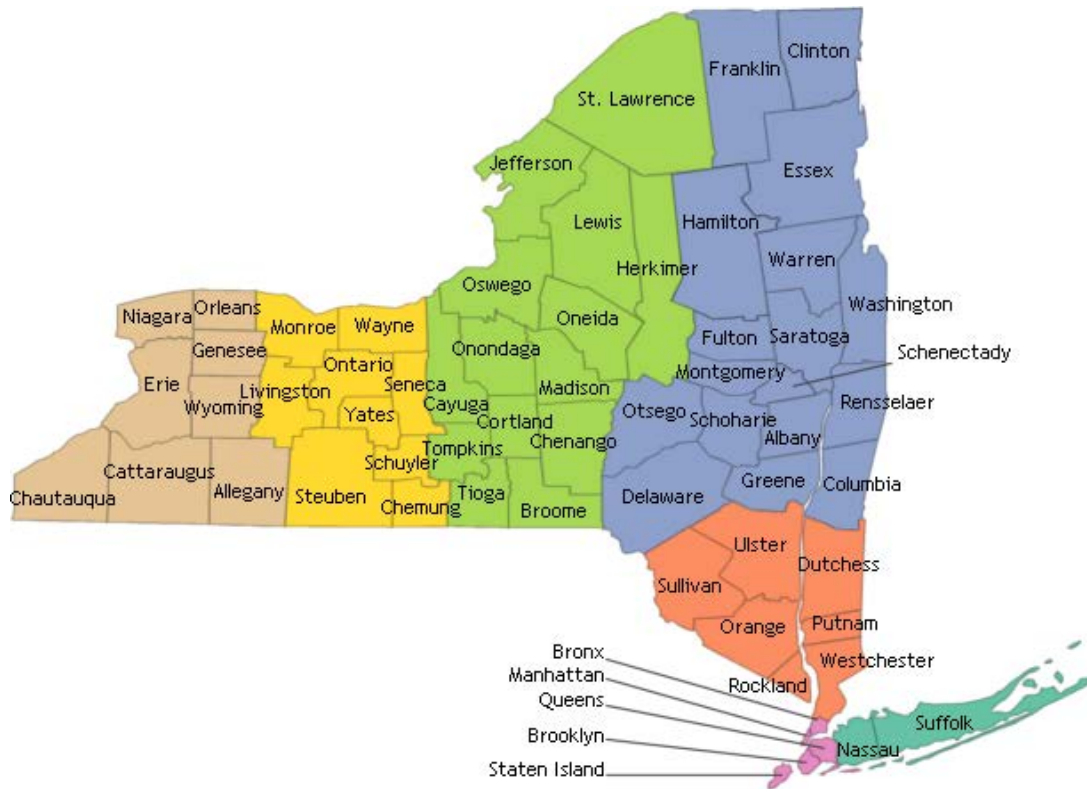
How to Use this Document

How to Use this Document

1. This document is intended for those situations where the resident of an adult care facility has received a notice of termination of the Admission Agreement as is required. If the resident chooses to protest that termination, he or she must be given a chance to secure legal and advocacy services pursuant to Social Services Law §461-g(2) and Title 18 New York Code of Rules and Regulations §487.3(d)(4), §487.5(f)(5), §488.5(e)(7), and §490.5(f)(7). This document is designed to implement those provisions of law and regulation by listing persons and organizations which have indicated that they may be able to assist the resident.
2. Residents who receive the above-mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the home or residence is located and all contiguous counties.
3. This list is set up by region (Long Island/Metropolitan, Capital District, Central New York and Western New York Regional Offices), with regional counties listed alphabetically. For each county is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to our adult care facility population.
4. Please note that, while we have worked with some diligence on this document, we do not claim it to be exhaustive. That is why we included the pages for additions and deletions.
5. In the back of this document are several pages which can be removed. The purpose of these pages is to help the Department update this document. If you find a person or organization who should be included in this listing, or information which needs to be updated, please send the organization's contact information to the Department via email to acinfo@health.ny.gov.

How to Use this Document

The Map below identifies each New York State county. Identify the county where your facility is located, and you will see the contiguous (i.e., surrounding) counties for which you should also receive information about available legal and advocacy services.



Map Source: www.health.ny.gov.

Notice of Termination

DOH-5237 30 Day Notice of Termination

NEW YORK STATE DEPARTMENT OF HEALTH
Adult Care Facility/Assisted Living

30 Day Notice of Termination

Facility Name: _____ **Operating Certificate Number:** _____

To: _____
Resident's Name/Facility Address Room Number

You are hereby notified on _____ that _____ has
Date Facility Operator/Administrator

decided to terminate your Admission/Residency Agreement signed on _____
Date

and to discharge you on _____
Date

The decision to terminate is in accordance with NYS Adult Care Facility Regulations found in 18 NYCRR Parts 487.5(f) and 488.5(e) **and explained in greater detail below.** The reason(s) for this action complies with your Admission/Residency Agreement and is as follows (check all that apply):

- The resident requires continual medical or nursing care or supervision which the adult care facility is not licensed to provide;
- The resident's behavior poses imminent risk of death or imminent risk of serious physical harm to him/herself or anyone else;
- The resident failed to make timely payment for all authorized charges, expenses and other assessments, if any, for services, including use and occupancy of the premises, materials, equipment and food which the resident agreed to pay pursuant to the resident's Admission/Residency Agreement;
- The resident repeatedly behaves in a manner which directly impairs the well-being, care or safety of the resident or other residents, or which substantially interferes with the orderly operation of the facility;
- This facility has had its operating certificate limited, revoked or temporarily suspended, or the operator has voluntarily surrendered the operating certificate of the facility to the Department of Health;
- A receiver has been appointed pursuant to the provisions of section 461-f of the NYS Social Services Law, and is providing for the orderly transfer of all residents in the facility to other facilities or is making other provision for the residents' continued safety and care;

Detailed Explanation: _____

You have the right to object to this action pursuant to section 461-h of the NYS Social Services Law. If you object, you must notify the Operator or Administrator of your objection before the proposed discharge date. If you do not leave voluntarily, the operator is required to start a special court proceeding and abide by the determination of the court. You will not be discharged against your will unless the court rules in favor of the operator.

If the special court proceeding is instituted, you will receive notice of the hearing **at least five (5) days before its scheduled date.**

You have the right to present your reason(s) to the court why this Admission/Residency Agreement termination and discharge should not take place. This can be accomplished either in writing before the date of hearing or orally at the hearing.

You are encouraged to discuss this with and be represented by a lawyer or advocate. A list of legal and advocacy services is attached to this notice.

Notice of Termination

A copy of this notice has also been provided and/or sent to:

Yourself (the resident)

Your next of kin, if known:

Name

Date

Person designated in your Admission/Residency Agreement as the responsible party other than your next of kin:

Name

Date

New York State Department of Health ACF/Assisted Living Regional Office within 5 days:

Regional Office

Date

A copy of the list of legal and advocacy services is attached to this notice.

Operator/Administrator Signature

Date

Resident's Signature

Date

Resident's Representative's Signature

Date

All Upstate Counties

All Upstate Counties

Senior Legal Advice Helpline

1-844-481-0973

Monday through Friday – 9:00 AM to 11:00 AM

Provides answers to brief legal questions and referrals to other legal resources in the individual's county of residence.

Capital District Regional Office

Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties.

Capital District Regional Office
New York State Department of Health
Adult Care Facility/Assisted Living Surveillance
875 Central Avenue
Albany, New York 12206
(518) 408-5287

Albany County

Legal Aid Society of Northeastern NY (Albany Office)

95 Central Avenue

Albany, NY 12206

1-800-462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Albany County Department of Social Services

162 Washington Avenue

Albany, NY 12210

P: (518) 447-7300

F: (518) 447-7722

Clinton County

Clinton County Department of Social Services

13 Durkee Street
Plattsburgh, NY 12901
P: (518) 565-3300
F: (518) 561-8101

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street
Plattsburgh, NY 12901
P: (518) 563-4022
F: (518) 563-4058
Toll free: 1 (800) 722-7380
Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Columbia County

Columbia County Department of Social Services

25 Railroad Avenue, P.O. Box 458

Hudson, NY 12534

P: (518) 828-9411

F: (518) 828-5401

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Delaware County

Delaware County Department of Social Services

111 Main Street, Suite 4

Delhi, NY 13753

P: (607) 832-5300

F: (607) 832-6034

Legal Aid Society of Mid-New York

189 Main Street

P.O. Box 887

Oneonta, NY 13820

P: (607) 433-2220

F: (607) 433-1433

Limited to Social Security & SSI Disability denials at this location

Legal Aid of Mid New York

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

With appointments available in Oneonta:

189 Main Street Suite 301

Oneonta, NY 13820

Toll free: 1 (877) 777-6152

P: (315) 793-7000 ext. 1

F: (315) 732-3202

Serves Delaware and Otsego Counties

Legal Aid Society of Mid New York (Binghamton Office)

168 Water Street, 2nd floor

Binghamton, NY 13901

P: (607) 231-5900

F: (607) 724-7211

Serves Delaware County

Essex County

Essex County Department of Social Services

7551 Court Street, P.O. Box 217

Elizabethtown, NY 12932

P: (518) 873-3450

F: (518) 873-3472

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Franklin County

Franklin County Department of Social Services

184 Finney Blvd.
Malone, NY 12953
P: (518) 481-1888
F: (518) 481-1424

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street
Plattsburgh, NY 12901
P: (518) 563-4022
F: (518) 563-4058
Toll free: 1 (800) 722-7380
Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Fulton County

Fulton County Department of Social Services

4 Daisy Lane, P.O. Box 549

Johnstown, NY 12095

P: (518) 736-5600

F: (518) 762-0080

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

Serves Fulton, Montgomery and Schoharie Counties

Greene County

Greene County Department of Social Services

411 Main Street, Suite 238

Catskill, NY 12414

P: (518) 719-3700

F: (518) 719-3695

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Hamilton County

Hamilton County Department of Social Services

P.O. Box 725, 139 White Birch Lane

Indian Lake, NY 12842

P: (518) 648-6131

F: (518) 648-5257

Legal Aid Society of Northeastern NY (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

P: (518) 563-4022

F: (518) 563-4058

Toll free: 1 (800) 722-7380

Legal Line 1-833-628-0087

Serves Clinton, Essex, Franklin and Hamilton Counties

Montgomery County

Montgomery County Department of Social Services

P O Box 745 – 64 Broadway

Fonda, NY 12068-0745

P: (518) 853-4646

F: (518) 853-8327

Amsterdam Satellite Office

1290 Riverfront Center

Amsterdam, NY 12010

Phone: 518-212-5778

Fax: [518-212-5780](tel:518-212-5780)

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Toll free: 1-800-821-8347

Legal Line 1-833-628-0087

Serves Montgomery, Fulton and Schoharie Counties

Otsego County

Otsego County Department of Social Services

County Office Building

197 Main Street

Cooperstown, NY 13326

P: (607) 547-4355

F: (607) 547-6437

Legal Aid Society of Mid New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free (877) 203-1062

Serves Otsego and Delaware Counties

With appointments available in Oneonta:

189 Main Street Suite 301

Oneonta, NY 13820

P: 1 (315) 793-7000 ext. 1

F: 1 (315) 732-3202

Toll Free: 1 (877) 777-6152

Rensselaer County

Rensselaer County Department of Social Services

127 Bloomingrove Drive

Troy, NY 12180

P: (518) 833-6000

F: (518) 833-6186

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Ave.

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Saratoga County

Saratoga County Department of Social Services

County Complex
152 West High Street
Ballston Spa, NY 12020
P: (518) 884-4140
F: (518) 884-4199

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street
Saratoga Springs, NY 12866
P: (518) 587-5188
F: (518) 587-0959
Legal Line 1-833-628-0087

Schenectady County

Schenectady County Department of Social Services

797 Broadway # 301

Schenectady, NY 12305

P: (518) 388-4470

F: (518) 388-4644

Legal Aid Society of Northeastern New York (Albany Office)

95 Central Avenue

Albany, NY 12206

1 (800) 462-2922

P: (518) 462-6765

F: (518) 427-8352

Legal Line 1-833-628-0087

Serves Albany, Columbia, Greene, Rensselaer and Schenectady Counties

Schoharie County

Schoharie County Department of Social Services

County Office Building 2nd Floor

284 Main Street, P.O. Box 687

Schoharie, NY 12157

P: (518) 295-8334

F: (518) 295-8492

Legal Aid Society of Northeastern New York (Amsterdam Office)

6 Market Street

Amsterdam, NY 12010

P: (518) 842-9466

F: (518) 843-1792

Legal Line 1-833-628-0087

Serves Fulton and Schoharie Counties

Warren County

Warren County Department of Social Services

Warren Co. Municipal Center-Annex Bldg.

1340 State Street, Route 9

Lake George, NY 12845

P: (518) 761-6300

F: (518) 824-8812

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

Serves Saratoga, Washington, and Warren Counties

Washington County

Washington County Department of Social Services

383 Broadway, Building B

Fort Edward, NY 12828

P: (518) 746-2300

F: (518) 746-2355

Legal Aid Society of Northeastern New York (Saratoga Springs Office)

40 New Street

Saratoga Springs, NY 12866

P: (518) 587-5188

F: (518) 587-0959

Legal Line 1-833-628-0087

Serves Saratoga, Washington, and Warren Counties

Central New York Regional Office: (315) 477-8472

Central New York Regional Office

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, and Tompkins Counties.

Central New York Regional Office
New York State Department of Health
Adult Care Facility/Assisted Living Surveillance
217 South Salina Street, 4th Floor
Syracuse, N.Y. 13202
(315) 477-8472

Broome County

Broome County Department of Social Services

36-42 Main St.
Binghamton, NY 13905
(607) 778-8850

Legal Aid Society of Mid-New York (Binghamton Office)

168 Water Street, 2nd Floor
Binghamton, NY 13901
P: (607) 231-5900
F: (607) 724-7211

Legal Helpline

1 (877) 777-6152
Consumer or income maintenance matters

The Deposit Foundation

119 Front Street
Deposit, NY 13754
(607) 467-4000
Provides referrals to services/programs in Broome and Delaware Counties

Cayuga County

Cayuga County Department of Health & Human Services

County Office Building

160 Genesee St.

Auburn, NY 13021

(315) 253-1011 ext. 7

Human Rights Commission

Westminster Manor

17 William Street

Auburn, NY 13021

(315) 252-2929

Contact: *Fred Richardson*

Human Services Coalition

23 Chapman Avenue

Auburn, NY 13021

(315) 253-9743

Email - admin@human-services.org

Chenango County

Chenango County Department of Social Services

5 Court Street

Norwich, NY 13815

P: (607) 337-1500

F: (607) 337-1525

Toll Free: (877) 337-1501

Legal Aid Society

27 West Main Street

Norwich, NY 13815

(607) 336-8256

Cortland County

Cortland County Department of Social Services
60 Central Avenue
Cortland, NY 13045
(607) 753-5265

Legal Services of Central New York, Inc.
1 North Main Street, Suite 308
Cortland, NY13045
P: (607) 428-8400
Toll Free: (877) 777-6152

Herkimer County

Herkimer County Department of Social Services
301 North Washington St, Suite 2110
Herkimer, NY 13350
(315) 867-1291

Legal Aid Society of Mid-New York (Utica Office)
120 Bleecker Street
Utica, NY 13501
P: (315) 793-7000
F: (315) 732-3202
Toll Free: (877) 203-1062

Jefferson County

Jefferson County Department of Social Services

250 Arsenal Street

Watertown, NY 13601

(315) 782-3000

Protective Services for Adults: (315) 785-3210

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

Lewis County

Lewis County Department of Social Services

5274 Outer Stowe Street

P O Box 193

Lowville, NY 13367

P: (315) 376-5400

F: (315) 376-4112

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Legal Aid Society of Mid-New York (Watertown Office)

215 Washington Street, Suite 202

Watertown, NY 13601

P: (315) 955-6700

F: (315) 785-9118

Madison County

Madison County Department of Social Services

133 North Court Street #1

Wampsville, NY 13163

P: (315) 366-2211

F: (315) 366-2553

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Catholic Charities (Utica Office)

1408 Genesee Street

Utica, NY 13502

(315) 724-2158

Central New York Regional Office: (315) 477-8472

Oneida County

Oneida County Department of Social Services

800 Park Avenue

Utica, NY 13501

(315) 798-5700

McMahon & Grow, Attorneys

301 North Washington St.

Rome, NY 13440

(315) 336-4700

Central Association for the Blind

2200 Dwyer Avenue

Utica, NY 13501

(315) 223-3950

Serves blind and visually impaired persons

Catholic Charities (Utica Office)

1408 Genesee St.

Utica, NY 13502

(315) 724-2158

Catholic Charities (Rome Office)

212 West Liberty Street

Rome, NY 13440

(315) 337-5260

Catholic Charities (Oneida Office)

1081 Northside Shopping Center – Box 2

Oneida, NY 13421

(315) 363-5274

Resources Center for Independent Living

131 Genesee Street

Utica, NY 13503

P: (315) 797-4642

F: (315) 797-4747

Toll Free: (877) 397-4126

Legal Aid Society of Mid-New York (Utica Office)

120 Bleecker Street

Utica, NY 13501

P: (315) 793-7000

F: (315) 732-3202

Toll Free: 1-877-203-1062

Onondaga County

Onondaga County Department of Social Services

421 Montgomery St.
Syracuse, NY 13202
(315) 435-2815

Legal Services of Central New York, Inc.

221 S. Warren Street, Suite 300

Syracuse, NY 13202

(315) 703-6500

Toll Free: 1 (877) 777-6152

Volunteer Lawyers Project of Onondaga County, Inc

221 S. Warren Street, Suite 200

Syracuse, NY 13202-1860

P: (315) 471-3409

F: (315) 939-1466

Oswego County

Oswego County Department of Social Services

100 Spring Street
Mexico, NY 13114
(315) 963-5000

Legal Services of Central New York (Oswego Office)

108 Bridge Street
Oswego, NY 13126
(315) 532-6900
(877) 777-6152

St. Lawrence County

St. Lawrence County Department of Social Services

6 Judson Street

Canton, NY 13617

(315) 379-2111

(315) 379-2278

Protective Services for Adults: (315) 379-2148

Legal Aid Society of Northeastern New York (Plattsburgh Office)

100 Court Street

Plattsburgh, NY 12901

(518) 563-4022

Legal Line 1-833-628-0087

Tioga County

Tioga County Department of Social Services
1062 State Route 38
Owego, N.Y. 13827
(607) 687-8300

Legal Assistance of Western NY, Inc.
902 Taber Street, Suite 1
Ithaca, N.Y. 14850
(607) 273-3667
Toll Free: (800) 724-4170

Tompkins County

Tompkins County Department of Social Services

320 W. State Street

Ithaca, N.Y. 14850

(607) 274-5680

Protective Services for Adults: (607) 274-5323

Legal Assistance of Western NY, Inc.

902 Taber Street, Suite 1

Ithaca, N.Y. 14850

(607) 273-3667

Toll Free: (800) 724-4170

Long Island Regional Office: (631) 851-3098

Long Island Regional Office

Nassau and Suffolk Counties.

Central Islip Regional Office
New York State Department of Health
Adult Care Facility/Assisted Living Surveillance
320 Carleton Avenue, Suite 5000
Central Islip, New York 11722
(631) 851-3098

Nassau County

Nassau/Suffolk Law Services

1 Helen Keller Way
Hempstead, NY 11550
P: (516) 292-8100
F: (516) 292-6529

Nassau County Department of Social Services

60 Charles Lindbergh Blvd.
Uniondale, NY 11553
(631) 227-8519

Community Legal Assistance Corp.

73 Main Street
Hempstead, NY 11550
(516) 463-5934

Jewish Association for Services for the Aged

158 Third Street
Mineola, NY 11501
(516) 742-2050

Suffolk County

Nassau/Suffolk Law Services

1757 Veterans' Hwy.
Islandia, NY 11749
P: (631) 232-2400
F: (631)-232-2489

Suffolk County Department of Social Services

3085 Veterans' Memorial Hwy.
Ronkonkoma, NY 11779
(631) 854-9930

Riverhead Center
893 E. Main St.
Riverhead, NY 11901
P: (631) 852-3500

Smithtown Center
200 Wireless Boulevard
Hauppauge, NY 11788
(631) 853-8714

Jewish Association for Services to the Aged

74 Hauppauge Road
Commack, NY 11725
P: (631) 462-1864

Legal Aid Society of Suffolk County

John P. Cohalan, Jr. Courthouse
400 Carleton Ave., 4th Floor
Central Islip, N.Y. 11722
P: (631) 665-5300
F: (631) 853-7798

Long Island Advocacy Center, Inc.

490 Wheeler Ave., Suite 165J
Hauppauge, NY 11788
(631) 234-0467

Touro College

Jacob Fuchsberg Law Center
225 Eastview Drive
Central Islip, NY 11722
P: (631) 761-7000

Metropolitan Area Regional Office

Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

Metropolitan Area Regional Office
New York State Department of Health
Adult Care Facility Program/Assisted Living Surveillance
90 Church St., 15th Floor
New York, NY 10007
(212) 417-4440

Metropolitan Area Regional Office: (631) 851-3098

New York City

Legal Services NYC

Intake hotline: (917) 661-4500

Citywide

Mobilization for Justice, Inc. (formerly MFY Legal Services)

100 William Street, 6th Floor

New York, NY 10038

P: (212) 417-3700

F: (212) 417-3891

Adult Home Advocacy Project intake hotline: (877) 417-2427

Citywide

Metropolitan Area Regional Office: (631) 851-3098

Bronx

Legal Aid Society – Bronx Office

260 E 161 Street
Bronx, NY 10451
(718) 991-4758

Metropolitan Area Regional Office: (631) 851-3098

Kings County (Brooklyn)

Legal Aid Society – Brooklyn Office

111 Livingston Street, 7th Floor

Brooklyn, NY 11201

(718) 645-3111 (if age 60 or over)

(718) 722-3100 (all others)

Metropolitan Area Regional Office: (631) 851-3098

New York County (Manhattan)

Legal Aid Society – Harlem Office

2090 Adam Clayton Powell Boulevard, 3rd Floor

New York, NY 10027

(212) 426-3000

Metropolitan Area Regional Office: (631) 851-3098

Queens (including the Rockaways)

Legal Aid Society – Queens Office

120-46 Queens Boulevard
Kew Gardens, NY 11415
(718) 286-2450

Legal Services for the Elderly in Queens (JASA)

9777 Queens Boulevard
Rego Park, NY 11374
(718) 286-1500
(clients must be age 60 or over)

Metropolitan Area Regional Office: (631) 851-3098

Richmond County (Staten Island)

Legal Aid Society – Staten Island Office

60 Bay Street

Staten Island, NY 10301

(347) 422-5333

Metropolitan Area Regional Office: (631) 851-3098

Dutchess County

Dutchess County Department of Community and Family Services

Central Office	Eastern Dutchess Government Center
60 Market Street	131 Country House Road
Poughkeepsie, NY 12601	Millbrook, NY 12545
(845) 486-3000	(845) 677-5532

Dutchess County Department of Mental Hygiene

230 North Road
Poughkeepsie, NY 12601
(845) 485-9700

Serves mentally disabled, developmentally disabled, alcohol and drug abuse

Hotline: Helpline for crisis intervention, telephone counseling information and referral 24hr/day,
7 days/week Call or Text (845) 485-9700

Dutchess County Bar Association

P.O. Box 1837
Poughkeepsie, NY 12602
(845) 473-2488 (Lawyer Referral)

Dutchess County Community Action Agency

77 Cannon Street
Poughkeepsie, NY 12601
(845) 452-5104
Serves low income, elderly and handicapped

Dutchess County – Public Defender

45 Market Street
Poughkeepsie, NY 12601
(845) 486-2280
(800) 660-8818

Family Services, Inc.

29 North Hamilton Street #109
Poughkeepsie, NY 12601
(845) 452-1110

Legal Services of the Hudson Valley

One Civic Center Plaza, Suite 506
Poughkeepsie, N.Y. 12601
(845) 471-0058

Dutchess County Community Action

44 E. Market Street #46
Red Hook, N.Y. 12571
(845) 758-1740

Orange County

Orange County Department of Social Services

23 Hatfield Ln
Goshen, NY 10924
(845) 291-2800

Orange County Department of Social Services

Box Z
11 Quarry Road
Goshen, NY 10924
(845) 291-4000

Legal Services of Hudson Valley

90 Maple Street
Newburgh, NY 12550
(845) 569-9110

Putnam County

Putnam County Department of Social Services

110 Old Route 6
Carmel Hamlet, NY 10512

(845) 808-1500 Ext. 45312

Putnam County Legal Aid Society, Inc.

12 Fair Street
Carmel, N.Y. 10512
(845) 225-8466

Provides assigned legal counsel to indigent persons

Rockland County

Rockland County Department of Social Services

Building L
50 Sanatorium Rd.
Pomona, NY 10970
(845) 364-3032

Legal Aid Society of Rockland County, Inc.

P.O. Box 314
2 Congers Rd.
New City, NY 10956
(845) 634-3627

Serves persons below 125% of poverty level with meritorious cases in civil law

Legal Services of the Hudson Valley

7 Perlman Drive 2nd Floor
Spring Valley, NY 10977
(914) 949-1305

Metropolitan Area Regional Office: (631) 851-3098

Sullivan County

Sullivan County Division of Health & Family Services

PO Box 231
16 Community Lane
Liberty, NY 12754

Family Services (845) 292-0100
Legal Services (845) 807-0498

Legal Services, Hudson Valley (Main Office)

309 E Broadway
Monticello, NY 12748
(845) 569-9110 Ext. 200
Monday – Friday: 10 AM – 4 PM

Sullivan Legal Aid Panel, Inc.

11 Bank Street
Monticello, N.Y. 12701
(845) 794-4094

Ulster County

Metropolitan Area Regional Office: (631) 851-3098

Ulster County Department of Social Services
1011 Development Court
Kingston, NY 12401
(845) 334-5015

Kingston AARP #2039
Esopus Town Hall
284 Broadway
Port Ewen, NY 12466
Serves retired seniors

Mid-Hudson Legal Services, Inc.
550 Aaron Court
Kingston, NY 12401
(845) 331-9373
Intake 1-877-574-8549

Mid-Hudson Senior Citizen Law Project
331 Main Street 2nd Floor
Poughkeepsie, NY 12601
(845) 471-0058

Ulster County Crime Victims Assistance Program
5 Pearl Street
Kingston, NY 12401
(845) 340-3443 or Hotline (845) 340-3442
Serves victims of crime only

Ulster County Consumer Affairs
239 Golden Hill Lane, Ste 5
Kingston, NY 12401
(845) 340-3260

Westchester County

Westchester County Department of Social Services

112 East Post Road
White Plains, NY 10601
(914) 995-5000

Legal Services of the Hudson Valley

Main Office

90 Maple Avenue.
White Plains, N.Y. 10601
(914) 949-1305

Yonkers

30 South Broadway, 6th Floor
Yonkers, N.Y. 10701
(914) 376-3757

Mount Vernon

100 E. First Street, Suite 810
Mount Vernon, N.Y. 10550
(914) 813-6880

Peekskill

1 Park Place, Suite 202
Peekskill, N.Y. 10566
(914) 402-2192

Westchester Hispanic Coalition

46 Waller Avenue.
White Plains, NY 10605
(914) 948-8466
(914) 948-8467

Serves Latino Community

Mount Vernon Office for the Aging

City Hall 1 Roosevelt Square
Mount Vernon, NY 10550
(914) 665-2300

Serves persons 60 and over in the City of Mount Vernon

Western Regional Office: (585) 423-8185

Western Regional Office

Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties.

Western Regional Office
New York State Department of Health
Adult Care Facility/Assisted Living Surveillance
335 E. Main St, 1st Floor
Rochester, NY 14604
(585) 423-8185

Allegany County

Allegany County Department of Social Services

County Office Building
7 Court Street, Rm 127
Belmont, NY 14813
(585) 268-9622

New York Connects

6085 State Route 19N
Belmont, NY 14813
1 (866) 268-9390

Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street
P O Box 272

Bath, NY 14810
(607) 776-4126

Toll Free (877) 776-4126

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Cattaraugus County

Cattaraugus County Department of Social Services

200 Erie Street
Little Valley, NY 14755
(716) 938-6913

Southern Tier Legal Services/Legal Assistance of Western NY

103 S. Barry Street
Olean, NY 14760
(716) 373-4701

Serves persons with civil legal problems who are unable to pay for an attorney

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506
Buffalo, NY 14202
P: (716) 847-7632
F: (716) 847-3445

Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Chautauqua County

Chautauqua County Department of Social Services

7 North Erie St.
Hall R. Clothier Building
Mayville, NY 14757
(716) 753-4998

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506
Buffalo, NY 14202
P: (716) 847-7632
F: (716) 847-3445
Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Legal Assistance of Western N.Y./Southern Tier Legal Services

115 E. Third St.
Jamestown, NY 14701
(716) 664-4535

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Chemung County

Chemung County Department of Social Services Human Resource Center
425 Pennsylvania Avenue
Elmira, NY 14904
(607) 737-5302

Chemung County Neighborhood Legal Services, Inc.
215 East Church St., Suite 301
Elmira, NY 14901
(607) 734-1647

Neighborhood Justice Project
325 Lake St.
Elmira, NY 14901
(607) 734-6512

Erie County

Erie County Department of Social Services

95 Franklin Street, Fl 8
Buffalo, NY 14202
(716) 858-8000

Protective Services for Older Adults

Erie County Department of Senior Services
95 Franklin St., Room 1329
Buffalo, NY 14202 – 3958
(716) 858-8526

NYS Division of Human Rights (Buffalo Office)

65 Court St., Suite 506
Buffalo, NY 14202
P: (716) 847-7632
F: (716) 847-3445
Serves Cattaraugus, Chautauqua, Erie and Niagara Counties

Mental Health Association of Erie County

999 Delaware Ave.
Buffalo, NY 14209
(716) 886-1242
Serves past or present adult mental health clients with a focus on SSI issues.
Restrictions: Erie County low income residents presently seeking or receiving mental health services.

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Genesee County

Genesee County Department of Social Services
3837 W. Main Street
Batavia, NY 14020
(585) 344-2580

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Neighborhood Legal Services, Inc.

45 Main Street
Batavia, NY 14020
(585) 343-5503
Serves Genesee, Orleans and Wyoming Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.
Geneva, NY 14456
(315) 781-1465 and 1 (866) 781-5235
Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Livingston County

Livingston County Department of Social Services

1 Murray Hill Drive

Mt. Morris, N.Y. 14510

P: (585) 243-7300

P: (585) 335-1748

F: (585) 243-7364

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Monroe County

Monroe County Department of Human Services

111 Westfall Road
Rochester, NY 14620
(585) 753-6960

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Aid Society of Rochester, NY, Inc.

One West Main St., Suite 800
Rochester, NY 14614
(585) 232-4090

Volunteer Legal Services Project of Monroe County, Inc.

1 West Main St. #500
Rochester, NY 14614
(585) 232-3051
Serves persons at or below 125% of federal poverty level in civil matters

Legal Services for Adults

c/o Catholic Family Center
87 North Clinton Ave.
Rochester, NY 14604
(585) 546-7220
Serves persons 60 and over in civil matters

Legal Assistance of Western New York, Inc.

1 West Main St. #400
Rochester, NY 14614
(585) 325-2520
Serves those with income at or below 150% of poverty level

Niagara County

Niagara County Department of Social Services

20 East Ave., PO Box 506

Lockport, NY 14094

(716) 278-8400

NYS Division of Human Rights (Buffalo Office)

Walter Mahoney State Office Bldg.

65 Court St., Suite 506

Buffalo, NY 14202

(716) 847-7632

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

Western Regional Office: (585) 423-8185

Ontario County

Ontario County Department of Social Services

3010 County Complex Drive

Canandaigua, NY 14424

P: (877) 814-6907

P: (585) 396-4060

F: (585) 396.4980

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Orleans County

Orleans County Department of Social Services

14016 Route 31 West

Albion, NY 14411

(585) 589-7000

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Neighborhood Legal Services, Inc.

45 Main Street

Batavia, NY 14020

(585) 343-5503

Serves Genesee, Orleans and Wyoming Counties

Center for Elder Law & Justice

438 Main Street, Suite 1200

Buffalo, NY 14202

(716) 853-3087

Schuyler County

Schuyler County Department of Social Services

323 Owego Street Unit 3
Montour Falls, NY 14865
(607) 533-8303

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

The Neighborhood Justice Project

P.O. Box 366
111 9th Street
Watkins Glen, NY 14891
(607) 535-4757

Western Regional Office: (585) 423-8185

Seneca County

Seneca County Department of Social Services

Seneca County Office Building

1 Dipronio Drive

Waterloo, NY 13165

(315) 539-1800

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Steuben County

Steuben County Department of Social Services

3 East Pulteney Square

Bath, NY 14810

(607) 664-2000

Legal Assistance of Western N.Y./Southern Tier Legal Services

16 William Street

P O Box 272

Bath, NY 14810

(607) 776-4126

Toll Free (877) 776-4126

Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Western Regional Office: (585) 423-8185

Wayne County

Wayne County Department of Social Services

77 Water Street

P.O. Box 10

Lyons, NY 14489

(315) 946-4881

NYS Division of Human Rights (Rochester Office)

One Monroe Square

259 Monroe Ave., Suite 308

Rochester, NY 14607

P: (585) 238-8250

Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Legal Assistance of Western NY

361 S. Main St., Suite A.

Geneva, NY 14456

(315) 781-1465 and 1 (866) 781-5235

Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

Wyoming County

Wyoming County Department of Social Services
466 North Main Street
Warsaw, NY 14569-1080
(585) 786-8900

Neighborhood Legal Services, Inc.
45 Main Street
Batavia, NY 14020
(585) 343-5503
Serves Genesee, Orleans and Wyoming Counties

NYS Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Center for Elder Law & Justice
438 Main Street, Suite 1200
Buffalo, NY 14202
(716) 853-3087

Western Regional Office: (585) 423-8185

Yates County

Yates County Department of Social Services

County Office Building
417 Liberty St., Suite 2122
Penn Yan, NY 14527
(315) 536-5183

Legal Assistance of Western NY

361 S. Main St., Suite A.
Geneva, NY 14456
(315) 781-1465 and 1 (866) 781-5235
Serves residents of Genesee, Livingston, Ontario, Seneca, Wayne and Yates Counties

NYS Division of Human Rights (Rochester Office)

One Monroe Square
259 Monroe Ave., Suite 308
Rochester, NY 14607
P: (585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties

Changes to Legal and Advocacy List

To: NYS. Department of Health
Division of Adult Care Facility/Assisted Living Surveillance
875 Central Avenue
Albany, New York 12206
Attn: Bureau of Quality & Surveillance

From:

Subject: **Changes to Legal and Advocacy List**

- Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name or Organization/Person _____

Current Address _____

Current Phone Number () _____

New York State Long Term Care Ombudsman Directory

REGION 1

SUFFOLK COUNTY

Family Service League
55 Horizon Drive
Huntington, NY 11743
(631) 470-6755

REGION 2

NASSAU COUNTY

Family and Children's Association
Ombudservice – Suite 20
100 East Old Country Road
Mineola, NY 11501
(516) 466-9718

REGION 3

NEW YORK CITY

Center for Independence of the Disabled
841 Broadway, Suite 301
New York, NY 10003
For Bronx, Manhattan and Richmond
(212) 812-2901
For Kings and Queens (212) 812-2911

REGION 4

PUTNAM/ROCKLAND

WESTCHESTER COUNTIES

Tri County Long Term Care Ombudsman
Program
10 North Street
Cold Spring, NY 10516
(914) 500-3406

REGION 5

COLUMBIA/DUTCHESS/GREENE ORANGE/SULLIVAN/ULSTER COUNTIES

Hudson Valley LTC Ombudsman Program
7 Pine Woods Road, Suite 3C
Hyde Park, NY 12538
(845) 229-4680

REGION 6

ALBANY/FULTON/HAMILTON MONTGOMERY/RENSSELEAR SARATOGA/SCHENECTADY/SCHOHARIE WARREN/WASHINGTON COUNTIES

Catholic Charities Senior/Caregiver Support
1462 Erie Boulevard, 2nd Floor
Schenectady, NY 12305
(518) 372-5667, Ext. 213

REGION 7

CLINTON/ESSEX/FRANKLIN COUNTIES

North Country Center for Independence
80 Sharron Avenue
Plattsburgh, NY 12901
(518) 562-1732

REGION 8

JEFFERSON/LEWIS/ST. LAWRENCE COUNTIES

Northern Regional Center for Independent
Living, Inc.
210 Court Street #107
Watertown, NY 13601
(315) 785-8703

REGION 9

HERKIMER/MADISON/ONEIDA OTSEGO COUNTIES

Resource Center for Independent
Living, Inc.
409 Columbia Street/P.O. Box 210
Utica, NY 13503-0210
(315) 272-1872

REGION 10

CAYUGA/CORTLAND/ONONDAGA OSWEGO COUNTIES

ARISE Child and Family Service, Inc
635 James St.
Syracuse, NY 13203
(315) 671-5108

REGION 11

BROOME/CHENANGO/DELAWARE TIOGA COUNTIES

Action for Older Persons
200 Plaza Dr., Suite B
Vestal, NY 13850
(607) 722-1251

REGION 12

CHEMUNG/SCHUYLER/TOMPKINS COUNTIES

Tompkins County Office for the Aging
214 West Martin Luther King Jr./State St.
Ithaca, NY 14850
(607) 274-5498

New York State Long Term Care Ombudsman Directory

**REGION 13
MONROE/GENESEE/LIVINGSTON
ONTARIO/ORLEANS/SENECA/WAYNE
WYOMING/YATES COUNTIES
LIFESPAN**

Long Term Care Ombudsman Program
1900 South Clinton Avenue, Suite 13
Rochester, NY 14618
(585) 287-6414
TOLL FREE # 1 (800) 454-5030

**REGION 14
ALLEGANY/STEUBEN COUNTIES**

AIM Independent Living Center, Inc.
271 E. First Street
Corning, NY 14830
(607) 962-8225 ext.112

**REGION 15
CATTARAUGUS/CHAUTAUQUA
ERIE/NIAGARA COUNTIES**

People Inc.
2747 Main Street, 2nd Floor
Buffalo, NY 14214
(716) 817-9222

NEW YORK STATE

Claudette Royal
State Long Term Care Ombudsman
NYS Office for the Aging
2 Empire State Plaza
Albany, NY 12223-1251
(518) 408-1469 or (518) 473-8718
1 (855) 582-6769
Email: claudette.royal@aging.ny.gov

New York State Office for the Aging

New York State Office for the Aging - Local Offices for the Aging

Albany County Department for Aging

162 Washington Ave
Albany, NY 12210
(518) 447-7198
FAX: (518) 447-7188

Oneida County Office for the Aging/Continuing Care

Michael J. Romano, Director
120 Airline Street - Suite 201
Oriskany, NY 13424
(315) 798-5456
FAX: (315) 768-3658

Allegany County Office for the Aging

Madeleine Gasdik, Director
6085 Route 19 N
Belmont, NY 14813
(585) 268-9390
FAX: (585) 268-9657

Onondaga Department of Adult & Long Term Care Services

Peter J. Headd, Deputy Commissioner
Civic Center - 10th Floor
421 Montgomery Street
Syracuse, NY 13202
(315) 435-2362
FAX: (315) 435-3129

Broome County Office for the Aging

Lisa Schuhle, Acting Director
Broome County Office Building
60 Hawley Street, 4th Floor
PO Box 1766
Binghamton, NY 13902-1766
(607) 778-2411
FAX: (607) 778-2316

Ontario County Office for the Aging

Irene Coveny, Director
3019 County Complex Drive
Canandaigua, NY 14424-9502
(585) 396-4040
FAX: (585)396-7490

Cattaraugus County Department of Aging

Catherine M. Mackay, Director
One Leo Moss Drive, Suite 7610
Olean, NY 14760-1101
(716) 373-8032
FAX: (716) 701-3730

Orange County Office for the Aging

Ann Marie Maglione, Director
18 Seward Avenue
Middletown, NY 10940
(845) 615-3700
FAX: (845) 346-1191

Cayuga County Office for the Aging

Brenda Wiemann, Director
160 Genesee Street
Auburn, NY 13021-3483
(315) 253-1226
FAX: (315) 253-1151

Orleans County Office for the Aging

Melissa Blonar, Director
County Administration Building
14016 Route 31West
Albion, NY 14411-9382
(585) 589-3191
FAX: (585) 589-3193

Chautauqua County Office for the Aging

Dr. Mary Ann Spanos, Director
7 North Erie Street
Mayville, NY 14757-1027
(716) 753-4471
FAX: (716) 753-4477

Oswego County Office for the Aging

Sara Sunday, Administrator
County Office Complex
70 Bunner St., PO Box 3080
Oswego, NY 13126-3080
(315) 349-3484
FAX: (315) 349-8413

New York State Office for the Aging

**Chemung County Department of Aging & Long
Term Care**

Pamela M. Brown, Director
P.O. Box 588
425 Pennsylvania Avenue
Elmira, NY 14902-0588
(607) 737-5520
FAX: (607) 737-5521

Chenango County Area Agency on Aging

Brian Wessels, Director
County Office Bldg., 5 Court St.
Norwich, NY 13815-1794
(607) 337-1770
FAX: (607) 337-1749

Clinton County Office for the Aging

Crystal Carter, Director
135 Margaret Street, Suite 105
Plattsburgh, NY 12901-2966
(518) 565-4620
FAX: (518) 565-4812

Columbia County Office for the Aging

Kevin McDonald, Administrator
325 Columbia Street
Hudson, NY 12534
(518) 828-4258
FAX: (518) 822-0010

Cortland County Area Agency on Aging

Elizabeth Haskins, Director
County Office Building
60 Central Avenue
Cortland, NY 13045-2746
(607) 753-5060
FAX: (607) 758-5528

Delaware County Office for the Aging

Wayne Shepard, Director
97 Main Street, Suite 2
Delhi, NY 13753-1066
607-832-5750
FAX: 607-832-6050

Otsego County Office for the Aging

Tamie MacDonald, Director
Meadows Office Complex - Suite 5
140 Co Hwy 33W
Cooperstown, NY 13326
(607) 547-4232
FAX: (607) 547-6492

Putnam County Office for Senior Resources

Michael Cunningham, Director
110 Old Route 6, Bldg. A
Carmel, NY 10512-2196
(845) 808-1700 Ext. 47105
FAX: (845) 225-1915

Rensselaer County Unified Family Services

Carol Rosbozom, Commissioner
Department for the Aging
1600 Seventh Avenue
Troy, NY 12180-3798
(518) 270-2730
FAX: (518) 270-2737

Rockland County Office for the Aging

Tina Cardoza-Izquierdo, Director
Robert L. Yeager Health Center, Bldg. B
50 Sanatorium Road
Pomona, NY 10970-0350
(845) 364-2110
FAX: (845) 364-2348
E-mail: cardozaT@co.rockland.ny.us

St. Lawrence County Office for the Aging

Andrea Montgomery, Director
80 State Highway 310, Suite 7
Canton, NY 13617-1497
(315) 386-4730
FAX: (315) 386-8636

Saratoga County Office for the Aging

Sandra Cross, Director
152 West High Street
Ballston Spa, NY 12020-3528
(518) 884-4100
FAX: (518) 884-4104

New York State Office for the Aging

Dutchess County Office for the Aging

Todd Tancredi, Director
27 High Street
Poughkeepsie, NY 12601-1962
(845) 486-2555
FAX: (845) 486-2571
email: ttancredi@dutchessny.gov

**Schenectady County Department of Senior & Long
Term Care Services**

Cathryn Bern-Smith, Manager
107 Nott Terrace, Suite 202
Schaffer Heights
Schenectady, NY 12308-3170
(518) 382-8481 x 9-313
FAX: (518) 382-0194
email: cathryn.bern-smith@schenectadycounty.com

Erie County Dept. of Senior Services

Mr. Timothy Hogues, Commissioner
Erie County Department of Senior Services
95 Franklin Street, Rm 1329
Buffalo, NY 14202-3985
(716) 858-8526
Fax (716) 858-6468

Schoharie County Office for the Aging

Nancy Dingee, Director
113 Park Place, Suite 3
Schoharie, NY 12157
(518) 295-2001
FAX: (518) 295-2015

nyconnects@erie.gov | <http://www.erie.gov>

Essex County Office for the Aging

Krissy Leerkes, Acting Director
P.O. Box 217 - 100 Court Street
Elizabethtown, NY 12932-0217
(518) 873-3695
FAX: (518) 873-3784

Schuyler County Office for the Aging

Tamre Waite, Director
323 Owego Street, Suite 165
Montour Falls, NY 14865-9625
(607) 535-7108
FAX: (607) 535-6832
Mailing Address:
323 Owego Street, Unit 7
Montour Falls, NY 14865-9625

Franklin County Office for the Aging

Becky Preve, Director
355 West Main Street, Suite 447
Malone, NY 12953-1826
(518) 481-1526
FAX: (518) 481-1635

Seneca County Office for the Aging

Angela Reardon, Director
1 DiPronio Drive
Waterloo, NY 13165-1681
(315) 539-1765
FAX: (315) 539-1923

Fulton County Office for Aging and Youth

Andrea Fettinger, Director
19 N. William Street
Johnstown, NY 12095-2534
(518) 736-5650
FAX: (518) 762-0698

Seneca County Office for the Aging

**Seneca Nation of Indians
Office for the Aging**
Lesley Kennedy, Director
28 Thomas Indian School Drive
Irving, NY 14081
(716) 532-5778
FAX: (716) 532-5077

New York State Office for the Aging

Genesee County Office for the Aging

Ruth Spink, Director
Batavia-Genesee Senior Center
2 Bank Street
Batavia, NY 14020-2299
(585) 343-1611
FAX: (585) 344-8559

St. Regis Mohawk

LoraLee LaFrance, Director
29 Business Park Road
Hogansburg, NY 13655
(518)358-2963
FAX: (518)358-3071
Mailing: 412 State Route 37
Akwesasne, NY 13655

Greene County Department for the Aging

Terry McGee Ward, Director of Aging Services
411 Main Street
Catskill, NY 12414
(518) 719-3555
FAX: (518) 719-3798

Steuben County Office for the Aging

Patty Baroody, Director
3 E. Pulteney Square
Bath, NY 14810-1510
(607) 664-2298
FAX: (607) 664-2371

Hamilton County ** see Warren/Hamilton

Suffolk County Office for the Aging

Holly Rhodes-Teague, Director
H. Lee Dennison Building, 3rd Floor
100 Veterans Memorial Highway
P.O. Box 6100
Hauppauge, NY 11788-0099
(631) 853-8200
FAX: (631) 853-8225

Herkimer County Office for the Aging

Kathy Fox, Director
109 Mary Street, Suite 1101
Herkimer, NY 13350-2924
(315) 867-1121
FAX: (315) 867-1448

Sullivan County Office for the Aging

Deborah Allen, Director
100 North Street, P.O. Box 5012
Sullivan County Government Center
Monticello, NY 12701
(845) 807-0241
FAX: (845) 807-0260

Jefferson County Office for the Aging

Mr. Timothy Ruetten, Director
Jefferson County Office for the Aging
175 Arsenal Street 2nd Floor
Watertown, NY 13601
(315) 785-3191
FAX: (315) 785-5095
truetten@co.jefferson.ny.us

Tioga Opportunities, Inc.

Department of Aging Services
Christine Shaver, Director
Countryside Community Center
9 Sheldon Guile Blvd.
Owego, NY 13827
(607) 687-4120
FAX: (607)687-4147

Lewis County Office for the Aging

Brenda Bourgeois, Director
7660 N. State Street
Lowville, NY 13367-0408
(315) 376-5313
FAX: (315) 376-5105

Tompkins County Office for the Aging

Lisa Holmes, Director
214 W. Martin Luther King Jr./State St.
Ithaca, NY 14850
(607) 274-5482
FAX: (607) 274-5495

New York State Office for the Aging

Livingston County Office for the Aging

Sue Carlock, Director
Livingston County Office for the Aging
3 Murray Hill Drive
Mt. Morris, NY 14510-1601
(585) 243-7520
FAX: (585) 243-7516

Ulster County Office for the Aging

Shelley Wagar, Director
1003 Development Court
Kingston, NY 12401
(845) 340-3456
FAX: (845) 340-3583

Madison County Office for the Aging

Julie Harney, Executive Director
138 Dominick Bruno Blvd.
Canastota, NY 13032
(315) 697-5700
FAX: (315) 697-5777

Warren/Hamilton Counties Offices for the Aging

Deana Park, Director
Human Services Building
1340 State Route 9
Lake George, NY 12845
518-761-6347

Monroe County Office for the Aging

Julie Allen Aldrich, Director
Monroe Community Hospital
435 East Henrietta Road
Room 3rd Floor, West
(Faith Wing)
Rochester, NY 14620
(585) 753-6280
FAX: (585) 753-6281

Washington County Office for the Aging & Disability Resource Center

Gina Cantanucci-Mitchell, Director
Office for Aging and Disability Resources
383 Broadway
Fort Edward, NY 12828
(518) 746-2420
FAX: (518) 746-2418

Montgomery County Office for the Aging, Inc.

David Jordan, Director
135 Guy Park Avenue
Amsterdam, New York 12010
(518)843-2300 Ext. 229
FAX: (518)843-7478

Wayne County Department of Aging and Youth

Penny Shockley, Director of Aging & Youth
1519 Nye Road, Suite 300
Lyons, NY 14489-9111
(315) 946-5624
FAX: (315) 946-5649

Nassau County Department of Human Services Office for the Aging

Lisa A. Murphy, Commissioner
60 Charles Lindbergh Boulevard
Suite #260
Uniondale, NY 11553-3691
(516) 227-8900
FAX: (516) 227-8972

Westchester County Department of Senior Programs & Services

Mae Carpenter, Commissioner
9 South First Avenue, 10th Floor
Mt. Vernon, NY 10550-3414
(914) 813-6400
FAX: (914) 813-6399

New York City Department for the Aging

Donna M. Corrado, Ph.D., Commissioner
2 Lafayette Street, 7th Floor
New York, NY 10007-1392
Within five boroughs of NYC - 311
Outside of boroughs - (212) 639-9675
TTY - (212) 504-4115
FAX: (212) 442-1095

Wyoming County Office for Aging

Angela Milillo, Deputy Director
8 Perry Avenue
Warsaw, NY 14569
(585) 786-8833
FAX: (585) 786-8832

New York State Office for the Aging

Niagara County Office for the Aging

Kenneth M. Genewick, Director
111 Main Street, Suite 101
Lockport, NY 14094-3718
(716) 438-4020
FAX: (716) 438-4029

Yates County Area Agency on Aging

Rebecca Bonsignore, Director
417 Liberty Street, Suite 1116
Penn Yan, NY 14527
(315) 536-5515
FAX: (315) 536-5514

Website: <https://aging.ny.gov/nysofa/LocalOffices.cfm>