What FACE is:

- FACE stands for “Fatality Assessment and Control Evaluation.” FACE is one of many workplace health and safety programs in the New York State Department of Health.
- The purpose of FACE is to study work-related fatal injuries in New York State (excluding New York City) to determine how the injury occurred.
- FACE is about prevention. Through educational materials, FACE makes employers and workers aware of commonly occurring hazards and injury-prevention practices.

What FACE is not:

- FACE is not OSHA (Occupational Safety and Health Administration). FACE does not check to see if the employer is in compliance with OSHA standards.
- FACE is not interested in “who to blame” but rather in “what went wrong” and how a similar death can be prevented in the future.
- FACE does not use the names of the deceased, co-workers, employers, or incident site owners in its publications.

What is an employer’s role in a FACE investigation?

An employer should report a work-related death by contacting the FACE program in a timely manner. Employers can provide important information regarding the incident that led to the death of the worker. Employers are asked to provide information about their health and safety programs and assist FACE investigators in visiting the incident site and speaking with witnesses. A site visit is necessary for investigators to collect information about what was happening just before, at the time of, and right after the fatal injury.

How does the employer benefit from a FACE investigation?

The employer receives a free, impartial assessment of the workplace that helps identify factors that may have contributed to a worker’s death. This knowledge can help prevent future injuries.

How does FACE use the information that is collected?

The information that is collected is used to identify causes and detect common patterns of workplace deaths. Information summarizing the on-site investigation with recommendations to prevent similar fatal incidents is distributed to employers, concerned individuals, and safety organizations. The material does not name the employer or any employees. The goal of the program is to prevent injuries and promote safe working practices.
How do you report a work-related death?

If you know of a work-related death, you should report it to the New York State Department of Health (toll free) at 1-866-807-2130. If the FACE investigator is not there, please leave a detailed message with contact information.

Where can you obtain additional information?

FACE Program
Bureau of Occupational Health
547 River Street, Room 230
Troy, New York 12180
Telephone: 1-866-807-2130
Fax: (518) 402-7909
E-mail: BOH@health.state.ny.us
or visit the New York State Department of Health website:
www.health.state.ny.us/nysdoh/face/
face.htm

Cooperation and assistance in improving the safety of workers and making the FACE program a success are greatly appreciated.

FACE is a cooperative agreement with the National Institute for Occupational Safety and Health (NIOSH).

State of New York
George E. Pataki, Governor
Department of Health
Antonia C. Novello, M.D., M.P.H., Dr. P.H., Commissioner