## **New York Department of Health**



Delivery System Reform Incentive Payment (DSRIP) Program
Summary of Project Application Public Comments

The New York State, Department of Health is pleased to provide a Summary of the DSRIP Project Plan Application comments and feedback for public review. DOH received over 500 comments from over 75 organizations and individuals. The document that follows provides a list of the organizations and individuals and a summary of the comments that required change.

## **List of Organizations and Individuals**

1199 SEIU - United Healthcare Workers East

Adirondack Health Institute

Bassett Health Plan Broadway Pharmacy Inc.

Catholic Health Services of Long Island

Centro Medico Dominicano

**CHCANYS** 

Children's Home of Jefferson County

Commission on the Public's Health Systems

Community Radiology NY Community Service Society

Continuing Care Leadership Coalition
Daughters of Jacob Nursing Home

David Alpern Dileivis Gomez

District Council 37, AFSCME, AFL-CIO

DSRIP FingerLakes Ebstein, Becker, Green

Family Planning Advocates of New York State

**FDRHPO** 

Fernando T. Taveras, MD

Friends and Family Home Care Services

**GNYHA** 

**Gwendolyn Kennely** 

Hailu Assefa

Harlem East Life Plan

**Health Management Associates** 

Health People

Hudson Valley DSRIP Collaborative (HVDC)

Jim Scordo, LMSW, CASAC

Juan Hilrado Judy Wessler Kevin Holmes

Kormos and Company LLC

Latisha Gibbs

December 2,

2014

Leading Age

Manatt, Phelps & Phillips, LLP

Medicaid Matters NY Montefiore Health System Mount Sinai PPS Team

New York eHealth Collaborative (NYeC)

New York Presbyterian

New York Therapeutic Communities, Inc. North Country Family Health Center/ North Country Behavioral Healthcare Network

Northeast Group

**NY Immigration Coalition** 

NYC Department of Health and Mental Hygiene

NYeC

**NYS Nurses Association** 

**NYTC Programs** 

Optimus Health Analytics Preventative Diagnostics

Primary Care Development Corporation (PCDC)

Qua, Inc. R.A.I.N.

**Rapid Care Solutions** 

Refuah Community Health Collaborative (RCHC)

**Robert Jones** 

Rochester Reagional Health Systems

Rosa Perpinan Sabirah Greene

Salcare Home Health Services, Inc.

Samaritan Medical Center Addiction Services

Selina Norwood

Southern Tier Independence Center (STIC)

St. Mary's Healthcare – Amsterdam

Summit Home Health Care

The Center of Excellence in Culturally

Competent Mental Health

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Transitional Living Services of Northern New York UB Primary Care Research Institute UHS Binghamton General Hospital Vanetta McFadden Westchester Medical Center and its Center for Regional Healthcare Innovation (CRHI) Williamsburg Physical Therapy P.C. xG Health Solution

December 2, 2014





Comment Number	Theme	Section	Comment	Who	Response
1	Org App	PAC	There is no membership requirement detailed, including how representative the membership is. Details of expectations of representation should be included, by type of CBO, race, ethnicity, disability and more.		Will update "Organizational Application" to reflect the change, mirroring request from governance structure for "sufficient representation with respect to all of the providers and community organizations included within the PPS network."
2	Org App	Executive Summary	DOH should remove the COPA and ACO boxes from the Application	Manatt	Will update application to reflect this change
3	Org App	CAN	The application asks for a succinct summary of the current assets and resources that can be mobilized and employed to help achieve many of the DSRIP projects. This question should specifically ask PPSs which partners will play what roles within each project and should be asked consistently across projects. Additionally, applicants should be required to discuss how they plan to serve special populations, identify the systems of care that are already in place for these populations and describe how PPS services will be integrated with and build on these existing systems of care.	CHCANYS	The CNA needs to explain the needs and gaps in a PPS region, and the needs for particular projects. The project selection was to give DOH an initial sense on the expected needs of the community, and is expected to expand upon the narrative in the general Community Needs Assessment. Yes, there are slight differences in the project requirements and metrics to be used across the projects. That said, some Project metrics are being revised in the Final DSRIP Application.





4	Org App	Governance	This section's financial and organizational structure component references establishment of a compliance program in accordance with New York State law. That law requires Medicaid providers to establish compliance programs to ensure appropriate billing and payment. we believe that the application should simply require the PPS to indicate that it will develop a compliance program that meets the requirements of State Social Service law as part of its managed care contracting strategy.	GNYHA	The Social Services Law text correction has been noted
5	Org App		The word limits on application sections (often 500-1500 words) will make it difficult for lead PPSs to provide details that demonstrate meaningful inclusion of partners in the PPS design, structure, and payment.	CHCANYS	Some word limits in certain projects are being revised based on public comments.
6	Org App	CNA	In the Community Needs Assessment section, Community Resources Supporting PPS Approach, Commenter requested that DOH, the Office of Mental Health, the Office of Alcoholism and Substance Abuse Services, and other state agencies, "provide a directory of these resources, because these agencies should have access to more comprehensive information than PPSs."	HANYS	A list of safety net providers, as well as a listing of pending-safety net community based organizations is available on the DOH DSRIP web site at. This list is not exhaustive and therefore should be used with that understanding. Each PPS should engage in outreach to develop partnerships with other community based organizations not listed, yet active, in providing services to





					Medicaid recipients in the PPS service area.
7	Domain 1		"Sample of Transactions to Public Health Registries" DOH should at minimum strike the word "public" from the requirement if the project requirement does not explicitly require submission of data to a public health agency. We also recommend DOH consider removing this as a Domain 1 metric altogether, keeping metrics focused on goals and objectives and allowing the PPS the flexibility	Multiple: Manatt, NYeC	Will update Project Requirements and/or Domain 1 Requirements to reflect change if considered appropriate
8	Domain 1	Data Source	Delete "DURSA certification" as a data source for the project requirement of "[e]nsure that EHR systems used by participating providers meet Meaningful Use and PCMH Level 3 standards."  Meaningful use certification from CMS or NYS Medicaid should be the definitive information source for this standard.  Use "QE participant agreement" instead of the existing reference to a DURSA as evidence of participation in the SHIN-NY	NYeC	Will update Project Requirements and/or Domain 1 Requirements to reflect change as appropriate
9	Domain 1	Metric	"All Practices Meet NCQA Level 3 PCMH and/or APCM Standards" DOH should insert the word "eligible" before "practices" as NCQA has a strict set of requirements to determine which types and specialties of	Manatt	Will update Project Requirements and/or Domain 1 Requirements to reflect change as appropriate





			practice are eligible to participate in the accreditation program.		
10	Domain 1		Modify the metric for use of the SHIN-NY from "PPS uses alerts and secure messaging functionality" to "PPS uses Directed exchange (secure messaging), alerts and patient record look up"	NYeC	Will update Project Requirements and/or Domain 1 Requirements to reflect change as appropriate
11	Project		Recommendation: instead of using RHIO Consent Form to measure actively engaged, the measurement could be the number of patients served by the PPS PCMHs	HANYS	Clarification was made to the definition of "actively engaged"
12	Project	2.a.i	If the goal is to get 100% RHIO consent forms throughout the network all providers in a PPS must be equipped to do so and must have patient consent. PPS scores should not be impacted if patients decide to opt out of the RHIO. A better measure would be documentation of the number of attempts to get patient consent to join the RHIO	Multiple: STIC, HANYS	Clarification was made to the definition of "actively engaged"
13	Project	2.b.i	Clarify the data source listed for the project	GNYHA	Project and data source were corrected
14	Project	2.b.ii	Clarify the correct title and project index score for project	Health Management Associates	Project and index score were corrected





15	Project	2.b.iv	Clarify the correct data source to the project	FDRHPO	Project and data source were corrected
16	Project		Recommendation: The project description uses the term "case manager" to perform certain functions enumerated in the same section. GNYHA recommends that the PPS determine the staff or team members who will deliver the required functions to meet the project's goals and objectives	GNYHA	Will update project description to reflect this change
17	Project		Patients will have to give consent for information sharing. If patients do not give that consent DSRIP project success will be impacted as communication within the PPS is key to DSRIP project success. Project Requirements and Metrics and Milestones should be amended as a result of this. Another concern is that regulatory waivers may not exceed the life of the DSRIP project.	STIC	Clarification was made to the definition of "actively engaged"
18	Project	2.b.vii	Recommendation to modify project requirements to specify that the INTERACT 3.0 or 4.0 toolkit can be used  Recommendation to modify project requirements to specify "implementation" of care pathways rather than "development"	GNYHA	Will update project to reflect these changes





19	Project	3.a.i	Removal of the phrase "all practice hours" because certain markets have unique challenges, such as rural areas and their workforce recruitment	GNYHA	Will update Project Requirements and/or Domain 1 Requirements to reflect change as appropriate
20	Project	3.c.i	Revise the project title. The project is a practice-based intervention rather than a community supports based intervention.	Manatt	Will update project title to reflect this change
21	Project	Clarification/ Definition	"Co-location;" "co-location during all practice hours"	Multiple: FDRHPO, Health Management Associates, Samaritan Medical CAS, HANYS, Transitional Living Services of Northern NY	Changes were made to clarify the definition of these terms
22	Project		Specific definition of relationship between PPSs and CBOs needed	Multiple: Commission on the Public's Health Systems, Judy Wessler, Health People	





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23	Project	"Actively engaged"	Adirondack Health Institute
24	Project	"Number committed"	xG Health Solutions
25	Project	"Immediate" "timely"	DSRIP Fingerlakes
26	Project	"Targeted population"	Manatt
27	Project	"Safety net provider"	Manatt
28	Project	"DSRIP Year" vs. "Demonstration Year"	Adirondack Health Institute

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