

Do I have to enroll in a Health Home?

No. Enrolling in the Health Home program is your choice. If you decide to enroll in the Health Home program, the Health Home care manager will help you manage all of your health care and social service needs. Once you enroll in the Health Home program, you may choose to disenroll at any time.

How do I enroll in a Health Home?

You can talk to your current service provider or you can contact a Health Home at any time to find out if you are eligible to enroll. You also may be referred to a Health Home by Medicaid, based on care and services you have already received. Or, you can be referred by your Managed Care plan, doctor, specialist, hospital emergency room or discharge planner, or Social Service District.

For more information, call the Medicaid Helpline toll-free line at **1-800-541-2831** or the New York State Department of Health's Health Home Line **518-473-5569**.

For a list of Health Homes in the county where you live or to receive services, please see the enclosed insert or go to **health.ny.gov/HealthHomesContacts**

Appointment information

Health home: _____

Appointment date and time:

_____ at _____ am/pm

Appointment is with:

Agency _____

Address _____

Phone # _____

The New York State

Health Home Program



Department
of Health

What is the Health Home program?

In New York State, many people get their health benefits through the Medicaid Program. Most people are generally healthy. However, others may have chronic health problems and can't find providers and services.

Without the right providers and services, it is hard for people to get well and stay healthy. New York State's Health Home program was created with these people in mind.

The goal of the Health Home program is to make sure its members get the care and services needed. This may mean fewer trips to the emergency room or, less time spent in the hospital. It could mean getting regular care and services from doctors and providers. Or, finding a safe place to live, and a way to get to medical appointments.

What is a Health Home?

A 'Health Home' is not a place; it is a group of health care and service providers working together to make sure you get the care and services you need to stay healthy.

Once you are enrolled in a Health Home, you will have your own care manager. The care manager will work with you to set up a care plan and appointments and get the services you need to put you on the road to better health. Some of the services may be:

- health care providers,
- mental health and substance abuse providers,
- medications,
- housing,
- social services (such as food, benefits, and locating transportation) or,
- other community programs that will support and assist you.

Is a Health Home right for you?

If you are a Medicaid recipient or believe you may qualify for Medicaid, think about the following questions:

- Do you have chronic or mental health conditions for which you need regular doctors care?
- Do you have a doctor you can see when you need to?
- How many times have you been in the emergency room or hospital in the past six months? Twelve months?
- Do you have a safe place to live?
- Do you have someone in your life to help you whenever you need help?
- Do you have difficulty keeping medical appointments?

Does it cost me anything to enroll?

No. Enrollment in the Health Home program is provided free of charge to you, if you are on Medicaid.

PUTNAM

CommunityHealth Care Collaborative
1-888-980-8410

Hudson Valley Care Coalition
1-800-768-5080

QUEENS

New York City Health and Hospitals Corporation
1-855-602-4663

North Shore Long Island Jewish Health Home
(888) 680-6501

Queens Coordinated Care Partners
(646) 477-2833

RENSSELAER

Capital Region Health Connections
(518) 271-3301

RICHMOND

Pathways to Wellness
1-866-899-0152

ROCKLAND

CommunityHealth Care Collaborative
1-888-980-8410

Hudson Valley Care Coalition
1-800-768-5080

SARATOGA

Visiting Nurse Service of Northeastern New York
1-855-204-0888

SCHENECTADY

Visiting Nurse Service of Northeastern New York
1-855-204-0888

SCHOHARIE

Bassett Community Health Navigation
(607) 547-4887

SCHUYLER

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

SENECA

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

STEBEN

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

ST. LAWRENCE

Adirondack Health Institute, Inc.
1-866-708-2912

North Country Health Home Network
(315) 266-0627 Ext. 312

SUFFOLK

CommunityHealth Care Collaborative
1-888-980-8410

North Shore Long Island Jewish Health Home
1-888-680-6501

SULLIVAN

CommunityHealth Care Collaborative
1-888-980-8410

Hudson Valley Care Coalition
1-800-768-5080

TIOGA

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642

TOMPKINS

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642

ULSTER

Institute for Family Health
1-877-207-3387

WARREN

Adirondack Health Institute, Inc.
1-866-708-2912

WASHINGTON

Adirondack Health Institute, Inc.
1-866-708-2912

WAYNE

Huther Doyle Memorial Institute, Inc.
HHUNY FingerLakes
(585) 613-7642

WESTCHESTER

CommunityHealth Care Collaborative
1-888-980-8410

Hudson Valley Care Coalition
1-800-768-5080

WYOMING

Health Home Partners of Western New York LLC
(716) 566-4100

YATES

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

For more contact information on Health Homes in your county, visit health.ny.gov/HealthHomesContacts

New York State Health Homes by County

ALBANY

Capital Region Health Connections
(518) 271-3301

ALLEGANY

Chautauqua County Department of
Mental Hygiene– HHUNY Southern
(585) 613-7642

BRONX

Bronx Lebanon Hospital Center
(855) 866-9432

Bronx Accountable Healthcare Network Health Home
(914) 378-6151

Community Care Management Partners, LLC
(212) 465-2741

Community Health Care Network
1-855-246-4422

New York City Health and Hospitals Corporation
1-855-602-4663

BROOME

Catholic Charities of Broome County
(607) 723-9991 Ext. 317

United Health Services Hospitals
(607) 762-2862

CATTARAUGUS

Chautauqua County Department of Mental Hygiene
HHUNY Southern
(585) 613-7642

CAYUGA

CNYHHN, Inc.
(315) 266-0627 Ext. 312

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642

St. Joseph's Care Coordination Network
(315) 726-7170

CHAUTAUQUA

Chautauqua County Department of Mental Hygiene
HHUNY Southern
(585) 613-7642

CHEMUNG

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642

CHENANGO

Bassett Community Health Navigation
(607) 547-4887



CLINTON

Adirondack Health Institute, Inc.
1-866-708-2912

COLUMBIA

CommunityHealth Care Collaborative
1-888-980-8410

CORTLAND

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642
St. Joseph's Care Coordination Network
(315) 726-7170

DELAWARE

Bassett Community Health Navigation
(607) 547-4887

DUTCHESS

CommunityHealth Care Collaborative
1-888-980-8410
Hudson Valley Care Coalition
1-800-768-5080

ERIE

Greater Buffalo United Accountable Healthcare Network
(716) 247-5282
Health Home Partners of Western New York LLC
(716) 566-4100
Lake Shore Behavioral Health
HHUNY Western
(585) 613-7642

ESSEX

Adirondack Health Institute, Inc.
1-866-708-2912

FRANKLIN

Adirondack Health Institute, Inc.
1-866-708-2912

FULTON

St. Mary's Healthcare
(518) 773-3531 Ext. 4747

GENESEE

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

GREENE

CommunityHealth Care Collaborative
1-888-980-8410

HAMILTON

Adirondack Health Institute, Inc.
1-866-708-2912

HERKIMER

CNYHHN
(315) 266-0627 Ext. 312

JEFFERSON

North Country Health Home Network
(315) 266-0627 Ext. 312

KINGS (BROOKLYN)

Brooklyn Health Home
1-800-356-7480
Community Health Care Network
1-855-246-4422
New York City Health and Hospitals Corporation
1-855-602-4663
Pathways to Wellness
1-866-899-0152

LEWIS

North Country Health Home Network
(315) 266-0627 Ext. 312
St. Joseph's Care Coordination Network
(315) 726-7170

LIVINGSTON

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

MADISON

CNYHHN
(315) 266-0627 Ext. 312
Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642
St. Joseph's Care Coordination Network
(315) 726-7170

MONROE

Greater Rochester Health Home Network
(585) 737-7522
Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

MONTGOMERY

St. Mary's Healthcare
(518) 773-3531 Ext. 4747

NASSAU

CommunityHealth Care Collaborative
1-888-980-8410
Nassau Wellness Partners
1-855-544-8484
North Shore Long Island Jewish Health Home
1-888-680-6501

NEW YORK (MANHATTAN)

Community Care Management Partners, LLC
(212) 465-2741
Heritage Health Home Network
(212) 866-2600 Ext. 1001
Mount Sinai Health Home
(212) 824-8132
New York City Health and Hospitals Corporation
1-855-602-4663
Pathways to Wellness
1-866-899-0152
The New York and Presbyterian Hospital
(212) 342-0274

NIAGARA

Health Home Partners of Western New York LLC
(716) 566-4100
Niagara Falls Memorial Medical Center
(716) 278-4647

ONEIDA

CNYHHN
(315) 266-0627 Ext. 312

ONONDAGA

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642
St. Joseph's Care Coordination Network
(315) 726-7170

ONTARIO

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

ORANGE

CommunityHealth Care Collaborative
1-888-980-8410
Hudson Valley Care Coalition
1-800-768-5080

ORLEANS

Huther Doyle Memorial Institute, Inc.
HHUNY Finger Lakes
(585) 613-7642

OSWEGO

Onondaga Case Management Services, Inc.
HHUNY Central
(585) 613-7642
St. Joseph's Care Coordination Network
(315) 726-7170

OTSEGO

Bassett Community Health Navigation
(607) 547-4887