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Notice: Upcoming Changes to New York State Medicaid Dental Services

November 8, 2023

There are some important upcoming changes to your New York State Medicaid dental services.

Beginning January 31, 2024, Medicaid will be covering crowns and root canals in certain circumstances so that you can keep more of your natural teeth. In addition, replacement dentures and implants will only need a recommendation from your dentist to accompany prior approval documents to determine if they are necessary. This will make it easier for you to access these dental services.

We have informed participating dentists of these changes.

If you have questions about this information, we are here to assist you.

- If you have a Medicaid Managed Care Dental Plan, please call the number on the back of your identification card or email omcmail@health.ny.gov.
- If you have Fee-for-Service Medicaid, please call (518) 473-2160 or email dentalpolicy@health.ny.gov.