

MCO / HH Consolidated Workgroup Assignment and Referral Sub-Workgroup

Conference Call

1.877.273.4202 Meeting ID:7861064

07/29/2013 – 12:30 pm to 1:30 pm

- ❖ Welcome
- ❖ Accept minutes from 7/15/13 call
 - Identify two minute takers for today's call
- ❖ Meeting topics and scheduling
 - In-person meeting, location, dates, etc.
 - Major topics to schedule future discussions:
 1. Assignment and referral process
 - a. Definitions
 - b. Multi-level flow-chart of process
 2. Eligibility and Enrollment Status
 - a. HCS data accuracy
 - b. Participation in tracking process by all
 - c. Batch look-ups
 - d. Eligibility exclusions (Lack of HH/MCO contracts, MLTC, FHP, etc)
 3. Upward enrollment
 - a. Pre-authorization requirements
 - b. Challenges
 - c. Concerns
 4. Volume Management
 - a. Coordination of assignment flow
 - b. Strategic / planned growth
 5. Outreach (data, strategies and duration)
 - a. Inclusion of encounter / claims data
 - b. Other data sources to aid outreach process
- ❖ Today's Topic: Group will select one and begin discussion
- ❖ Next Steps