



Department
of Health

Utilizing My Members screen to Search for members in Special Populations

June 21, 2019

The My Member's Screen

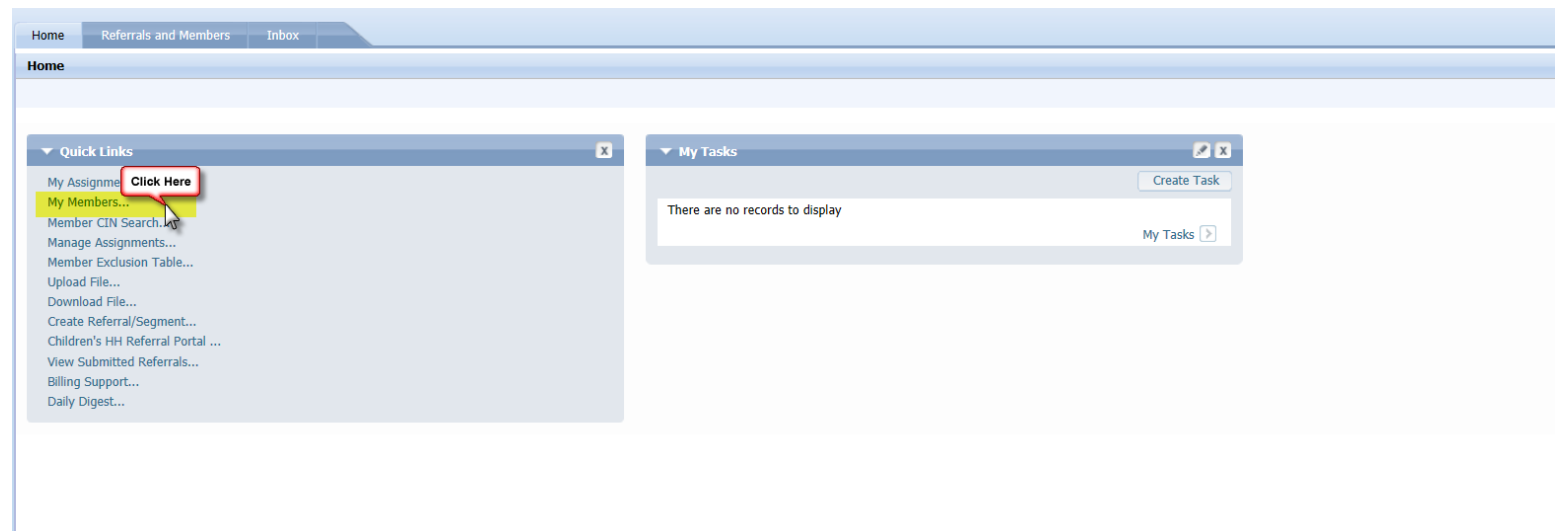
- The My Member's screen shows members that have or have had active assignments or segments with your organization. Members that have a *pending* assignment with your organization will not appear on the My Member's screen.
- MCP/HH/CMA workers and read only roles have access to the My Member's Screen.

Logging into MAPP HHTS

- Please refer to the below PowerPoint Link (slides 6-9) for more information on how to login to HCS and the MAPP HHTS:
https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/mapp/docs/mapp_hhts_webseries_administrative_maintainance_operations.pdf
- When selecting a role to access the My members page one should select either a worker or a read-only role

Navigating to the My Member's Screen

- From the Main Page, click on **Health Homes**
- From the Home Page click on **My Members...** under the Quick Links



How to filter from My Members screen

My Members

Search is restricted to Members assigned to BESTSELF BEHAVIORAL HEALTH INC.

Managed Care Plans

- None
- 03458546 - AETNA BETTER HEALTH - 03458546
- 03885701 - AETNA BETTER HEALTH FIDA PLAN - 03885701
- 04342307 - AFFINITY HEALTH PLAN-ENRICHED PLAN - 04342307
- 00477156 - AFFINITY HEALTH PLAN INC - 00477156
- 02802899 - AFFINITY HEALTH PLAN M/M - 02802899
- 03864495 - AGEWELL NEW YORK FIDA - 03864495

Health Homes

- 03005323 - BESTSELF BEHAVIORAL HEALTH INC

Care Management Agencies

- 02996490 - ABBOTT HOUSE INC - 02996490
- 00635112 - ADDICTION CTR OF BROOME CNTY - 00635112
- 04782005 - ADHD EDUCATIONAL SERVICES - 04782005
- 05436342 - ADIRONDACK HEALTH INSTITUTE INC - 05436342
- 01225456 - AIDS CENTER QUEENS CNTY AI - 01225456
- 02996601 - AIDS CENTER QUEENS COUNTY INC - 02996601
- 01272031 - AIDS COMMUNITY RESOURCES AI - 01272031

Buttons: Select All, Deselect All (for each category)

Filters:

- First Name:
- Last Name:
- Min. Age (Years):
- Max. Age (Years):
- County:
- Zip Code:
- Member Status:
- Consent:
- Segment:
- Segment Status:
- Reason:
- Segment Begin Date:
- Segment End Date:
- Language:
- Program:
- Consenter:

Program Filter:

- Adult Home
- Assertive Community Treatment (ACT)
- Assisted Outpatient Treatment (AOT)
- HARP Eligible
- HARP Enrolled
- Pioneer ACO

Member Status Filter:

- All - both members currently assigned/in segments with your organization and those who had segments/assignments in the past
- Current - those currently assigned/in segments with your organization
- Past - those who had past assignments/segments with your organization

Delimiters:

Notes:

- As a HH looking for both assigned members and those in segments you would need to deselect all from the CMA list. If you do not deselect all, your results will only include those that are also assigned to a CMA or in a segment
- The program filter allows you to filter on special populations, such as ACT members
- The member Status filter allows you to filter to:

My Members Screen filters

- The MCP/HH and CMA boxes act as filters. If specific CMAs are selected only members that have associations with those CMAs will be returned in the search results. If all CMAs are selected only members that have an association with a CMA will be returned in the search results.
- Member Status – can be used to filter out members that are currently associated with your organization or members that only had associations in the past (i.e. a segment that is closed/assignment that is ended)
- Program – can be used to filter to members within a specific special population

Example My Members Search – ACT members

- If I want all members currently associated with your HH that are ACT members you would filter on the following:
 - Member Status: Current
 - Program: ACT
 - CMAs: Deselect All

Search is restricted to Members assigned to Department of Health.

Managed Care Plans

- None
- 03458546 - AETNA BETTER HEALTH - 03458546
- 03885701 - AETNA BETTER HEALTH FIDA PLAN - 03885701
- 04342307 - AFFINITY HEALTH PLAN-ENRICHED PLAN - 04342307
- 00477156 - AFFINITY HEALTH PLAN INC - 00477156
- 02802899 - AFFINITY HEALTH PLAN M/M - 02802899
- 03864495 - AGEWELL NEW YORK FIDA - 03864495

Select All Deselect All

Health Homes

- 03449974 - ADIRONDACK HEALTH INSTITUTE INC - 03449974
- 00689703 - ALCOHOL & DRUG DEPENDENCY - 00689703
- 03005323 - BESTSELF BEHAVIORAL HEALTH INC - 03005323
- 00476022 - BRONX CARE HOSPITAL CENTER - 00476022
- 03520990 - CHAUTAUQUA COUNTY DEPARTMENT OF MH - 03520990
- 04277941 - CHILUNY LLC - 04277941
- 04587495 - CHILDREN'S HEALTH HOME OF WNY INC. - 04587495

Select All Deselect All

Care Management Agencies

- 02996490 - ABBOTT HOUSE INC - 02996490
- 00635112 - ADDICTION CTR OF BROOME CNTY - 00635112
- 04782005 - ADHD EDUCATIONAL SERVICES - 04782005
- 05436342 - ADIRONDACK HEALTH INSTITUTE INC - 05436342
- 01225456 - AIDS CENTER QUEENS CNTY AI - 01225456
- 02996601 - AIDS CENTER QUEENS COUNTY INC - 02996601
- 01272031 - AIDS COMMUNITY RESOURCES AI - 01272031

Select All Deselect All

First Name Last Name

Min. Age (Years) Max. Age (Years) Language

County Zip Code Program

Member Status Consent

Segment Segment Status

Reason Segment Begin Date Segment End Date

CIN Details

Download File Format

File Format

- You can then either click on search to get the results on screen or download search results to download a file