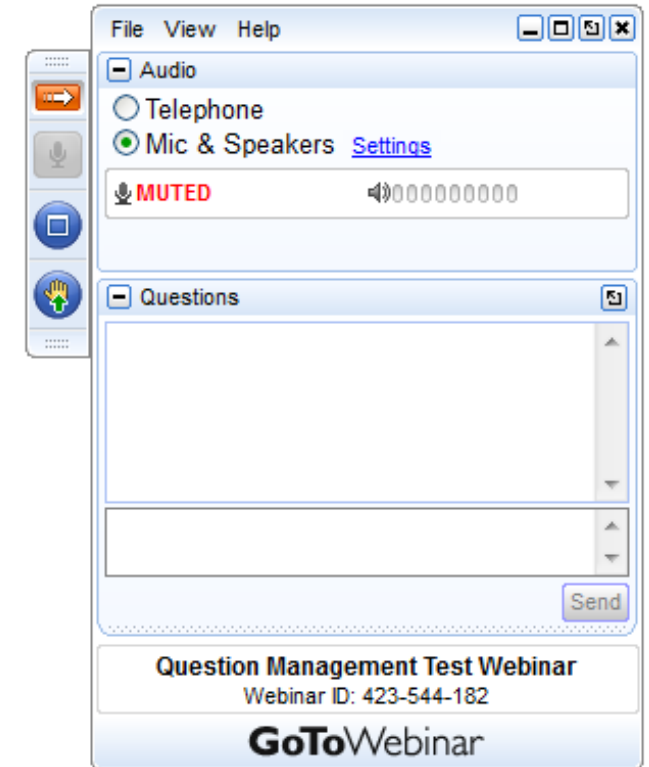


Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.





**Department
of Health**

NY Medicaid EHR Incentive Program

Eligible Professionals:

Stage 3 Meaningful Use

Preparing for Payment Year 2020

Agenda

- Program Eligibility Overview: Medicaid Patient Volume
- Stage 3 Meaningful Use
- Clinical Quality Measure Reporting
- Program Reminders
- Q & A

Acronyms Glossary – Medicaid EHR Team (MeT)

- CEHRT Certified EHR Technology
- CMS Centers for Medicare and Medicaid Services
- CQM Clinical Quality Measure
- EHR Electronic Health Records
- MEIPASS Medicaid EHR Incentive Program Administrative Support Service
- MURPH Meaningful Use Registration for Public Health

Program Eligibility Overview: Medicaid Patient Volume

2020

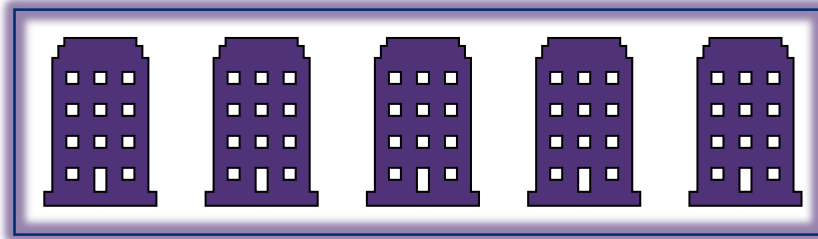
Certified EHR Technology (CEHRT)

Required: 2015 Edition

Visit <https://chpl.healthit.gov/> to obtain your CEHRT ID.



Meaningful Use



50% or more...



of your patient encounters are at locations equipped with certified EHR technology

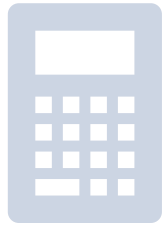


80% or more...

of your unique patients have data stored in your certified EHR technology

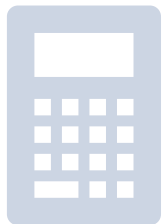
Calculate Your Patient Encounters

50%



Number of encounters in the denominator at locations with CEHRT
Number of encounters at all locations (including locations without CEHRT)

80%

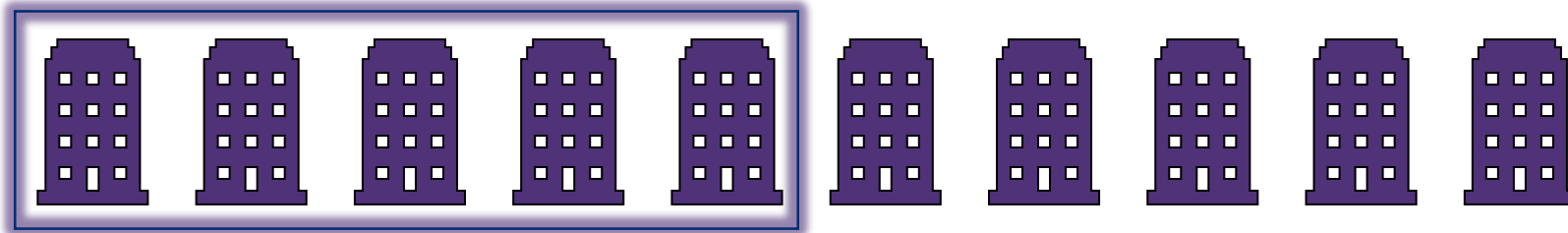


Number of unique patients in the denominator with data stored in the EHR system at locations with CEHRT

Number of unique patients for all locations with CEHRT

2020

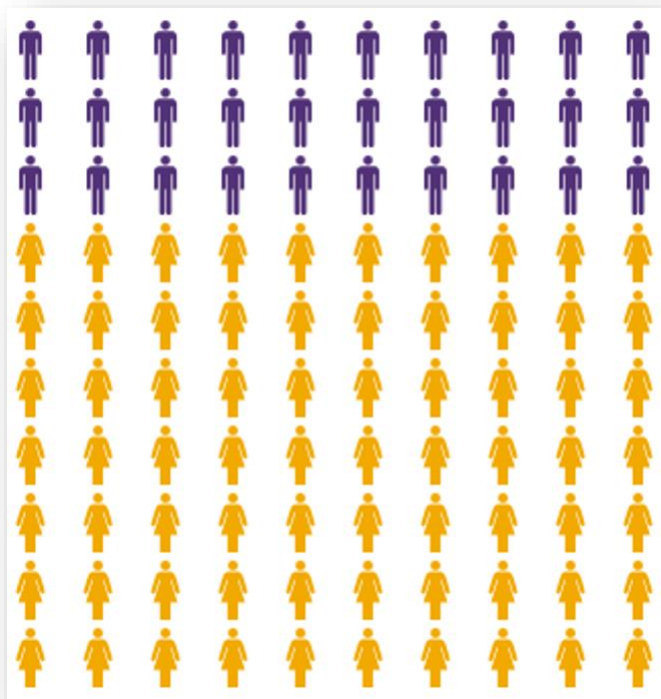
Meaningful Use



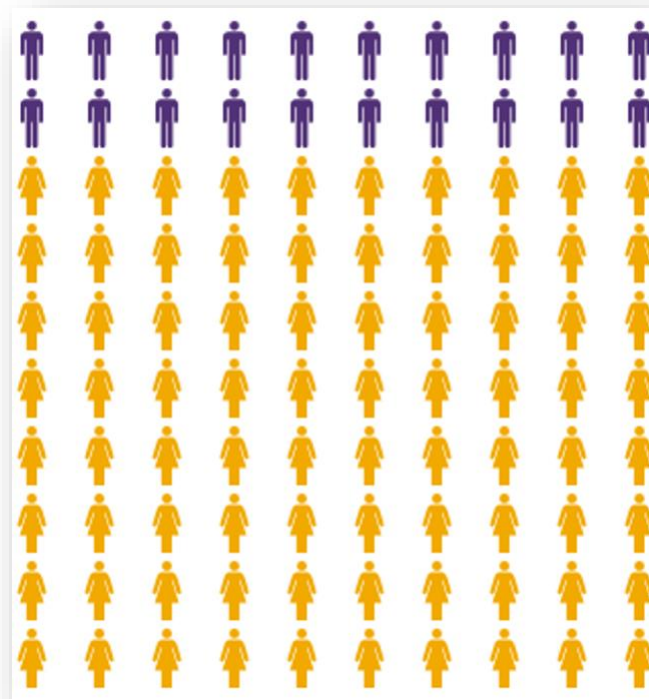
EPs must report on data from ALL locations equipped with CEHRT.

Medicaid Patient Volume (MPV)

Eligible Professional
30% patient volume from
Medicaid Recipients



Pediatrician
20% patient volume from
Medicaid Recipients



2020

Medicaid Encounters/Needy Encounters

Type of Service	Medicaid Encounter	Needy Encounter
Medicaid Fee-for-Service	✓	✓
Medicaid Managed Care	✓	✓
Child Health Plus		✓
Uncompensated Care		✓
Sliding Scale		✓

MPV Reporting Period

Continuous 90-day period from either:

Previous calendar
year

OR

Preceding 12
months from the
date of attestation

MPV Reporting Period Scenario 1

Payment Year → 2020
Date of Attestation → June 10, 2021
Attestation Method → Previous Calendar Year



2020

MPV Reporting Period Scenario 2

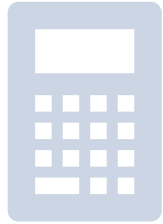
Payment Year → 2020
Date of Attestation → June 10, 2021
Attestation Method → Previous 12 months



2020

Calculate Your MPV

Standard Calculation
Method

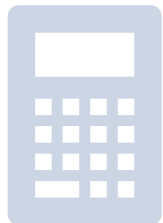


Medicaid Encounters



Total Encounters

Alternate Calculation
Method



(Medicaid Patient Panel) + (Medicaid Encounters)



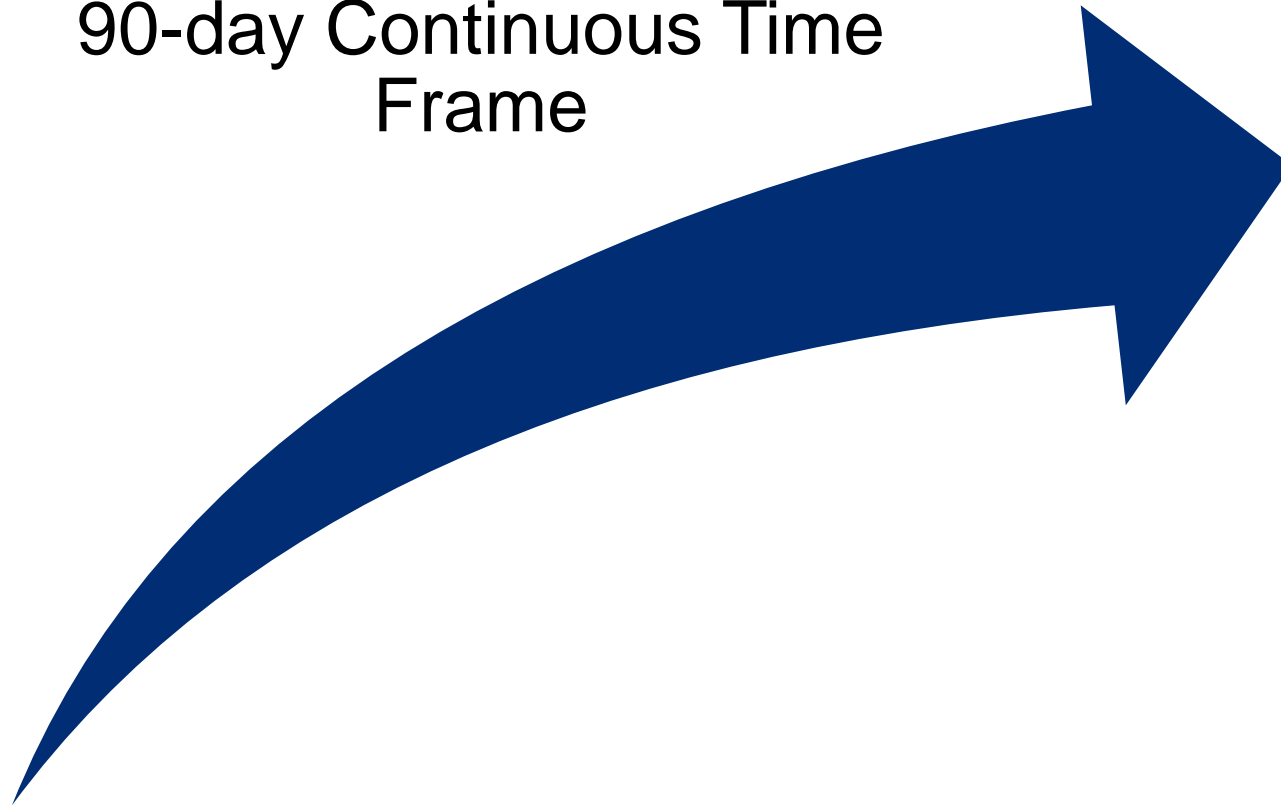
Total Patient Panel + Total Encounters

Stage 3 Meaningful Use

2020

Stage 3 EHR Reporting Period - 2020

90-day Continuous Time
Frame



2020

Objective 0: ONC Questions

Objective Zero (0): ONC Questions

Objective I understand that I am required to attest to cooperating with ONC's EHR system surveillance and review activities as part of demonstrating meaningful use under the Medicaid EHR Incentive Program. Furthermore, I certify that I have cooperated with the surveillance and direct review of certified EHR technology under the ONC Health IT Certification Program, as authorized by 45 CFR part 170, subpart E.

As it relates to ONC Direct Review, the attestation is required. As it relates to ONC-ACB surveillance, the attestation is optional and you therefore have the option to 'Decline to Answer'.

Measure 1: Activities related to supporting providers with the performance of Certified EHR Technology:

*1. Do you and your organization acknowledge the requirement to cooperate in good faith with ONC direct review of your health information technology certified under the ONC Health IT Certification Program if a request to assist in ONC direct review is received?

Yes No

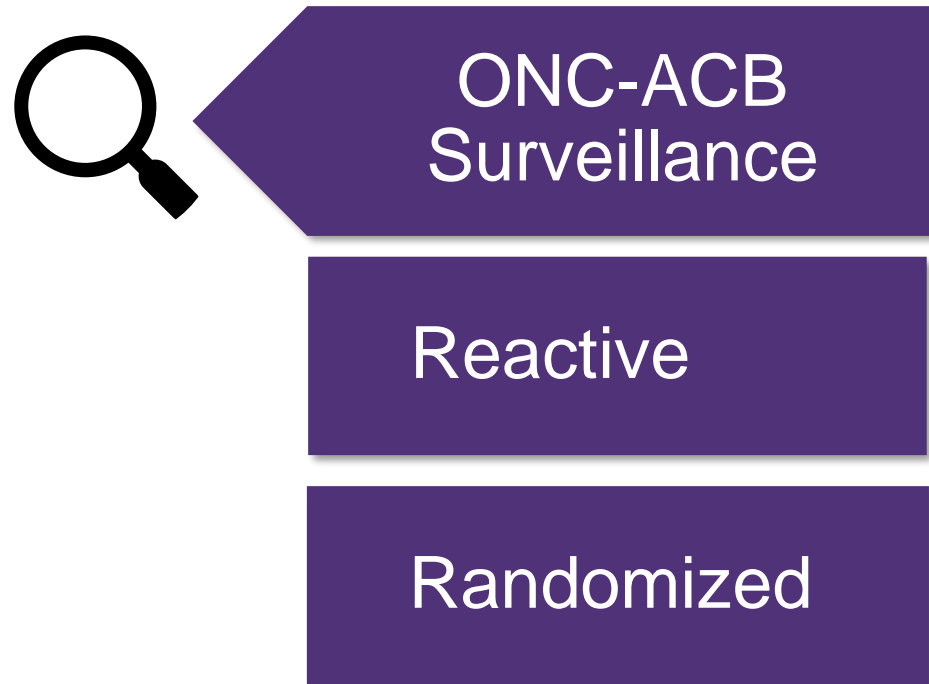
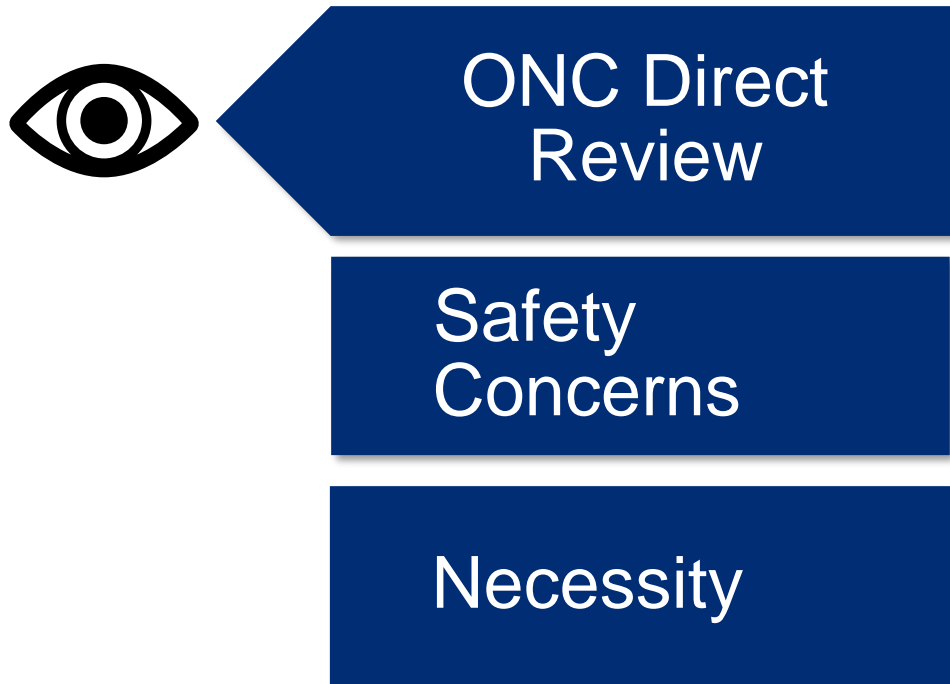
*2. Did you or your organization receive a request for an ONC direct review of your health information technology certified under the ONC Health IT Certification Program?

Yes No

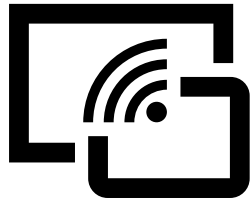
a. If yes, did you and your organization cooperate in good faith with ONC direct review or your health information technology certified under the ONC Health IT Certification Program as authorized by 45 CFR part 170, subpart E, to the extent that such technology meets (or can be used to meet) the definition of Certified EHR Technology, including by permitting timely access to such technology and demonstrating its capabilities as implemented and used by you in the field?

Yes No Not Applicable

Measure 1: ONC-ACB Surveillance & ONC Direct Review

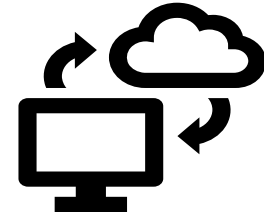


Measure 2: Prevention of Information Blocking



Compatibility & Interoperability

CEHRT Functionality



Health Information Exchange (HIE)

Objective 1: Protect Patient Health Information

Protect electronic protected health information (ePHI) created or maintained by the CEHRT through the implementation of appropriate technical, administrative, and physical safeguards.

Measure(s): Conduct a security risk analysis (SRA), implement security updates as necessary, and correct identified deficiencies



Objective 2: Electronic Prescribing

Generate and transmit permissible prescriptions electronically (eRx).

Measure(s): 1. More than 60% of prescriptions queried for a drug formulary and transmitted electronically using CEHRT



Objective 3: Clinical Decision Support (CDS)

Implement clinical decision support (CDS) interventions focused on improving performance on high-priority health conditions.

Measure(s):

1. 5 CDS interventions
2. Drug-drug and drug-allergy checks



Objective 4: Computerized Provider Order Entry (CPOE)

Use computerized provider order entry (CPOE) for medication, laboratory, and diagnostic imaging orders.

Measure(s):

Use computerized order entry for:

1. More than 60% medication orders
2. More than 60% laboratory orders
3. More than 60% radiology orders

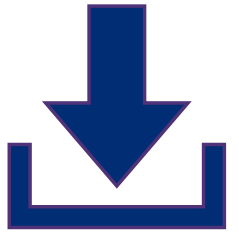


Objective 5: Patient Electronic Access

EP provides patients (or patient-authorized representative) with timely electronic access to their health information and patient-specific education.

Measure(s):

1. Provide timely access for more than 80% of patients
2. CEHRT identifies patient-specific educational resources for more than 35% of patients



Objective 6: Coordination of Care through Patient Engagement

Use CEHRT to engage with patients or their authorized representatives about the patient's care.

Measure(s): Must meet at least 2:

1. More than 5% of patients view, download, transmit or access their health info via API
2. Send a secure message to more than 5% of patients
3. Patient generated health data or non-clinical setting data incorporated into CEHRT for more than 5% of patients



Objective 7: Health Information Exchange

A summary of care record is transmitted when the EP: transitions or refers their patient to another setting of care; receives receipt of a transition or referral; or upon a new patient encounter. EPs will incorporate summary of care information from other providers into their EHR, using the functions of CEHRT.

Measure(s): Must meet at least 2:

1. CEHRT-created summary of care record is electronically transmitted for more than 50%
2. Incorporate electronic summary of care into new patients' EHR for more than 40%
3. Clinical information reconciliation for more than 80% received.



Objective 8: Public Health Reporting

EP is in active engagement with a public health agency or clinical data registry to submit electronic public health data in a meaningful way using certified EHR technology.

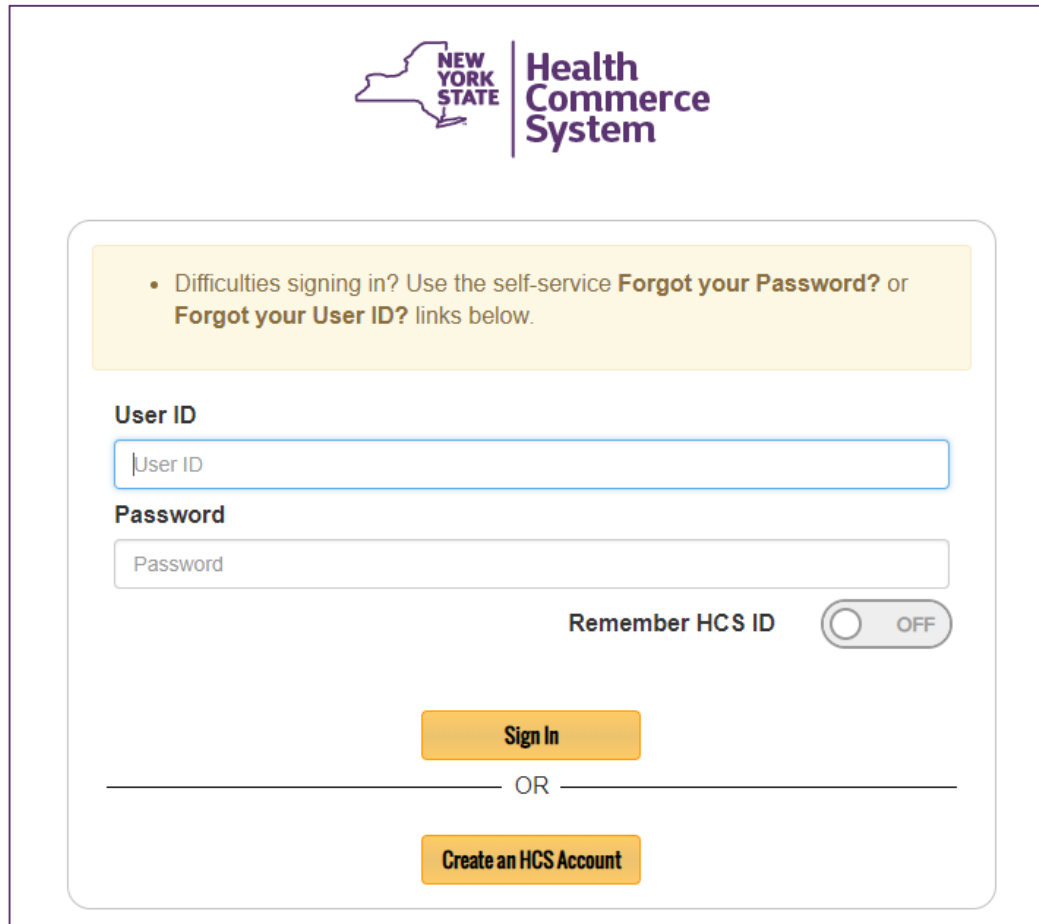
Measure(s):

Must meet at least 2 measures:

1. Immunization
2. Syndromic Surveillance
3. Electronic Case
4. Public Health Registry
5. Clinical Data Registry



MURPH Registration



The screenshot shows the login and registration interface for the Health Commerce System. At the top left is the New York State logo and the text "Health Commerce System". Below this is a yellow callout box with the text: "Difficulties signing in? Use the self-service **Forgot your Password?** or **Forgot your User ID?** links below." The form contains two input fields: "User ID" and "Password". Below the password field is a "Remember HCS ID" toggle switch, currently set to "OFF". There are two orange buttons: "Sign In" and "Create an HCS Account". A horizontal line with "OR" in the center separates the "Sign In" button from the "Create an HCS Account" button.

Access the Meaningful Use Registration for Public Health (MURPH) application on the [HCS website](#).

MURPH Audit Report Card

Meaningful Use Registration for Public Health
Audit Report Card

Eligible Professional	
NPI	1444444444
Name	
Provider was deleted from this registration	
Practice Information	
MURPH Registration ID	
Practice Name	Phase 3 Test Practice
Practice NPI	1122334455
Registration Contact	
Registration Contact HCS ID	
Registration Contact Name	
Registration Contact Phone Number	
Registration Contact Extension	
Registration Contact Email	
Alternate Contact - 1	
Alternate Contact HCS ID	
Alternate Contact Name	
Alternate Contact Phone Number	
Alternate Contact Extension	
Alternate Contact Email	

Please note that this report card provides a full history of Onboarding statuses associated with the practice registration detailed above across all registries.

Location 1 : 333 Main , Albany, NY, 13333

Location Name: Phase 3 Test Practice

Registry: NYC Bureau of Communicable Disease - Syndromic Surveillance	
Measure: Syndromic Surveillance Reporting	
Current Declaration of Intent: Yes	
Declaration of Intent Date: 08-09-2018	
Onboarding Status History	
Status	Date Status Changed
In Queue(AE1)	08-09-2018
Awaiting Invitation to Test (AE1)	11-28-2018
Invited to Test	11-28-2018

Need more information or help? Please feel free to reach out to our support team at:

MU Public Health Reporting Objective Support Team

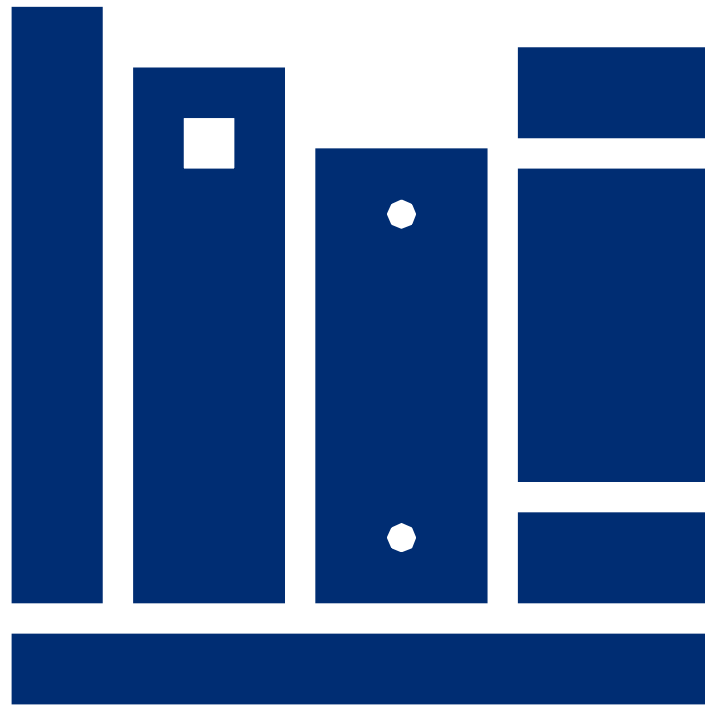
Phone: (877) 6465410, Option 3(Mon-Fri, 8:30 AM 5:00PM)

E-Mail: MPublicHealthHELP@health.ny.gov

Clinical Quality Measure Reporting

2020

See a complete list of eCQMs @ [eCQI Resource Center](#)



2020

2020 Reporting Periods

Medicaid Patient Volume	Continuous 90 days <i>Previous calendar year or preceding 12 months from the date of attestation</i>
EHR Reporting	Continuous 90 days in 2020
Clinical Quality Measures	Continuous 90 days in 2020

Record keeping and Program Integrity

The screenshot shows the Department of Health website interface. At the top left is the logo for the New York State Department of Health. The main header includes the text "Department of Health" and "Information for a Healthy New York". On the right side of the header, it says "Welcome : RFINELLI" and has a "Logout" link. Below the header is a navigation menu with tabs for "Home", "Attestation", "Status", and "Payment Information". The "Attestation" tab is currently selected. The main content area is titled "MEIPASS ATTESTATION" and contains a message: "Thank you for submitting your attestation. Please open the PDF document and save it for your records. In the event of a possible post-payment audit, providers are mandated by regulation to keep all related records for a minimum of six years from the date the attestation is submitted." Below this message is a PDF icon with the Adobe logo and the text "MEIPASS Attestation Document." with a blue hyperlink. At the bottom center of the message area is a "Done" button.

Program Reminders

2020

Preparing for 2020

- ✓ Use 2015 Edition Certified EHR Technology exclusively
- ✓ Determine your 90-day MPV reporting period
- ✓ Choose your minimum 90-day EHR reporting period
- ✓ Choose 6 clinical quality measures (CQMs) to include one outcome or high priority measure
- ✓ Prepare to report CQMs for a minimum 90-day period

Preparing for 2020

- ✓ Conduct your Security Risk Assessment (SRA) within calendar year 2020
- ✓ Be prepared to answer the information blocking questions in Objective 0
- ✓ Utilize the MURPH Audit Report Card
- ✓ Make sure your information is accurate in MEIPASS, CMS, and eMedNY

Preparing for 2020

- ✓ [Check out our other webinars:](#)

- ✓ Patient Engagement
- ✓ Security Risk Assessment (SRA)
- ✓ Public Health Reporting

- ✓ [Watch our tutorial series:](#)

- ✓ Meaningful Use Attestation
- ✓ MURPH Walkthrough
- ✓ Post-Payment Audit

Visit our [Website](http://www.health.ny.gov/ehr) (www.health.ny.gov/ehr)

The screenshot shows the New York State Department of Health website. At the top left is the New York State logo. To its right are navigation links for Services, News, Government, and Local. Below this is a purple navigation bar with 'Department of Health' on the left and 'Individuals/Families', 'Providers/Professionals', 'Health Facilities', and 'Search' on the right. The main content area has a breadcrumb trail: 'You are Here: Home Page > New York Medicaid EHR Incentive Program > New York Medicaid Electronic Health Records (EHR) Incentive Program'. The main heading is 'New York Medicaid Electronic Health Records (EHR) Incentive Program'. Below the heading are 'Open All' and 'Close All' buttons. A section titled 'Eligible Professionals (EPs)' contains three expandable menu items: 'Program Information by Payment Year', 'Program Forms', and 'Program Resources'. On the left side of the page is a vertical navigation menu with the following items: 'NY Medicaid EHR Incentive Program', 'Home', 'Eligible Professional Home', 'Eligible Hospital Requirements', 'Public Health Reporting Home', 'Post-Payment Audit Guidance Home', 'FAQs', 'Document Repository', 'Webinar Calendar', 'LISTSERV', 'Archives', 'Regional Extension Centers (RECs)', and 'Contact Us'.

Additional Resources

[CEHRT 2014/2015 Comparison](#)

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	meipasshelp@csra.com
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	hit@health.ny.gov
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	MUPublicHealthHelp@health.ny.gov

Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)
(inside the 5 boroughs of NYC)**



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)
(outside the 5 boroughs of NYC)**




Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400

EHR Incentive Program Survey



Department of Health
 Office of Health Insurance Programs

NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

Q & A

2020