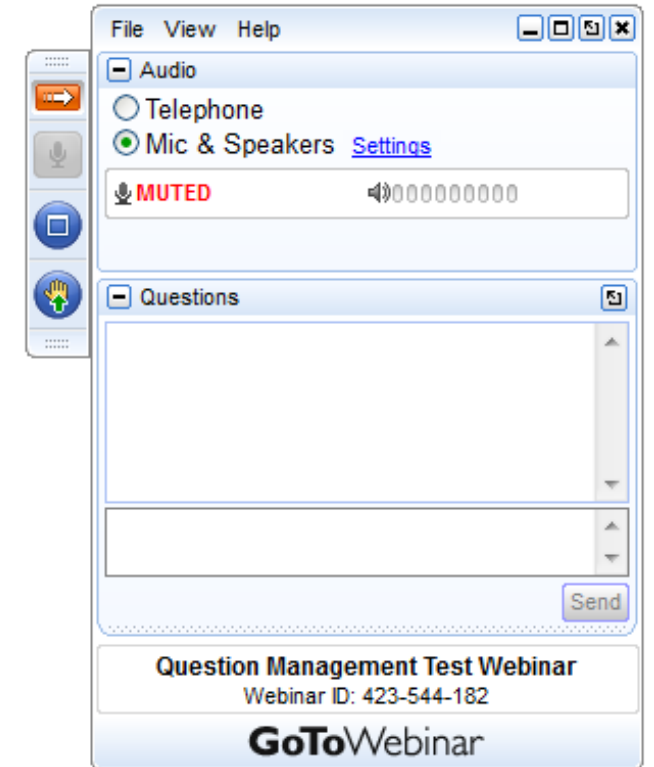


# Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.





Department  
of Health

# **NY Medicaid EHR Incentive Program A CMS Promoting Interoperability Program**

**Payment Year (PY) 2021 Soft Opening Period  
and Security Risk Analysis Process Changes**

# Agenda

- Soft Opening Definition
- PY 2021 Attestation Timeline
- Process Changes
  - Security Risk Analysis
  - Remediation Process
- Reporting Periods & Requirements
  - Patient Volume
  - CQM Reporting & EHR (Meaningful Use) Reporting
- Preparation & Pre-Validation
- Resources

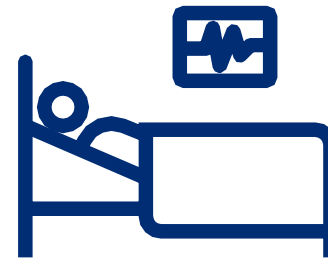


# Soft Opening & PY2021 Timeline

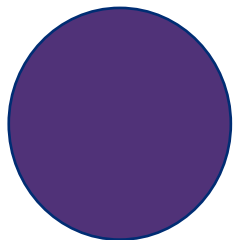
2021

# Soft Opening

An early attestation periods that allow qualifying providers to submit in MEIPASS before the Official Opening of the Payment Year.

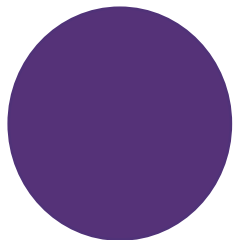


# Payment Year 2021 Key Dates



## Soft Opening

**Soft Opening Start Date:**  
April 1, 2021



## Official Opening

**Official Opening Date:**  
July 1, 2021  
**Official Opening End Date:**  
August 31, 2021

2021

# PY2021 Changes

2021

# Security Risk Analysis Completion Date

The SRA MUST be conducted

*Within Calendar Year 2021*


but

*Can be completed after the date of attestation*





# Changes in MEIPASS


**Department of Health**  
 Information for a Healthy New York

Welcome : RPARIH11 [Logout](#)

**Medicaid EHR Incentive Program**  
**For Eligible Professionals (EPs) and Eligible Hospitals (EHs)**

[Home](#) **[Attestation](#)** [Status](#) [Payment Information](#)

[EP Summary](#)

### Objective One (1): Protect Patient Health Information

Due to the December 31, 2021 statutory deadline for making incentive payments, an EP may conduct a security risk analysis at any time during Calendar Year 2021, even if that is after the EP attests with New York Medicaid. An EP who has not completed a security risk analysis by the time of attestation will be required to attest that they will complete one by December 31, 2021. New York Medicaid may require EPs to submit evidence that the security risk analysis has been completed as promised, even after the incentive payment has been issued.

**Objective:** Protect electronic protected health information (ePHI) created or maintained by the CEHRT through the implementation of appropriate technical, administrative, and physical safeguards.

**Measure:** Conduct or review a security risk analysis in accordance with the requirements in 45 CFR 164.308(a)(1), including addressing the security (to include encryption) of ePHI created or maintained by CEHRT in accordance with requirements under 45 CFR 164.312(a)(2)(iv) and 45 CFR 164.306(d)(3), and implement security updates as necessary and correct identified security deficiencies as part of the EP's risk management process.

\* Have you conducted or reviewed a security risk analysis in accordance with the requirements in 45 CFR 164.308(a)(1), including addressing the security (to include encryption) of ePHI created or maintained by CEHRT in accordance with requirements under 45 CFR 164.312(a)(2)(iv) and 45 CFR 164.306(d)(3), and implemented security updates as necessary and corrected identified security deficiencies as part of the EP's risk management process?

Yes  No

\* Do you plan to conduct or review a security risk analysis in accordance with the requirements in 45 CFR 164.308(a)(1), including addressing the security (to include encryption) of ePHI created or maintained by CEHRT in accordance with requirements under 45 CFR 164.312(a)(2)(iv) and 45 CFR 164.306(d)(3), and implement security updates as necessary and correct identified security deficiencies as part of the EP's risk management process **no later than December 31, 2021?**

Yes  No

I understand that I am required to complete a Security risk analysis no later than December 31, 2021, in accordance with the requirements in 45 CFR 164.308(a)(1), including addressing the security (to include encryption) of ePHI created or maintained by CEHRT in accordance with requirements under 45 CFR 164.312(a)(2)(iv) and 45 CFR 164.306(d)(3).

I hereby agree to keep such records as are necessary to demonstrate that I met all Medicaid EHR Incentive Program Requirements for the Security risk analysis for a minimum of six years from the date of my signed attestation.

Estimated security risk analysis completion date:

Will be completed by:

Relationship to Eligible Professional (EP):

[Previous](#) [Return to Meaningful Use Objectives](#) [Next](#)

2021

# EP01 – Future SRA Completion Date Selected

All providers who select a future date of completion for the SRA will be sent this outreach letter with additional information and instruction.

Dear Provider:

The NY Medicaid EHR Incentive Program has received your attestation for Payment Year (PY) 2021. While reviewing your submission, it has been noted that the Security Risk Analysis (SRA) Completion date you have selected occurs in the future.

As a reminder, providers are required to complete the SRA by the deadline of **December 31<sup>st</sup>, 2021**. Because of this, it is important to ensure that this requirement is completed by the appropriate deadline and that documentation related to this process is retained in full. Please review the below action items for additional information.

#### Action Items:

- Complete a [Security Risk Analysis](#) in accordance with the [CMS Guidelines](#) prior to **December 31<sup>st</sup>, 2021**. Ensure that the process is well documented.
- Retain **all documentation** related to this process (including the analysis itself, the name of the person or entity completing the analysis, and that person or entity's relationship to the organization) for a **minimum of 6 years from the date your PY2021 attestation was completed**. This is necessary to prepare for the possibility of Post-Payment Audit.
- For further information regarding possible Post-Payment Audit and the requirements associated with it, please visit the [Post-Payment Audit Home Page](#). If you have any questions related to this process, contact [hitech@omig.ny.gov](mailto:hitech@omig.ny.gov).

Failure to complete the Security Risk Analysis within the required timeframe will render the provider ineligible for the Incentive Payment. If you find that you will be unable to complete the Security Risk Analysis prior to December 31st, please contact the NY Medicaid EHR Incentive Program support staff. We will assist you in initiating the self-report process and recoupment of incentive funds for Payment Year 2021.

Thank you for your participation in the NY Medicaid EHR Incentive Program. If you have any questions regarding this email, please contact NY Medicaid EHR Incentive Program Support by phone at 877-646-5410 Option 2, or by email at [hit@health.ny.gov](mailto:hit@health.ny.gov).

Sincerely,  
NY Medicaid EHR Incentive Program  
A CMS Promoting Interoperability Program

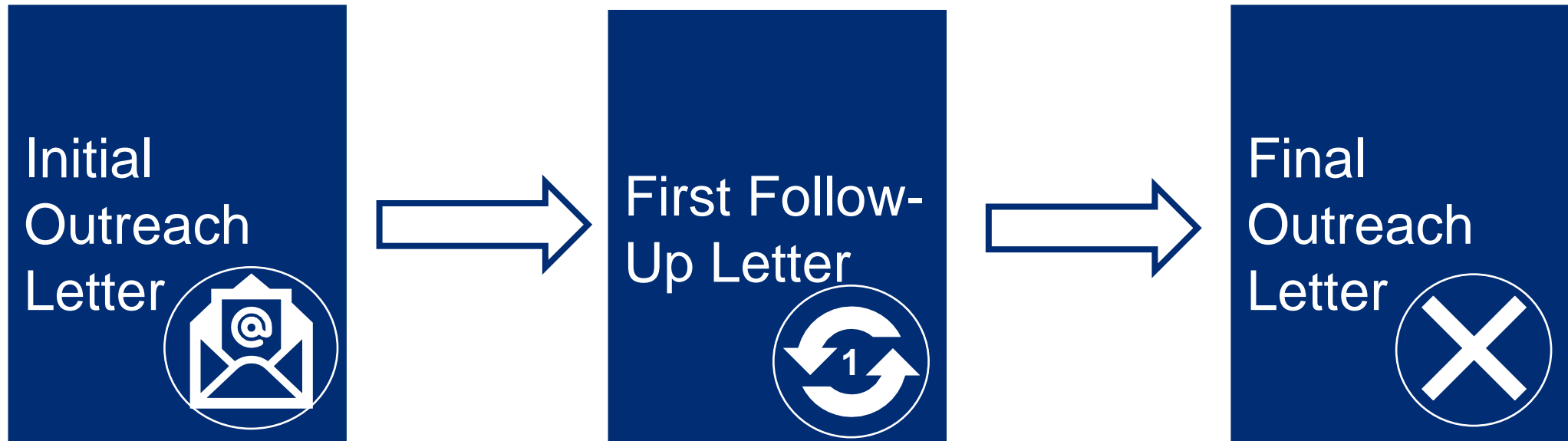
# Pre-Payment Review & Remediation



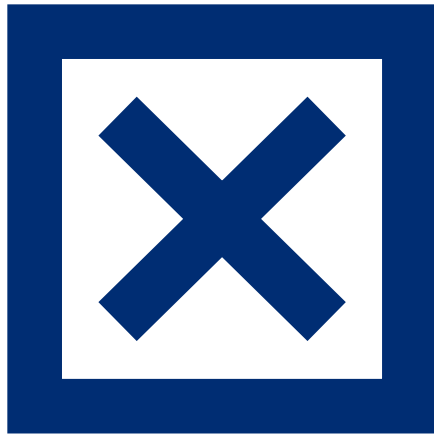
All attestations are thoroughly reviewed before being approved for payment. If any issues are found during review, the provider is sent outreach indicating what the problem is and how to resolve it.

Please see the [Pre-Payment Review Scenarios](#) webpage for additional details on each possible remediation issue.

# Reduced Remediation Outreach Response Timeframe



# Attestation Deadline Extensions (ADEs)



Attestation Deadline Extensions will NOT be offered for PY2021 attestations.

All providers must attest on or before **August 31<sup>st</sup>, 2021** for their submissions to be considered.

# MURPH System Service Updates



**NEW YORK STATE** | Department of Health | Meaningful Use Registration for Public Health (MURPH) System

### Important Notices

This application works best in Google Chrome or Internet Explorer 11.

Practices with multiple locations should submit one registration. Review the EP User Guide for more details and other tips.

Review FAQs related to Public Health Reporting and Registration:

- Public Health FAQs
- MURPH Help FAQs
- CMS Public Health FAQs

### Key Dates

- 01/01/2019:** Payment Year (PY) 2019 begins
- 01/02/2019:** Registration for PY 2019 opens
- 12/01/2019:** Registrations deadline for PY 2019 with 90-day EHR Reporting Period of 10/3/19-12/31/19
- 12/31/2019:** PY 2019 ends

### Announcements

**\*\*\*Important Notice\*\*\*:**  
Enhanced Meaningful Use (EMU) Program is scheduled to end on December 31st, 2021. All EMU related registry support for New York State Department of Health (NYSDOH) and New York City Department of Health and Mental Hygiene (NYCDOHMH) will cease on the aforementioned date as well. Once the registry support for the program ends, your Audit Report Card (ARC) will serve as the only source of truth containing evidence of your program participation in case of an audit initiated by the Office of the Medicaid Inspector General (OMIG).  
To ensure all program participants (Eligible Professionals (EPs) and Eligible Hospitals (EHs)) have access to their most accurate and up to date Audit Report Cards (ARC), we encourage all participants to review their ARC in Meaningful Use Registration for Public Health (MURPH) system. If your review finds all the information listed in your ARC to be correct, no further action is required on your part. Should you find any discrepancies in your Meaningful use (MU) status with a registry, please contact the Informatics Analysts at the registry directly to remediate such discrepancies by July 31st, 2021. No changes will be allowed to ARC MU Statuses beyond that date.

### PUBLIC HEALTH

REPORTING OBJECTIVE & MEASURES

#### Contact Support

- 1-877-646-5410 Option 3
- Open Mon-Fri 8:30am-5pm
- One-on-one help

#### User Guides

- Eligible Professional
- Eligible Hospital

#### Video Guides

- Eligible Professional
- Eligible Hospital
- Audit Report Card

#### Program Information

- MU Public Health Reporting Website
- NY Medicaid EHR Incentive Program Website
- Public Health Reporting LISTSERV
- Contact Change Request Form

Meaningful Use Registration for Public Health (MURPH) system support will be ending as of **December 31<sup>st</sup>, 2021.**

To prepare for this, review and download your Audit Report Card. Address any discrepancies by **July 31<sup>st</sup>, 2021.**

If you have not yet registered in MURPH, the last day to do so is **July 30<sup>th</sup>, 2021.**

# Requirements & Reporting Periods

2021

# Soft Opening Requirements

## Program Thresholds

- Providers must meet all relevant program metrics in these timeframes

## MPV Reporting

- Continuous 90-day period
- Ending prior to the date of attestation



## EHR & CQM Reporting

- Continuous 90-day period in CY2021
- Ending prior to date of attestation

## Prior Attestations

- If a provider attested for PY2020, they must receive payment for that year before attesting in the Soft Opening



# Stage 3 Reporting Requirements

## Stage 3 Meaningful Use

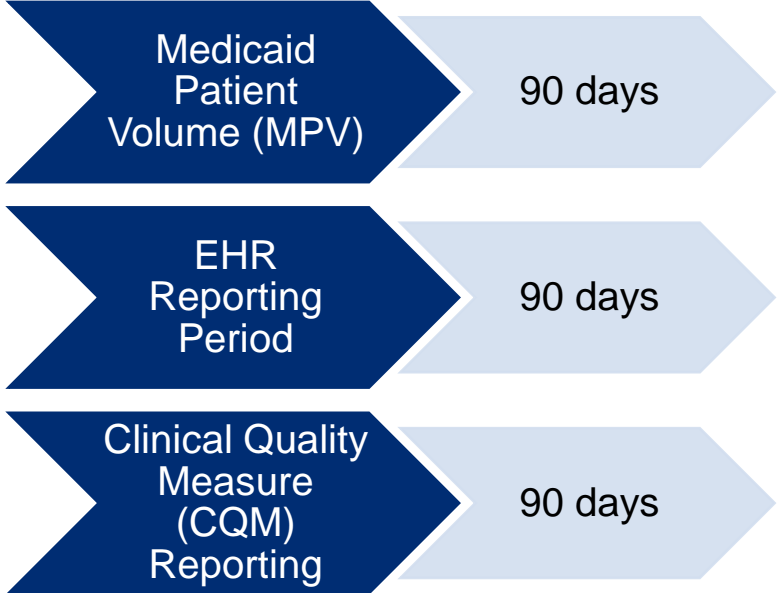


2021

## 2015 Edition CEHRT



## Reporting Period Requirements



# Certified EHR Technology (CEHRT)

- Minimum requirement: 2015 Edition
- Visit <https://chpl.healthit.gov/> to obtain the CEHRT ID



# Medicaid Patient Volume (MPV) Reporting

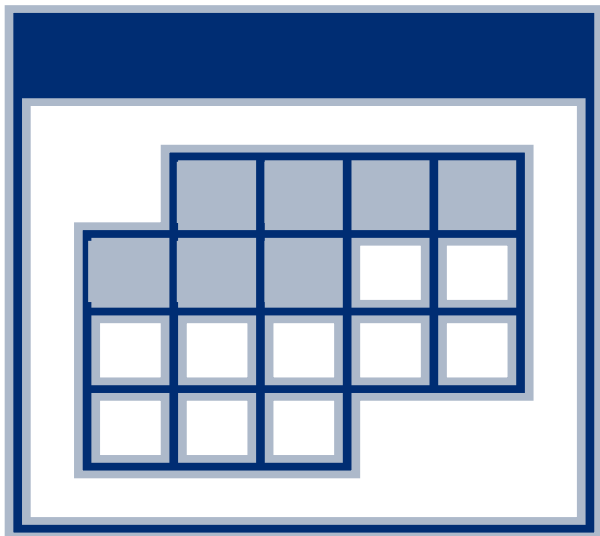
Continuous 90-day period from either:

Previous calendar  
year

OR

Preceding 12  
months from the  
date of attestation

# EHR & CQM Reporting Periods



- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation

# Preparations

2021

# Prior Attestations

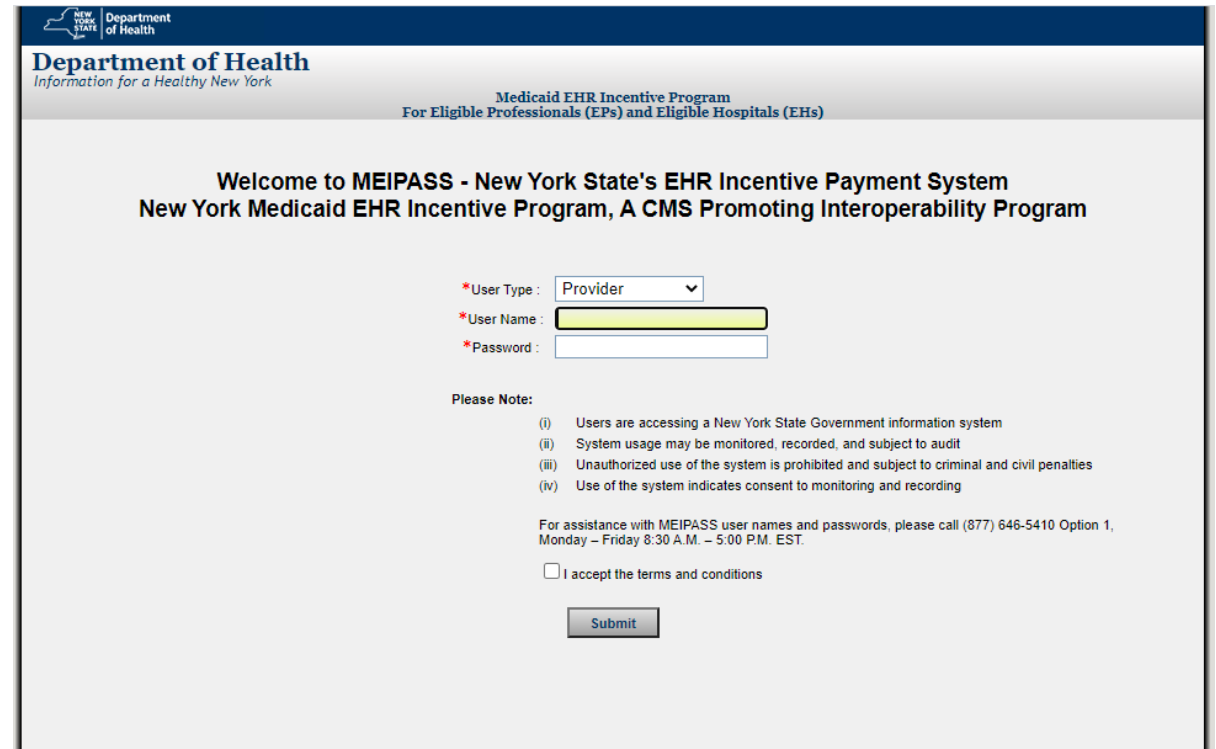
Before attesting, determine if the provider submitted for PY2020. If they did, ensure the provider has received payment for that submission prior to attesting for PY2021.

Attesting to a new payment year before payment is received for a prior year will remove the older attestation data. This can cause problems, including disqualifying the provider from the incentive payment for the prior year.



# MEIPASS

Please review the [MEIPASS Attestation Walkthrough](#) prior to attesting to determine what information is needed to complete your attestation.



The screenshot shows the login interface for the MEIPASS system. At the top, there is a header for the Department of Health, New York State, with the tagline 'Information for a Healthy New York'. Below this, the program is identified as the 'Medicaid EHR Incentive Program For Eligible Professionals (EPs) and Eligible Hospitals (EHs)'. The main heading reads 'Welcome to MEIPASS - New York State's EHR Incentive Payment System' and 'New York Medicaid EHR Incentive Program, A CMS Promoting Interoperability Program'. The login fields include: '\*User Type:' with a dropdown menu set to 'Provider'; '\*User Name:' with a text input field; and '\*Password:' with a text input field. Below the fields is a 'Please Note:' section with four bullet points: (i) Users are accessing a New York State Government information system; (ii) System usage may be monitored, recorded, and subject to audit; (iii) Unauthorized use of the system is prohibited and subject to criminal and civil penalties; and (iv) Use of the system indicates consent to monitoring and recording. A note provides contact information for assistance: 'For assistance with MEIPASS user names and passwords, please call (877) 646-5410 Option 1, Monday - Friday 8:30 A.M. - 5:00 P.M. EST.' There is a checkbox for 'I accept the terms and conditions' which is currently unchecked. A 'Submit' button is located at the bottom of the form.

# Pre-Validations

**PY2021 Pre-Validations will be accepted from  
March 15<sup>th</sup>, 2021 to June 11<sup>th</sup>, 2021**



**Group Pre-Validations**



**Individual Pre-Validations**



# New PY2021 Pre-Validation Requirements



Medicaid Patient Volume (MPV) Reporting Periods used in PY2021 Pre-Validations must occur within **1/1/2020 – 12/31/2020** and cannot overlap with reporting periods used in prior payment years.

Providers who wish to use a MPV Reporting Period within Calendar Year 2021 are **not** eligible to Pre-Validate.

# Review Checklist

## Payment Year 2021 Pre-Attestation Checklist

2015 CEHRT			Public Health and Clinical Data Registry Reporting
Contact and Login Information			MPV Reporting
Medicaid Enrollment & Medical License			EHR Reporting
Security Risk Analysis			CQM Reporting

# Resources and Program Reminders

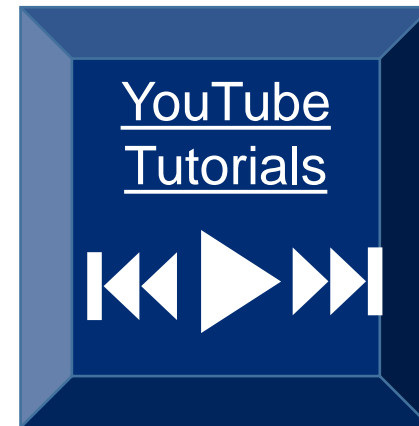
2021

# Program Integrity



For post payment audit guidance,  
contact: [hitech@omig.ny.gov](mailto:hitech@omig.ny.gov)  
or review the materials available on our  
website  
[https://www.health.ny.gov/health\\_care/  
medicaid/redesign/ehr/audit/](https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/)

# Program Resources



**NY Medicaid  
EHR Incentive  
Program  
Support Teams**

**Phone:  
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	<a href="mailto:meipasshelp@csra.com">meipasshelp@csra.com</a>
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	<a href="mailto:hit@health.ny.gov">hit@health.ny.gov</a>
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	<a href="mailto:MUPublicHealthHelp@health.ny.gov">MUPublicHealthHelp@health.ny.gov</a>

# External Resources

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

[eCQI Resource Center](#)

# Regional Extension Centers

**NYC Regional Electronic Adoption  
Center for Health (NYC REACH)**  
(inside the 5 boroughs of NYC)



Website:

[www.nycreach.org](http://www.nycreach.org)

Email: [nycreach@health.nyc.gov](mailto:nycreach@health.nyc.gov)

Phone: 347-396-4888

**New York eHealth Collaborative  
(NYeC)**  
(outside the 5 boroughs of NYC)



Website:


[www.nyehealth.org/services/meaningful-use/](http://www.nyehealth.org/services/meaningful-use/)

Email: [ep2info@nyehealth.org](mailto:ep2info@nyehealth.org)

Phone: 646-619-6400



# EHR Incentive Program Survey



**Department of Health**  
 Office of Health Insurance Programs

**NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program**

**Program Satisfaction Survey**

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

**1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?**

# Q & A

2021