New York State Department of Health

Medicaid Update

July 2023
Volume 39 | Number 12

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New York State Medicaid Coverage of Hepatitis C and Syphilis Screening

Hepatitis C and syphilis screening services are mandated in New York State (NYS), Public Health Law (PHL), §2171(12), NYS PHL §2055-i, and NYS PHL §2063-b. In 2023, the statute was amended, and the law requires that hepatitis C and syphilis screening be offered *bi*annual for groups of individuals covered below. **Effective immediately**, for both fee-for-service (FFS) and Medicaid Managed Care (MMC), NYS Medicaid covers medical hepatitis C and syphilis screening tests align with this amendment.

Hepatitis C Screening

Hepatitis C Testing Law is extended to 2030 (previously 2026) to align with the New York State Hepatitis C Elimination Plan, **effective immediately**. The New York State Hepatitis C Elimination Plan is available on the NYS Department of Health (DOH) "New York State Hepatitis C Elimination" web page.

NYS PHL §2171(12) requires a **hepatitis C screening be offered to individuals eighteen years of age and older (or younger than eighteen years of age if there is evidence or indication of risk activity)**. NYS PHL §2055-i requires practitioners to order a **hepatitis C virus (HCV) screening test for ALL pregnant persons**.

If the hepatitis C screening test of the member's serum is reactive, a hepatitis C virus (HCV) ribonucleic acid (RNA) test must be performed on the same specimen, or a second specimen collected at the same time as the initial HCV screening test specimen must be used, to confirm diagnosis of current infection.

The provider must either offer all persons with a detectable HCV RNA diagnostic test follow-up HCV care and treatment or refer the individual to a provider who can provide such follow-up care.

Exceptions from screening requirements are as follows:

- The individual is being treated for a life-threatening emergency;
- The individual has previously been offered, or has reactive or a hepatitis C screening test (except that a test shall be offered if otherwise indicated); **and/or**
- The individual lacks capacity to consent to a hepatitis C screening test.

Hepatitis Screening Frequency

According to NYS data, reported congenital syphilis cases increased more than 240 percent over the last five years, with 2022 marking the highest number of reported diagnoses in NYS in the last 20 years. For pregnant individuals who screen negative for syphilis at the time of their first visit, a third trimester screen will ensure adequate time for persons who seroconvert during their pregnancy to receive appropriate treatment.

Additional information may be found in the New York State 2023 Sexually Transmitted Infections Surveillance Report. NYS PHL §2063-b requires **practitioners to order a syphilis screening test for pregnant individuals during their third trimester of pregnancy, in addition to testing at the time of their first exam, and again at delivery.**

Questions and Additional Information:

- FFS coverage and policy questions should be directed to the Office of Health Insurance Programs (OHIP) Division of Program Development and Management (DPDM) by telephone at (518) 473-2160 or by email at FFSMedicaidPolicy@health.ny.gov.
- FFS billing/claim questions should be directed to the eMedNY Call Center at (800) 343-9000.
- Medicaid Managed Care (MMC) rates, coverage, and other questions or requirements questions should be directed to the specific MMC Plan of the enrollee. MMC Plan contact information can be found in the eMedNY New York State Medicaid Program Information for All Providers – Managed Care Information document.

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All Providers

Reminder: Sign Up for eMedNY Training Webinars

eMedNY offers several online training webinars to providers and their billing staff, which can be accessed on computer and telephone. Valuable provider webinars offered include:

- *eSACS for Dental, Dental Medicaid Managed Care (DMMC), Free Standing and Hospital-Based Clinics, Home Health, Institutional, Physician, Private Duty Nursing (PDN), Professional (Real Time), Transportation, and Vision Care*
- *Medicaid Electronic Prescription Services (EPS)*
- *eMedNY Workshop*
- *Medicaid Eligibility Verification System (MEVS)*
- *Pharmacy Prior Approval*
- *Pharmacy - New Provider / New Biller*
- *Provider Enrollment Portal - Practitioner*

Webinar registration is fast and easy. To register and view the full list of topics, descriptions and available session dates, providers should visit the eMedNY "Provider Training" web page. Providers are reminded to review the webinar descriptions carefully to identify the appropriate agenda for their specific training needs.

Questions
All questions regarding training webinars should be directed to the **eMedNY Call Center** at (800) 343-9000.

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New York State Department of Health Telehealth Provider Survey

The New York State (NYS) Department of Health (DOH) is conducting the Telehealth Provider Survey for all health care providers to complete in order to gain knowledge of their experience using telehealth technology during the Coronavirus 2019 (COVID-19) Public Health Emergency (PHE), as well as their plans to continue to use telehealth. NYS DOH will use the results of this fee-for-value survey to inform telehealth policy development.

Providers who have provided services using telehealth technology in 2022, are encouraged to complete the survey, which will close on Monday, October 2, 2023. To access the survey, use the direct link provided above or visit the NYS DOH Telehealth Information for Providers web page.

Questions
Questions regarding the Telehealth Provider Survey should be sent to NYS DOH at Telehealth.Policy@health.ny.gov.

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Policy and Billing

Reminder: Medicaid Requires Coordination of Benefits

Medicaid is always the payer of last resort and federal regulations require that all other available resources be used before Medicaid considers payment. Accordingly, New York State (NYS) Medicaid providers are required to bill appropriate third parties that may be liable for payment for services before billing NYS Medicaid. Medicaid-covered services are subject to cost sharing, such as co-pays, co-insurance or deductibles, if the Medicaid rate is lower than the amount of cost sharing specified by the health care plan. Providers should always ask the NYS Medicaid member if they have other third-party coverage to ensure the proper coordination of benefits.

Medicaid managed care plans (MMCP) and Medicaid fee-for-service (FFS) Medicaid managed care (MMC) members with commercial insurance and dentals received from other insurers to allow correct calculation of NYS Medicaid reimbursement amounts. The Explanation of Benefits (EOB), along with other documentation supporting Medicaid Managed Care Organization (MCO) prior authorization or medical necessity determination, must be filed for a period of six years from the date of payment, and made available upon request for audit or inspection by the NYS Department of Health (DOH), the Office of the Medicaid Inspector General (OMIG), the Office of the State Comptroller (OSC), or other state or federal agencies responsible for audit functions.

Additionally, for any claims submitted to NYS Medicaid with zero-$ reimbursement from Medicare or third-party insurers, providers must retain documentation of the denial or rejection for six years from the date of service. Providers should review their internal procedures to ensure they are prepared to respond to requests for this policy's or for services and items that are statutorily not covered by Medicaid. Providers are responsible for providing the statutory exemptions from Medicaid for audit or inspection.

Please note: When submitting an EOB, or other member-related data, providers must ensure they are only submitting data relevant to the NYS Medicaid member. All other patient information **must be redacted** prior to submission. It is important to ensure that providers are **not** "dumping" unrelated, identifiable information into the Medicaid Management Information System (MMIS) when submitting EOBs.

Questions and Additional Information:

- For fee-for-service (FFS) Medicaid policy questions should be directed to the Office of Health Insurance Programs (OHIP) Division of Program Development and Management (DPDM) by telephone at (518) 473-2160 or by email at FFSMedicaidPolicy@health.ny.gov.
- FFS billing/claim questions should be directed to the eMedNY Call Center at (800) 343-9000.
- Medicaid Managed Care (MMC) reimbursement, billing, and/or documentation requirement questions should be directed to the specific MMC Plan of the enrollee.
- MMC Plan contact information can be found in the eMedNY New York State Medicaid Program Information for All Providers – Managed Care Information document.

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Reimbursement Changes for Dental Services

Providers should be aware of the following reimbursement changes for dental services:

- Effective for dates of service on or after July 1, 2023, the Medicaid fee schedule (FS) procedure codes **"D9230"** (Inhalation of Nitrous Oxide/analgesia, Analgesia) and **"D9940"** (Oral sedation/anxiety, Dentures) are deleted.
- Reimbursement and billing guidance for dental care performed in the Ambulatory Surgery Centers (ASCs) setting, using CPT code **"43180"** (Esophagoscopy, flexible, transoral; with esophageal mucosal biopsy), is now allowed for Medicaid Managed Care (MMC) members.
- 20 percent fee enhancement to private practitioners for care provided to New York State (NYS) Medicaid members and Medicaid Managed Care (MMC) members who are dual eligible for Medicare and NYS Medicaid with either of the above-referenced FE codes.

Billing for Nitrous Oxide Analgesia, Anxiolysis, and Non-Intravenous Conscious Sedation in the Dental Setting

Effective for dates of service on or after July 1, 2023, the NYS Medicaid fee schedule (FS) procedure codes **"D9230"** (Inhalation of Nitrous Oxide/analgesia, Analgesia) and CDT code **"D9248"** (Non-intravenous Conscious Sedation) will be separately reimbursable when billed by a participating dental provider in the ASC setting for Medicaid Managed Care (MMC) members who are dual eligible for Medicare and NYS Medicaid members and MMC members with either of these two codes. CDT codes **"D9230"** and **"D9248"** will be separately reimbursable for NYS Medicaid members and MMC enrollees identified with an RE code of **"81"** (Thaddeus Brain Injury Eligible) or an RE code of **"99"** (OPWDD/Medicaid Waiver), only one is reimbursed.

For a single CDT code for anesthesia may be billed in a single encounter on a single day **"D9230"** or **"D9248"** are not billable when another billable method of anesthesia/analgesia/sedation (i.e., **"D9222"**, **"D9223"**, **"D9230"** and **"D9243"**) is used during an encounter when **"D9230"** and **"D9248"** are used together, only one is reimbursed.

FFS Billing

Prior authorization (PA) is not required, however, within documentation for **"D9248"** should indicate the specific anesthetic agent administered and the medical rationale for administration. For payment of the FFS Medicaid claim, documentation needed is a remittance only when provided by a qualified dental provider who has the appropriate level of certification in dental anesthesia by the NYS Education Department (NYSED). Additional information may be found in the "NYSDOH - Dental - Anesthesia/Sedation - Certification" web page.

Billing for Dental Procedures in an ASC Setting

Effective for dates of service on or after July 1, 2023, for NYS Medicaid FFS providers and MMC Plans, NYS Medicaid will increase the billable limits for ASCs for dental surgery services received in a Medicaid enrollee's home. The ASC, which is a participating provider in the NYS Medicaid program, may bill for up to three teeth per visit, if the ASC is the enrollee's residence. For this specific population, NYS Medicaid will allow hospital-based and free-standing ASCs to bill up to a maximum of four units of CPT code **"43180"** to compensate for the multiple services, extra time, sophisticated equipment, and extra personnel that may be required in the ASC setting. Reimbursement for CPT code **"43180"** is limited to one unit per day, per provider, per member, for NYS Medicaid members who are not dually eligible with either of the above-referenced RE codes.

The ASC must check the eligibility of the NYS Medicaid member, prior to the provision of NYS Medicaid services via the Medicaid Eligibility Verification System (MEVS), to verify the presence of either RE code **"81"** or RE code **"99"**. A provider who does not verify eligibility prior to the provision of services will risk the possibility of non-payment for those services. Information regarding the utilization of MEVS can be found in the eMedNY "Medical Assistance Eligibility Verification System (MEVS) and Dispensing Validation System (DVS) Provider Manual".

At time, facilities are advised to bill using CPT code **"43180"** (not CDE codes). The treating dentist may also submit a separate professional claim to NYS Medicaid for their professional services provided in the claim line-item. Reimbursement for CPT code **"43180"** is limited to one unit per day, per provider, per member, for NYS Medicaid members with an RE code of **"81"** or **"99"**.

Effective for dates of service on or after July 1, 2023, for NYS Medicaid FFS members with an RE code of **"81"** or **"99"** NYS Medicaid FFS will reimburse the ASC for CPT code **"43180"** for up to three units per visit, if the ASC is the enrollee's residence. For NYS Medicaid FFS members with an RE code **"99"**, in a provider other than a residence, NYS Medicaid will reimburse the ASC for CPT code **"43180"** for up to three units per visit. For NYS Medicaid FFS members with RE code **"81"** and **"99"**, NYS Medicaid will reimburse the ASC for CPT code **"43180"** for a maximum of four units per visit.

FFS Billing

The ASC should submit an Ambulatory Patient Group (APG) claim to NYS Medicaid and indicate the number of units on the claim line for CPT code **"43180"**. The number of units submitted is based on the duration of the endoscope up to a maximum of four units. The ASC should bill using CPT code **"43180"** (not CDE codes). The treating dentist may also submit a separate professional claim to NYS Medicaid for their professional services provided in the claim line-item. Reimbursement for CPT code **"43180"** is limited to one unit per day, per provider, per member, for NYS Medicaid members with an RE code of **"81"** or **"99"**.

The ASC should submit Healthcare Common Procedure Coding System (HCPCS) modifiers **"GA"**, and **"GZ"** on the CPT code **"43180"** claim line. Modifiers **"GA"** and **"GZ"** are required to be included in the claim line-item. Modifier **"GA"** indicates "Waiver of liability statement issued as required by payer" and **"GZ"** indicates "Item or service expected to be furnished but not provided".

CMS implemented NCCI PTP edits for CPT codes **"D9230"**, **"D9248"**, and **"D9230"** for prescription ibuprofen, and CPT code **"D9248"** for lidocaine topical. These edits cannot be bypassed using an NCCI modifier; however, CMS will allow the use of a modifier to bypass the edits in those circumstances when billing these codes together is allowable, **retroactive to July 1, 2023**. If you have denied NYS Medicaid claims with edit **"M070"**, with dates of service between July 1, 2023, and October 1, 2023, you may submit a claim adjustment with modifier **"59"** (separate procedures or distinct procedural service).

Please note: NYS Medicaid requires that claims be initially submitted within 90 days from the date of service to be valid and enforceable unless the claim is denied due to circumstances outside of the control of the provider. All such claims submitted after 90 days must be submitted within 30 days, from the date of notification of the initial denial of the claim. Claims for services rendered to Medicaid managed care members must be submitted within 90 days of the date of service, and the claim is denied for a reason unrelated to timely filing and billed is a timely, then OR code **"P"** may be used.

Questions and Additional Information:

- FFS coverage and policy questions should be directed to the Office of Health Insurance Programs (OHIP) Division of Program Development and Management (DPDM) by telephone at (518) 473-2160 or by email at FFSMedicaidPolicy@health.ny.gov.
- FFS billing/claim questions should be directed to the eMedNY Call Center at (800) 343-9000.
- Medicaid Managed Care (MMC) rates, coverage, and other questions or requirements questions should be directed to the specific MMC Plan of the enrollee.
- MMC Plan contact information can be found in the eMedNY New York State Medicaid Program Information for All Providers – Managed Care Information document.

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Updated New York State Medicaid Drug Testing Policy

Effective July 1, 2023, for New York State (NYS) Medicaid fee-for-service (FFS) and Medicaid Managed Care (MMC), the drug testing policy guidance titled *New York State Medicaid Drug Testing Policy* published in the August 2021 issue of the Medicaid Update, has been amended to align with the Centers for Medicare and Medicaid Services (CMS) implementation guidance for Medicaid Drug Utilization Review (DUR) Board recommendations.

As a reminder, NYS Medicaid drug testing policy follows a two-step process that considers the context of the use of screening (presumptive) and confirmation (definitive) testing. Medicaid FFS and Medicaid managed care plans (MMCP) reimburse for presumptive tests using CPT codes **"80305"**, or **"80307"** plus the presence of either RE code **"81"** or RE code **"99"** or an enrollment file of the NYS Medicaid member.

The ASC should submit Healthcare Common Procedure Coding System (HCPCS) modifiers **"GA"**, and **"GZ"** on the CPT code **"43180"** claim line. Modifiers **"GA"** and **"GZ"** are required to be included in the claim line-item. Modifier **"GA"** indicates "Waiver of liability statement issued as required by payer" and **"GZ"** indicates "Item or service expected to be furnished but not provided".

CMS implemented NCCI PTP edits for CPT codes **"80305"**, **"80306"**, and **"80307"** for presumptive tests, and CPT code **"G0480"** for definitive testing. Currently, these edits cannot be bypassed using an NCCI modifier; however, CMS will allow the use of a modifier to bypass the edits in those circumstances when billing these codes together is allowable, **retroactive to July 1, 2023**. If you have denied NYS Medicaid claims with edit **"M070"**, with dates of service between July 1, 2023, and October 1, 2023, you may submit a claim adjustment with modifier **"59"** (separate procedures or distinct procedural service).

Please note: NYS Medicaid requires that claims be initially submitted within 90 days from the date of service to be valid and enforceable unless the claim is denied due to circumstances outside of the control of the provider. All such claims submitted after 90 days must be submitted within 30 days, from the date of notification of the initial denial of the claim. Claims for services rendered to Medicaid managed care members must be submitted within 90 days of the date of service, and the claim is denied for a reason unrelated to timely filing and billed is a timely, then OR code **"P"** may be used.

Questions and Additional Information:

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Pharmacy

Updates to NYRx, Medicaid Pharmacy Prior Authorization Programs

On May 18, 2023, the New York State (NYS) Medicaid Drug Utilization Review (DUR) Board recommended changes to the NYS Medicaid pharmacy prior authorization (PA) programs, implemented by the Office of Health Insurance Programs (OHIP) Division of Program Development and Management (DPDM) to the Medicaid Pharmacy Program (PDP), which includes the NYS Medicaid fee-for-service (FFS) program. **Effective August 1, 2023**, PA requirements will be implemented for the following PDP classes:

- Angiotensin Receptor Blocker Combinations
- Angiotensin Receptor Blocker Combinations
- Triglyceride Lowering Agents
- Antiemetic Agents
- Selective Serotonin Inhibitors
- Psoriasis Agents, Topical
- Dipeptidyl Peptidase-4 (DPP-4) Inhibitors
- Glucagon Agents
- Glucagon-like Peptide-1 (GLP-1) Agonists
- Proton Pump Inhibitors
- Erythropoiesis Stimulating Agents
- Antihyperuricemic Agents
- Antihistamines, Ophthalmic
- Urinary Tract Antispasmodics
- Antihistamines, Topical
- Antihistamines, Nasal Generation
- Beta2 Adrenergic Agents, Inhaled, Long Acting

Additional information can be found on the NYS Department of Health (DOH) "Drug Utilization Review (DUR)" web page. Providers should refer to the NYRx, the Medicaid Pharmacy Program Preferred Drug List, for up-to-date information on NYRx. The NYRx, the Medicaid Pharmacy Program Preferred Drug List, is posted on the Medicaid Pharmacy Program (PDP) web page. Prior authorization requirements for the NYS Medicaid fee-for-service (FFS) program are posted on the Preferred Drug List (PDL). For a complete list of NYRx-covered drugs, providers should refer to the eMedNY "Medicaid Pharmacy List of Reimbursable Drugs" web page.

To obtain a PA, providers must complete the clinical call center at (877) 309-6453. The clinical call center is available 24 hours per day, seven days per week. NYS pharmacists, technicians and pharmacists who will work with prescribers, or their authorized agent, to quickly obtain a PA.

Questions and Additional Information:

- Medicaid Pharmacy questions should be directed to the eMedNY Call Center at (800) 343-9000.
- NYRx coverage and policy questions should be directed to the Medicaid Pharmacy Policy Unit by telephone at (518) 485-5209 or by email at NYRx@health.ny.gov.
- Additional information on NYRx can be found on the NYS DOH "Welcome to NYRx, the Medicaid Pharmacy Program" web page and the "Welcome to Mirvaprogram.com, NYRx, the Medicaid Pharmacy Program" web page.
- Additional information on NYS Medicaid FFS prior/pre-determination administered drug policy and billing guidance, as well as NYS Medicaid FFS Clinical Prior Approval Criteria, can be found on the NYS DOH "New York State Medicaid Fee-for-service Prior/pre-determination Administered Drug Policies and Billing Guidance" web page.

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Pharmacy Program Integrity Spotlight

The Pharmacy Program Integrity Spotlight is a monthly series intended to share program integrity information with providers and reinforce pharmacy program requirements.

Reminder: Submitting for Prior Authorization of Non-Preferred Drugs

Prior authorization (PA) requests for non-preferred drugs must be submitted by the prescriber or by an authorized agent of the prescriber. An authorized agent of the prescriber is considered an employee of the prescribing practitioner who has access to the patient's medical records (i.e., nurse, medical assistant).

When presented with a prescription for a non-preferred drug that requires PA, the pharmacist must notify the prescriber that PA processing is required. The pharmacist may also provide the prescriber with the PA form. The pharmacist may also provide a PA form to the prescriber. If a PA number has not yet been obtained by the prescriber, the pharmacist may initiate a PA for a 72-hour emergency supply only.

Pharmacists are not authorized to submit for a PA on order into an agreement with a prescriber to effectuate PAs and appeals on the prescriber's behalf (except for the 72-hour emergency supply mentioned above or when employed by a prescriber). Such conduct is contrary to the official rules and regulations of the New York State (NYS) Department of Health (DOH) and violates 18NYCRR 242, Updated States Laws (U.S.L.) 1396a (a, 23(a)) and Social Security Act, and NYS Public Health Law (PHL) Article 24, Title 1, §2120 (3) and (5). Providers found to be engaging in such conduct may be subject to criminal, civil, or administrative actions, including exclusion from the NYS Medicaid program.

For more information on NYS Medicaid drug program PAs, policy and guidelines, providers should refer to the NYRx, *NY Medicaid Pharmacy Program Pharmacy Manual - Prior Guidelines*, located on the eMedNY "Pharmacy Manual" web page.

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Provider Directory

Office of the Medicaid Inspector General:
For suspected fraud, waste and abuse complaints/allegations, call 1-877-87FRAUD. (877-873-7283), or visit Office of Medicaid Inspector General (OMIG) web site.

Medicaid Managed Care/Program Guides, Enrollment Information/Forms/Training Schedules:
Please visit the eMedNY website.

Providers wishing to listen to the current week's check/EFT amounts:
Please call (866) 307-5040 (available Thursday PM for one week for the current week's amount).

Prior Approval Pharmacy Questions/Pharmacy Prior Approval Forms:
Please call the eMedNY Call Center at (800) 343-9000.

Provider Training:
Please email online for a provider seminar. For individual training requests, call (800) 343-9000.

Beneficiary Eligibility:
Call the Touchtone Telephone Verification System at (800) 187-1111.

Medical Prescriber Education Program:
For information on the medical prescriber education pharmacotherapy, please visit the following websites:
- CNY Prescriber Education Program page
- Prescriber Education Program in partnership with SUNY

eMedNY
For a number of services, including: change of address, updating an enrollment file due to an ownership change, enrolling another NPI, or revalidating or enrolling rendering providers, please visit eMedNY's Provider Enrollment page and choose the appropriate link based on provider type.

Comments and Suggestions Regarding This Publication
Please contact the editor, Angela Lima, at medicaidupdate@health.ny.gov.

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