





NEW YORK HEALTH HOME LEARNING COLLABORATIVE Meeting #1

Desmond Tutu Conference Center 180 10th Avenue (between 20th and 21st Street) New York, NY 10011

September 28, 2012

Agenda

10:00 a.m. Welcome, Introductions and Goals of the Learning Collaborative

CHCS will welcome participants to the first meeting of the New York Health Home Learning Collaborative. David Sandman will describe the New York State Health Foundation's goals for this initiative, and Greg Allen will share the Department of Health's (DOH) perspective on how Learning Collaborative discussions will differ from those of DOH/Health Home provider forums.

Allison Hamblin, CHCS David Sandman, NYS Health Greg Allen, DOH

10:30 National Landscape

New York is one of six states with approved health home models, with many other states in earlier stages of program development. To add to the context for the day's discussion, CHCS will provide a brief update on health home activity across the country.

Allison Hamblin

10:45 Lessons from the CIDP Learning Collaborative

A panel of CIDP representatives will share key findings from the CIDP Learning Collaborative, including how these lessons have informed the development of their health home approaches. DOH will also comment on how these lessons have been applied to overall health home policy.

Sue McKenna, FEGS Rachel Davis, NYC HHC Denise Spor, DOH

11:15 **View From the Frontier**

CHCS will lead participants in a discussion of what is going well in the early days of implementation and where they are experiencing hiccups. CHCS will provide a template for participants to complete in advance to stimulate thinking and structure the discussion. Areas for comment will include: network partnerships and communications; enrollee assignment to network partners; staffing models; and care management/coordination.

Group Discussion

12:00 **Lunch**

12:45 Community Health Workers and Health Homes

A panel will describe the role and value of utilizing CHVs as part of the health home team. Panelists will include: Sergio Matos of the Community Health Worker Network of NY; Doug Reich, Chairman of the Department of Family Medicine at Bronx Lebanon; Harvey Rosenthal, Executive Director of NYAPRS; and Eric Weingartner, Managing Direct at the Robin Hood Foundation. Following the panel, participants will discuss strategies for outreach and engagement, with a focus on effective use of non-clinical personnel.

Sergio Matos,
Community Health
Worker Network of
NY
Doug Reich,
Bronx Lebanon,
Harvey Rosenthal,
NYAPRS
Eric Weingartner,
Robin Hood

1:45 Partnerships with Supportive Housing

New York has recently submitted a global Medicaid waiver application to CMS that includes major investments in supportive housing and associated services for high-need Medicaid beneficiaries. CHCS will moderate a panel including Greg Allen of DOH, Ted Houghton of the Supportive Housing Network of NY and Danika Mills from ICL. The discussion will focus on linkages between health homes and supportive housing, and key considerations for successful collaboration.

Greg Allen, DOH Ted Houghton, Supportive Housing Network of NY Danika Mills, ICL

2:30 Break

2:45 Critical Success Factors

Participants will split into break-out groups to discuss the factors that will make or break the success of the overall health home implementation. What needs to go right for this model to deliver improved outcomes and overall cost-savings? How can we leverage the learning collaborative for this purpose? To close out the meeting, groups will share the critical success factors they identified, as well as their recommendations for topics of discussion at future learning collaborative sessions.

Group Discussion

3:15 Wrap-Up

-Up Allison Hamblin

3:30 Adjourn