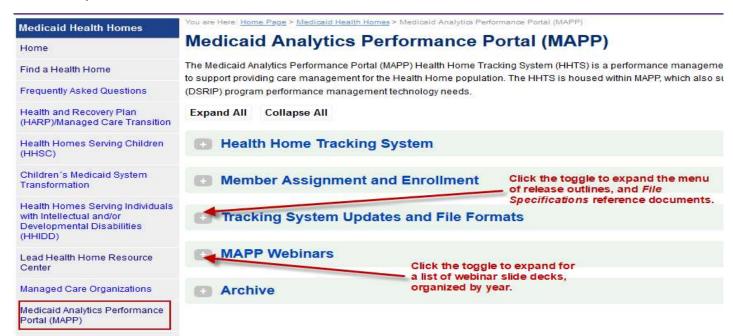


# MAPP Health Home Tracking System Release 3.8 System Changes & Enhancements

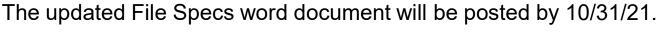
Effective in MAPP HHTS November 27, 2021

#### **Webinar and Reference Documents**

The MAPP HHTS reference documents, guides and webinars can be found on the MAPP portion of the Health Home website.



The updated File Specs XLS document will be posted to the website by 10/1/21.





#### MAPP HHTS Release 3.8 Webinar Agenda

MAPP HHTS Release 3.8 Implementation is scheduled on 11/27/2021 and includes the following changes and enhancements:

- New MAPP User Role: Health Home Dashboard Only Access
- Add HH+ Member Level Flag
- New Ability to Filter Referrals
- Updated Display for Upload File based on Permissions
- Categorize Segment End Date Reason Codes
- Update Provider Relationship File with HH+ start/end dates for 'N' values in HH+ field
- New files:
  - Health Home County Codes Download
  - Active HH Provider Relationships (MCP-HH and HH-CMA)
  - HCBS Member Services File
  - Member Program Status Download
- System defect resolution



#### **New MAPP Role – Health Home Dashboard Only**

A new MAPP Role has been created to allow access to the Health Home Dashboards.

- The purpose of this role is to allow access for organizations or independent entities to obtain general high level Health Home program member and enrollment data, which is available via the Health Home Dashboards.
  - All Worker, Screener, and Read Only roles already have had HH Dashboard access.
  - The MAPP Gatekeepers will be able to assign this role to staff.
  - No PHI is available to the Dashboard Only users.
  - Dashboard Only users have no access to the HHTS tab.



#### Add a HH+ Member Level Flag

This data will be provided by OMH from the Psychiatric Services and Clinical Knowledge Enhancement System known as "PSYCKES".

This information will be included in the following places:

- Billing Support Download (BSD) File in fields 89 and 90
- Member Program Status Download (new) in fields 8 and 9
- Member Specific Search Report

The OMH data feed will provide the following new data fields:

- OMH HH+ Eligible
- OMH HH+ Eligible Status Desc



## Add a HH+ Member Level Flag (Continued)

- This is a current flag, not a date segmented flag. This means that
  the flag will tell you if the member is considered OMH HH+ eligible
  as of the most recent PSYCKES feed. The system will not record a
  history of when a member was OMH HH+ eligible.
- This data refresh will happen on a weekly basis in MAPP HHTS.
- **Please remember** this feed will not flag all OMH HH+ eligible members. There will be situations where a provider correctly identifies a member that does not have an *OMH HH+ Eligible* flag, as HH+ eligible.



## **HH+ Member Level Flag - File Locations**

#### **Billing Support Download File**

4.	Billing Support Download File											
Field #	Field	Start Pos		End Pos	Format							
89	OMH HH+ Eligible	838	1	838	Alpha (Y/N/Blank)							
90	OMH HH+ Elig STATUS Desc	839	20	858	Alphanumeric							

#### **Member Program Status Download**

	Membe	r Program Status I	Downloa	d	_
Field #	Field	Start Pos	Length	End Pos	Format
1	Member ID	1	8	8	AA11111A, Alphanumeric
2	Member First Name	9	30	38	Alpha
3	Member Last Name	39	30	68	Alpha
4	Member DOB	69	8	76	MMDDYYYY, Numeric
5	Program Type	76	20	95	Alpha
6	Program Type Begin Date	96	8	103	MMDDYYYY, Numeric
7	Program Type End Date	104	8	111	MMDDYYYY, Numeric
8	OMH HH+ Eligible	112	1	112	Alpha
9	OMH HH+ Elig STATUS Desc	113	20	132	Alpha
10	ACT Provider ID	134	8	141	Alpha
11	AOT Type	142	20	161	Alpha
12	AOT Status indicator	162	1	162	Alpha
13	AH Name	163	40	202	Alpha
	AH County	203	20	222	Alpha
15	AH Begin Date	223	8	230	MMDDYYYY, Numeric
16	AH End Date	231	8	238	MMDDYYYY, Numeric
17	Entered Date	239	8	246	MMDDYYYY, Numeric
18	Updated Date	247	8	254	MMDDYYYY, Numeric

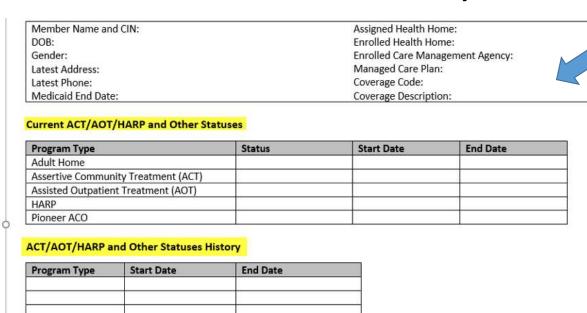


#### **Member Summary Report**

The Member Summary Report will also contain HH+ Eligible Data in the following two areas of the PDF download

Current ACT/AOT/HARP and Other Statuses

ACT/AOT/HARP and Other Statuses History

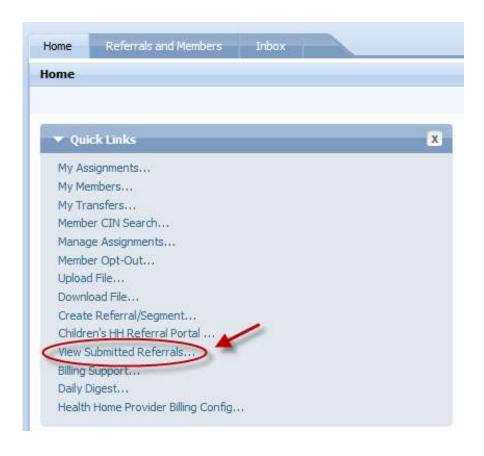




Go To Case

Member Summar

## **New Ability to Filter Referrals**

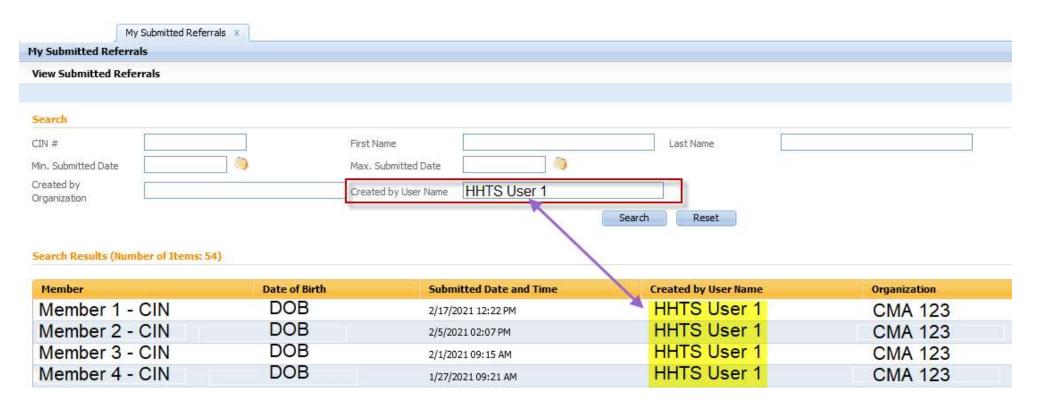


We are adding new functionality to the "View Submitted Referrals" screen to allow the MAPP user to filter the results.

MAPP users will now have the ability to view all referrals that were submitted by a specific user at their organization.



#### Ability to Sort Referrals by Organization and Referrer





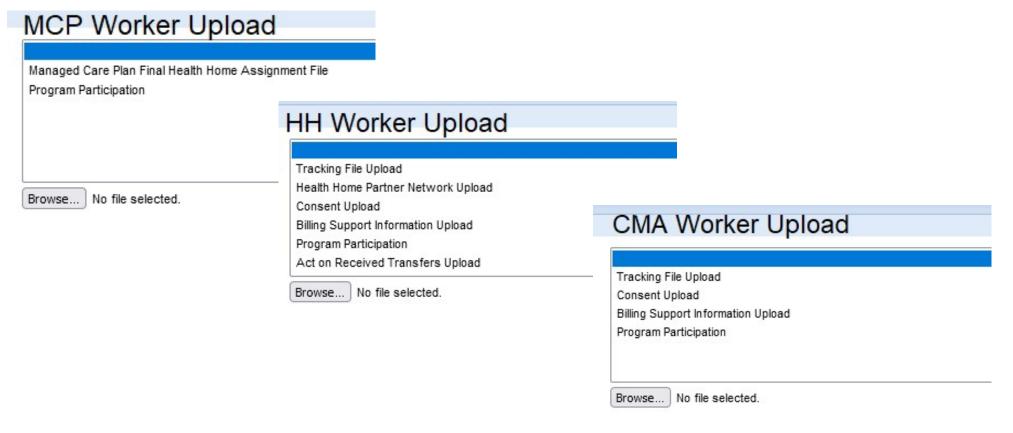
## **Updated Display for Upload File Selection**



- The only MAPP user roles that can <u>upload</u> files into MAPP HHTS, are the <u>Worker</u> roles.
- The drop-down menu of files available for <u>upload</u> has been updated to only show the files that your organization type can upload, while using the MAPP Worker Role.
- This function is based on your user Role being identified as being a MCP user, HH user, or CMA user, for your organization.



### **Updated Display for Upload File Selection**





#### **Categorize Segment End Date Reason Codes**

Segment End Date Reason Category Code and Segment End Date Reason Category Description fields have been added to:

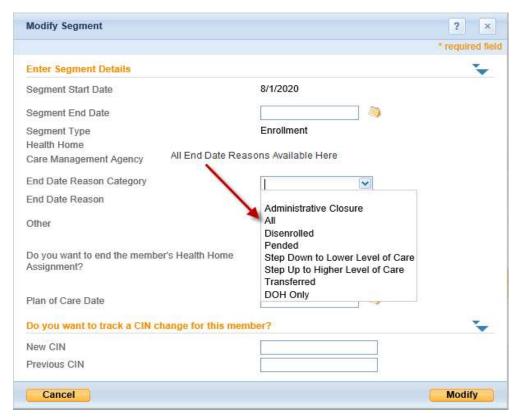
- Managed Care Plan Assignment File (Fields 128 & 129)
- Health Home Assignment File (Fields 128 & 129)
- Enrollment Download File (Fields 45 & 46)
- My Members Download File (Field 48 contains the description)



## Categorize Segment End Date Reason Codes

Segment End Date Reason Categories have been added to the screen. When a provider selects an *End Date Reason Category*, they will only see the *End Date Reason(s)* that correspond to the chosen category.

If a provide wants to see all of the *End Date Reasons* available in the system, they should choose "ALL" under *End Date Reason Category*.





### Categorize Segment End Date Reason Codes

Segment End Date Reason Category Code and Segment End Date Reason Category Description fields will be outlined in detail in the File Specifications word document that will be posted to the website in October 2021.

Segment End Date Reason Categories Include:

- Administrative Closure
- All
- Disenrolled
- Pended
- Step Down to Lower Level of Care
- Step Up to Higher Level of Care
- Transferred
- DOH Only



### **New Segment End Date Reason Codes**

Segment End Date Reason Category Code and Segment End Date Reason Category Description fields will be outlined in detail in the File Specifications word document that will be posted to the website sometime in October 2021.

New Segment End Date Reason Include:

Reason Code	Reason Description		
50	Transitioned to ACT Team		
Transitioned to HH+ for AOT			
52	Transitioned to HH+ for HIV		
53	Transitioned to HH+ for SMI		
54	Transferred to a CCO/HH		
55	No longer HCBS eligible		



## **Update Provider Relationship Download File**

HH+ Designation dates have been added to this file for providers with an 'N' value in HH+ Flag field, on the Provider Relationship Download file.

Q: What does it mean when a HH+ flag is "N" but the dates are populated?

A: If a Health Home CMA was once a HH+ Designated provider but no longer has an active HH+ designation, the HH+ flag start and end date fields will be populated. If the date fields are blank, the provider has not been a HH+ designated CMA in the past.

Health Home	HH MMIS	Care Management	CMA	Begin	End Date	Relations	HH+ Flag	HH+ Flag	HH+ Flag
	ID	Agency	MMIS ID	Date		hip	3	Start	End Date
	~	▼	-	-	-	Status 🕌	~	Date 🚅	
Health Home Name	02994838	CMA 1	00635112	08012019		Active	Yes	05012021	
Health Home Name	02994838	CMA 2	01272031	01012012		Active	Yes	05012021	
Health Home Name	02994838	CMA 3	02995435	01012012		Active	Yes	05012021	
Health Home Name	02994838	CMA 4	12345678	01012012		Active	No	05012021	07312021
Health Home Name	02994838	CMA 5	01192176	01012012		Active	Yes	05012021	
Health Home Name	02994838	CMA 6	02994609	01012012		Active	Yes	05012021	



#### **New Download Files**

<u>Health Home County Codes Download</u> will contain each county that a Health Home is designated to serve. Additionally, it will contain information specific to if a HH is serving a county for Adults (HHSA) or Children (HHSC).

**HCBS Member Services File** is comprised of members that have an active enrollment segment with the provider that also has:

- An active K1 RE code
- An HCBS claim or encounter data within a rolling six-month period

Active HH Provider Relationships File can be downloaded for all relationships in HHTS

- MCP-to-HH, or
- HH-to-CMA

#### **Member Program Status Download**

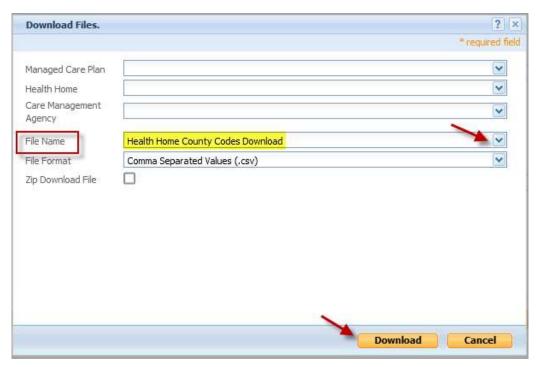
- OMH HH+ Eligible and OMH HH+ Eligibility Status Description
- ACT Provider ID
- AOT Type, AOT Status Indicator
- AH Name, AH County, AH Begin Date, and AH End Date

The updated Release 3.8 File Specifications XLS document will be posted to the website by 10/1/21.



### **New - Health Home County Codes Download File**

Health Home County Codes Download will contain each county that a Health Home is serving. The File will additionally contain data specific to HHSA and HHSC county designations.





## **Health Home County Codes Download File**

HH MMIS ID	Health Home	County Name	County Codo	Pogion	Provider Type	From Date	To Date	Status
			County Code	Region		11 20 10 10 20 20 11 11	TO Date	
03646857	Health Home Name 1	ULSTER	51	Upstate	Children's Health Home	01012018		Active
03646857	Health Home Name 1	ULSTER	51	Upstate	Health Home - Adult	01012018		Active
04280397	Health Home Name 2	STATEN ISLAND	62	Downstate	Health Home - Adult	12012016		Active
04280397	Health Home Name 2	STATEN ISLAND	62	Downstate	Children's Health Home	12012016		Active
04280397	Health Home Name 2	QUEENS	61	Downstate	Health Home - Adult	12012016		Active
04280397	Health Home Name 2	QUEENS	61	Downstate	Children's Health Home	12012016		Active
04280397	Health Home Name 2	MANHATTAN	60	Downstate	Children's Health Home	12012016		Active
04280397	Health Home Name 2	MANHATTAN	60	Downstate	Health Home - Adult	12012016		Active
04280397	Health Home Name 2	BROOKLYN	59	Downstate	Children's Health Home	12012016		Active
04280397	Health Home Name 2	BROOKLYN	59	Downstate	Health Home - Adult	12012016		Active
04280397	Health Home Name 2	BRONX	58	Downstate	Health Home - Adult	12012016		Active
04280397	Health Home Name 2	BRONX	58	Downstate	Children's Health Home	12012016		Active
03001310	Health Home Name 3	MONTGOMERY	27	Upstate	Children's Health Home	07012012		Active
03001310	Health Home Name 3	FULTON	17	Upstate	Children's Health Home	07012012		Active
03001310	Health Home Name 3	FULTON	17	Upstate	Health Home - Adult	07012012		Active



#### **New - HCBS Member Services Download File**

HCBS Member Services Download File is comprised of members that have an active enrollment segment with the provider that also has an active K1 RE code and an HCBS claim or encounter within a rolling six-month period.

Download Files.		? ×
		*required field
Managed Care Plan	10	V
Health Home		₩
Care Management Agency		₩
File Name	HCBS Member Services Download	
File Format	Comma Separated Values (.csv)	<b>V</b>
Zip Download File		
		Download Cancel



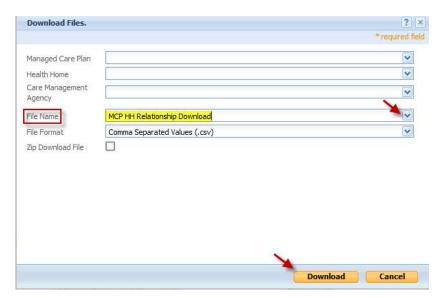
#### **HCBS Member Services Download File**

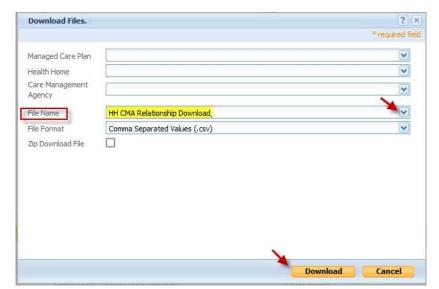
ember	First Name	Last Name	Date of Birth	County of Fiscal Resp Code	County of Fiscal Resp Desc		Child HCBS Eligibility Status		HH MMIS Provider ID		CMA MMIS Provider ID	Recent Child HCBS Service	7933: DAY HAB	8003: CARE GIVER FAMILY	8004: CARE GIVER FAMILY	8005: CAREGIV ER FAMILY	8006: PREVOCA TIONAL SERVICES	PRE-	8008: PRE-VOC
				15	ESSEX 15	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Y	N	Υ	N	N	N	N	N
				1	ALBANY 01	Y	Y	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				50	TOMPKINS 50	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Υ	N	N	N	N	N	N	N
				13	DUTCHESS 13	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Υ	N	Υ	N	N	N	N	N
				39	ROCKLAND 39	Υ	N	HH Name	HH MMIS	CMA Name	CMA MMIS	Υ	N	Υ	N	N	N	N	N
				14	ERIE 14	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				39	ROCKLAND 39	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Y	N	Υ	N	N	N	N	N
				26	MONROE 26	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				14	ERIE 14	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				1	ALBANY 01	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				26	MONROE 26	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				15	ESSEX 15	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N
				39	ROCKLAND 39	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Υ	N	Υ	N	N	N	N	N
				39	ROCKLAND 39	Υ	N	HH Name	HH MMIS	CMA Name	CMA MMIS	Υ	N	N	N	N	N	N	N
				33	ORANGE 33	Υ	Υ	HH Name	HH MMIS	CMA Name	CMA MMIS	Y	N	Υ	N	N	N	N	N
				10	COLUMBIA 10	N	N	HH Name	<b>HH MMIS</b>	CMA Name	CMA MMIS	N	N	N	N	N	N	N	N



#### **Active HH Provider Relationships File**

This file will allow any users from an MCP, HH or CMA to access all provider relationships in the system. This file was created with the thought of assisting those organizations that are closing, or those that will be onboarding new organizations due to a closure.







## MCP HH Relationship Download File

This file can be downloaded by all providers with a MAPP Worker or Read Only user Role and will contain the MCP and HH Names, MMIS IDs, HH Type and Relationship start date.

MCP MMIS ID	Managed Care Plan	HH MMIS	Health Home	Health Home Provider Type	MCP-HH Relationship From Date
00477156	MCP Name 1	04277941	Health Home Name 1	HHSA; HHSC	12012016
00477156	MCP Name 1	03606902	Health Home Name 2	HHSA; HHSC	01012012
00477156	MCP Name 1	01102441	Health Home Name 3	HHSA; Impacted Adult	01012012
00477156	MCP Name 1	03559515	Health Home Name 4	HHSA; HHSC Impacted Adult	01012012
00477156	MCP Name 1	00473038	Health Home Name 5	HHSA; HHSC	01012012
00477156	MCP Name 1	04159431	Health Home Name 6	HHSA	01012012
04342307	MCP Name 2	03606902	Health Home Name 2	HHSA; HHSC	01012012
04342307	MCP Name 2	01102441	Health Home Name 3	HHSA; Impacted Adult	01012012
04342307	MCP Name 2	03559515	Health Home Name 4	HHSA; HHSC; Impacted Adult	01012012
04342307	MCP Name 2	00473038	Health Home Name 5	HHSA; HHSC	01012012



## **HH CMA Relationship Download File**

This file can be downloaded by all providers with a MAPP Worker or Read Only user Role and will contain HH+ Y/N flag, HH+ Start and End Dates, and the HH and CMA Provider type Categories including AI HH+ and OMH HH+ designations.

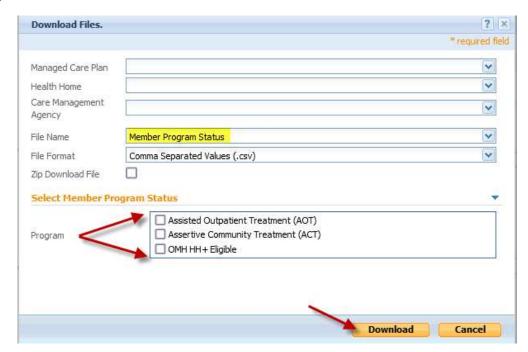
HH MMIS	Health Home	CMA	Care	HH-CMA	HH+	HH+ Flag		Health Home	Care Management Agency Provider Type
ID	The state of the s	MMIS ID	Management	Relationship	Flag	Start	End	Provider Type	11 3 30 20 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
			Agency	From Date		Date	Date		
03449974	Health Home Name 1	05436342	CMA Name 1	03012019	Yes	05012021		HHSA; HHSC	Care Management Agency - Adult; OMH HH+ Designated
03449974	Health Home Name 1	03031981	CMA Name 10	12012016	No			HHSA; HHSC	Care Management Agency - Adult; Care Management Agency - Child
03449974	Health Home Name 1	00769388	CMA Name 11	01012012	Yes	05012021		HHSA; HHSC	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03449974	Health Home Name 1	01440326	CMA Name 12	09012018	Yes	05012021		HHSA; HHSC	AI HH+ Designated Care Management Agency - Adult; Care Management Agency - Child; ON
03449974	Health Home Name 1	01302689	CMA Name 15	08012019	Yes	05012021		HHSA; HHSC	Care Management Agency - Adult; OMH HH+ Designated
03449974	Health Home Name 1	01429318	CMA Name 2	01012012	Yes	05012021		HHSA; HHSC	AI HH+ Designated; Care Management Agency - Adult; Care Management Agency - Child; Of
03449974	Health Home Name 1	02996894	CMA Name 5	01012012	Yes	05012021		HHSA; HHSC	Care Management Agency - Adult; Care Management Agency - Child; Care Management Age
03449974	Health Home Name 1	01530143	CMA Name 6	12012016	No			HHSA; HHSC	Care Management Agency - Adult; Care Management Agency - Child; Care Management Age
03005323	Health Home Name 2	02995357	CMA Name 16	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03005323	Health Home Name 2	00671807	CMA Name 17	12012016	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03005323	Health Home Name 2	02996638	CMA Name 18	12012017	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; Care Management Age
03005323	Health Home Name 2	03005323	CMA Name 7	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; OMH HH+ Designated
03005323	Health Home Name 2	02994109	CMA Name 8	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03520990	Health Home Name 3	01408075	CMA Name 13	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03520990	Health Home Name 3	01341886	CMA Name 14	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03520990	Health Home Name 3	01287801	CMA Name 3	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03520990	Health Home Name 3	02977099	CMA Name 4	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; Care Management Agency - Child; OMH HH+ Designated
03520990	Health Home Name 3	03005323	CMA Name 7	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; OMH HH+ Designated
03520990	Health Home Name 3	02997208	CMA Name 9	01012012	Yes	05012021		HHSA	Care Management Agency - Adult; OMH HH+ Designated



#### **Member Program Status Download File**

The Member Program Status Download contains basic member details and the member's status relating to the following:

- OMH HH+ Eligibility Status & Description
- Assisted Outpatient Treatment (AOT) Type and AOT Status Indicator
- Assertive Community Treatment (ACT) Provider ID
- Adult Home Name, County, Begin Date and End Date





### **Member Program Status Download**

		er Program	Status D	ownload		
Field #	Field	Start Pos	Length	End Pos	Format	
1	Member ID	1	8	8	AA11111A, Alphanumeric	
2	Member First Name	9	30	38	Alpha	
3	Member Last Name	39	30	68	Alpha	
4	Member DOB	69	8	76	MMDDYYYY, Numeric	
5	Program Type	76	20	95	Alpha	
6	Program Type Begin Date	96	8	103	MMDDYYYY, Numeric	
7	Program Type End Date	104	8	111	MMDDYYYY, Numeric	
8	OMH HH+ Eligible	112	1	112	Alpha	
9	OMH HH+ Elig STATUS Desc	113	20	132	Alpha	
10	ACT Provider ID	134	8	141	Alpha	
11	AOT Type	142	20	161	Alpha	
12	AOT Status indicator	162	1	162	Alpha	
13	AH Name	163	40	202	Alpha	
14	AH County	203	20	222	Alpha	
15	AH Begin Date	223	8	230	MMDDYYYY, Numeric	
16	AH End Date	231	8	238	MMDDYYYY, Numeric	
17	Entered Date	239	8	246	MMDDYYYY, Numeric	
18	Updated Date	247	8	254	MMDDYYYY, Numeric	



## System Defects Resolved in Release 3.8

- Member Summary Report ordering issue has been corrected in the report to now list CANs Information in descending order based on "Finalized Date"
- My Members Download The record limitation of 50,000 rows, on the My Members Download has been removed



#### Reminders

In Release 3.5, the **RE Code Download** file was added. This file can be downloaded by MCPs, HHs, and CMAs. The R/E Code Download File will contain the current and historical R/E code details for members that have an association with the provider that is downloading the file at the time of the file download.

Member ID	First Name	Last Name	DOB	Medicaid	Medicaid Recipient	Medicaid Recipient	Medicaid Recipient
	1000000			Recipient	Exemption Code	Exemption Code	Exemption Code End
				Exemption Code	Description	Begin Date	Date



#### **Health Home Contact Information**

- MAPP HHTS issues and questions should be directed to MAPP Customer Care Center at (518) 649-4335 or MAPP-CustomerCareCenter@cma.com
- Health Home policy questions should be directed to the DOH Health Home Provider Line (518) 473-5569 or submit an email using the HH email web form: <a href="https://apps.health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health.ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_care/medicaid/program/medicaid\_health\_ny.gov/pubdoh/health\_ny.gov/pu
- Questions relating to the billing of transitioning Children's HCBS services should be submitted to the HHSC team at <a href="https://example.com/HHSC@health.ny.gov">HHSC@health.ny.gov</a>
- MAPP HHTS resources and past presentations can be found here:
   <a href="https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/mapp/index.htm">https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/mapp/index.htm</a>

