NEW
YORK
STATEDepartmentOffice of
Mental HealthOffice of Alcoholism and
Substance Abuse ServicesOffice of Children
and Family Services

OMH Children and Youth TCM Providers Transition to Health Homes Serving Children and Rate Reconciliation Process

NYS Office of Mental Health NYS Department of Health

May 19, 2017

Transition of OMH TCM to Health Homes

- Pre-population of the CANS-NY was available for TCM providers in October and November 2016
- Initial schedule for conversion to convert all previously serviced TCM children to Health Homes Serving Children (HHSC) by obtaining Health Home consents, placing the child in an enrollment segment in MAPP HHTS and Completing the CANS-NY by January 31, 2017.
- Initial schedule was extended to February and then again to March 31, 2017
- The initial process contemplated OMH TCM providers continuing to bill TCM rates until members converted this approach was not implemented by all converting TCM providers
- To date not all TCM providers have fully converted if you have not fully converted please contact the Office of Mental Health Michelle Wagner, at michelle.wagner@omh.ny.gov or 518-473-3289

Department

Mental Health

Office of Alcoholism and

Substance Abuse Services and Family Services

Office of Children

Transition of OMH TCM to Health Homes

- It has been and continues to be the State's intent to rate reconcile OMH TCM providers to ensure cash flow stability
- For a two year period, OMH TCM rates will be reconciled quarterly (Note reconciliation process does not apply to OMH State Operated TCM providers)
- Under the initial schedule, with full conversion by the end of January 2017 by all providers, reconciliation was to begin after all OMH TCM had stopped billing OMH TCM rates
 - Designed to ensure maintenance of cash flow and avoided double billing



Impact of Conversion Delays on Rate Reconciliation Process

- OMH TCM legacy providers converted at different times
- Some legacy providers *stopped billing* OMH TCM rates even when children were not fully transitioned to Health Home
- Some legacy providers *continued billing* OMH TCM rates for children not yet fully transitioned to Health Home
- Some providers considered placing a child in outreach as transitioning the child to Health Home
- Some children were placed in outreach, therefore delaying the completion of the CANS-NY, which resulted in members being placed in low acuity until the CANS-NY was completed

Addressing Conversion Delays in the Reconciliation Process

- Reconciliation calculations will be determined through <u>data entered in the MAPP Health Home</u> <u>Tracking System – all data must be update for reconciliation to be accurate</u>
- Reconciliation will occur quarterly based upon Health Home payments based upon CANS-NY acuity, one-time only CANS-NY assessment fee and outreach payments
 - First reconciliation will be for the period December 2016 March 2017 and then quarterly periods thereafter
- OMH TCM legacy providers that received total HHSC payments that were less than they would have received under their OMH TCM legacy rates and slots will receive a reconciliation payment
- Those providers whose HHSC payments exceed payments they would have received under OMH
 TCM legacy rates will **NOT** receive a reconciliation payment
- To address the impact of conversion delays and the multiple methods used by TCM providers to convert and in order to correctly calculate rate reconciliations, DOH now needs to know when TCM legacy stopped billing OMH TCM rates

| Department | Office of

YORK

Office of Alcoholism and

Mental Health | Substance Abuse Services | and Family Services

Office of Children

Addressing Conversion Delays in the Reconciliation Process

- The State will use an attestation process to obtain the date when OMH TCM providers stopped billing TCM legacy rates
- On Wednesday May 17, 2017 TCM legacy providers received an attestation letter from OMH and DOH
- To ensure timely rate reconciliations, all OMH TCM legacy providers **MUST** complete this attestation letter **by Wednesday May 24, 2017** for reconciliation to begin
- Providers MUST include and attest in the letter when they ceased billing OMH TCM rates.
 Upon receipt of attestation, <u>OMH rate codes will be "zeroed-out"</u>
- Reconciliations cannot occur until the legacy provider has ceased billing OMH TCM rates
- Note: If your agency utilizes more than one provider ID # for billing TCM, please provide all appropriate provider ID #s (Provider ID # is the agency's MMIS#)

Contact Information

- For the Department of Health to start the HHSC reconciliation process, this attestation must be signed and dated by each OMH C & Y TCM provider, and returned to Michelle Wagner, <u>michelle.wagner@omh.ny.gov</u>, no later than May 24, 2017
- If you have any questions regarding the completion of this attestation or the reconciliation for your agency, please contact Maria Payne at <u>maria.payne@health.ny.gov</u> or by phone at 518.473.5494

Department Office of

Office of Alcoholism and

Mental Health | Substance Abuse Services | and Family Services

Office of Children