



**First Point of Contact for DOH-OPWDD and OPWDD-DOH Transfers**

**To:** HH/C-YES Care Managers and Care Coordination Organization (CCO) Care Managers

**Purpose:** The purpose of this guidance is to clarify for providers the first point of contact, as well as the appropriate policy or guidance document, for various types of transfers between DOH and OPWDD systems of care.

<b>Transferring From</b>	<b>Transferring To</b>	<b>First point of contact</b>	<b>Policy or Guidance</b>
HHSC+ Children's Waiver	CCO or CCO + OPWDD Waiver	<a href="#">Children's Liaisons (CL)</a>	<a href="#">Transfer Process between Children's Waiver and OPWDD Comprehensive, CW 0011</a>
C-YES+ Children's Waiver	CCO or CCO + OPWDD Waiver	<a href="#">CL</a>	<a href="#">Transfer Process between Children's Waiver and OPWDD Comprehensive, CW 0011</a>
HHSC Only	CCO or CCO + OPWDD Waiver	<a href="#">CL</a>	<a href="#">Transfer Process between Health Home Serving Children and OPWDD Comprehensive Waiver</a>
CCO+ OPWDD Waiver	HHSC+ Children's Waiver	<a href="#">CL</a>	<a href="#">Transfer Process between Children's Waiver and OPWDD Comprehensive, CW 0011</a>
CCO+ OPWDD Waiver	C-YES+ Children's Waiver	<a href="#">CL</a>	<a href="#">Transfer Process between Children's Waiver and OPWDD Comprehensive, CW 0011</a>
CCO+ OPWDD Waiver	CCO	<a href="#">CL</a>	<a href="#">Transfer Process between Children's Waiver and OPWDD Comprehensive, CW 0011</a>
DOH Adult HH	CCO or CCO + OPWDD Waiver	<a href="#">OPWDD Front Door</a>	<a href="#">Transfer Process Between Health Homes and Waiver Programs for Care Management Services</a>
CCO or CCO + OPWDD Waiver	Adult HH	<a href="#">Direct contact with Adult Health Home</a>	<a href="#">Transfer Process Between Health Homes and Waiver Programs for Care Management Services</a>