

Collaboration between OPWDD and Children's Waiver for Eligibility of DD/MF and DD in Foster Care

Health Home Care Providers (HHCM)/C-YES & OPWDD DDRO Children Liaisons

Agenda

- ✓ Definitions
- ✓ Developmental Disability (DD)/Medically Fragile – Redeterminations
- ✓ Developmentally Disabled/Foster Care – Redeterminations
- ✓ Potentially DD/MF and Has Medicaid –New Child
- ✓ Potentially DD/MF and Does Not Have Medicaid –New Child
- ✓ DD Foster Care –New Child
- ✓ Appendix



Today's Purpose

The purpose of today's webinar is to specifically outline the role and responsibilities of the Health Home Care Manager (HHCM), Children and Youth Evaluation Services (C-YES) Care Manager, and the OPWDD DDRO Children's Liaisons regarding the two Target Population of:

- Developmental Disability and Medically Fragile Population
- Developmental Disability and Foster Care

It is essential that the HHCM/C-YES understand what is necessary to assist their members in meeting eligibility through the collaboration with OPWDD DDRO Children's Liaisons.

Clear communication and collaboration is necessary for swift and easy access to HCBS eligibility.

Collaboration Webinars OPWDD and Children's Waiver

Recent webinar series with OPWDD was developed to share information, update requirements and processes for HHCM/C-YES, and reminder of the necessary collaborative process.

- ✓ Overview of the CCO/HH recommended for all stakeholders who are interested in learning more information about the CCO/HH process.
- ✓ Obtaining and Maintaining LCED for Children's Waiver Participants
- ✓ **Collaboration process and Steps between OPWDD and Children's Waiver for Eligibility of DD/MF and DD in Foster Care**

Next week:

Transfer Process between the Children's Waiver and OPWDD Comprehensive Waiver

Definitions

May 2021

Definitions

- **Children's Liaison (CL):** are the direct OPWDD Regional Office contact staff who track and assist with maintaining the OPWDD ICF/IID LCED for the Department of Health (DOH) Children's Waiver.
- **Developmental Disability (DD):** the OPWDD eligibility review process determines if an individual has a developmental disability and is eligible for supports and services. DD Eligibility must be determined prior to an ICF/IID LCED determination.
- **Developmental Disabilities Regional Offices (DDRO):** are the regional offices of OPWDD and are where the Children's Liaisons are located throughout the State.
- **Intermediate Care Facilities for Individuals with Intellectual and Developmental Disabilities (ICF/IID):** is an optional Medicaid benefit that enables states to provide comprehensive and individualized health care and rehabilitation services to individuals to promote their functional status and independence.
- **Level of Care Eligibility Determination (LCED):** is an eligibility tool used for the initial determination and annual redetermination that an individual meets the ICF/IID Level of Care.



Definitions (cont.)

- **Home and Community Based Services/Level of Care (HCBS/LOC):** is a tiered assessment where multiple factors must be met for child/youth's HCBS/LOC eligibility to be determined. To access Children's HCBS, a child/youth must meet target population, risk factors, and functional criteria as described in the Children's Waiver. The HCBS/LOC Eligibility Determination is housed within the Uniform Assessment System (UAS).
- **Notice of Decision (NOD):** the determination that is issued to the child/youth/parent/guardian/legally authorized representative regarding their eligibility and their Fair Hearing rights.
- **Plan or Care (POC):** the document outlining the enrolled child/youth's needs and the referred and monitored services to address those needs.



Fundamental Key Points to Follow

Path Access for the Medically Fragile Population:

For Children who are Medically Fragile with a potential DD diagnosis which has not yet been determined by the Office for People With Developmental Disabilities (OPWDD), the HHCM/C-YES are encouraged to access the Medically Fragile Target Population for HCBS/LOC eligibility determination in the UAS

- This will ensure timely HCBS/LOC determination and access to services

Suspected/Diagnosed Developmental Disability:

1. Discuss with child/youth/family reasons to have an OPWDD ICF/IID LCED determination
2. Documentation of the child/youth/family choice for an OPWDD determination
 - If not now, revisit especially prior to age 21 years old
3. Collaboration with OPWDD DDROs Children's Liaison is the main partner to LCED determination
4. Once an OPWDD LCED determination is made, maintaining such determination is KEY
 - Reference - [Initiating and Maintaining OPWDD ICF/IID LCED Policy #CW0010](#)

Developmental Disabilities / Medically Fragile – Redeterminations

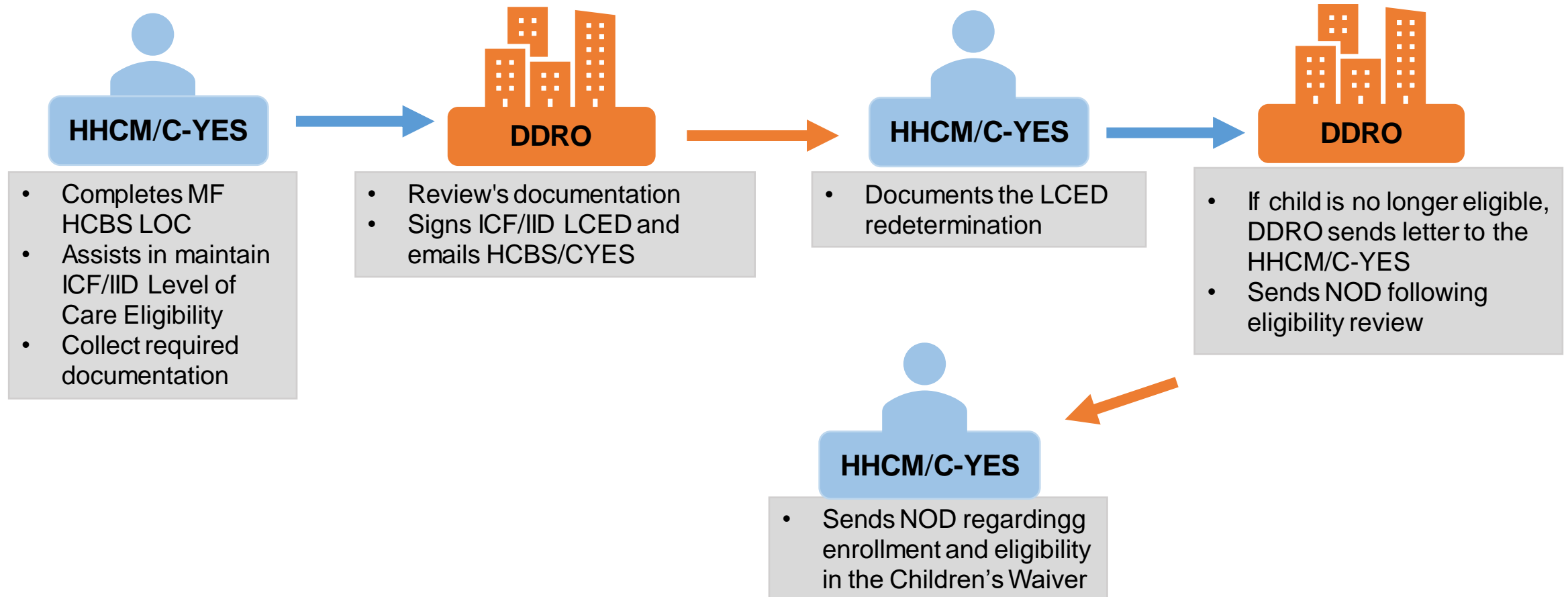
May 2021



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DD/MF Process Overview – Redetermination



Step 1 – HHCM/C-YES Responsibilities

- The HHCM/C-YES completes Medically Fragile (MF) HCBS LOC in CANS NY, if the child/youth currently does not have an active ICF/IID Level of Care Eligibility Determination (LCED) from OPWDD.
- **Maintaining ICF/IID LCED:**
 - If child/youth already had ICF/IID Level of Care Eligibility Determination (LCED) established, then discussion with child/youth/family for the need to maintain this level of care status must occur if desired
- HHCM/C-YES proceeds to assist OPWDD in initiating/maintaining ICF/IID Level of Care Eligibility (using the ICF/IID LCED form). Please follow: [Initiating and Maintaining OPWDD ICF/IID LCED Policy #CW0010](#)

If the child/youth has a current ICF/IID Level of Care Eligibility Determination (LCED) as outlined in the UAS, then the Developmental Disability Medically Fragile Target Population can be completed by the HHCM/CYES (effective 8/2021).



Step 2 – HHCM/C-YES Responsibilities

- If the child/youth/family choose to continue with maintaining the OPWDD ICF/IID LCED, the HHCM/C-YES will collect the required documentation to submit to the OPWDD DDRO for redetermination of ICF-I/ID LCED.
- The required documentation for ICF/IID redetermination is:
 - Current general medical report
 - Copy of child/youth's POC
 - Updated Psychological Report if there is a significant change in child/youth's functioning
 - Statement from Care Manager (attestation field within the Children's Waiver Transmittal Form) **that the documentation required for the LCED redetermination remains valid and reflects the current needs of the child/youth**
- The required Children Waiver Transmittal Form and documents will be sent in a secure email in one file to the DDRO HCS Secure Email (each of the Regions have their own secure email mailbox).
 - Please remember that the Children's Waiver HCBS LOC due date may not be the same due date as OPWDD ICF-I/ID LCED



Children's Waiver Transmittal Form

The OPWDD DDROs Children's Liaison are the main point of contact for HH/C-YES. When determining the OPWDD LCED, the Children's Waiver Transmittal Form is a central piece to communicating the documentation gathered to determine the LCED.

This form is **REQUIRED** to be completed by the HHCM/C-YES

The required Children Waiver Transmittal Form and documents will be sent in a secure email in one file to the DDRO HCS Secure Email (each of the Regions have their own secure email mailbox).

- This form needs to be used when HHCM/C-YES are sending information to the DDRO CLs.
- This form is included in the DDRO Manual, it is 3 pages.
- Includes:
 - Child's information
 - Care Manager Contact Information
 - The Action Requested (Transfer, LCED Initial or Redetermination)
 - If the child was or is currently in Foster Care
 - Internal OPWDD CL Tracking info on last page



Step 3 & 4 – DDRO Responsibilities

Step 3:

The DDRO reviews documentation and advises HHCM/C-YES if additional documentation is needed through the DDRO HCS Secure Email.

Step 4:

- If the child/youth **is found ICF/IID eligible**, the OPWDD CL signs the ICF/IID LCED and e-mails through the DDRO HCS Secure Email to securely transfer the LCED documents to the HHCM/C-YES.
- **Notes for DDRO:** QIDP (Qualified Intellectual Disabilities Professional)/CL can sign off on the LCED Redetermination. For OPWDD internal purposes, CL uploads LCED into Supporting Documents in CHOICES.

Step 4A – HHCM/C-YES Responsibilities

- The HHCM/C-YES documents in the child/youth's file the LCED redetermination from OPWDD.
- The HHCM/C-YES will continue to work with the child/youth/family to review and update their POC, as needed.

Step 5 – DDRO Responsibilities

- If the child/youth **no longer** meets OPWDD ICF/IID LCED eligibility, DDRO sends letter to HHCM/C-YES through the DDRO HCS Secure Email with a copy to the child/youth/family.

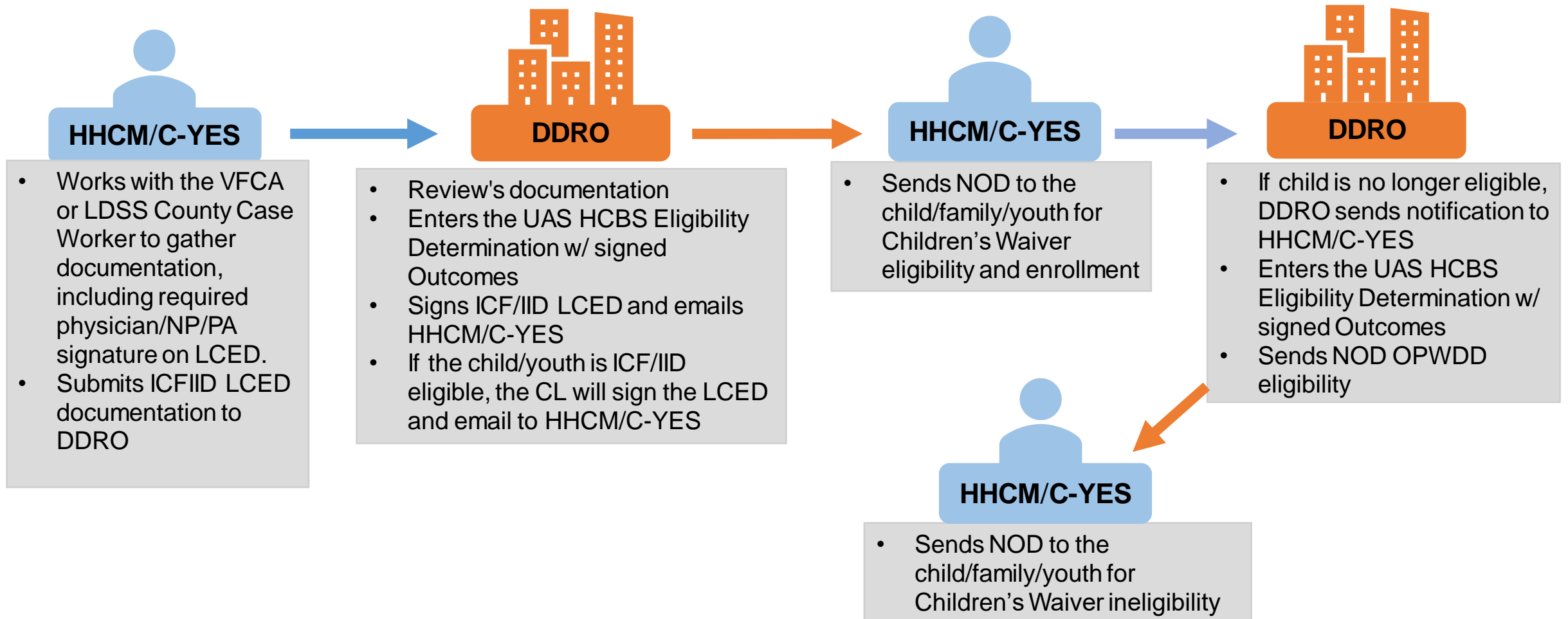
Step 6 – DDRO & HHCM/C-YES Responsibilities

- **HHCM/C-YES** sends NOD regarding the enrollment and eligibility in Health Home and Children's Waiver.
- **DDRO Waiver Coordinator** sends NOD regarding termination of OPWDD eligibility following an eligibility review.

Developmentally Disabled/Foster Care – Redeterminations

May 2021

DD Foster Care Process Overview - Redetermination



Step 1 – HHCM/C-YES Responsibilities

- **Please note:** *If a child/youth was previously DD/Foster Care eligible, it is important to continue this eligibility type even if the child/youth might be eligible for a different Target Population in the Children's Waiver as this may have implications to services and continued Waiver eligibility.*
- The HHCM/C-YES will collect the required documentation to submit to OPWDD DDRO for redetermination of ICF/IID LCED.
 - Current general medical report
 - Copy of child/youth's POC
 - Copy of the last completed and reviewed LCED (with QIDP signatures) ONLY for the initial redetermination post Bridges to Health (B2H) transition
 - Statement that the child/youth is now in Foster Care or was originally in Foster Care receiving HCBS (within the Children's Waiver Transmittal Form)
 - Updated Psychological Report if there is a significant change in child/youth's functioning
 - Statement from Care Manager (attestation field within the Children's Waiver Transmittal Form) that the documentation required for the LCED redetermination remains valid and reflects the current needs of the child/youth



Step 1 – HHCM/C-YES Responsibilities (cont.)

- If the child/youth is still in foster care, or if the child/youth was originally in Foster Care receiving HCBS, the HHCM/C-YES will work with the Voluntary Foster Care Agency (VFCA) or LDSS County Case Worker whichever applicable, to gather the required documentation to ensure continued Children's Waiver participation, if deemed appropriate and needed by all parties.
- The required Children Waiver Transmittal Form and documents will be sent in a secure email in one file to the DDRO HCS Secure Email. (Each of the 5 Regions have their own secure email inbox).
- If the child/youth is in New York City (NYC), Administration of Children's Services (ACS) should be copied on this transmittal via this email address: OCFH.Waiver@acs.nyc.gov



Step 2 & 3 – DDRO Responsibilities

Step 2:

- The DDRO reviews documentation and advises HHCM/C-YES if additional documentation is needed through the DDRO HCS Secure Email Box.

Step 3:

- The DDRO will enter the UAS HCBS Eligibility Determination for **the DD in Foster Care Target Population** and complete the HCBS/LOC documentation as outlined in training:
 - **Target Population.** Click Yes to meeting DD Foster Care
 - **Risk Factors:** Choose 1 or 2 options.
 - 1) Child/youth is currently in Foster Care
 - 2) Child/youth was originally in Foster Care when they received HCBS Waiver Services based upon the documentation received
 - **Functional Criteria:** Choose whether the child/youth meets ICF/IID LCED
 - If YES, the child/youth has HCBS LOC for the Children's Waiver



Step 4 – DDRO Responsibilities

- If the child/youth **is found** ICF/IID LCED eligible, the OPWDD CL signs the ICF/IID LCED and e-mails through the HCS secure file transfer to the HHCM/C-YES securely with a scanned copy.
 - CL notes that the UAS **Target Population for DD in Foster Care** is completed with the Outcomes signed for Children's Waiver eligibility. (The ICF/IID LCED form is the OPWDD form documenting that the individual meets ICF/IID LOC requirements).
- The CL also copies in ACS if child/youth is in NYC (to this email address: OCFH.Waiver@acs.ny.gov), and VFCA, if applicable.
- **Notes for DDRO:** QIDP/Children's Liaison can sign off on the LCED Redetermination.
- **For OPWDD internal purposes, CL uploads LCED into Supporting Documents in CHOICES.**

Step 4A – HHCM/C-YES Responsibilities

- The HHCM/C-YES sends the NOD to the child/youth/family for the Children's Waiver eligibility and enrollment.
- The HHCM/C-YES confirms continuance in the Children's Waiver and continues to work with the child/youth/family surrounding their review and/or updates for the POC.

Step 5 – DDRO Responsibilities

- If the child/youth **no longer** meets ICF/IID LCED, DDRO CL sends notification to HHCM/C-YES and notes that the **UAS Target Population for DD in Foster Care** is completed with the Outcomes signed for Children's waiver ineligibility.
- Also, a copy ACS if in NYC (to this email address: OCFH.Waiver@acs.ny.gov), and VFCA if applicable via the secure email box. The HHCM/C-YES will notify the County Case Worker, if applicable.
- Notification will state that child/youth no longer meets ICF/IID LCED and provides contact for follow-up as needed.
- **DDRO Waiver Coordinator** sends NOD to child/family regarding termination of OPWDD eligibility following an eligibility review.

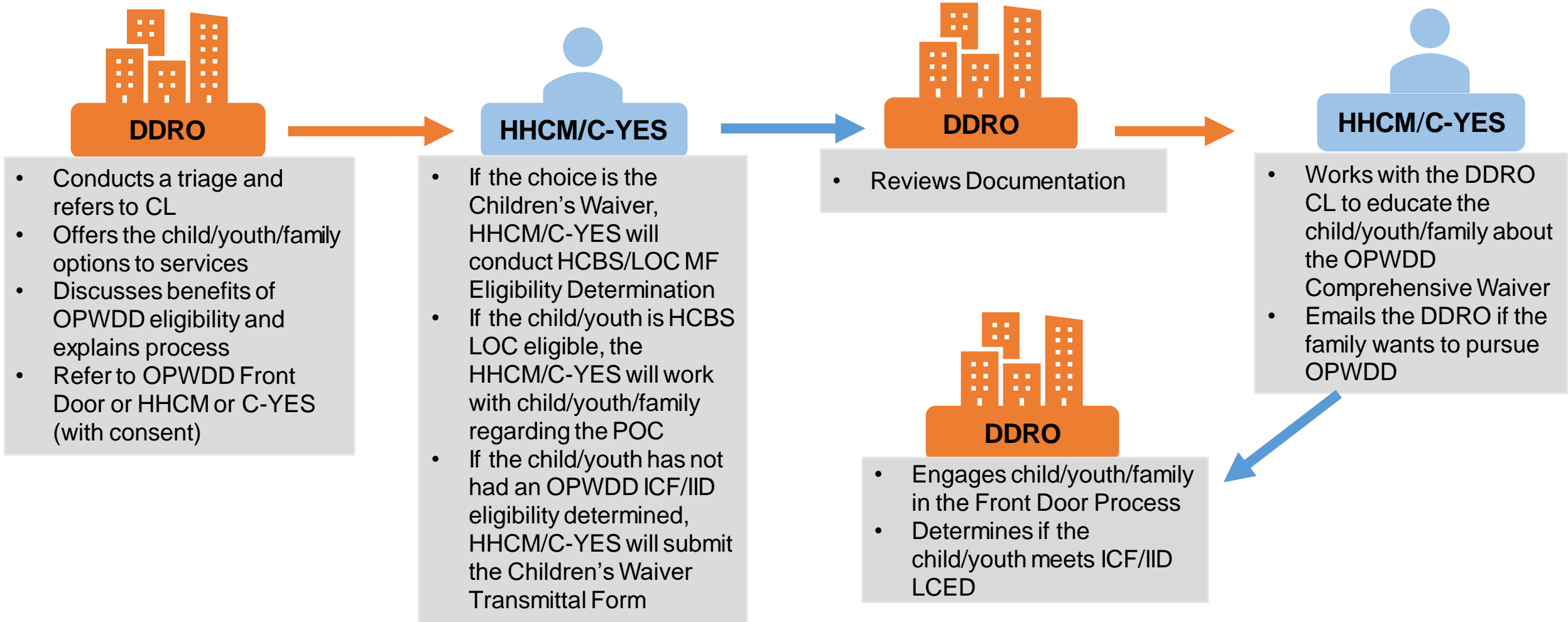
Step 6 – HHCM/C-YES Responsibilities

- The HHCM/C-YES sends the NOD to the child/youth/family for the Children's Waiver ineligibility.
- Disenrolls the child/youth from the Children's Waiver and notifies all involved providers (VFCA, case planner, County case worker, as appropriate)

Potentially DD/MF and Has Medicaid – NEW CHILD

May 2021

DD/MF (Has Medicaid) Process Overview – New Child



Step 1 & 2 – DDRO Responsibilities

Step 1:

- DDRO conducts a triage and refers to CL if child/youth appears to be DD/MF.

Step 2:

- The CL offers the child/youth/family options to services (Children's Waiver vs. OPWDD Comprehensive Waiver) and ensure at a future date that the child/youth has access to HCBS services provided under the OPWDD Comprehensive HCBS Waiver.

Step 3 & 3A – DDRO Responsibilities

Step 3:

- CL will discuss the benefits of pursuing OPWDD eligibility and explain process.

Step 3A:

- Based on family's decision, CL will refer to OPWDD's Front Door or (after securing verbal consent) HHCM or C-YES.
 - If OPWDD - to CL who will work with Front Door facilitator. Front Door process is followed.
 - If to Children's Waiver- HHCM/C-YES
 - Refer to the Health Home in the county of the family that the family selects – [Health Homes by County](#).
 - If family opts out of HHCM, DDRO will refer to C-YES and discuss that the family does not want to go to a Health Home but wants the Children's Waiver.

Step 4 & 5 – HHCM/C-YES Responsibilities

Step 4:

- If the choice is the Children's Waiver, the HHCM or C-YES will conduct the HCBS/LOC MF Eligibility Determination by utilizing the MF Target Population.

Step 5:

- If the child/youth **is found** to be Children's Waiver HCBS LOC eligible, then the HHCM/C-YES will continue to work with the child/youth/family regarding the development of their POC.

Step 6 – HHCM/C-YES Responsibilities

- If the child/youth is suspected to have a DD condition and has not had OPWDD ICF/IID eligibility determined, and the child/youth's family chooses to pursue an ICF/IID LCED, the HHCM/C-YES will submit **Children's Waiver Transmittal Form** with the documents listed below to OPWDD's CL.
- HHCM/C-YES will provide:
 - Physical Examination completed within the past 365 days
 - Social Evaluation. This can be a copy of child/youth's POC, social/developmental history, psychosocial report or other report that provides information on social and developmental history/psychosocial status within the past 365 days
 - Current Psychological Report that includes assessment of intellectual and adaptive functioning (most recently available psychological report may be used as long as it accurately reflects the child/youth's current status)
 - An Early Intervention Multidisciplinary Core Evaluation may be acceptable provided it includes standardized test scores relevant to cognitive, language and communicative, adaptive, social, and motor functioning and includes the participation of a school psychologist or licensed psychologist
 - For conditions other than intellectual disability, a medical or specialty report that includes health status and diagnostic findings to support the developmental disability diagnosis



Step 7 – DDRO Responsibilities

- The DDRO reviews documentation and advises HHCM/C-YES if additional documentation is needed through the DDRO HCS Secure Transfer Email.

Step 8 – HHCM/C-YES Responsibilities

- If the child/youth is not found HCBS LOC eligible for the MF Target Population for the Children’s Waiver and the child/youth is suspected to have a DD condition, and not yet found OPWDD ICF/IID LCED, then the HHCM/C-YES will refer to the CL who will educate the child/youth/family about the OPWDD Comprehensive Waiver.
- The HHCM/C-YES will email the DDRO using the HCS Secure Transfer Email Box indicating that the child/youth did not meet HCBS MF LOC. The email must include
 - The parents’ name and phone number
 - The child’s name and date of birth



Step 9 – DDRO Responsibilities

- OPWDD DDRO CL will engage the family in the Front Door Process for OPWDD Eligibility and I/ID LCED determination.
- DDRO will then determine if the child meets ICF/IID LCED for the OPWDD Comprehensive Waiver.

Potentially DD/MF and Does Not Have Medicaid – NEW CHILD

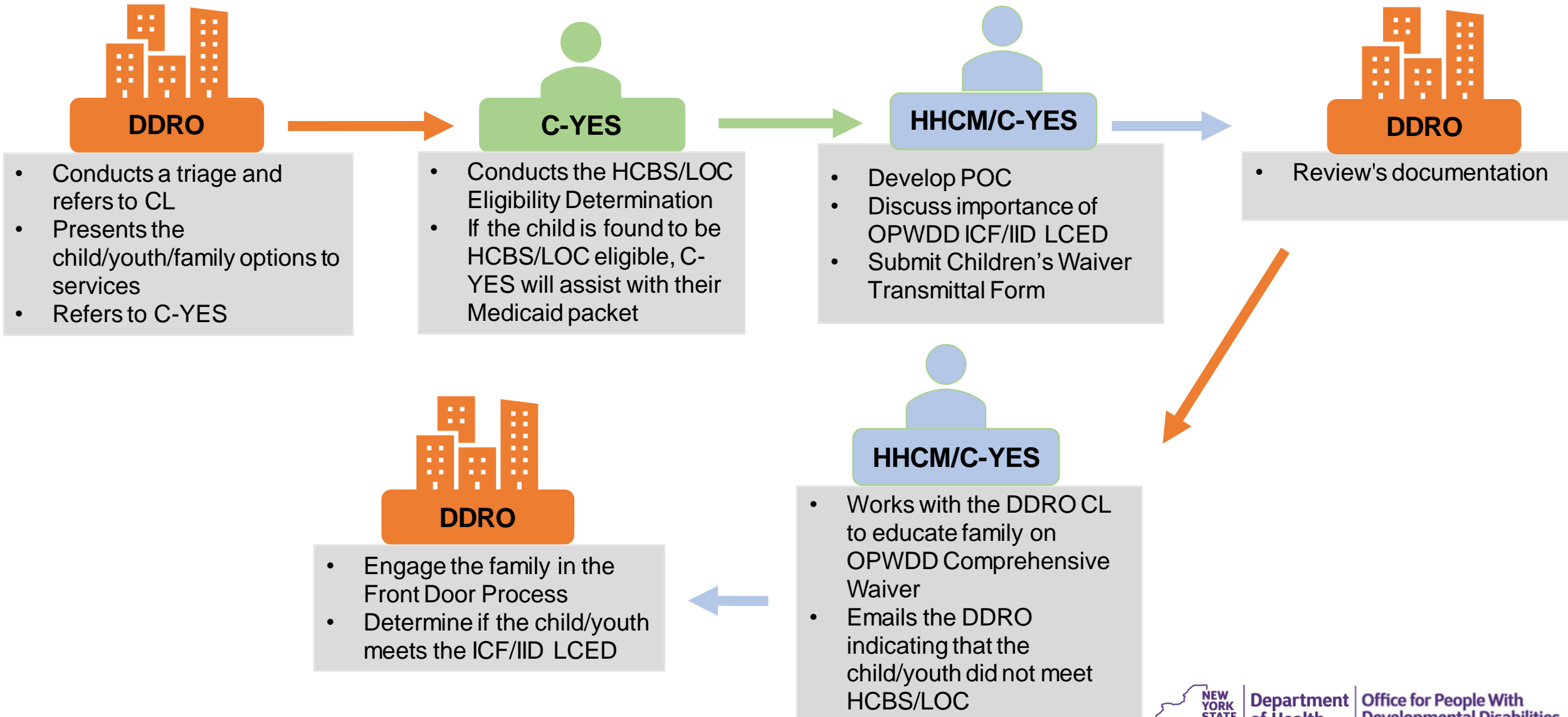
May 2021



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DD/MF Care (No Medicaid) Process Overview – New Child



Step 1, 2, & 2A – DDRO Responsibilities

Step 1:

- DDRO conducts a triage and refers to CL if the child/youth appears to be DD/MF.

Step 2:

- CL will present the child/youth/family options to services (Children's Waiver vs. OPWDD Comprehensive Waiver) and ensure at a future date that the child/youth has access to HCBS services provided under the OPWDD Comprehensive HCBS Waiver.

Step 2A:

- If the child/youth/family chooses the Children's Waiver option, with family's verbal consent, DDRO CL refers to C-YES.

Step 3 & 4 – C-YES Responsibilities

Step 3:

- C-YES will conduct the Children's Waiver HCBS/LOC Eligibility Determination by utilizing the MF Target Population in the UAS.

Step 4:

- If the child/youth **is found** to be Children's Waiver HCBS/LOC eligible, then C-YES will assist the child/youth/family with their Medicaid packet for the LDSS.



Step 5 – HHCM/C-YES Responsibilities

- Once the child/youth has active Medicaid, the child/youth/family chooses HH or continue with C-YES for the Children's Waiver HCBS care management.
 - If the child/youth/family chooses HHCM, then C-YES would transfer the child/family to the HH of their choice. [Transfer Referral Process between the C-YES and HHSC Policy #CW0007](#)
- Whichever entity the family chooses for care management, they will work with the child/youth/family regarding the development of their POC.

(Note: steps 5 & 6 are concurrent steps)

Step 6 & 6A – HHCM/C-YES Responsibilities

- If the child/youth is suspected to have a DD condition and has not had OPWDD ICF/IID LCED, the HHCM/C-YES needs to discuss the importance of the OPWDD ICF/IID LCED.
- If the child/youth/family want to pursue an ICF/IID LCED, the HHCM/C-YES will submit **Children's Waiver Transmittal Form** with the documents listed below to OPWDD's CL.
- Required Documentation:
 - Physical Examination completed by a physician, registered physician's assistant, or nurse practitioner completed within the past 365 days .
 - Social Evaluation. This can be a copy of child/youth's POC, social/developmental history, psychosocial report or other report that provides information on social and developmental history/psychosocial status within the past 365 days.
 - Current Psychological Report that includes assessment of intellectual and adaptive functioning (most recently available psychological report may be used as long as it accurately reflects the child/youth's current status).
 - An Early Intervention Multidisciplinary Core Evaluation may be acceptable provided it includes standardized test scores relevant to cognitive, language and communicative, adaptive, social, and motor functioning and includes the participation of a school psychologist or licensed psychologist.
 - For conditions other than intellectual disability, a medical or specialty report that includes health status and diagnostic findings to support the developmental disability diagnosis.



Step 7 – DDRO Responsibilities

- The DDRO reviews documentation and advises HHCM/C-YES if additional documentation is needed through the DDRO HCS Secure Transfer Email.

Step 8 – HHCM/C-YES Responsibilities

- If the child/youth **is found not** to be HCBS LOC eligible for the MF Target Population for the Children's Waiver and the child/youth is suspected to have a DD condition AND not yet found OPWDD ICF/IID LCED, then the HHCM/C-YES will refer the family to the Children's Liaison to educate the child/youth/family about the OPWDD Comprehensive Waiver.
- The HHCM/C-YES will email the DDRO using the HCS Secure Transfer Email indicating that the child/youth did not meet HCBS MF LOC.
- The email will include:
 - The parents' name and phone number
 - The child/youth's name and date of birth



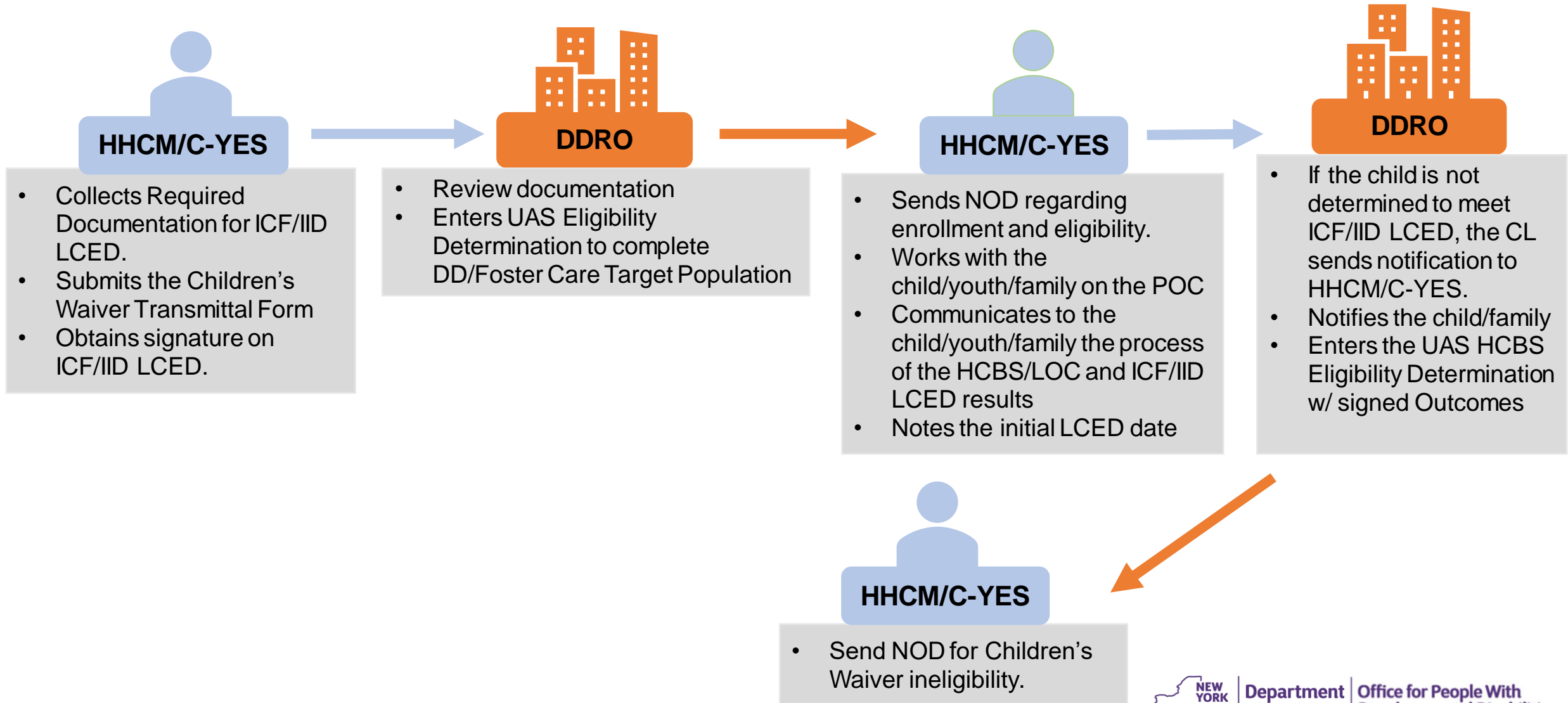
Step 9 – DDRO Responsibilities

- OPWDD DDRO CL will engage the family in the Front Door Process for OPWDD Eligibility and ICF/IID LCED determination.
- DDRO will then determine if the child meets ICF/IID LCED for the OPWDD Comprehensive Waiver.

DD Foster Care – NEW CHILD

May 2021

DD Foster Care Process Overview –New Child



Step 1 – Foster Care Information

- **Note:** All children in *Foster Care already have Medicaid established and are in or must be referred to a Health Home or C-YES to receive the Children's Waiver.

*Children in Foster Care **cannot** be enrolled in CCO HH or OPWDD Comprehensive Waiver.

Step 2 – HHCM/C-YES Responsibilities

(with VFCA and child protective worker if appropriate)

- If the child/youth is suspected to have a DD and has not been determined OPWDD eligible, the HHCM/C-YES (with VFCA case planner and/or child/youth protective worker, if appropriate) will submit the **Children's Waiver Transmittal Form** with the documents listed below to OPWDD's CL.
- The HHCM/C-YES will provide:
 - Physical Examination completed within the past 365 days
 - Social Evaluation. This can be a copy of child/youth's POC, social/developmental history, psychosocial report or other report that provides information on social and developmental history/psychosocial status within the past 365 days
 - Current Psychological Report that includes assessment of intellectual and adaptive functioning (most recently available psychological report may be used as long as it accurately reflects the child/youth's current status)
 - An Early Intervention Multidisciplinary Core Evaluation may be acceptable provided it includes standardized test scores relevant to cognitive, language and communicative, adaptive, social, and motor functioning and includes the participation of a school psychologist or licensed psychologist
 - For conditions other than intellectual disability, a medical or specialty report that includes health status and diagnostic findings to support the developmental disability diagnosis
- If the child/youth is in NYC, ACS should be copied on this transmittal via this email address:
OCFH.Waiver@acs.nyc.gov



Step 3 & 4 – DDRO Responsibilities

Step 3:

- The DDRO reviews documentation and advises the HHCM/C-YES and VFCA Case Planner (if applicable) if additional documentation is needed through the DDRO HCS Secure Transfer Email.

Step 4:

- DDRO will enter the UAS HCBS Eligibility Determination for the **DD in Foster Care Target Population** and complete the HCBS/LOC documentation as outlined in the training:
- Steps for the DDRO in the UAS:
 - **Target Population:** Click YES to meeting DD Foster Care
 - **Risk Factors:** Choose 1 or 2 options.
 - 1) Child is currently in Foster Care
 - 2) Child was originally in Foster Care when they received HCBS Waiver Services based upon the documentation received
 - **Functional Criteria:** Choose whether the child/youth meets ICF/IID LCED if YES, the child/youth has the HCBS LOC for the Children's Waiver.



Step 5 – DDRO and HHCM/C-YES Responsibilities

If the child/youth **is found** ICF/IID LCED eligible,

1. The OPWDD **Children's Liaison (CL)** completes and signs the first part of LCED and notifies the HHCM/C-YES that the LCED (physician or nurse practitioner) signature is needed.
2. The **HHCM/C-YES** then secures the required signature for the LCED (physician or nurse practitioner) and returns to the CL.
3. The OPWDD **Children's Liaison (CL)** e-mails the LCED to the HHCM/C-YES through the HCS Secure Transfer and notes that the UAS **Target Population for DD in Foster Care** is completed with the Outcomes signed for Children's Waiver eligibility.

The **Children's Liaison** also copies in ACS if child is in NYC (to this email address: OCFH.Waiver@acs.ny.gov), and VFCA, if applicable.

Step 6 – HHCM/C-YES Responsibilities

- The HHCM/C-YES send the NOD to the child/youth/family for the Children's Waiver Eligibility and enrollment.
- The HHCM/C-YES confirms enrollment in the Children's Waiver and continues to work with the child/youth/family surrounding the development of the POC.

Step 7 – DDRO Responsibilities

- If the child/youth **is not** determined to meet ICF/IID LCED, DDRO Children's Liaison sends notification to HHCM/C-YES and notes that the **UAS Target Population for DD in Foster Care** is completed with the Outcomes signed for Children's Waiver ineligibility.
- With a copy to ACS if in New York City (email address: OCFH.Waiver@acs.ny.gov), and VFCA if applicable via the secure email box. The HHCM/C-YES will notify the County Case Worker, if applicable.
- Notification will state that child/youth does not meet ICF/IID LCED and provides contact for follow-up as needed.



Step 8 – HHCM/C-YES Responsibilities

- The HHCM/C-YES sends the NOD to the child/youth/family for the Children's Waiver ineligibility.



Webinar Series

Children's Webinar Series for May 2021 with OPWDD:

- **Transfer Process between the Children's Waiver and OPWDD Comprehensive Waiver** on Wednesday **May 26, 2021 1:00 PM EDT** at:
<https://attendee.gotowebinar.com/register/6022689704692592656>

Required for Health Home Serving Children (HHSC) care managers, Lead HHSC, and OPWDD Children's Liaisons. Recommended for HCBS providers.

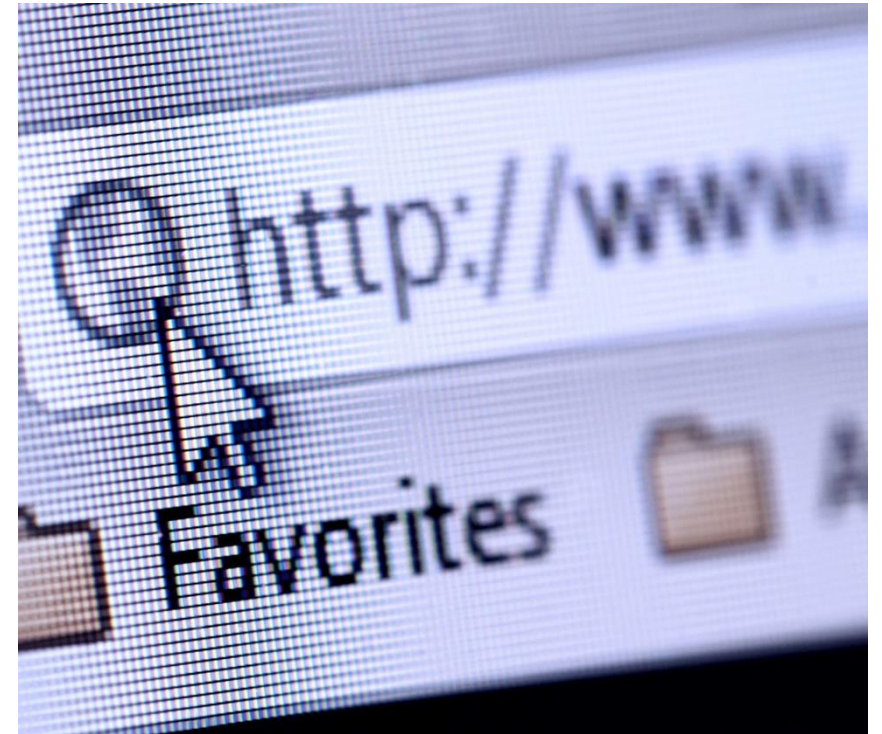


Appendix

May 2021

Resources and Questions

- HHCMs and HH CMAs should first talk with their Lead Health Home regarding questions and issues they may have
- Questions, comments or feedback on Health Homes Serving Children to: hhsc@health.ny.gov or contact the Health Home Program at the Department of Health at 518.473.5569
- Specific Questions/Comments regarding Transition services BH.Transition@health.ny.gov
- Subscribe to the HH Listserv http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm



OPWDD Resources

OPWDD Website

<https://opwdd.ny.gov/>

OPWDD Front Door

<https://opwdd.ny.gov/get-started/front-door>

Care Management

<https://opwdd.ny.gov/providers/care-management>

For questions please contact:

hhidd@health.ny.gov



NYS DOH Website

Find guidance, policies, forms, webinars, and more on the NYS DOH 1915c Children’s Waiver webpage located at, https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/1115_waiver_amend.htm

Department of Health					Individuals/Families	Providers/Professionals	Health Facilities	Search
Children’s Behavioral Health	You are Here: Home Page > Behavioral Health > 1915(c) Children’s Waiver and 1115 Waiver Amendments							
Home	1915(c) Children’s Waiver and 1115 Waiver Amendments							
Children’s Medicaid System Transformation—Webinars/Trainings/Timelines	As part of the Children’s Medicaid System Redesign, the 1915(c) Children’s Waiver and 1115 Demonstration Waiver work together to offer an array of services to provide the communities in the least restrictive settings. The goals of the Children’s Waiver are to keep children/youth on their developmental trajectory, identify needs early and intervene to maintain accountability for improved outcomes and delivery of quality care, and make more services available to children/youth from birth to age 21.							
Children and Family Treatment and Support Services	This site provides information related to the Children’s Waiver – including guidance and resources for providers, care managers, managed care organizations, families, and BH.Transition@health.ny.gov							
1915(c) Children’s Waiver and 1115 Waiver	IMPORTANT: Please visit our main Health Home page for COVID-19 Updates and Policy Guidance							
Provider Designation	CANS-NY Information and Resources can be found on the Health Home Serving Children page							
Managed Care Organization (MCO) Qualification Process	Overview of 1915c Children’s Waiver and 1115 Waiver	Family and Consumer Information	Children’s HCBS Waiver Provider Guidance, Policies, & Training	Children’s HCBS Manuals and Rates				
Billing Guidance	Capacity Management	Eligibility	Plan of Care	Care Management Guidance, Policies, & Training				
Information for Consumers/Medicaid Recipients								
Children’s Medicaid Redesign Team (MRT)								
29-I Health Facility (VFCA Transition)								
Children’s Health Homes								
Links/Learn More								
Adult Behavioral Health								
Home								
MRT BH Subcommittees Archive								
Behavioral Health Home and Community Based Services (BH HCBS)	Child and Youth Evaluation Services (C-YES)	EMods, VMods, AT, & Non-Medical Transportation	OPWDD Resources	Archive				
Health Homes for Individuals in HARPs and HARP Eligibles in HIV								

Department of Health Complaints

- Enrollees and providers may file a complaint regarding managed care plans to DOH
 - 1-800-206-8125
 - managedcarecomplaint@health.ny.gov
- When filing:
 - Identify plan and enrollee
 - Provide all documents from/to plan
 - Medical record not necessary
- Issues not within DOH jurisdiction may be referred
- DOH is unable to arbitrate or resolve contractual disputes in the absence of a specific governing law
- File Prompt Pay complaints with Department of Financial Services:
<https://www.dfs.ny.gov/insurance/provlhow.htm>





Referral Form Instructions

- The Children and Youth Evaluation Service (C-YES) accepts referrals from individuals and providers including a parent, wider family member, doctor, therapist, school guidance counselor, CBOs and others:
- Individuals and families should call C-YES so that we can send you a Referral Form and a pre-paid return envelope in the mail right away! You can mail back the form in the envelope at no cost to you. Call C-YES at 1-833-333-CYES (1-833-333-2937). TTY: 1-888-329-1541
- Providers and Organizations with secure email protocols can download the Referral Form below. Return the form to: CYESREFERRAL@MAXIMUS.COM. Be sure to include the child/youth's name and contact information.
- [C-YES Referral Form](#)

Upcoming HCBS Children’s Waiver Webinars

HCBS Overview	LOC/ Eligibility Determination	Waiver Enrollment	POC Development	Referral	Maintaining Waiver Enrollment / Service Delivery	Transfer / Disenroll
Children’s Medicaid System Overview/ Children’s Waiver Overview	CANS-NY/ Eligibility Assessment	Capacity Management	Plan of Care/Person-Centered Planning Requirements	HCBS POC Workflow and MMCP Authorization	Care Management Requirements for HCBS	Waiver Disenrollment
Health Home Care Management Basics	NODs, Fair Hearing, Critical Incident Reporting, Grievances and Complaints	Participant Rights and Protections	Service Delivery and Definitions		Service Delivery Requirements	Transferring to Adult Services (aging out) or OPWDD waiver
HCBS Provider Requirements for Designation	Children and Youth Evaluation Services (C-YES) – the Role of the Independent Entity	Conflict Free Care Management				
Medicaid Overview / Medicaid and the Children’s Waiver						

Required for only Health Home Care Managers

Required for only HCBS Providers

Required for Both

Optional for Both

May 2021