



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, M.D., M.P.H.
Commissioner

JOHANNE E. MORNE, M.S.
Acting Executive Deputy Commissioner

November 21, 2023

DHDTC DAL#: 23-17
Supporting Access to Long Term Care Services for
Veterans

Dear Chief Executive Officer:

10 NYCRR Section 405.9(11) requires hospitals to maintain a complete and permanent record of all patients admitted including identifying the patient's veteran status (insofar as these are obtainable). A veteran is defined as a person who served in the United States armed forces, who received a discharge other than a dishonorable discharge and who is eligible for benefits provided by the Veterans Health Administration (VA). If a patient is identified as a veteran, the hospital must notify the veteran of the possible availability of services at a hospital operated by the VA.

General hospitals must also provide patients who have served in the United States armed forces with a copy the "Information for Veterans concerning Health Care Options" fact sheet prior to discharging or transferring the patient. See [DHDTC DAL 17-05 - Updates to Public Health Law Section 2805-b; Information for Veterans concerning Health Care Options](#).

In addition to hospitals operated by the VA, there are five (5) New York State (NYS)-operated Veterans Nursing Homes. Many veterans and family members of elderly veterans in NYS may not be aware of the existence of NYS-operated Veterans Nursing Homes upon discharge from a hospital nor of the personal financial benefit of placement in Veterans Homes for qualifying individuals. This may result in diminished access to care and financial hardship for a veteran and/or his/her family who may otherwise prefer that the patient obtain placement in a Veteran's long term care facility.

To continue to strengthen access to care for New York's elderly population, specifically for veterans and their family members, to alleviate financial hardships in paying for necessary healthcare and to help ensure that veterans are aware of the services available to them, hospitals must notify patients who are veterans and their families of the opportunity for possible placement in a Veterans Nursing Home prior to discharge.

NYS Veterans Home at Batavia

New York State Veterans Home @ Batavia
Admissions Department
220 Richmond Avenue
Batavia, NY 14020
Office – 1-585-345-2049
Fax- 1-585-345-0743

NYS Veterans Home at Montrose

Terri Graig- Director of Admissions at New York State Veterans Home at Montrose
2090 Albany Post Rd

Montrose, NY 10548
Telephone: 914-788-6144
Fax: 914-402-7874
Email: therese.graig@nysvets.org

NYS Veterans Home at Oxford

New York State Veterans Home at Oxford
4207 State Highway 220
Oxford, NY 13830
607-843-3121 (phone)
607-843-3174 (fax)
ADMISSIONS-Oxford@nysvets.org
Director of Admissions

NYS Veterans Home at St. Albans

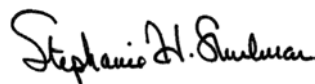
Admissions Office
Ms. Yamilee Senat, Admissions Coordinator
New York State Veterans Home @ St. Albans /NYC
178-50 Linden Blvd
Jamaica, N.Y. 11434
Direct # (718) 990-0353/0352
Main # (718)990-0300
Fax: (718) 481-6994
Email: Yamilee.Senat@NYSVETS.ORG

NYS Veterans Home at Long Island

Lauren Mahoney
Director of Admissions
Main : 631-444-8500
Direct : 631-444-8548
Email : lauren.mahoney@LISVH.org

Thank you for your partnership. Please forward any questions regarding this guidance to hospinfo@health.ny.gov.

Sincerely,



Stephanie Shulman, DrPH, MS
Director, Division of Hospitals and
Diagnostic and Treatment Centers