

New York State
Medicaid Health Homes
& Affiliated
HIV Care Management Programs
Provider Resource



Introduction:

Health Homes are a care management service model enrolling Medicaid recipients who have multiple chronic and complex conditions. Services are provided by health care practitioners, health plans, and community-based health and human service organizations working in partnership through networks. Services are coordinated by a single care manager whose role is to integrate medical and behavioral care and build linkages to community and social supports.

The implementation of Health Homes included a multi-year conversion of Targeted Case Management (TCM) programs, including HIV COBRA Case Management administered by the New York State Department of Health AIDS Institute. This pamphlet will serve as a point-in-time resource to identify HIV care management providers who are affiliated with lead Health Homes. Please note, affiliations listed here are subject to change.

NYS commenced Health Home enrollment in January 2012. In December 2012 the State received federal approval to begin enrollment in counties covering the remainder of the state. Currently all counties in New York State are served by at least one Health Home.

Health Home resources and updates can be found at:
www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes

Footnotes:

***iHealth is a statewide collaborative of community based organizations (CBO's) which advocate and negotiate on behalf of HIV Targeted Case Management programs and the chronically ill Medicaid recipients served with the Health Home system. iHealth also represents member CBO's within governing bodies of Health Homes. Member agencies include:**

AIDS Center of Queens County (ACQC), AIDS Council of Northeastern NY, Allied Service Center of NYC (ASCNYC), Apicha Community Health Center, ACR Health, Argus Community, Inc., Bailey House, Inc., **BOOM!**Health, CAMBA, Community Health Action of Staten Island (CHASI), Diaspora Community Services, EOC of Suffolk, Gay Men's Health Crisis (GMHC), Harlem United, HeartShare Human Services, Brightpoint Health (formerly HELP/PSI), Housing Works, Iris House, Tri Care Systems (Long Island Association for AIDS Care -LIAAC), Lower Eastside Harm Reduction Center, NADAP, Planned Parenthood NYC, Richmond Home Need Services, Inc., The Salvation Army, Trillium Health, & Village Care.

****NYC Health and Hospital Corporation Networks (HHC):** The former HIV COBRA programs active at the time of transition to Health Home Care Management – are affiliated with Bellevue Hospital Center (with Gouverneur D&TC), Queens Hospital (with Elmhurst Hospital), Kings County Hospital (with East NY D&TC), Lincoln Medical Center, Metropolitan Hospital, and Woodhull Medical Center (with Cumberland D&TC). Jacobi Medical Center, Harlem Hospital, and Coney Island are also sites in the HHC Health Home network.

Shared Governance:

An umbrella term for a variety of health home ownership arrangements.

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New York State Health Homes

<u>NEW YORK CITY—Bronx</u>	
BRONX ACCOUNTABLE HEALTH NETWORK HEALTH HOME (BAHN)	
<p>REGION: Bronx</p> <p>SHARED GOVERNANCE: Acacia Network Albert Einstein College of Medicine Montefiore Medical Center Morris Heights Health Center St. Barnabas Hospital Union Community Center</p>	<p>HIV CM PROVIDERS</p> <p>Montefiore Medical Center Health Home Program (formerly AIDS Family Center at Montefiore) BronxWorks Dannelisse-LHCSA Morris Heights Health Center Narco Freedom United Bronx Parents/Acacia (UBP)</p>
BRONX LEBANON HOSPITAL CENTER BRONX HEALTH HOME	
<p>REGION: Bronx</p> <p>SHARED GOVERNANCE: All Med Medical Center BronxWorks Coordinated Behavioral Care Corinthian IPA Essen Medical Federation Education & Guidance Services (FECS)</p>	<p>HIV CM PROVIDERS</p> <p>Argus Community, Inc. BOOM!Health BronxWorks Community Healthcare Network (CHN) Dannelisse-LHCSA Narco Freedom St. John's Riverside Hospital The Salvation Army</p>
NYC HEALTH & HOSPITALS CORPORATION (HHC)	
<p>REGION: Bronx, Brooklyn, Manhattan, Queens Counties</p>	<p>HIV CM PROVIDERS</p> <p>Allied Service Center NYC (ASCNYC) Apicha Community Health Center Argus Community Inc. HHC Providers** Village Care</p>
COMMUNITY CARE MANAGEMENT PARTNERS (CCMP), LLC	
<p>REGION: Bronx, Manhattan</p> <p>SHARED GOVERNANCE: Argus Community, Inc. Community Healthcare Network (CHN) HELP/PSI iHealth Providers* Institute for Family Health Mt. Sinai Urban Health Plan, Inc. Visiting Nurse Service of New York</p>	<p>HIV CM PROVIDERS</p> <p>Allied Service Center NYC (ASCNYC)* Apicha Community Health Center * Argus Community, Inc*. Bailey House* BOOM!Health* BronxWorks Community Health Action of Staten Island (CHASI)* Community Healthcare Network (CHN) Gay Men's Health Crisis (GMHC)* Harlem United* Brightpoing Health (formerly HELP/PSI)* Housing Works* Narco Freedom Richmond Home Need Services* The Salvation Army* Village Care*</p>

New York State Health Homes

<u>NEW YORK CITY—Brooklyn</u>	
PATHWAYS TO WELLNESS COORDINATED BEHAVIORAL CARE, INC. (CBC)	
REGION: Brooklyn	HIV CM PROVIDERS Bridging Access to Care Brownsville Community Development Corp Diaspora Community Services Family Services Network of NY
COMMUNITY HEALTH CARE NETWORK (CHN)	
REGION: Brooklyn	HIV CM PROVIDERS AIDS Center of Queens County Apicha Community Health Center Argus Community, Inc. Bailey House BOOM! Health Bridging Access to Care Community Health Action of Staten Island Diaspora Community Services Family Services Network of NY (FSNNY) HeartShare Brightpoint Health (HELP/PSI) Housing Works Narco Freedom Village Care
NYC HEALTH & HOSPITALS CORPORATION (HHC)	
REGION: Brooklyn, Bronx, Manhattan, Queens Counties	HIV CM PROVIDERS Apicha Community Health Center HHC Providers** Village Care

New York State Health Homes

<u>NEW YORK CITY—Brooklyn</u>	
BROOKLYN HEALTH HOME (MAIMONIDES) SOUTHWEST BROOKLYN HEALTH HOME	
<p>REGION: Brooklyn</p> <p>SHARED GOVERNANCE: CAMBA iHealth Providers* Lutheran Medical Center Maimonides Medical Center VillageCare Visiting Nurse Service (VNSNY)</p>	<p>HIV CM PROVIDERS</p> <p>Apicha Community Health Center* Bailey House* Diaspora Community Services* Family Services Network of NY (FSNNY) GMHC* Harlem United* HeartShare* Brightpoint Health (HELP/PSI)* Housing Works* St. John's Riverside Hospital The Salvation Army*</p>

<u>NEW YORK CITY—Staten Island</u>	
PATHWAYS TO WELLNESS COORDINATED BEHAVIORAL CARE, INC. (CBC)	
<p>REGION: Staten Island</p>	<p>HIV CM PROVIDERS</p> <p>Community Health Action of Staten Island (CHASI) Project Hospitality Richmond Home Need Services</p>

New York State Health Homes

<u>NEW YORK CITY—Manhattan</u>	
PATHWAYS TO WELLNESS COORDINATED BEHAVIORAL CARE, INC. (CBC)	
REGION: Manhattan	HIV CM PROVIDERS
HERITAGE HEALTH & HOUSING HOME NETWORK: HERITAGE HEALTH HOME NETWORK	
REGION: Manhattan SHARED GOVERNANCE: Corinthian IPA Manhattan Mental Health Center	HIV CM PROVIDERS Argus Community, Inc. Gay Men’s Health Crisis (GMHC) St. John’s Riverside Hospital Village Care
NYC HEALTH & HOSPITALS CORPORATION (HHC)	
REGION: Manhattan, Bronx, Brooklyn, Queens Counties	HIV CM PROVIDERS Allied Service Center NYC (ASCNYC) Apicha Community Health Center Argus Community, Inc. HHC Providers** Village Care
THE NEW YORK & PRESBYTERIAN HOSPITAL	
REGION: Manhattan	HIV CM PROVIDERS AIDS Center of Queens County (ACQC) Allied Service Center NYC (ASCNYC) Bridging Access to Care Community Healthcare Network (CHN) Dennelisse-LHCSA Narco Freedom The Salvation Army Village Care

New York State Health Homes

<u>NEW YORK CITY—Manhattan</u>	
COMMUNITY CARE MANAGEMENT PARTNERS (CCMP), LLC VISITING NURSE SERVICE OF NEW YORK HOME CARE	
<p>REGION: Manhattan, Bronx</p> <p>SHARED GOVERNANCE: Argus Community, Inc. Community Healthcare Network (CHN) HELP/PSI iHealth Providers* Institute for Family Health Urban Health Plan, Inc. Visiting Nurse Service of New York</p>	<p>HIV CM PROVIDERS</p> <p>Allied Service Center of NYC (ASCNYC)* Apicha Community Health Center* Argus Community, Inc.* Bailey House* BOOM!Health* Community Health Action of Staten Island (CHASI)* BronxWorks Community Healthcare Network (CHN) Gay Men’s Health Crisis (GMHC*) Harlem United* Brightpoint Health (HELP/PSI)* Housing Works* Narco Freedom Richmond Home Need Services* The Salvation Army * Village Care*</p>
MT. SINAI HEALTH HOME ST. LUKE’S – ROOSEVELT HOSPITAL CENTER	
<p>REGION: Manhattan</p> <p>SHARED GOVERNANCE: Beth Israel Medical Center Mt. Sinai Medical Center</p>	<p>HIV CM PROVIDERS</p> <p>Allied Service Center of NYC (ASCNYC) Apicha Community Health Center Argus Community, Inc. Bailey House Community Healthcare Network (CHN) Dennelisse-LHCSA Gay Men’s Health Crisis (GMHC) Brightpoint Health (HELP/PSI) Village Care</p>

New York State Health Homes

<u>NEW YORK CITY—Queens</u>	
QUEENS COORDINATED CARE PARTNERS - QCCP	
<p>REGION: Queens, Brooklyn</p> <p>SHARED GOVERNANCE: Community Healthcare Network w/ Medisys iHealth Providers* Mt. Sinai Hospital of Queens New York Hospital of Queens</p>	<p>HIV CM PROVIDERS</p> <p>AIDS Center of Queens County* Apicha Community Health Center* Bailey House* BOOMHealth* Community Healthcare Network (CHN) Family Services Network of NY (FSNNY) GMHC* Harlem United* Heartshare Human Services* Brightpoint Health (HELP/PSI)* LIAAC* NADAP* The Salvation Army* Village Care*</p>
NORTH SHORE LONG ISLAND JEWISH HEALTH HOME	
<p>REGION: Queens</p> <p>SHARED GOVERNANCE: Promoting Specialized Care & Health (PSCH)</p>	<p>HIV CM PROVIDERS</p> <p>AIDS Center of Queens County (ACQC) Tri Care Systems (Long Island Association for AIDS Care -LIAAC)</p>
NYC HEALTH & HOSPITALS CORPORATION (HHC)	
<p>REGION: Queens, Bronx, Brooklyn, Manhattan Counties</p>	<p>HIV CM PROVIDERS</p> <p>HHC Providers**</p> <p>AIDS Center of Queens County (ACQC) Apicha Community Health Center Village Care</p>

New York State Health Homes

<u>LONG ISLAND</u>	
FEGS HEALTH & HUMAN SERVICES SYSTEM, INC	
Note: FEGS will be closing its Health Home in 2015. Hudson River Health Care will assume role as Lead Agency for enrolled FEGS members in both Nassau and Suffolk	
<p>REGION: Nassau</p> <p>SHARED GOVERNANCE: Nassau County Office of Mental Health Chemical Dependency & Developmental Disabilities Services</p>	<p>HIV CM PROVIDERS</p> <p>Economic Opportunity Council (EOC) of Suffolk Tri Care Systems (Long Island Association for AIDS Care -LIAAC) Options for Community Living, Inc.</p>
NORTH SHORE LONG ISLAND JEWISH HEALTH HOME	
<p>REGION: Nassau, Suffolk</p> <p>SHARED GOVERNANCE: Nassau University Medical Center (NuHealth) Long Island Federally Qualified Health Center</p>	<p>HIV CM PROVIDERS</p> <p>Economic Opportunity Council (EOC) of Suffolk Tri Care Systems (Long Island Association for AIDS Care-LIAAC) Options for Community Living, Inc.</p>
FEGS HEALTH & HUMAN SERVICES SYSTEM, INC	
Note: FEGS will be closing its Health Home in 2015. Hudson River Health Care will assume role as Lead Agency for enrolled FEGS members in both Nassau and Suffolk	
<p>REGION: Suffolk</p>	<p>HIV CM PROVIDERS</p> <p>Economic Opportunity Council (EOC) of Suffolk Tri Care Systems (Long Island Association for AIDS Care -LIAAC) Options for Community Living, Inc.</p>
COMMUNITYHEALTH CARE COLLABORATIVE (CCC) HUDSON RIVER HEALTHCARE	
<p>REGION: Suffolk (also in Hudson Valley)</p>	<p>HIV CM PROVIDERS</p> <p>Economic Opportunity Council (EOC) of Suffolk Options for Community Living, Inc.</p>

New York State Health Homes

<u>HUDSON VALLEY REGION</u>	
COMMUNITYHEALTH CARE COLLABORATIVE HUDSON RIVER HEALTHCARE	
REGION: Dutchess, Orange, Putnam, Rockland, Sullivan, Westchester Counties	HIV CM PROVIDERS Hudson Valley Community Services St. John's Riverside Hospital
INSTITUTE FOR FAMILY HEALTH	
REGION: Ulster	HIV CM PROVIDERS Hudson Valley Community Services
HUDSON VALLEY CARE COALITION (HVCC) OPEN DOOR FAMILY HEALTH CENTER	
REGION: Dutchess, Orange, Putnam, Rockland, Sullivan, Westchester Counties SHARED GOVERNANCE: Greater Hudson Valley Family Health Center Hudson Valley Community Services, Inc. Mental Health Associates of Rockland County Open Door Family Medical Center, Inc. Rehabilitation Support Services, Inc.	HIV CM PROVIDERS Hudson Valley Community Services St. John's Riverside Hospital

New York State Health Homes

<u>CENTRAL REGION</u>	
CENTRAL NEW YORK HEALTH HOME NETWORK (CNYHHN, INC.)	
REGION: Cayuga, Herkimer, Jefferson, Lewis, Madison, Oneida, St. Lawrence Counties	HIV CM PROVIDERS ACR Health (formerly AIDS Community Resources) Catholic Charities Care Coordination Services
HEALTH HOMES OF UPSTATE NEW YORK - Finger Lakes (HHUNY-Finger Lakes) ONONDAGA CASE MANAGEMENT SERVICES, INC	
REGION: Cortland, Cayuga, Madison, Onondaga, Oswego Counties	HIV CM PROVIDERS ACR Health Southern Tier Care Coordination (Cortland Co)
ST. JOSEPH'S CARE COORDINATION NETWORK (SJCCN)	
REGION: Cayuga, Onondaga, Oswego, Madison Counties	HIV CM PROVIDERS ACR Health

New York State Health Homes

<u>NORTHERN REGION</u>	
ADIRONDACK HEALTH INSTITUTE, INC (absorbed Glens Falls Hospital Health Home)	
<p>REGION: Clinton, Essex, Franklin, Hamilton, Saratoga (partial), Warren, Washington Counties</p> <p>SHARED GOVERNANCE: Adirondack Health Institute Community Partners, Inc. Hudson Headwaters Health Network</p>	<p>HIV CM PROVIDERS</p> <p>Alliance for Positive Health (formerly known as the AIDS Council of Northeastern New York - ACNENY)</p>
CAPITAL REGION HEALTH CONNECTIONS SAMARITAN HOSPITAL	
<p>REGION: Albany, Rensselaer Counties</p>	<p>HIV CM PROVIDERS</p> <p>Alliance for Positive Health Catholic Charities Care Coordination Services Unity House</p>
COMMUNITYHEALTH CARE COLLABORATIVE HUDSON RIVER HEALTHCARE, INC	
<p>REGION: Columbia, Green Counties</p>	<p>HIV CM PROVIDERS</p> <p>Alliance for Positive Health Catholic Charities Care Coordination Services</p>
ST. MARY'S HEALTHCARE	
<p>REGION: Fulton, Montgomery Counties</p>	<p>HIV CM PROVIDERS</p> <p>Alliance for Positive Health Catholic Charities Care Coordination Services</p>
VISITING NURSE SERVICE OF NORTHEASTERN NY VISITING NURSE SERVICE OF SCHENECTADY COUNTY, INC	
<p>REGION: Saratoga, Schenectady Counties</p> <p>SHARED GOVERNANCE: Ellis Hospital Hometown Health Center</p>	<p>HIV CM PROVIDERS</p> <p>Alliance for Positive Health</p>

New York State Health Homes

<u>SOUTHERN REGION</u>	
CATHOLIC CHARITIES OF BROOME COUNTY	
REGION: Broome	HIV CM PROVIDERS Southern Tier Care Coordination
MARY IMOGENE BASSETT HOSPITAL	
REGION: Chenango, Delaware, Otsego, Schoharie Counties	HIV CM PROVIDERS Catholic Charities Care Coordination Services Southern Tier Care Coordination (does not serve Schoharie county)
HEALTH HOMES OF UPSTATE NEW YORK - CENTRAL ONONDAGA CASE MANAGEMENT SERVICES, INC	
REGION: Cayuga, Chemung, Cortland, Madison, Onondaga, Oswego, Tompkins, Tioga Counties	HIV CM PROVIDERS Southern Tier Care Coordination
UNITED HEALTH SERVICES HOSPITALS	
REGION: Broome	HIV CM PROVIDERS Southern Tier Care Coordination

New York State Health Homes

<u>WESTERN REGION</u>	
HEALTH HOMES OF UPSTATE NEW YORK (HUNNY) - WESTERN LAKE SHORE BEHAVIORAL HEALTH, INC.	
REGION: Erie (includes Buffalo)	HIV CM PROVIDERS Evergreen Health Services
GREATER ROCHESTER HEALTH HOME NETWORK (GRHHN)	
REGION: Monroe (includes Rochester) SHARED GOVERNANCE: Greater Rochester Health Home Network	
HEALTH HOMES OF UPSTATE NY (HHUNY) - SOUTHERN CHAUTAUQUA COUNTY DEPARTMENT OF MENTAL HYGIENE	
REGION: Allegany, Cattaraugus, Chautauqua Counties	HIV CM PROVIDERS Evergreen Health Services
GREATER BUFFALO ACCOUNTABLE HEALTH CARE NETWORK (GBUAHN)	
REGION: Erie (includes Buffalo)	
HEALTH HOMES OF UPSTATE NEW YORK (HHUNY) – Finger Lakes HUTHER DOYLE MEMORIAL INSTITUTE, INC.	
REGION: Genesee, Livingston, Ontario, Orleans, Schulyer, Seneca, Steuben, Wayne, Yates, Monroe (includes Rochester) Counties	HIV CM PROVIDERS Trillium Health Catholic Charities Community Services
HEALTH HOME PARTNERS OF WNY	
REGION: Erie, Niagara and Wyoming Counties (includes Buffalo) SHARED GOVERNANCE: Evergreen Health Services Catholic Health System Spectrum Human Services	HIV CM PROVIDERS Evergreen Health Services
NIAGARA FALLS MEMORIAL MEDICAL CENTER	
REGION: Niagara	

New York State Health Homes

Health Home	Contact	Contact's Number	Contact's Email
Adirondack Health Institute (AHI)	Annette Parisi	(518) 480-0111 x6	aparisi@adkhi.org
Bronx Accountable Healthcare Network Health Home (BAHN)	Antonette Mentor	(914) 378-6086	antonette@monetfiore.org
Bronx Lebanon Hospital Center	Virgilina Gonzalez	(718) 901-8927	vgonzale@bronxleb.org
Brooklyn Health Home	Madeline Rivera	(718) 283-7098	mriviera2@maimonidesmed.org
Capital Region Health Connections	Rachel Handler	(518) 271-3188	handlerr@nehealth.com
Catholic Charities of Broome County	Julie Smith	(607) 723-9991 x224	jsmith@ccbc.net
Central New York Health Home Network	Laura Eannace	(315) 724-6907 x2303	laura.eannace@cnyhealthhome.net
Community Care Management Partners (CCMP)	Phil Opatz, MPH	(212) 290-6467 (347) 452-9557	phil.opatz@vnsny.org
CommunityHealth Care Collaborative (HRHC)	Allison McGuire Kathleen Clay	(914) 734-8543 (914)734-8513	amcguire@hrhcare.org kclay@hrhcare.org
Community Healthcare Network (CHN)	Elizabeth Malave Alyssa Lord	(212)545-6206 (212) 545-2469	emalave@chnnyc.org alord@chnnyc
FEGS Health & Human Services System, Inc. (Nassau and Suffolk Counties)	Melinda Carbonell	(516) 505-2003 x312213	mcarbonell@fegs.org
Greater Buffalo Accountable Health Care Network – GBUAHN	Dr. Raul Vazquez	(716) 830-4840	raul_vazquez@urbanfamilypractice.com
Greater Rochester Health Home Network (GRHHN)	Deborah Peartree	(585) 737-7522	rihn@rochester.rr.com
Health Home Partners of Western New York	Bruce Nisbet	(716) 662-2040	nisbetb@shswny.org
Health Homes of Upstate New York - Central, Finger Lakes, Southern, and Western (HHUNY)	Adele Gorges	(585) 613-7656	agorges@ccsi.org

New York State Health Homes

Health Home	Contact	Contact's Number	Contact's Email
Heritage Health Home Network:	Wanda Staten	(212) 866-2600 x1001	wstaten@heritagenyc.org
Hudson Valley Care Coalition	Gladys Johnson	(914) 372-2374	gjohnson@hchequ.org
Institute for Family Health	Virna Little	(212) 633-0800 x1337	vlittle@institute2000.org
Mary Imogene Bassett Hospital	Linda Davis	607-547-4887	linda.davis@bassett.org
Mt. Sinai Health Home	Kristina Monti	(212) 523-5002	kmonti@chpnet.org
New York & Presbyterian Hospital	Victor Carillo	(212) 342-0236	vac9009@nyp.org
Niagara Falls Memorial Medical Ctr	Sheila K. Kee	(716) 278-4301	sheila.kee@nfmcc.org
North Shore Long Island Jewish Health Home	Irina Mitzer	(516) 876-6778	IMitznr@nshs.edu
NYC Health & Hospitals Corporation (HHC)	Dr. Deborah Rose	(212) 788-2455	Deborah.rose@nychhc.org
Pathways to Wellness (CBC, Inc.)	Inna Borik	(212) 590-2573	iborik@cbcare.org
Queens Coordinated Care Partners (QCCP)	Valentine Cruz	(917) 510-7278	vhernandez@chnnyc.org
St. Joseph's Care Coordination Network	Kristen Mucitelli-Heath	(315) 744-1383	Kristen.heath.sjhsyr.org
St. Mary's Healthcare	Brenda L. Maynor	(518) 841-3896	Brenda.maynor@smha.org
United Health Services Hospital	Robin Kinslow-Evans	(607) 762-2801	Robin_kinslow-evans@uhs.org
Visiting Nurse Service of Northeast NY	Joseph Twardy	(518) 382-8050 x211	twardyj@vnshomecare.org

New York State Managed Care Plans

Managed Care Plan Contacts for Health Homes and Care Management Agencies

Plan Name	Representative	General HH/ CM Information	ASAs & Administration	Email	Phone
Affinity	Anand David		x	ADavid@affinityplan.org	718-794-6480
	Israel Romano	x		iromano@affinityplan.org	718-794-6429
	<i>Bronx, Kings, Nassau, Manhattan, Orange, Queens, Richmond, Rockland, Suffolk, Westchester</i>				
Amida Care (SNP)	Maria DaSilva		x	mdasilva@amidacareny.org	646-757-7145
	Stephane Howze	x		showze@amidacareny.org	646-545-7034
	<i>Bronx, Kings, Manhattan, Queens, Richmond</i>				
CDPHP	Sheila Nelson		x	Shnelson@cdphp.com	518-641-5240
	Chris Zeppieri	x		Chzeppieri@cdphp.com	518-641-3429
	<i>Albany, Broome, Columbia, Fulton, Greene, Montgomery Rensselaer, Saratoga, Schenectady, Schoharie, Tioga, Washington</i>				
Emblem	Carol Redmond		x	CRedmond@emblemhealth.com	646-447-6826
	Sylvia Quinones	x		SQuinones@emblemhealth.com	631-844-2498
	<i>Kings, Manhattan, Nassau, Queens, Richmond, Suffolk, Westchester, Bronx</i>				
Excellus	Lori Lubba		x	Lorraine.lubba@excellus.com	585-238-4581
	Amy Sanborn	x		Amy.sanborn@excellus.com	315-731-2528
	<i>Broome, Herkimer, Livingston, Monroe, Oneida, Ontario, Orleans, Otsego, Seneca, Wayne, Yates</i>				
Fidelis	Lisa Pfeifer	x		lpfeifer@fideliscare.org	716-564-8106
	Louise Donato		x	ldonato@fideliscare.org	518-445-3976
	<i>Albany, Allegany, Bronx, Broome, Cattaraugus, Cayuga, Chautauqua, Chemung, Chenango, Clinton, Columbia, Cortland, Delaware, Dutchess, Erie, Essex, Franklin, Fulton, Genesee, Greene, Hamilton, Herkimer, Kings, Jefferson, Lewis, Livingston, Madison, Manhattan, Monroe, Montgomery, Nassau, Niagara, Oneida, Onondaga, Ontario, Orange, Orleans, Oswego, Otsego, Putnam, Queens, Rensselaer, Richmond, Rockland, Saratoga, Schenectady, Schoharie, Schuylar, Seneca, St. Lawrence, Steuben, Suffolk, Sullivan, Tioga, Tompkins, Ulster, Warren, Washington, Wayne, Westchester, Wyoming, Yates.</i>				
Health Plus Amerigroup	Susan Levine		x	Susan.levine@amerigroup.com	212-563-5570 x 66450
	Ann Marie Bochicchio	x		Annmarie.bochicchio@amerigroup.com	212-563-5570 x66705
	<i>Bronx, Kings, Nassau, Manhattan, Putnam, Queens, Richmond</i>				

New York State Managed Care Plans

Plan Name	Representative	General HH/CM Information	ASAs & Administration	Email	Phone
Healthfirst	Susan Kwon		x	skwon@healthfirst.org	212-801-1505
	Alana Garcia	x		Agarcia@healthfirst.org	212-801-3248
	<i>Bronx, Kings, Nassau, Manhattan, Queens, Richmond, Suffolk</i>				
HealthNow	Richard Clapper		x	Clapper.richard@healthnow.org	716-887-6957
	Jim Steffen		x	Steffen.james@healthnow.org	716-887-8680
	Gregg Nuessle	x		Nuessle.gregg@healthnow	716-887-8684
	<i>Allegany, Cattaraugus, Chautauqua, Erie, Orleans, Wyoming</i>				
Hudson Health Plan, Inc.	Julie Ann Levin		x	jlevin@hudsonhealthplan.org	914-372-2203
	Sue Montgomery	x		smontgomery@hudsonhealthplan.org	914-372-2110
	<i>Dutchess, Orange, Rockland, Sullivan, Ulster, Westchester</i>				
Independent Health	Kathy Messer	x	x	kmesser@independenthealth.com	716-635-4918
	<i>Erie, Niagara</i>				
MetroPlus Health Plan, Inc. (SNP)	Narda Duchene	x	x	Duchen@nychhc.org	212-908-8557
	Lauren Leverich Castaldo	x	x	leverl@nychhc.org	212-908-8592
	<i>Brooklyn, Bronx, Manhattan, Queens</i>				
MVP Health Care	Carrie LeSorti	x		clesorti@mvphhealthcare.com	585-327-5771
	Kristen Scholl		x	kscholl@mvphhealthcare.com	518-836-3179
	<i>Albany, Genesee, Jefferson, Livingston, Monroe, Ontario, Rensselaer, Saratoga, Schenectady, Warren</i>				
Total Care, A Today's Option of NY Health Plan	Patty Smith	x	x	Ps1@totalcareny.com	315-233-7125
	<i>Cortland, Onondaga, Tompkins</i>				
United HealthCare	Angela Crowe	x	x	Angela_t_crowe@uhc.com	212-898-8406
	<i>Albany, Bronx, Broome, Cayuga, Chautauqua, Chemung, Chenango, Clinton, Columbia, Essex, Fulton, Genesee, Herkimer, Jefferson, Kings, Madison, Monroe, Nassau, Niagara, Manhattan, Oneida, Ontario, Onondaga, Orange, Oswego, Queens, Rensselaer, Richmond, Rockland, Seneca, St. Lawrence, Suffolk, Tioga, Ulster, Warren, Wayne, Westchester</i>				

New York State Managed Care Plans

Plan Name	Representative	General HH/ CM Information	ASAs & Administration	Email	Phone
Univera	Jan Daigler	x		Jan.daigler@univeracommunityhealth.com	716-857-4671
	Lori Lubba		x	Lorraine.lubba@excellus.com	585-238-4581
	<i>Allegany, Cattaraugus, Chautauqua, Erie</i>				
WellCare of New York, Inc.	Ben Craig		x	Benjamin.Craig@wellcare.com	917-229-1947
	Carlene Zincke	x		Carlene.Zincke@wellcare.com	917-229-2026
	<i>Albany, Bronx, Dutchess, Erie, Kings, Manhattan, Orange, Queens, Rensselaer, Rockland, Ulster</i>				
VNS CHOICE (SNP)	Diane Novy		x	Diane.novy@vnsny.org	212-609-4920
	Andresa Person	x		Andresa.person@vnsny.org	212-609-1686
	Socrates Caba	x		Socrates.caba@vnsny.org	
	<i>Bronx, Kings, Manhattan, Queens</i>				

New York State Medicaid Health Home HIV Care Management Providers

AGENCY	WEBSITE	PHONE #
ACR Health	www.acrhealth.com	(315) 475-2430
AIDS Center of Queens County	www.acqc.org	(718) 896-2500
Alliance for Positive Health (formerly known as the AIDS Council of Northeastern New York)	www.allianceforpositivehealth.org	(518) 434-4686
Allied Service Center New York City	www.ascnyc.org/allied	(212) 645-0875
Apicha Community Health Center	www.ApichaCommunityHealthCenter.org	(212) 334-7940
Argus Community Inc./ACCESS	www.arguscommunity.org	(718) 401-5700
Bailey House, Inc.	www.baileyhouse.org	(212) 633-2500
BOOM! Health	www.boomhealth.org	(718) 295-BOOM (2666)
Bridging Access to Care	www.bac-ny.org/ny/index.php	(347) 505-5138
BronxWorks	www.bronxworks.org	(718) 716-5559 x2536
Brownsville Multi Service Family Health Center	www.bmsfhc.org	(718) 345-6366
CAMBA	www.camba.org	(718) 462-8654
Catholic Charities Care Coordination Services	www.ccaidsalbany.org	(518) 449-3581
Catholic Charities Community Services	www.cccsrochester.org/aids.asp	(585) 339-9800
Community Healthcare Network	www.chnyc.org	(855) 246-4422
Community Health Action of Staten Island	www.chasinyc.org	(718) 808-1441
Dennelisse-LHCSA	www.dlhcsa.org	(718)993-5580
Diaspora Community Services	www.diasporacs.org	(718) 399-0200
Economic Opportunity Council of Suffolk County	www.eoc-suffolk.com/programs.php	(631) 968-8000
Evergreen Health Services, Inc.	www.evergreenhs.org	(716) 847-0418
Family Services Network of New York	www.fsnnyc.org	(718) 455-0990
GMHC	www.gmhc.org/get-support/navigate-the-system/care-coordination	(212) 367-1174
Harlem United Community AIDS Center	www.harlemunited.org	(212) 860-0820
HeartShare Human Services	www.heartshare.org/programs/hiv-aids-services	(718) 422-4200 x5994 (temp) or 917-231-5930
HELP/PSI	www.helppsi.org	(718) 681-8700 x3300
Housing Works	www.housingworks.org/homef.html	(212) 645-8111
Hudson Valley Community Services	www.hudsonvalleycs.org	(914) 345-8888
Long Island Association for AIDS Care, Inc.	See Tri Care Systems	
Montefiore Medical Center Health Home Program	Contact Lynn Wax @ lwax@montefiore.org	(718) 405-8530
Morris Heights Health Center	www.mhhc.org/services-2/supportive-services	(718) 716-4400
Narco Freedom	www.narcofreedom.com	(718) 402-2614
NYCHHC Bellevue Hospital	www.nyc.gov/html/hhc/html/facilities/bellevue/shtml	(212) 562-3906
NYCHHC North Brooklyn Health Network – Woodhull Medical Center	www.nyc.gov/html/hhc/html/woodhull.html	(718) 630-3216
NYCHHC South Brooklyn- Kings County Hospital	www.nyc.gov/html/hhc/html/kings.html	(718) 245-3529

New York State Medicaid Health Home HIV Care Management Providers

NYCHHC South Manhattan Healthcare Network-Metropolitan Hospital	www.nyc.gov/html/hhc.html/metropolitan.html	(212) 423-6262
NYCHHC Northern Manhattan Generations Plus Network-Lincoln Hospital	www.nyc.gov/html/hhc/facilities/lincoln/shtml	(718) 579-6214
NYCHHC Queens Health Network Collage Community Follow Up Program – Elmhurst Hospital	www.nyc.gov/html/hhc/ehc/html/home/home.shtml	(718) 883-3375
Options for Community Living, Inc.	www.optionscl.org	(631) 361-9020 (516) 481-6300 (Nassau Office)
Project Hospitality	www.projecthospitality.org	(718) 420-1475
Richmond Home Need Services	Karine Garcon - karine@homecareny.com	(646) 744-2261
The Salvation Army	Nicole Biancamano – Nicole.Biancamano@USE.SalvationArmy.org Dina Colasuonno - Ondina.Colasuonno@USE.SalvationArmy.org	(718) 329-5410 x201 (718) 329-5410 x 215
Southern Tier Care Coordination	www.stcares.org	(607) 798-1721
St. John's Riverside Hospital	http://www.riversidehealth.org/SpecialtyServices/HopeCenter.aspx	(914) 964-7551
Tri Care Systems (Long Island Association for AIDS Care, Inc.)	www.liaac.org www.tricaresystems.org	631-385-2451 855-492-6887
Trillium Health	www.trilliumhealthny.org	(585) 545-7200
United Bronx Parents (Acacia Network-United Bronx Parents)	www.acacianetwork.org	(718) 617-6060
Village Care	www.villagecare.org	(212) 337-5726

Additional Resources

1. Sign up for information from the Health Home listserv at:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm
2. General questions about the Health Home program may be posed using this link:
https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action
3. The NYSDOH has established a Health Home implementation provider support telephone line; (518) 473-5569. This support line is available Monday through Friday from 8:30 AM to 5:00 PM. Staff are available to answer questions from lead Health Homes on policy, provide implementation guidance and help to resolve implementation issues.
4. Providers should contact the eMedNY Call Center at (800) 343-9000 for billing questions.
5. Inquiries from the public and from Health Home members are directed to the Medicaid Call Center at (800) 541-2831.