New Yorkers, Get Cool

Older adults and people with certain medical conditions are at higher risk of heat-related illness. Spending at least a few hours in air conditioning is one of the best ways to protect yourself. Find out if your household is eligible to receive a Home Energy Assistance Program (HEAP) Cooling Assistance Benefit for the purchase and installation of an air conditioner or a fan to help your home stay cool.

Starting May 1st, your household may be eligible for a HEAP Cooling Assistance benefit if:

- Your gross monthly income is at or below HEAP’s monthly income limits
- You receive SNAP, Temporary Assistance, or Supplemental Security Income Living Alone
- You and your household members are United States Citizens or qualified aliens
- A household member has a documented medical condition worsened by heat
- You received a Regular HEAP Heating Benefit greater than $21 this year
- You have no working air conditioners, or your air conditioner is at least 5 years old
- You have not received a HEAP-funded air conditioner in 10 years

Learn more about the HEAP Cooling Assistance Benefit at: www.otda.ny.gov/programs/heap/#cooling-assistance or 1-800-342-3009

If you do not have air conditioning at home, find a place to get cool in your community: www.health.ny.gov/environmental/weather/cooling

Tips to Get Cool:

- Stay indoors in air conditioning for at least a few hours
- Drink plenty of cool nonalcoholic and caffeine-free liquids
- Talk to your doctor about how to stay hydrated and medications that might make you sensitive to heat
- Avoid working or playing outside during the hottest part of the day (11 a.m. to 4 p.m.)
- Take a cool shower or bath

Find more extreme heat advice at www.health.ny.gov/ extremeheat