



Hurricane Sandy Response

NYC PRESCRIPTION DRUG AVAILABILITY FAQ

Need to fill your prescription and covered by Medicaid?

You do not have to pay your Medicaid co-pay. The pharmacy will fill your prescription without a co-pay if you have a Medicaid card.

Lost your Medicaid card?

If you have lost your Medicaid card, please provide the pharmacy with your name, date of birth and social security number, and they will be able to obtain your Medicaid identification number.

Lost your prescription?

Ask the pharmacy to replace it. If you live in one of the affected areas, the pharmacy may be able to replace or refill your prescription.

Or, call your health care provider for a new prescription.

Pharmacy not open?

- If you obtained a prescription or refill from a chain pharmacy that is inaccessible due to the storm, try calling the closest open branch of the same chain. (Some open sites listed below). They should be able to access your prescription and provide refills. Ask about delivery services - many pharmacies are working hard to increase delivery services in affected areas.
- If your regular pharmacy is NOT part of a chain is inaccessible due to the storm, please contact your medical provider to have your prescription transferred to the nearest open pharmacy.
- If you can't reach your provider, you can present reasonable evidence (labeled prescription bottle, label receipt, etc., from a prescriber or a pharmacy in the affected area) that you have a prescription for a non-controlled substance from a pharmacy in an affected area, a new pharmacy may be able to give you a limited quantity refill.
- If you do not have your prescription and are in need of maintenance medication, you may be able to get a few days emergency supply by just going to an open pharmacy. Pharmacists may use their professional judgment to dispense limited quantities of non-controlled substances to patients who say they are in need of maintenance medications but have NO evidence of a prior prescription.

Cannot get to your pharmacy?

Pharmacies that are open in the affected area have said that they will provide expanded delivery service. Details below.

Need more information?

Call your plan for information about suspension of authorization requirements related to other needed services.



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PHARMACY INFORMATION BY AREA

STATEN ISLAND

- **Most pharmacies are open, with many providing delivery service. More pharmacies are opening each day.**

FAR ROCKAWAY

- **CVS:** Closest store: #2442, 271 Beach 20th Street, Far Rockaway, NY 11691/718-327-2121
Hours of operation: 8am-5pm. Will resume to normal hours (8am-9pm) as soon as the area curfew of 6pm is lifted. **Delivery van service is on** 7 days a week, during its open hours. Customers in the area should call and find out. CVS will make exceptions for expanded delivery on a case-by-case basis.
- **Mobile pharmacy** (expect to open Monday 11/12): #2720, 88-07 Rockaway Beach Blvd., Rockaway Beach, NY 11693. Hours of operation: 8am-5pm, can be expanded depending on the local curfew situation.
Delivery service: TBD, the plan is to have service during open hours.
- **Walgreens/Duane Reade (DR):** Closest store: # 14206, 11602 Beach Channel Drive, Far Rockaway, NY 11694/718-945-7781. Hours of operation: 24 hours. **Delivery service on**, to designated areas. The store will work on a case-by-case basis.
- **Wellness Bus:** A team of DR personnel will be present at the 112-15 Beach Channel Drive (Walbaums parking lot) location to help get people their prescriptions. It is planning to have a van shuttle between the site and the store #14206. On-site Coordinator Contact: Diedre Zaccone, 845-492-1260
- **Rite Aid:** Open stores: By 12pm 11/7: 10640 Rockaway Beach Blvd, Rockaway Park /718-318-8512.
Hours of operation: M-F 8am-10pm, Sat/Sun 9am-6pm. **Delivery service on.**

Temporary location: By 12 pm 11/8: 3001-27 Mermaid Avenue, Brooklyn/718-373-2818.
Hours of operation: M-F 9am-8pm, Sat 9am-6pm, Sun 9am-5pm. **Delivery service on.**
- **Stop & Shop Arverne:** #566 70-20 Rockaway Beach Blvd Avene By the Sea, NY
Current hours of operation: 8-to-4 but may fluctuate due to conditions in the area
- **DAWN Pharmacy** 1288 Central Ave, Far Rockaway, NY 11691/718-327-1700.
Hours of operation: 9am-4pm.
- **KINGS Pharmacy** 194 Beach 116th Street, Rockaway Park, NY 11694/718-318-0300
Hours of operation: 9am-4pm.

SOUTHERN BROOKLYN/CONEY ISLAND

- **Many pharmacies are open, with several providing delivery service. More pharmacies are opening day by day.**