

HOSPITAL INFORMATION

Region	Central Regional Office
County	St.Lawrence
Council	North Country
Network	ST. LAWRENCE HEALTH SYSTEM
Reporting Organization	Massena Hospital
Reporting Organization Id	0804
Reporting Organization Type	Hospital (pfi)
Data Entity	Massena Hospital

RN DAY SHIFT STAFFING

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 4 digits. Ex: 10.50)</p>	<p>Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 4 digits. Ex: 10.50)</p>	<p>Planned average number of patients on the unit per day on the Day Shift? (Please provide a number with up to 4 digits. Ex: 10.50)</p>	<p>What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Day Shift (Please provide a number with up to 4 digits. Ex: 10.50) ?</p>
<p>Radiology services on 1st floor of hospital</p>	<p>1</p>	<p>1.5</p>	<p>5</p>	<p>5</p>
<p>Pain Management clinic providing outpatient care. New service to start August</p>	<p>1</p>	<p>0.42</p>	<p>18</p>	<p>18</p>
<p>3rd floor of hospital. Cardiology clinic for patients requiring outpatient cardiac care.</p>	<p>0</p>	<p>0</p>	<p>16</p>	<p>0</p>
<p>3rd floor hospital. Provides Nephrology services to chronic kidney disease patients</p>	<p>0</p>	<p>0</p>	<p>16</p>	<p>0</p>
<p>Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy</p>	<p>1</p>	<p>0.63</p>	<p>12</p>	<p>12</p>
<p>3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI</p>	<p>2</p>	<p>3.46</p>	<p>4.6</p>	<p>1</p>

Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor	5	21.18	1.88	1
Same day surgical care including diagnostic and preventive procedures	3	12.71	1.88	1
Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phleboomies	2	3.78	4.22	2
Emergency care for general population	3.25	2.52	10.3	3
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	5	2.5	16	3.2

LPN DAY SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 4 digits. Ex: 10.50)
Radiology services on 1st floor of hospital	0	0
Pain Management clinic providing outpatient care. New service to start August	0	0

3rd floor of hospital. Cardiology clinic for patients requiring outpatient cardiac care.	2	0.94
3rd floor hospital. Provides Nephrology services to chronic kidney disease patients	2	0.94
Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy	0	0
3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI	0.5	1.08
Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor	1	4.2
Same day surgical care including diagnostic and preventive procedures	0	0
Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phleboomies	0	0
Emergency care for general population	0	0
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	0	0

DAY SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Day Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 4 digits. Ex: 10.50)
Radiology services on 1st floor of hospital	10	75
Pain Management clinic providing outpatient care. New service to start August	0	0
3rd floor of hospital. Cardiology clinic for patients requiring outpatient cardiac care.	1	7.5
3rd floor hospital. Provides Nephrology services to chronic kidney disease patients	1	7.5
Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy	2	15
3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI	1	8
Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor	1	4

Same day surgical care including diagnostic and preventive procedures	1	4
Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phleboomies	0	0
Emergency care for general population	2	16
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	8	64

DAY SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel (e.g., patient care technicians) on the unit providing direct patient care per day on the Day Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Day Shift (Please provide a number with up to 4 digits. Ex: 10.50)
Radiology services on 1st floor of hospital	1	7.5
Pain Management clinic providing outpatient care. New service to start August	2	15
3rd floor of hospital. Cardiology clinic for patients requiring outpatient cardiac care.	2	15

3rd floor hospital. Provides Nephrology services to chronic kidney disease patients	2	15
Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy	1	7.5
3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI	1	1.73
Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor	1	2.11
Same day surgical care including diagnostic and preventive procedures	1	2.11
Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phlebotomies	0	0
Emergency care for general population	2	1.55
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	7	3.5

DAY SHIFT ADDITIONAL RESOURCES

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Description of additional resources available to support unit level patient care on the Day Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.</p>
<p>Radiology services on 1st floor of hospital</p>	<p>Ultrasound tech, CT tech, Nuclear medicine, MRI , Mamo, Xray tech support. Clerk for clerical support.</p>
<p>Pain Management clinic providing outpatient care. New service to start August</p>	<p>Shared patient representatives with between nephrology, cardiology and pain management. This pain management clinic is planned to be open 1 day a week initially. Additional staff assigned as needed.</p>

<p>3rd floor of hospital. Cardiology clinic for patients requiring outpatient cardiac care.</p>	<p>Medical Assistant to provide clinical support within scope of practice. Full time patient representative to provide clerical and scheduling assistance. Staff shared with Nephrology clinic and adjustments made to staffing based on number of providers</p>
<p>3rd floor hospital. Provides Nephrology services to chronic kidney disease patients</p>	<p>1 full time Medical Assistant to provide clinical support within their scope of practice. 2 full time patient representatives to provide clerical and scheduling support.</p>
<p>Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy</p>	<p>2 full time therapist to provide counseling support. 1 Full time patient representative to provide clerical and scheduling support</p>
<p>3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI</p>	<p>Unit Manager, Pharmacy staff, Respiratory, RN Nurse Supervisor</p>
<p>Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor</p>	<p>Unit Manager, RN Supervisor, Pharmacist, Respiratory</p>
<p>Same day surgical care including diagnostic and preventive procedures</p>	<p>Unit manager, RN Case Manager, Pharmacy staff, respiratory staff, RN Supervisor</p>

Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phleboomies	RN Nurse Supervisor, Pharmacy staff, RN Case Manager, Nurse Directors
Emergency care for general population	Unit Clerk, Nursing Supervisor, RN Case Manager, Counselor, Sitter, Director, Respiratory staff, Pharmacy tech. ED Tech
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	Nursing supervisor, unit clerk, security, monitor tech, sitters, RN case manager, Pharmacy tech, peer advocate, counselors

DAY SHIFT CONSENSUS INFORMATION

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:	If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:	Statement by members of clinical staffing committee selected by the general hospital administration (management members):	Statement by members of clinical staffing committee that were registered nurses, licensed practical nurses, and ancillary members of the frontline team (employee members):
Radiology services on 1st floor of hospital	Yes			
Pain Management clinic providing outpatient care. New service to start August 3rd floor of hospital.	Yes			
Cardiology clinic for patients requiring outpatient cardiac care.	Yes			

3rd floor hospital. Provides Nephrology services to chronic kidney disease patients	Yes			
Located Main floor of the hospital. Services include crisis counseling, evaluations, family therapy	Yes			
3rd Floor - provides wide range of endoscopic procedures that allow both diagnosis and treatment GI	Yes			
Operating Room, cases include Ortho, Eye, Podiatry, GYN, General, Minor	Yes			
Same day surgical care including diagnostic and preventive procedures	Yes			
Infusaport Care, Injections, outpatient IV therapies, PICC Line Care, Therapeutic Phlebotomies	Yes			
Emergency care for general population	Yes			
Med/Surg unit providing care to geriatric, general medical and detoxification. 1st Floor	Yes			

RN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 4 digits. Ex: 10.50)	Planned average number of patients on the unit per day on the Evening Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Evening Shift (Please provide a number with up to 4 digits. Ex: 10.50)?
General population	3.75	2.36	12.7	3
Medical Surgical Unit	4.5	2.25	16	3.6

LPN EVENING SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General population	0	0
Medical Surgical Unit	0	0

EVENING SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Evening Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General population	2	16
Medical Surgical Unit	4	32

EVENING SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Evening Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Evening Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General population	2	1.25
Medical Surgical Unit	4	2

EVENING SHIFT ADDITIONAL RESOURCES

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Description of additional resources available to support unit level patient care on the Evening Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.</p>
<p>General population</p>	<p>RN Supervisor, Respiratory. sitter, Health Unit Coordinator, ED tech</p>
<p>Medical Surgical Unit</p>	<p>Monitor tech, Nursing Supervisor, Sitters, Security</p>

EVENING SHIFT CONSENSUS INFORMATION

<p>Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.</p>	<p>Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:</p>	<p>If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:</p>	<p>Statement by members of clinical staffing committee selected by the general hospital administration (management members):</p>	
<p>General population</p>	<p>Yes</p>			
<p>Medical Surgical Unit</p>	<p>Yes</p>			

RN NIGHT SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Registered Nurses (RN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of RN nursing care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 4 digits. Ex: 10.50)	Planned average number of patients on the unit per day on the Night Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	What is the planned average number of patients for which one RN on the unit will provide direct patient care per day on the Night Shift (Please provide a number with up to 4 digits. Ex: 10.50)?
General Population	2	2	8	2
Medical Surgical Unit	4	2	16	4

LPN NIGHT SHIFT STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of Licensed Practical Nurses (LPN) on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of LPN care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General Population	0	0
Medical Surgical Unit	0	0

NIGHT SHIFT ANCILLARY STAFF

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of ancillary members of the frontline team on the unit per day on the Night Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of ancillary members of the frontline team including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General Population	1.5	12
Medical Surgical Unit	3.5	28

NIGHT SHIFT UNLICENSED STAFFING

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Planned average number of unlicensed personnel on the unit providing direct patient care per day on the Night Shift? (Please provide a number with up to 4 digits. Ex: 10.50)	Planned total hours of unlicensed personnel care per patient including adjustment for case mix and acuity on the Night Shift (Please provide a number with up to 4 digits. Ex: 10.50)
General Population	1.5	1.5
Medical Surgical Unit	3	1.5

NIGHT SHIFT ADDITIONAL RESOURCES

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Description of additional resources available to support unit level patient care on the Night Shift. These resources include but are not limited to unit clerical staff, admission/discharge nurse, and other coverage provided to registered nurses, licensed practical nurses, and ancillary staff.
General Population	RN nurse supervisor, Respiratory staff, sitter, ED Tech, Health Unit Coordinator
Medical Surgical Unit	monitor tech, nursing supervisor, sitter, security

NIGHT SHIFT CONSENSUS INFORMATION

Provide a description of Clinical Unit, including a description of typical patient services provided on the unit and the unit's location in the hospital.	Our Clinical Staffing Committee reached consensus on the clinical staffing plan for this unit:	If no, Chief Executive Officer Statement in support of clinical staffing plan for this unit:	Statement by members of clinical staffing committee selected by the general hospital administration (management members):	Statement by members of clinical staffing committee that were registered nurses, licensed practical nurses, and ancillary members of the frontline team (employee members):
General Population	Yes			
Medical Surgical Unit	Yes			

CBA INFORMATION

<p>We have one or more collective bargaining agreements:</p>	<p>Yes</p>
<p>If yes, then:</p> <p>Our general hospital has a collective bargaining agreement with the following organizations that represent clinical staff (Select all that apply):</p> <p>**Please select association and identify staff (e.g. nurses, ancillary staff, etc.) represented.</p>	<p>CSEA, New York State Nurses Association</p>

<p>Our general hospital's collective bargaining agreement with New York State Nurses Association expires on the following date:</p>	<p>12/31/20 27 12:00 AM</p>
<p>The number of hospital employees represented by New York State Nurses Association is:</p>	<p>55</p>
<p>Our general hospital's collective bargaining agreement with CSEA expires on the following date:</p>	<p>12/31/20 25 12:00 AM</p>

**The number of hospital employees
represented by CSEA is:**

210