

Contact Information for Home Care Cost Report Inquiries

1. For any of the below inquiries, please send an email to KPMG at us-advrisknyshc@kpmg.com.
 - Requesting login credentials for the Web-based Tool for additional individuals from your agency or a consultant
 - Requesting login credentials for the Secure File Transfer Protocol (SFTP) site for additional individuals from your agency or a consultant
 - Technical inquiries related to the Web-based Tool
 - Inquiries related to the audit process

For all login credential requests, please be sure to include the full name and email address of the individual who needs access to the Web-based Tool or the SFTP site. Due to the potentially large volume of emails, we will do our best to respond to your inquiry within 72 hours.

2. For any inquiries about the cost report technical components or due dates, please send an email to DOH at Homecare.reports@health.ny.gov.