

HEAL NY -- Phase 5
HEALTH INFORMATION TECHNOLOGY
GRANTS

ADVANCING INTEROPERABILITY AND
COMMUNITY-WIDE EHR ADOPTION

RGA No. 0708160258

ORIGINAL

Governor Nelson A. Rockefeller Empire State Plaza
Conference Room 6
Albany, New York

September 28, 2007
1:00 p.m

APPEARANCES:

Lori Evans
Marybeth Hefner
Robert Veino
Laurie Fazioli
Joseph LeDuc
Keegan Bailey
Tracy Raleigh
Larry Volk
James Figge
Ivan Gotham
Michael Flynn

1 MS. EVANS: How is everyone
2 doing? Good. Well, welcome. It's a little
3 bit after 1, so I thought we would let the
4 games begin. And before we start, I wanted
5 to thank this amazing group of people to my
6 left that have supported this process. And I
7 think we're all still amazed that we got
8 everything out last Friday. And it was the
9 last day of summer, and we said we would get
10 it out by the summer so we used every last
11 possible minute we could, but thank you all
12 so much for all of your help. And maybe
13 we'll just go down and do introductions real
14 quick. Marybeth.

15 MS. HEFNER: My name is Marybeth
16 Hefner, and I'm the Director of the Bureau of
17 Accounts Management in the Health Department
18 which is responsible for the contracting
19 process in the Department.

20 MR. VEINO: I'm Bob Veino, DOH
21 counsel's office.

22 MS. FAZIOLI: I'm Laurie Fazioli
23 with HEAL New York.

24 MR. LEDUC: Joe LeDuc, HEAL New
25 York.

1 MR. BAILEY: Keegan Bailey,
2 Office of Health Information Technology
3 Transformation.

4 MR. VOLK: Larry Volk from the
5 Dormitory Authority.

6 MS. RALEIGH: Tracy Raleigh with
7 the Dormitory Authority.

8 MR. FIGGE: Jim Figge with the
9 Office of Health Insurance Programs.

10 MR. GOTHAM: Ivan Gotham,
11 Information Systems and Health Statistics
12 Group.

13 MS. FLYNN: Michael Flynn, the
14 Immunization Program.

15 MS. EVANS: All right, thank you
16 all, and again thank you so much for your
17 help. It has been a real team effort to get
18 us to where we are today, and we've been
19 looking forward to this day especially. And
20 our agenda is as follows. I'm going to go
21 over some quick ground rules, and that
22 because Marybeth told me that I had to. And
23 that I'm going to do a quick overview of the
24 RGA and then hand it over to Laurie and Joe,
25 and they're going to talk about the

1 application process and the award process.
2 And then they are going to hand it over to
3 Keegan, and he's going to talk about the
4 allowable costs, and then we'll get into
5 questions and answers. And, hopefully, we'll
6 just be about an hour between all of us,
7 maybe a little bit longer, but we wanted to
8 leave as much time as we could to address
9 your questions.

10 So before we really start, here are
11 the ground rules, and the first one
12 essentially says that anything we say today
13 here really doesn't matter. No, not really,
14 but that the -- it's sort of an unofficial
15 proceeding, and the official responses appear
16 in writing on the website, and we will be
17 prepared to publish that full document by
18 October 26.

19 Private questions cannot be answered,
20 so make sure you ask yours in a group setting
21 here today, and then you'll also be able to
22 submit e-mail questions up until October 12.
23 So if you don't ask a question here, you'll
24 still have another couple of weeks to submit
25 it. And we'll try to answer the questions as

1 they come in and post them, but at the latest
2 we will have them all up by October 26.

3 And a transcript of this conference
4 will be published, and an attendee list will
5 also be published. Did I cover everything?
6 Yeah, okay, great.

7 All right, so turning to -- turning
8 to the overview, I know there were a lot of
9 acronyms and analogies in the set of
10 documents, and I promise not to introduce any
11 more at least for a few more weeks. And I
12 also told the team up here that I wouldn't
13 say that shine -- you shine your CHITA during
14 the day or say that CHITAs aren't eligible to
15 apply for SHIN-NYs. We've had quite a fun
16 time about teasing ourselves about the
17 acronyms.

18 But we are here today to really help
19 lay this out at a high level and again answer
20 your questions. And I think, you know, the
21 overarching goal of HEAL New York Phase 5,
22 and this Health Information Technology Grant
23 Application, is to really start to lay a
24 foundation. We want Health IT to support
25 improvements in health care quality and

1 affordability and outcomes for New Yorkers
2 through vastly improved availability and uses
3 of health information. And in order to do
4 this we need to evolve and develop an
5 organizational and a clinical and a technical
6 infrastructure, and a lot of the concepts in
7 the grant are about those set of activities
8 and how we're trying to combine them to
9 develop New York's health information
10 infrastructure.

11 And so I'll say a little more about
12 the goals in a minute and go over the
13 investment framework -- that's section 2 of
14 the document -- say a little bit about the
15 collaboration process and then a little bit
16 about evaluation.

17 So the next slide, as I was saying,
18 is really about again supporting improvements
19 in health care quality, affordability and
20 outcomes for New Yorkers, really starting to
21 build the infrastructure and capacity we need
22 and really setting three foundations related
23 to organizational infrastructure, clinical
24 adoption and technology infrastructure, and
25 really combining those and addressing them

1 together so that we can realize value along
2 the way. We can realize the benefit of
3 vastly improving the availability and the
4 uses of health information, so it's a key
5 concept in terms of those three foundations,
6 and a lot of the discussion around RHIOs and
7 then introducing the Community Health
8 Information Technology Adoption
9 collaborations really emphasize the
10 importance of each of those activities, and
11 again how we combine them and evolve them
12 together through these grant projects.

13 And the other concept that was
14 introduced -- if you go back up -- is this
15 notion of cross-sectional interoperability.
16 And when I get to the technical framework,
17 and as you saw in the RGA it was figure 1,
18 being able to take a cross-section of the
19 Statewide Health Information Network for New
20 York that's focused on health information
21 exchange capabilities, a clinical informatic
22 service component that's focused on
23 aggregating and analyzing data for quality
24 purposes and for population health purposes,
25 and then the actual information tool or the

1 electronic health record for the clinician
2 are personal health tools for consumers and
3 how we really take a cross-section of those
4 and advance them in a coordinated fashion.
5 And taking that cross-sectional approach is
6 important because it helps us start to get
7 benefit right from the start for clinicians.
8 It helps us focus on community-based
9 adoption, which is what we need to do, to
10 have benefits internal to a group of doctors,
11 especially when they implement electronic
12 health records, due to some of the network
13 externalities or some of the market
14 imperfections that exist when it comes to
15 Health IT. And then also being able to
16 integrate, I think, the demand side coming
17 from the clinicians and the supply side which
18 gets to the evolving health information
19 exchange capacity through the infrastructure
20 we're developing, again so we can start to
21 realize value right from the start.

22 So those are some of the -- a little
23 bit of the thinking into these concepts that
24 I think are really, really, important, again
25 combining organizational, clinical and

1 technical and then driving cross-sectional
2 interoperability.

3 So moving to the next slide, the next
4 one, this figure is in the document. It
5 really just illustrates what I just described
6 in terms of the Statewide Health Information
7 Network for New York. And again this is
8 where we are driving the health information
9 exchange or the interoperable health
10 information exchange capacity, that next
11 layer of clinical informatic services and
12 then above that where we have electronic
13 health records for clinicians, personal
14 health tools for consumers and other
15 community portals for public health purposes.
16 And, again, emphasizing here the
17 organizational piece of interoperability and
18 the people component, again getting back to
19 that organizational foundation that's so
20 critical.

21 The next slide. All right, so
22 getting to sort of the overall framework.
23 And, you know, initially sort of the first
24 dimension was that technical framework, those
25 three high level building blocks on the slide

1 that we just showed you before. And the
2 second part was being able to take -- to
3 focus on clinical investment priorities, and
4 each of these clinical investment priorities
5 has a corresponding use case, and in essence
6 we want these to be goal. We want you to
7 demonstrate these as the goals of your
8 project. And they're listed here, and each
9 of the gray categories has an assigned set of
10 use cases, and we'll go through that in a
11 little while, but some of the key points
12 here, as they're very high level clinical and
13 business requirements in the use cases,
14 they're meant to serve as a guide for you to
15 respond to how you will demonstrate them
16 based on the project that you will be
17 choosing. And as part of the project award
18 you'll really have a chance, as a grantee, to
19 hone these use cases, to iterate them, to
20 work on them and really refine them quite a
21 bit. So again they're meant to be as a guide
22 here. They're meant to serve as a real
23 clinical foundation and a clinical goal for
24 your projects, but again there will be plenty
25 of time as an awardee to really hone them and

1 get them to a state where they can turn into
2 technical requirements and then feed into an
3 architectural design. But we had a great
4 time thinking about these. We had teams of
5 people working on each of them. And again
6 when we get to the grant categories, which is
7 the next slide -- I'll say a little bit more
8 about them.

9 So we have this technical framework.
10 We have the clinical investment priorities in
11 the corresponding use cases. And given that,
12 we have three categories of grant
13 applications. And category 1 is the
14 Statewide Health Information Network for New
15 York, which we have been affectionately
16 referring to as SHIN-NY. And this is where
17 we want to develop the organizational and
18 technical capacity to achieve
19 interoperability, to achieve health
20 information exchange. And the RHIO
21 applicants -- and I'll talk about -- I'll go
22 through the eligible applicants in a few
23 minutes, but RHIOs are the only applicants
24 that are eligible to apply for the Statewide
25 Health Information Network for New York. You

1 have to demonstrate two out of the following
2 four use cases, so either connecting New
3 Yorkers and clinicians, health information
4 exchange for public health, interoperable
5 electronic records for Medicaid, or quality
6 reporting for outcomes. So again
7 demonstrating two out of the four as part of
8 your application. And we really want -- you
9 know, we introduced this term, and it is a
10 new term, the Statewide Health Information
11 Network for New York, but I want to emphasize
12 that there are -- its regional
13 implementations, its regional health
14 information exchange projects, and trying to
15 drive common health information exchange
16 capabilities in this same way across the
17 regions. So we're not all of a sudden
18 jumping to say this is about inter RHIO
19 interoperability. It's not about that. It's
20 about technical capacity in your region but
21 coming together and, through the statewide
22 collaboration process, trying to drive common
23 health information exchange approaches
24 together. Because at the end of the day we
25 want to avoid having an extra layer of

1 technology to have to connect all of the
2 regions. We want to try and avoid that as
3 much as possible. So the focus really is on
4 what you need to do in your region -- the
5 technical capacity for health information
6 exchange, the organizational capacity, but
7 trying to infuse, through the collaboration
8 process, some common approaches related to
9 the concepts introduced in Section 7.2, which
10 is the technical discussion document where we
11 have this common health information exchange
12 protocol, and each of the four health
13 exchange services can communicate with other
14 services that they need to fulfill this
15 function through this protocol. And again
16 that's going to help us drive a common
17 nervous system across the State at a regional
18 level. So I really wanted to emphasize that
19 point in terms of focusing on the regional
20 capacity and what you need to do in your
21 region to make health information exchange a
22 reality, but again layering on this statewide
23 collaboration process to help drive common
24 approaches. Hopefully that's clear.

25 We'll have up to eight awards, and

1 "up to" is an important emphasis. And 55
2 percent of the available funds, or 58.16
3 million, are available in this category, are
4 expected to be awarded in this category. And
5 Laurie and Joe and Keegan will say a little
6 bit more about that during their
7 presentation. So that's category 1.

8 Category 2 is Pilot Implementations
9 of Clinical Informatic Services. And as we
10 stated in the RGA, these are community-based
11 quality and population health tools which
12 aggregate, analyze measure and report data to
13 support quality reporting, to support
14 population health reporting, to support new
15 options of payment and to facilitate quality
16 interventions. So the RHIOs and the CHITAs
17 can apply for grants in this category.

18 In the grant application, you have to
19 discuss how you will demonstrate one out of
20 the following two use cases -- the quality
21 reporting for outcomes use case, and also the
22 clinical decision support and the health
23 information exchange environment use case.
24 We have attached a few documents related to
25 the quality reporting use case. It's really

1 based on the Office of the National
2 Coordinator's quality use case that they've
3 published, in addition to New York State's
4 priorities with respect to quality measures.
5 And then we've asked that applicants that are
6 interested in demonstrating the clinical
7 decision support use case, submit that as
8 part of their application, and that will be
9 considered in the evaluation process.

10 There will be a minimum of two awards
11 in this category and a maximum of four. And
12 45 percent of the total funds available, or
13 47.58 million, is expected to be available
14 for not only this category but the electronic
15 health record category as well. So we're
16 really going to combine category 2 and 3,
17 follow our award process that Laurie will
18 explain, and really use the scores to award
19 these categories together. And, again,
20 Laurie will go through that a little bit more
21 during her presentation.

22 And then category 3 is community-wide
23 interoperable electronic health record
24 adoption. And this is about ambulatory care,
25 clinician office-based electronic health

1 record adoption in a defined care
2 coordination zone, which you define as the
3 applicant that includes clinically affiliated
4 providers to drive results delivery into the
5 electronic health record and to help advance
6 effective use in adoption. So again
7 ambulatory care clinicians with clinically
8 affiliated providers, again to support
9 results delivery into the electronic health
10 record to advance adoption.

11 The RHIOs and the CHITAs can both
12 apply for this category, and through your
13 grant application you are required to
14 demonstrate one out of the following three
15 use cases -- immunization reporting with
16 electronic health records, quality reporting
17 for prevention and interoperable health
18 records for Medicaid. I think some of the
19 key concepts in this category are really
20 important in that the care coordination zone
21 needs to have sufficient scale so that the
22 group of doctors or the community of
23 clinicians that are adopting electronic
24 health records will be big enough to realize
25 the benefit internal to that group. We're

1 trying to help compensate for some of the
2 market imperfections when it comes to Health
3 IT from an economic perspective. Think of
4 the fax machine problem, right? To have real
5 value using a fax machine, you need lots of
6 people using it. So the scale of a care
7 coordination zone is important to help drive
8 benefits internal to that group of clinicians
9 in the care coordination zone, and
10 interoperability and the requirements around
11 working on the results delivery, again so
12 results from the providers get interfaced
13 into the electronic health record, that's --
14 you know, emphasizing the importance of those
15 clinically affiliated providers is really
16 important and then for that results
17 capability to be able to interface to the
18 Statewide Health Information Network for New
19 York. So we're really setting a foundation
20 to drive interoperable electronic health
21 records. So those are really important
22 concepts, purposeful concepts in those
23 categories. And again the emphasis on the
24 small -- the solo and small practices is
25 critical, and those small and solo practices

1 that have contracts with and serve Medicaid
2 beneficiaries and also serve long-term care
3 providers are also an important emphasis
4 that's in the grant application.

5 So in this category we have up to
6 eight awards, emphasizing the "up to." And
7 again 45 percent of the total available
8 funds, or 47.58 million, is expected to be
9 available for this category and the clinical
10 informatic services, so again we'll be
11 awarding them based on score.

12 Okay, the next slide is the state
13 collaboration process. It's in Section 4.
14 It describes the statewide collaboration
15 process that the New York e-Health
16 Collaborative will be facilitating. This is
17 a really important role to bring together all
18 project awardees, to collaborate with each
19 other and with us to drive and advance the
20 implementation of the grant awards. And I
21 mentioned the importance of the collaboration
22 process when I talked about the Statewide
23 Health Information Network for New York
24 category, in being able to convene projects
25 and again help drive common technical

1 approaches and standards in a coordinated
2 fashion, getting back to the point where we
3 want to try and avoid that extra layer of
4 interoperability that we would need to
5 connect the regions across the State. We
6 don't want siloed regions, so it's going to
7 be a balance of, again, focusing on the
8 regional needs and the success that we want
9 in the regions, but collaborating with
10 partners across the State to drive technical
11 approaches. And the statewide collaboration
12 process will also be an important vehicle for
13 the other projects as well, because if you
14 get -- if you think back to figure 1 and that
15 image and how the layers build on each other,
16 at the end of the day they're all
17 interconnected, so we want to have the
18 convening process support the connection
19 points between the projects. And obviously,
20 depending upon the use cases you pick, that
21 will really inform with whom you need to
22 collaborate to, again, advance
23 interoperability. And once projects are
24 awarded then there will be some early
25 deliverables around thinking about that

1 collaboration process. So if you're a CHITA
2 and you're doing an electronic record
3 project, when we kick off the collaboration
4 process when the grants are awarded, there
5 will be early deliverables about discussing,
6 well, with which RHIO would you like to work,
7 to talk about things that you'll need to talk
8 about during your project. So again that
9 will be an early deliverable and a part of
10 the collaboration process that we facilitate
11 through the New York e-Health Collaborative.

12 And then just two more points where
13 applicants are required to allocate five
14 percent of their project funds to support the
15 collaboration process, and the source of
16 funds can either be reimbursable funds from
17 the grant or matching funds. And you
18 certainly are welcome to ask questions about
19 that when we're at the question and answer
20 period.

21 And then also when you read Section 4
22 and you're really thinking about the approach
23 to your project, plan and think about how the
24 collaboration process will impact your work,
25 and it will be important to think about that

1 as you put together your project application
2 and your project plans.

3 Oh, right, eligible applicants. We
4 have two. The first is the RHIO, the
5 Regional Health Information Organization, and
6 it's outlined in Section 3.1. And then we
7 have the CHITAs, or the Community Health
8 Information Technology Adoption
9 collaboration, and they are described in
10 Section 3.2.

11 The RHIOs have discussion around the
12 definition of a RHIO which gets to the lead
13 applicant and the not-for-profit status,
14 multi-state or participation. Mission to
15 improve health care quality efficiency,
16 etcetera, through advancement of
17 Interoperable Health Information Technology.

18 The stakeholder section, there was a
19 list of, I think, 12 stakeholder types.
20 We're requiring you to have at least six of
21 them included as part of your RHIO. We want
22 to see a matrix or a table that lists your
23 stakeholders today, and it includes specifics
24 about their name and other items that we
25 included in the application, but also your

1 future plans and the new stakeholders that
2 you'll be bringing in as part of this matrix
3 to make it very clear who is participating
4 now, who the new stakeholders are, so it's
5 very easy for us to see how you are thinking
6 about growing the RHIO and covering the
7 stakeholders that are listed in the RGA.

8 We also included a section on service
9 area, to do a summary -- to really just try
10 to describe the service area, and hopefully
11 that's really straight forward. The scope of
12 services for the RHIO are important and will
13 be evaluated as to how you first describe
14 what types of services you provide today and
15 then again your plans to enhance those
16 services as part of your grant application.
17 And these services are, in essence, what a
18 RHIO is and why RHIOs need to exist. They're
19 of and for the providers and the doctors,
20 right? And that's -- you know that's really
21 their purpose in life, to enable the kinds of
22 collaboration and other activities we need to
23 advance interoperable health information
24 technology to improve quality and reduce
25 health care costs. So those services are

1 related to all of the things that I think a
2 lot of you are doing related to privacy and
3 security and governance, and having good
4 governance processes, having a lot of
5 clinical discussions, keeping clinical
6 priorities at the forefront, addressing the
7 business model complexity of all this. So
8 those services are really important. Again,
9 I think we ask for a matrix, talking about
10 which services you provide today and then
11 what services you will be providing as part
12 of your two-year grant project. And then I
13 think there are a few other criteria listed
14 there. One is that if you're A RHIO applying
15 for an electronic health record project in
16 category 3, you also have to satisfy the
17 Health IT adoption and support services that
18 are specified in Section 3.2 under the CHITA
19 section.

20 So moving to the CHITAs quickly. In
21 contrast, CHITAs are community
22 collaborations. They don't have to be a
23 separate not-for-profit organization. They
24 are meant to comprise clinicians and
25 clinically affiliated providers, again in the

1 spirit of care coordination and emphasizing
2 care coordination and the scale that we need
3 to have in place to adopt electronic health
4 records in the best way that we can, again to
5 realize value, and to have that value result
6 in patient care improvements.

7 So the participants are listed in
8 Section 3.2. One of those participants --
9 there is a list of participants, and then
10 there is, I think, a subset that lists those
11 that can be the lead applicant. And the lead
12 applicant has to enter into the contract with
13 New York, and those can be physician groups,
14 and community health center consortiums, and
15 hospitals, and long-term care providers,
16 rural health networks. I think I covered
17 them all, but if you have questions about who
18 can lead just ask during the Q and A.

19 And then I think I talked about the
20 care coordination zones -- try to say that
21 fast three times -- and how important that is
22 again to emphasize the value that we want to
23 result from electronic health record
24 adoption, getting to the information and how
25 that benefits patient care, and really

1 needing the right providers and the scale of
2 those providers to realize the benefit. And
3 that, in essence, is why we define that care
4 coordination zone. And again you have to
5 define that as part of your grant
6 application. And we really didn't put any
7 requirements on the size or the type other
8 than saying you have to follow the
9 requirements about who can participate in
10 one; that's defined in Section 3.2.

11 And then the Health IT adoption and
12 support services are very important also as a
13 key component of advancing electronic health
14 record adoption related to the "soup to nuts
15 services," as we say, that clinicians need in
16 their quest to implement electronic health
17 records and again realize patient care
18 improvement. It's everything from readiness
19 assessments to work flow, to project
20 management, to supporting product selection,
21 all the way to ongoing process and quality
22 improvement services, again a really
23 important part of the electronic health
24 record adoption equation and why the CHITAs
25 are so important.

1 Okay, so evaluation quickly. There
2 is a project evaluation, and that is in
3 Section 5.1.4. And then there is how we will
4 review and score and evaluate the grants to
5 make awards, and that is in Section 5.2. So
6 I'll go to the project evaluation first. And
7 essentially this is saying that a project
8 evaluation, the HEAL New York Phase 5 Program
9 will be evaluated, all of the projects, by a
10 third-party evaluation team; that's to be
11 determined. And applications must be
12 allocate five percent of their project funds
13 to support the project evaluation. The
14 source of funds can either be reimbursable
15 grant funds or matching funds, and that
16 anticipate planning for participation in the
17 evaluation as part of your application. So
18 again to be determined, but a very, very
19 important part of this, and we will want you
20 to be prepared to participate in that as we
21 kick it off as part of the start of the grant
22 projects.

23 So the grant -- turning to how we
24 will review and score the grants and make the
25 awards, and I'm just going to say a little

1 bit about this. There are two parts. There
2 is a technical application, and there is a
3 financial application, and Laurie will talk
4 about the critical parts of that. I just
5 wanted to emphasize that as part of the
6 technical application there are the following
7 parts. The organizational plan, the
8 technical plan, the clinical plan, leadership
9 and personnel qualifications and project
10 management. I think the financial plan
11 actually doesn't go there. There's a
12 business model discussion that should be
13 included in the organizational plan, and that
14 is indicated in Section 5.2 where it talks
15 about the organizational plan. So that's an
16 extra bullet there. So not only is this the
17 format with which your application should be
18 in -- and Laurie will talk about this -- but
19 these are the sections, these are the parts
20 that you will be evaluated on as we score and
21 then award your grant projects, very
22 important. And again we listed the criteria
23 in Section 5.2.

24 And then with the financial
25 application there is the project budget, a

1 discussion of cost effectiveness,
2 sustainability, project sustainability, and
3 applicant sustainability, and Laurie will go
4 through and mention the format and some of
5 the components to that. But again the
6 technical and the components of the technical
7 application and the financial application,
8 two pieces. I think you guys really know
9 that from the rounds that we've been through.

10 So I'm going to stop there and hand
11 it over to Laurie to go through the
12 application process.

13 MS. FAZIOLI: Okay, I'm going to
14 go through the application process. I work
15 in the HEAL office and wanted to bring to
16 your attention some basic points to have you
17 avoid -- sorry, I'm short -- having your
18 application eliminated from further review.
19 We find with every RGA deadline we're going
20 through and doing the initial screening
21 process and some basic information will be
22 missing, and after all the work you've put
23 into these applications, you can have your
24 application disqualified. I'll also be
25 referencing some sections of the RGA that I

1 think are helpful in making sure you have
2 completed and packaged your applications
3 properly.

4 I'd like to begin with one of the
5 most important points that the deadline is
6 November 19 by 3 p.m. at the Hedley Building
7 in Troy. Please do not send your
8 applications to the Albany office. And if
9 you're going to hand deliver your
10 applications, make sure you have enough
11 travel time to reach the Troy office because
12 no applications will be accepted after 3 p.m.

13 Section 6.5, "How to File an
14 Application," this guides you through the
15 appropriate number of copies, signatures. A
16 common mistake is there are two original
17 applications required, both need to be
18 signed. Many times we'll see the first
19 original application signed and the second
20 original application is not signed, and these
21 are really simple things that can lead to
22 your application being disqualified. Please
23 include two copies, either two CDs or two USB
24 drives, and please quality assure those
25 copies. Many times we'll get CDs and they're

1 blank. So these are real basic things, but
2 if you just take these steps -- you put so
3 much work into these. If you take these
4 steps before the final submission, it will
5 save your application from being
6 disqualified.

7 One last point, no cost figures in
8 your technical application.

9 Section 9 includes all of the forms
10 and checklists. This is a very important
11 section, again, in packaging your
12 applications to us. Please use the checklist
13 provided. This will ensure complete
14 submissions. If you go through every point
15 there, you will have everything you need in
16 your package to make sure there is no
17 disqualification. Make sure you identify
18 your lead applicant, identify the category
19 you're applying for, the region. Please note
20 that the RHIOs and the CHITAs have separate
21 sections for forms, and also in the financial
22 section there is a different cover page for a
23 RHIO or a CHITA, so just make sure as you're
24 going through your packages you are using the
25 correct forms.

1 Again, I want to stress, incomplete
2 submissions may be eliminated from further
3 review.

4 Another important section is your
5 minimum requirements, which is Section 7.4.
6 This describes the initial screening process
7 for completeness. Again, your sections,
8 forms, format, copies, this is where we'll
9 also do an initial review for eligible
10 applicant, that your stakeholder requirements
11 have been met. We'll review for match
12 requirements being met, and also that your
13 project is not in conflict with Commission
14 mandates. Again, this document, 7.4, is very
15 important, because again any missing critical
16 elements may result in the elimination of
17 applications. I hate to see all the work go
18 into these and have them eliminated for a
19 basic reason.

20 Just to touch on a few points for the
21 award process. Section 5.3 describes the
22 award process. Separate applications must be
23 submitted for each grant category. You
24 cannot apply more than once per category. If
25 you apply for multiple categories, the

1 applicant needs to describe the
2 interrelationship between the projects. If
3 an applicant is applying for multiple
4 categories, the total requested funding
5 cannot exceed 15 million. I know I'm going
6 fast, so questions and answers, feel free.

7 And again this was stated previously,
8 but we expect to make awards in three grant
9 categories; our Statewide Health Information
10 Network for New York, or our SHIN-NYs;
11 Clinical Informatic Services, our CIS; and
12 Electronic Health Records, EHRs.

13 Section 5.3.6 is a very important
14 section. It details 55 percent of the total
15 available funds, or 58 million, is expected
16 to be available for the SHIN-NY category in
17 step one of the award process. The remaining
18 45 percent of the total available funds, or
19 47 million, is expected to be available for
20 the CIS and EHR categories in step 2 of the
21 award process. Applications meeting a
22 minimum score will be -- and awards made
23 using the 4-step award process which is
24 detailed in Section 5.3.6. It goes into
25 every step of the award process in that

1 section; 5.3.6 is very important to review.
2 It lists your regional allocations and how we
3 will proceed through the four steps of the
4 award process.

5 Joe LeDuc of our HEAL staff is going
6 to take you through the rest of the awards
7 and reporting and contract processing. And
8 thank you, and feel free to ask questions at
9 the end.

10 MR. LEDUC: The first category
11 of awards is going to be in the SHIN-NY
12 category. We're expecting an award up to
13 eight awards. It's going to use the
14 Commission mandates, the Commission on Health
15 Care Facility in the 21 century regions, and
16 so awards based on a single-commission region
17 is expected to be the lesser of the regional
18 allocation, or up to 10 million, and this is
19 again in Section 5.3 in further detail.

20 For co-applying RHIOs, serving more
21 than one commissioned region, the maximum
22 award amount is expected to be the sum of the
23 regional allocations but not to exceed 15
24 million.

25 The second category is the CIS, and

1 we're expecting a minimum of two awards and
2 up to a maximum of four. The maximum award
3 amount is expected to be 5 million or the
4 lesser of the regional allocation.

5 And the third category is the
6 Electronic Health Records, the EHRs, and
7 we're expecting to make up to eight awards in
8 this category. The maximum award is expected
9 to be 8 million dollars, or the lesser of the
10 regional allocation, and again this is in
11 Section 5.3.6.

12 Section 6.6 describes the New York
13 State Reserve Rights, and too I wanted to
14 point out related to the award process. We
15 reserve the right to reject any or all
16 applications, and to adjust or correct costs
17 for errors of concurrence of the applicant if
18 errors exists. And there are more rights
19 reserved in Section 6.6, so you should review
20 those, that section further.

21 Contracts are expected to start in
22 the first quarter of 2008, and they're going
23 to be for an initial term of two years.
24 We're going to have the option to renew the
25 contracts for up to two one-year periods to

1 ensure completion of the projects with no
2 additional funding, so you'll have extra time
3 to finish. Any renewal must be approved by
4 the State Attorney General and the Office of
5 the State Comptroller.

6 During the two-year period, you're
7 going to be required to submit quarterly
8 vouchers to the Department of Health based
9 upon eligible expenses actually incurred by
10 the grantee, and you're also going to be
11 required to submit quarterly reports on the
12 project itself. And written questions based
13 on anything in the RGA will be accepted
14 through October 12 at the e-mail address here
15 and in the RGA.

16 And now Keegan is going to talk about
17 allowable costs.

18 MR. BAILEY: I just have a few
19 slides on allowable costs. And so primarily
20 to start off, up to 75 percent of the
21 application -- the application's total
22 project costs will be covered by HEAL NY
23 Phase 5 or, in other words, reimbursable. In
24 addition, it is required that at least 25
25 percent of the application's total project

1 costs be matching funds, and also all
2 applications that include the 10 percent cash
3 as part of, or in addition to, the 25 percent
4 match will be evaluated more favorably than
5 applications that do not include the 10
6 percent match.

7 It's important to refer to sections
8 934 through 936 for information in how the
9 applicant should allocate funds in the
10 budget. These documents can be found in
11 Section 93, Financial Form for RHIOs and
12 CHITAs. 934, HEAL New York, Phase 5, Health
13 IT Allowable Costs provides a definition of
14 capital, explaining the difference between
15 non-capitalizable expense capitalizable
16 expense and provides guidance in how the
17 applicant should allocate the expenses. And
18 so total capitalizable expenses must not
19 exceed 40 percent of total reimbursable
20 expenses. And also there is the
21 responsibility of applicant to allocate at
22 least 60 percent of all reimbursable expenses
23 as capitalizable.

24 In addition, applicant project
25 expenses have been broken down into four

1 phases that are listed here on the slide.
2 Just for the purposes of qualifying what is
3 matching and what is reimbursable, and those
4 phases are planning, implementation,
5 post-implementation and evaluation
6 collaboration. And I'll go through really
7 quickly what those are. Again, this is in
8 Section 934. So under "planning" we have
9 expenses related to developing organizational
10 strategy, developing technical strategy which
11 includes your five-minute use cases,
12 technical requirements, and architectural
13 requirements, and developing clinical
14 strategy. Under "implementation", expenses
15 related to personal services, executive
16 director, project director, other staff,
17 software licenses, hardware and installation,
18 implementation integration services, testing,
19 quality assurance training, Health IT and
20 adoption support services, administration
21 pools and real-estate services. And for
22 post-implementation it's basically the same
23 list with hardware and software maintenance
24 included. And then for evaluation and
25 collaboration we have evaluation and then

1 participation in the statewide collaboration
2 process. And there is a grade in this
3 attachment that kind of explains this, just
4 to kind of lay this out for you a little more
5 clearly.

6 And then finally for the purposes of
7 the RGA, matching funds can be used for
8 planning implementation or
9 post-implementation phases and reimbursable
10 funds for all expenses listed under
11 implementation, post-implementation and
12 evaluation collaboration phases, and that's
13 subject to limits in 935.

14 I'm going to turn it back over to
15 Lori to lead into the Q and A section.

16 MS. EVANS: All right, well,
17 thank you, Laurie, and Joe and Keegan. When
18 we started I failed to introduce Steve Smith
19 over here. He's the director of operations
20 in my office, which is the Office of Health
21 Information Technology Transformation. So
22 sorry, Steve, we forgot to introduce you.

23 All right, so who wants to go first?

24 MR. HATCH: I'm representing a
25 group of 12 community-based chemical

1 dependency providers in Rochester, and one of
2 the standards -- we'll be looking at the EHR
3 section. One of the standards says that the
4 software that's being used has to be CCHIT
5 certified. Now, my understanding is that
6 right now CCHIT certification is only
7 available for ambulatory physical health
8 care, and that the CCHIT standards for
9 behavioral health are nearing completion and
10 may be adopted as early as late October or
11 November. And clearly nothing is going to be
12 certified until some period of time after
13 that. Can you help sort out what we can do?

14 MS. EVANS: Yes. Good question.
15 I think what makes the most sense is to do
16 what we did I think in the -- or what the
17 Department did in the first round of HEAL,
18 which is say that when certification is
19 available then the applicant has six months
20 after that time to submit it for
21 certification to become certified. So that
22 would depend on -- once it becomes available,
23 you have six months to apply, and there will
24 be some dependencies with when they
25 facilitate that time, but that's what we can

1 do for that.

2 Can you repeat your name please for
3 our transcriptionist?

4 MR. HATCH: Sure. Carl Hatch,
5 H-A-T-C-H.

6 MS. EVANS: Okay. How does that
7 sound?

8 MR. HATCH: That's terrific.

9 MS. EVANS: Great. And, sorry,
10 please say your name and where you're from
11 before your question and also wait for a
12 microphone.

13 MR. CAPPONI: Hi, I'm Lou
14 Capponi, New York City Health and Hospice
15 Corporation. I have several questions. The
16 first one is regarding Section 3.2, the lead
17 applicant, you point out hospitals. What
18 about public benefit corporations that are
19 overseeing hospitals, would those be included
20 under that umbrella, or could a public
21 benefit corporation apply on behalf of
22 hospitals?

23 MS. EVANS: One sec. Okay, we
24 will talk about that after the meeting and
25 get back to you with the answer via the

1 website.

2 MR. CAPPONI: My second question
3 is regarding the participants, Section 3.2,
4 talked about small practices, and in
5 parenthesis there is 1 to 5. Is that meant
6 to define small practices 1 to 5 providers?

7 MS. EVANS: It is.

8 MR. CAPPONI: Okay, and in that
9 same section regarding the small practices
10 you say hospital-based practice ambulatory
11 care is not included. What about practices
12 that are in the community but under a
13 hospital's license?

14 MS. EVANS: Wouldn't that be the
15 same?

16 MR. CAPPONI: Not physically in
17 the hospital.

18 MS. EVANS: If they're still
19 under the hospital's corporate umbrella, then
20 you can't use grant funds for those.

21 MR. CAPPONI: Okay, those are
22 considered hospital?

23 And then the third question is on
24 page 9 and slide 5 of this presentation, the
25 diagram has some lines going through it. I'm

1 just wondering if it was deliberate to have
2 the lines go through the left part of the
3 diagram for any particular emphasis or --

4 MS. EVANS: No.

5 MR. CAPPONI: Just Power Point?

6 MS. EVANS: Yeah, just trying to
7 emphasize the cross-section and the
8 importance of advancing each in the building
9 blocks together.

10 MR. CAPPONI: Thank you very
11 much.

12 MS. EVANS: You're welcome.

13 MR. HEIMAN: Jim Heiman from
14 LIPIX RHIO. I have a couple questions about
15 the stakeholder requirements, Section
16 3.1.2.1. In a couple of instances for
17 stakeholders the word "end" is used. So, for
18 example, in Part H it says data suppliers
19 including pharmacies and webs and music
20 centers. Are you implying that all three
21 must be included as a stakeholder?

22 MS. EVANS: No. It could be
23 four. It depends on your needs, the scope of
24 your project, what's happening in your
25 community, but it could be more.

1 MS. HIGGINS: Kelly Higgins from
2 the Center of Excellence in Buffalo. Can a
3 state university medical school be considered
4 the lead applicant for a CHITA since it's a
5 legally constituted network function with
6 other community providers advancing Health
7 IT?

8 MS. EVANS: One sec. Can you
9 repeat the question?

10 MS. HIGGINS: Can a state
11 university medical school be considered the
12 lead applicant for a CHITA, since it's a
13 legally constituted network functioning with
14 other community providers advancing Health
15 IT?

16 MS. EVANS: Are you delivering
17 the health care services? Are you delivering
18 care? No?

19 MR. VEINO: It doesn't appear to
20 be in one of the categories. It's a legal
21 entity. You can have a contract, but it
22 doesn't appear to be among the legal
23 categories.

24 MS. EVANS: Okay. I think the
25 answer is no. Marybeth? A tentative no.

1 We'll look into it, but probably not.

2 MS. SWAIN: Hi. Elizabeth Swain
3 from the Community Health Center Association.
4 I have a couple of questions. I'd just read
5 them. In the category of community-wide HR
6 limitation, Section 2.3.3, the RGA says that
7 the majority of grant funds are required to
8 be spent on, quote, ambulatory physician
9 office space, EHR implementation and solo
10 small physician practices, including those
11 that serve Medicaid beneficiaries. Is this
12 definition inclusive of the community health
13 centers?

14 MS. EVANS: Yes.

15 MS. SWAIN: The second question,
16 referring to the lead applicant list for
17 CHITAs, quote, legally constituted network or
18 consortium of community health centers, end
19 quote, and diagnostic and treatment centers,
20 does this mean that a D and TC that is also
21 an FQAC must be part of a network in order to
22 serve as a lead applicant but a regular D and
23 TC can serve as a lead applicant on its own?

24 MS. EVANS: Both can serve as
25 lead applicants on their own.

1 MS. SWAIN: Okay, thanks.

2 MS. EVANS: Yup.

3 MR. McHUGH: Patrick McHugh
4 representing Columbia University, health
5 sciences. This might be a redundant question
6 but perhaps I could get a little more
7 guidance on it, so specifically a faculty
8 practice organization at a medical school
9 cannot serve as the lead agency? Is that
10 what I'm hearing, or shall I wait for
11 consideration?

12 MS. EVANS: We'll post a
13 response.

14 MR. McHUGH: Thank you.

15 MR. TURNER: Benny Turner with
16 Bronx RHIO, four quick questions. Just for
17 clarification on the grant funding and the
18 matching funds, if an applicant is in
19 category 1 and has a strong application that
20 takes it to the maximum limit on the grant
21 funding, does that mean it would be a 10.33
22 million dollar total project cost with 10
23 million dollars in grant funding coming from
24 the State and 333,000 in matching funds? Is
25 that the maximum award? In other words, the

1 total project costs, to realize a 10 million
2 dollar grant from the State, the total
3 project costs would be 10.33 million?

4 MS. EVANS: That's my
5 understanding.

6 MS. HEFNER: Yes, the 10 million
7 is the amount that would be reimbursed
8 under --

9 MR. TURNER: For a total project
10 cost, 10.33.

11 The financial plan, there was some
12 question about where the financial plan fits
13 into the application. Is that in the
14 technical application or in the financial?

15 MS. EVANS: As part of the
16 organizational plan in the technical
17 application there are a few bullets about
18 business, a business model, so you should
19 address those bullets as part of the
20 organizational plan in the technical
21 application, but the financial application
22 includes the budget and the other elements
23 that are required as part of the financial
24 application.

25 MR. TURNER: But on page 26 in

1 the RGA, Section 5.2.6, there is a whole
2 section on the financial plan.

3 MS. EVANS: Right.

4 MR. TURNER: And so numerous
5 points that have to be addressed in the
6 financial plan.

7 MS. EVANS: Yes.

8 MS. RALEIGH: That is the
9 financial application.

10 MR. TURNER: That goes into the
11 financial application.

12 MS. EVANS: Yeah, right. There
13 is no financial plan. There is just the
14 financial application, and then it includes,
15 you know, those five areas as part of the
16 financial application.

17 MR. TURNER: Respond to all of
18 those points in the financial plan.

19 MS. EVANS: Yes.

20 MR. TURNER: Letters of
21 commitment, there is one called for in the
22 financial plan and one called for in the
23 technical plan. And the technical plan is
24 focused on governance, and of course in the
25 financial plan it's about financial

1 commitment from the stakeholders. Can those
2 be combined into one letter and then put the
3 same letter in both parts?

4 MS. EVANS: Yes.

5 MS. HEFNER: No.

6 MS. EVANS: No?

7 MS. HEFNER: I'm sorry. You
8 could, but you would have to redact the
9 component of that that discussed the dollars
10 that would be part of that relationship.

11 MR. TURNER: So really it should
12 be two letters.

13 MS. HEFNER: It should be two
14 letters, yes, but it could be one letter as
15 long as the dollars don't appear in the
16 technical side. So if you redacted that so
17 it was clear to the technical reviewers what
18 those costs were, then that would be fine.

19 MR. TURNER: In terms of getting
20 signatures on letters, I really have to have
21 two letters.

22 MS. HEFNER: Yes.

23 MS. EVANS: If you don't include
24 specific dollars amounts, then you can have
25 one letter. If you want to include specific

1 dollar amounts, then you have to have two
2 letters, because you can't have dollar
3 amounts in your technical applications.

4 MR. TURNER: But you do require
5 dollar amounts.

6 MS. HEFNER: Correct.

7 MR. TURNER: So that's two
8 letters signed separately.

9 MS. HEFNER: That's fine.

10 MR. TURNER: Regarding the
11 required service area analysis, will the
12 State be able to provide any data sources to
13 do that analysis? A lot of different things
14 in that analysis.

15 MS. EVANS: No.

16 MR. TURNER: Okay, thank you.

17 MS. KING: Barbara King,
18 Continuum Partners. I was wondering if a
19 project or applicant did not receive funding
20 in HEAL 1, does that impact at all whether or
21 not you could receive funding in HEAL 5?

22 MS. EVANS: No.

23 MS. KING: No, okay.

24 MS. FYFE: Dorothy Fyfe from
25 SUNY Downstate, Brooklyn. I have a quick

1 question. Matching funds, can TELP
2 (phonetic) outpatients be included as a
3 matching fund?

4 MS. HEFNER: Can what?

5 MS. RALEIGH: That's the
6 Dormitory Authority tax exempt leasing
7 program?

8 MS. FYFE: Yes.

9 MS. RALEIGH: If I understand,
10 that's a source of borrowing.

11 MS. FYFE: Right.

12 MS. RALEIGH: I would say yes.

13 MS. EVANS: Can you repeat the
14 question please?

15 MS. FYFE: Yes. In terms of
16 matching funds for the stakeholders, I was
17 inquiring whether TELP (phonetic) funded
18 equipment, capital equipment could be
19 included as a matching fund.

20 MS. RALEIGH: And that's
21 borrowing, so I would say yes.

22 MR. HEIMAN: Jim Heiman
23 from LAPIX RHIO. I have a question. As we
24 are -- we're kind of leading the way in most
25 of the software development from our software

1 vendor side, and as our software vendors
2 actually develop the technology that fits one
3 of these use cases and we're actually paying
4 for it, we actually own that software as the
5 RHIO, and you're saying that we can't turn
6 around and sell that build that we didn't
7 buy -- we didn't -- we actually gave it to --
8 the software is developing that software for
9 us, so we technically own that particular
10 part of the software. Can we then in turn
11 sell that build to other people?

12 MS. EVANS: So you're asking if
13 LIPIX can sell software?

14 MR. HEIMAN: Specific aspects of
15 the software, not selling the whole software.

16 MS. EVANS: Well, you know, I
17 think that raises a lot of different
18 questions. One of the things that I talked
19 about in the RGA related to RHIOs is how
20 important they are as an organization that's
21 building trust and collaboration and dealing
22 with privacy issues and engaging New Yorkers
23 as consumers, dealing with some of the
24 business issues, and that in fact in our view
25 RHIOs enable the development and

1 implementation of Health IT because those
2 services are so important to realizing those
3 goals, but in fact RHIOs are not technology
4 organizations. They're not developing
5 software. They're not turning into sort of
6 physical proprietary health information
7 exchange networks because again we want to
8 drive -- try and drive common approaches
9 across the State in a nervous system type of
10 fashion. So based on what we've included as
11 this point, I would say no, you know, based
12 on that definition that's included in Section
13 3.1. I don't know if you're getting into
14 sort of intellectual property issues that are
15 very different --

16 MR. HEIMAN: Yes.

17 MS. EVANS: -- than what I'm
18 saying. And I don't know if there's a
19 section in here related to intellectual
20 property.

21 MR. HEIMAN: Intellectual
22 property is pretty much what we're referring
23 to.

24 MS. EVANS: Okay, we'll talk
25 about it and provide a written response back,

1 and if you can sort of tease out, perhaps,
2 the question a little bit more, that would
3 be -- in an e-mail.

4 MR. VEINO: Yes, that would be
5 helpful.

6 MS. EVANS: That would be
7 helpful also.

8 MR. HEIMAN: But just one
9 question. You say 5 percent goes to NYeC and
10 you say matching funds or reimbursable funds.
11 Is that supposed to be end?

12 MS. EVANS: It's 5 percent of
13 the total, but you can reimbursable funds or
14 you can use grant funds to satisfy that 5
15 percent.

16 MR. HEIMAN: So it's 5 percent
17 of the total project costs.

18 MS. EVANS: Yup.

19 MR. HEIMAN: I just have one
20 last question. You say that after a CHITA
21 gets granted an award they're going to
22 actually come and pick the RHIO that you're
23 going to be working with. Is that for
24 integration into the RHIO? And if so who is
25 going to be paying for that after the fact if

1 it's not included in anybody's application?

2 MS. EVANS: Well, I think if you
3 should -- if you're a CHITA you should
4 include the scope of work in your
5 application, at least in terms of what it's
6 going to look like from a development point
7 of view. There will be instructions -- there
8 will be specifications between the Electronic
9 Health Record and the health information
10 exchange capability of their Statewide Health
11 Information Network for New York, so we want
12 you guys to be able to collaborate on those
13 components and to be able to sort of talk
14 about what makes the most sense after the
15 grants are awarded. So if you're applying as
16 a CHITA in that application, you should
17 contemplate that and consider that in your
18 proposal. And whether you want to end up
19 paying for it but actually ask the RHIO to do
20 it, or whether you want to do it in
21 partnership with the RHIO because you need
22 the specifications, it's up to you. You
23 should put what you want to do in the
24 application.

25 MR. AMRHEIN: I'm Scott Amrhein,

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1 and I'm with the Continuing Care Leadership
2 Coalition, and this is also a question about
3 CHITA lead applicants. I see in the list of
4 long-term care organizations are listed as
5 potential lead applicants. Can consortia of
6 long term care organizations be lead
7 applicants, multiple organizations coming
8 together?

9 MS. EVANS: Yes.

10 MR. AMRHEIN: And could such a
11 consortia be organized, for example, as a
12 preexisting trade organization that
13 represents --

14 MS. EVANS: No.

15 MR. AMRHEIN: Okay, so it would
16 have to be a newly formulated consortium of
17 long-term care organizations.

18 MS. EVANS: Well, you could have
19 one entity be the -- you know, one of the
20 consortium take the lead if you're not a
21 formal consortium, but it's sort of up to
22 you. I mean you'll still satisfy it if there
23 was one entering into the contract with New
24 York State on behalf of the group.

25 MR. AMRHEIN: Thank you.

1 MR. VEINO: Emphasize, it has to
2 be -- the key issue there, it has to be a
3 legally -- entity capable of entering into a
4 formal contract.

5 MS. DePERRIOR: Dawn DePerrior
6 from the Rochester RHIO today. A couple
7 questions. The first one is really easy, and
8 that is on page 24 of the RGA, 5.11. It says
9 that costs incurred after October can be used
10 for matching funds. Does that mean after
11 October 1 or after -- starting November 1?

12 MS. EVANS: October 1.

13 MS. DePERRIOR: October 1, okay,
14 thank you.

15 The second question is really related
16 to the slide that we're looking at now, and
17 the slide on page 23. And the question is
18 for --

19 MS. EVANS: Sorry, what's on
20 page 23?

21 MS. DePERRIOR: Page 23 refers
22 to -- if an applicant applies for multiple
23 categories, the applicant should describe the
24 interrelationship between each category. So
25 if the Rochester RHIO is looking at use cases

1 that really cross-section each of these
2 different categories, and it's a project that
3 has a budget, and so we're thinking through
4 how we present that budget across three
5 separate category applications.

6 MS. EVANS: Well, I would focus
7 on the use case. If a use case is on one
8 category, you can address it in one category.
9 You don't have to address it across other
10 categories.

11 MS. DePERRIOR: Okay, so that
12 would be the preferred.

13 MS. EVANS: Right, that would be
14 the preferred.

15 MS. DePERRIOR: And this
16 description of the interrelationship between
17 the three applications should be probably an
18 executive summary of all three, I would
19 imagine.

20 MS. EVANS: Yes.

21 MS. DePERRIOR: Okay, thank you.
22 And then the next question is can a RHIO
23 supply corps services to another community's
24 CHITA as a service provider? So the
25 Rochester RHIO has a vendor which we are

1 using as an application service provider. We
2 do not own software or hardware. And if a
3 CHITA was interested in using the Rochester
4 RHIO services but not intellectual property
5 would that be allowable?

6 MS. EVANS: Yes.

7 MS. DePERRIOR: Okay, thank you.
8 That's all for now. Thank you.

9 MR. GILBERT: Hi, I'm Jeff
10 Gilbert from New York State Affiliates of
11 Planned Parenthood. I have two questions.
12 One relates to the regional structure of the
13 program. Does that preclude an application
14 from a statewide network of providers?

15 MS. EVANS: No, it doesn't. We
16 would just have to figure out -- you would
17 have to -- you would have to suggest how the
18 allocation would work across the regions
19 based on which clinics are where and tell us
20 as part of your application.

21 MR. GILBERT: Okay, and then the
22 second question is regarding the provider
23 makeup of the CHITA. Do you require some
24 sort of a provider mix? To be specific to
25 Planned Parenthood, what I'm thinking about,

1 does a network of diagnostic and treatment
2 centers operate on Planned Parenthood
3 Affiliates, can they in and of themselves
4 form a CHITA, or would we have to -- other
5 types of providers?

6 MS. EVANS: One second. Well, I
7 think for the -- depending upon your grant
8 category, what you're proposing, the clinical
9 affiliation of other providers that are
10 listed is important because you'll want to
11 drive the results into the record. So for
12 the purposes of successful EHR adoption and
13 those interfaces from the clinical affiliate
14 providers, that's really important to have as
15 part of it.

16 MR. VEINO: Also, there's also a
17 reference here. On page 21, CHITAs are
18 required to include ambulatory care
19 clinicians and solo and small physician
20 offices, including those that have contracts
21 with and serve Medicaid beneficiaries and
22 provide care in long-term care facilities.

23 MS. EVANS: So you would need to
24 include --

25 MR. GILBERT: If a CHITA is an

1 applicant, then that mix has to be included
2 as the applicant as opposed to an applicant
3 that has associations with other types of
4 providers.

5 MS. EVANS: No. I mean your
6 applicant is going to be one entity, and you
7 need to include the others as part of the
8 project as part of the -- I mean one
9 organization enters into the contract with
10 New York as part of the CHITA. The others
11 are participants. So there is a difference
12 between -- I mean you can select from that
13 list which participants you want to be
14 included.

15 MR. VEINO: We assume that
16 CHITAS will not themselves be legally
17 constituted organizations that enter into a
18 contract themselves. They're made up more
19 loosely organized, so somebody has got to be
20 the lead contractor.

21 MS. SCAMURRA: Hi, I'm Sue
22 Scamurra, and I'm from Western New York RHIO,
23 and I've got some questions from a large
24 group of physicians that have been working
25 concurrently with the RHIO over, probably,

1 two years, so it's a lot of cross-over, and
2 they're written by e-mails, so I can't
3 explain them any further. But the questions
4 were, first, is there a preferred
5 organizational structure for a
6 private-practice-physician-driven CHITA?

7 MS. EVANS: No.

8 MS. SCAMURRA: Okay. Related to
9 that, would a CHITA -- could it be a 501C3 if
10 they were to formally organize a much larger
11 group of independents as a consortium similar
12 to the way we formulated a RHIO in Western
13 New York?

14 MS. HEFNER: I think that's
15 okay.

16 MS. EVANS: Yeah, it's fine. We
17 would have to make an adjustment to who can
18 be a lead applicant.

19 MS. SCAMURRA: Okay.

20 MS. EVANS: Are they already a
21 501 -- is it DASNY?

22 MS. SCAMURRA: Yeah.

23 MS. EVANS: Are they already a
24 501C3?

25 MS. SCAMURRA: No. We are

1 probably at an organizational stage now to
2 decide, in terms of business' state ability,
3 you know, there are a lot of options open to
4 us in Western New York, because we've had
5 physicians involved so long. So then the
6 third question would be, could the lead
7 applicant for a CHITA be the RHIO?

8 MS. EVANS: It depends on the --
9 I mean RHIOs can be the lead applicants for
10 each of the categories. It depends on what
11 they're doing.

12 MS. SCAMURRA: So that would be
13 pretty much explained out and, say, that the
14 business model or the relationship --

15 MS. EVANS: Well, if they're
16 applying for the Electronic Health Record
17 category, RHIOs are allowed to lead that in
18 addition to CHITAs. I'm not sure what you're
19 getting at, but --

20 MS. SCAMURRA: Well, it's just,
21 you know, understanding, you know, the lead
22 concept in being able to explain that back to
23 them.

24 The last part is the idea of direct
25 accountability for groups of physicians that

1 come together as a CHITA. So the
2 accountability would then fall financially
3 and project wise on the lead applicant, so
4 the governance structure would have to be
5 built around that to ensure the
6 accountability across all the members.

7 MS. EVANS: Yeah, I think the
8 governance structure of a CHITA includes all
9 of the participants as a steering committee.
10 It has one RHIO leader, but it should include
11 the participants, but the lead -- you know,
12 the leader is entering into the contract but
13 I think the broad participation, through a
14 steering committee or any similar body, is
15 important. It's noted in the application.

16 MS. HEFNER: I think the RGA, it
17 lists entities that can be the lead on a
18 RHIO -- or on a CHITA, and a RHIO is not
19 listed.

20 MR. VEINO: Right. This is on
21 page 203.2.1.1.

22 MS. HEFNER: I mean we can
23 certainly look into it, but as it stands
24 right now it's not allowed.

25 MS. EVANS: Yeah, I think it's

1 sort of -- I would say it really gets back to
2 what the project is, because I think if you
3 go back and look at what project they want to
4 do, then it can be the RHIO or the CHITA
5 doing that, so I guess I would go back and
6 ask that question to the group.

7 MS. SCAMURRA: Like I said, I
8 just have an e-mail back and forth at this
9 point, but it's good to ask while I have the
10 audience. So what you're saying basically is
11 the accountability is developed within your
12 local governments or on the regional level.
13 There's no -- other than the State
14 accountability of a signed contract by a lead
15 organization, that subdivision of
16 accountability then falls within the
17 governance of that local organization,
18 whatever it is.

19 MS. HEFNER: Yeah. From our
20 perspective, the accountability is going to
21 be with the lead applicant because that's who
22 we have a contract with.

23 MS. SCAMURRA: Okay, that's it.
24 Thank you.

25 MS. SMITH: I have three

1 questions. One, could answers to questions
2 that are critical in making decisions who's
3 lead applicant and who can and cannot
4 partner, can those be answered sooner than
5 October 26?

6 MS. EVANS: Yes.

7 MS. SMITH: That would be, I
8 think, helpful for those of us who are
9 trying --

10 MS. EVANS: Yes, we'll answer
11 them as quickly as we can, as they come in.
12 Nancy Smith.

13 MS. SMITH: The second
14 question --

15 MS. EVANS: So, Nancy, which are
16 you coming in on --

17 MS. SMITH: With Health -- of
18 New York.

19 MS. EVANS: No, I'm sorry, just
20 with your first question are you -- what
21 exactly -- are you referring just to the
22 questions that have been asked to date or do
23 you have --

24 MS. SMITH: No. My point is
25 that in making -- in building the plans among

1 different organizations you need to know
2 early on some core questions about
3 eligibility, who can be a lead applicant;
4 otherwise, we're going to be really late in
5 just getting to the writing of the grant.

6 MS. EVANS: Do you have a
7 question about that right now or do you --

8 MS. SMITH: No. It's a question
9 whether or not you can post the answers to
10 those questions as soon as possible versus
11 October 26.

12 MS. EVANS: Right, we can. I
13 was just going to see if I could answer it
14 now versus --

15 MS. SMITH: I do have two
16 questions. Thank you, Laurie. Under
17 Category 3 is an eligible applicant a medical
18 society?

19 MS. EVANS: No.

20 MS. SMITH: Under category 1, 2
21 and 3, could an eligible applicant be an
22 organization that has a mission for
23 controlling costs, quality and safety, and is
24 doing like planning around RHIO activities --

25 MS. EVANS: Yes.

1 MS. SMITH: -- but is in itself
2 not a RHIO? It has a broader mission. In
3 its mission is not the word "RHIO."

4 MS. EVANS: Well, the mission --
5 if your mission statement is to advance
6 interoperable health information technology
7 to approve quality, if that's part of your
8 mission, you can apply.

9 MS. SMITH: But if -- it's not
10 in the mission statement. The mission
11 statement is to improve quality, control
12 costs and improve safety, but activities
13 include, but are not limited to,
14 interoperability.

15 MS. EVANS: Well, if you include
16 that, then it's part of your mission, so I
17 would say yes.

18 MS. SMITH: No, I'm saying it's
19 not in the mission. It becomes an activity
20 not in the mission statement -- the by-laws
21 of the organization.

22 MR. VEINO: It's something your
23 organization is doing legally? It's not
24 precluded from doing it? It's committed to
25 making that part of its operation?

1 MS. SMITH: Correct, but if the
2 IRS asked if we were a RHIO, we would say no.

3 MS. EVANS: I think if your
4 mission -- if it's part of -- if your answer
5 to Bob's question was yes, then I would say
6 that you should apply.

7 MS. SMITH: So we're not
8 precluded from doing activity.

9 MS. EVANS: Right.

10 MS. SWAIN: I'm Elizabeth Swain
11 again from CHCANYS. Based on the way a
12 couple of other questions were answered, I
13 wanted to ask that if the Community Health
14 Care Association of New York State, which is
15 a primary care association, is a legally
16 instituted network or a consortium of
17 community health centers, are we legally --
18 are we legal lead applicant, the Primary Care
19 Association of Community Health Centers?

20 MR. VEINO: It's like a
21 preexisting organization or association made
22 up of these entities.

23 MS. SWAIN: Yeah. Our members
24 are community health centers, so we would not
25 be eligible to be an applicant.

1 MS. EVANS: You would not.

2 MS. SWAIN: But legally
3 constituted networks of community health
4 centers or legally constituted consortium.
5 By legally constituted you mean already
6 existing incorporated bodies --

7 MR. VEINO: Capable of entering
8 into a contract.

9 MS. SWAIN: Right.

10 MR. VEINO: Legal entities.

11 MS. SWAIN: Right.

12 MR. VEINO: Established for the
13 purpose --

14 MS. EVANS: It could be a
15 community health center.

16 MS. SWAIN: Right.

17 MS. EVANS: One community health
18 center could support a broader network if the
19 network isn't yet its own entity.

20 MS. SWAIN: Right.

21 MS. EVANS: I might want to go
22 back to Nancy's question. One second. Can
23 you wait one second?

24 So, Nancy, we just want you to -- can
25 you put that question in writing and have us

1 respond in a written format so everyone can
2 benefit? And we'll do that quickly. Okay,
3 thanks, that will be great.

4 MS. GALANIS: Christina Galanis,
5 Southern Tier Health. We've received a lot
6 of inquiries since it was released pretty
7 much around the same question I think I heard
8 other people ask. There's a possible
9 impression that anyone who is awarded a HEAL
10 1 contract is a RHIO, and we know that -- so
11 we looked at the definition of a RHIO and
12 tried to pick through that and figure it out.
13 It doesn't actually say that a RHIO is
14 currently engaged or will at some point in
15 some timeframe engage in actually creating a
16 data exchange. Was that your intent?

17 MS. EVANS: I'm not -- I'm not
18 understanding what you mean. Sorry.

19 MS. GALANIS: You can be formed
20 as a RHIO and not actually be down the path
21 of creating a data exchange, apparently.

22 MS. EVANS: So like a new -- so
23 you're saying that someone who's younger
24 that's -- that that's perfectly fine. If
25 those are your goals -- if your goals are to

1 advance, you know, interoperable health
2 information technology health information
3 exchange, that's great. If you're just
4 starting out, that's fine, if that's what
5 you're getting at.

6 MS. GALANIS: Right. In this
7 grant process you can form yourself legally
8 as a RHIO and then apply for grant funding to
9 actually do the technology.

10 MS. EVANS: Sure.

11 MS. GALANIS: That's helpful,
12 because we had that question asked a few more
13 times. Okay, thank you.

14 MS. EVANS: Yup.

15 MS. JOHNSON: Hi, I'm Natasha
16 Johnson from NYCLIX, and I have a question
17 about the use cases. For the quality use
18 case, if an organization wants to create a
19 quality report of clinical and other data,
20 does that report actually have to be
21 implemented, or can it just create a report
22 that can be used?

23 MS. EVANS: I'm not sure I
24 understand the difference.

25 MS. JOHNSON: With quality use

1 cases, what I'm trying to find out is if the
2 quality report has to be implemented within
3 that period.

4 MS. EVANS: We would like to
5 have demonstration of -- yes, yes.

6 MS. JOHNSON: Okay.

7 MS. O'CONNOR: Hi, I'm Heather
8 O'Connor. I'm with ARCHIE. Many of the
9 practices in our organization applied for the
10 MSSNY grant, and they're still waiting to
11 hear about that award. Does that preclude
12 them? Okay, and then what are the
13 implications if, by chance, they do get an
14 award?

15 MS. EVANS: No implications.

16 MS. O'CONNOR: So they can
17 withdraw from --

18 MS. EVANS: Pardon?

19 MS. O'CONNOR: They can withdraw
20 their application from the HEAL 5?

21 MS. EVANS: Sorry, can you start
22 over?

23 MS. O'CONNOR: I'm just
24 wondering if, by chance, they received a
25 MSSNY award after submitting for a HEAL 5,

1 what would be the implications to the HEAL 5
2 application?

3 MS. EVANS: They're totally
4 separate.

5 MS. HEFNER: It wouldn't be the
6 same project under the 2, right?

7 MS. EVANS: Are you saying --

8 MS. HEFNER: If it's the same
9 project we're not going to fund the same
10 thing twice.

11 MS. O'CONNOR: But the other
12 practices who might not have applied for
13 MSSNY who applied for HEAL 5, would that
14 jeopardize their chances with HEAL 5?

15 MS. EVANS: No.

16 MS. HEFNER: The evaluations are
17 separate from each other, but, you know, if
18 one occurs first in time, we won't duplicate
19 that same project and award it in the other.
20 We would not do that.

21 MS. O'CONNOR: Thank you.

22 MS. HAWKS: Hi, Christina Hawks,
23 Continuing Care Health Information Exchange.
24 Can a non-profit organization, which consist
25 of entities that could be considered a CHITA

1 also be considered a CHITA, the non-profit?

2 MS. EVANS: It gets back to
3 whether CHITAs can be not-for-profits. Is
4 that --

5 MS. HAWKS: Yes.

6 MS. EVANS: If they satisfy the
7 requirements in the lead applicant and
8 participant section, then they could -- I
9 mean if they happen to be a not-for-profit
10 also.

11 MS. HAWKS: But if that
12 organization is not the type of entity that
13 participants in the CHITA are, it's not a
14 health care.

15 MS. EVANS: Can you give an
16 example?

17 MS. HAWKS: Just a
18 non-for-profit that supports collaboration
19 and exchange of information from
20 organizations.

21 MR. VEINO: But it's not among
22 the organizations listed there as a potential
23 lead applicant for CHITA; is that what you're
24 saying?

25 MS. HAWKS: Right.

1 MR. VEINO: Well, they have to
2 be one of those categories in order to be a
3 lead applicant for a CHITA.

4 MS. HAWKS: Okay, thank you.

5 MR. BROGAN: My name is Barry
6 Brogan. I'm with the North Care Behavioral
7 Healthcare Network, and I'm thrilled to see
8 that some other behavioral health care
9 providers are interested in linking up with
10 primary care amongst themselves. My question
11 is from page 24, Section 5141 -- I'm sorry,
12 5142, where it talks about the matching
13 funds, and specifically we, as a rural health
14 network, receive funds from New York State,
15 and we have for the last four years had
16 budget items to support the development of
17 IT. We would like to use that budget line to
18 support the matching funds part. Is there
19 any restriction based on this section that
20 would preclude us from using DOH funds as
21 part of our match?

22 MR. VEINO: Only the non-state
23 share of matching funds or services may be
24 counted towards the match requirement.

25 MS. HEFNER: We sort of consider

1 that to be also our share, so we would expect
2 that your share would come from other than
3 state grant sources.

4 MR. BROGAN: Okay. That's
5 disappointing for rural health networks.

6 MS. HEFNER: Sorry.

7 MR. BROGAN: It's primarily
8 running on a single grant that comes from the
9 New York State Department of Health --

10 MS. HEFNER: You're talking
11 about the funds from the State that are grant
12 funds, not Medicaid reimbursement type funds
13 or anything like that?

14 MR. BROGAN: Correct. These are
15 contract -- these rural health networks --
16 there are 35 of them across the State -- are
17 under contract with the State to provide
18 various coordination and program development
19 services.

20 MS. HEFNER: Right. We wouldn't
21 expect that those funds would count as a
22 match for the HEAL 5 program.

23 MR. BROGAN: Okay, leave it at
24 that. And then the other area I was
25 wondering with regards to the regions that

1 have been designated by the Berger Commission
2 report -- although, they see the North
3 Country as two regions, we don't. And I was
4 wondering if you could highlight any specific
5 issues that we're going to need to address
6 when we put forth a proposal that includes
7 three counties -- six counties, three from
8 two different territories. Are there any
9 specific issues that we need to address?

10 MS. EVANS: I think there is
11 just one which is the -- just make sure you
12 explain how you're allocating -- you know,
13 based on the regional allocations, how you're
14 summing those and what your rationale is,
15 because if you're covering more than one
16 region you'll pull funds from each region.
17 You'll just tell us how you've done that.

18 MS. HEFNER: There is a section
19 in the financial forms that asks you to do
20 just that, to take your costs and divide them
21 among the regions based on where the cost
22 will actually go.

23 MR. BROGAN: Thank you.

24 MS. STUARD: Susan Stuard, New
25 York Presbyterian. With regard to an

1 application in category 3, when the CHITA is
2 contemplating its sort of later integration
3 with a RHIO, just to sort of scope that out,
4 certainly some of that integration is corps
5 services, but you wouldn't necessarily have
6 to do all of the corps services to achieve
7 that level of integration. Is that sort
8 of --

9 MS. EVANS: Yeah.

10 MS. STUARD: Great. So in terms
11 of scoping that out, just the ones necessary
12 to achieve the integration.

13 MS. EVANS: Right.

14 MS. UPADAHAY: Hi. I'm Asha
15 from the THINC RHIO. I just have a couple of
16 questions here. How many applications can a
17 RHIO apply as a partner?

18 MS. EVANS: As a partner.

19 MS. UPADAHAY: In any form,
20 which no limit?

21 MS. EVANS: No limit.

22 MS. UPADAHAY: Okay. And would
23 the State please clarify your expectations of
24 CHITA applicants in the region already served
25 by RHIOs, existing RHIOs.

1 MS. EVANS: Depending on the
2 goal the RHIO or the CHITA can apply.

3 MS. UPADAHAY: Any specific
4 expectations they have on CHITAs or --

5 MS. EVANS: Well, I think that,
6 you know, CHITAs are about -- you know,
7 they're really the adoption champions.
8 They're about the clinician at the point of
9 care and really supporting that need. There
10 is a need to collaborate closely with the
11 RHIO when you get to the interoperability
12 components that are so important. Can they
13 exist in the same area? Of course. Do they
14 need to work harmoniously? Yes. Hopefully,
15 that helps a little bit?

16 MS. UPADAHAY: Yeah, it does.
17 And then just one more question. Would a
18 CHITA have to get documented letters of
19 support from a RHIO, or would a CHITA have to
20 define a plan of how to work with a RHIO?

21 MS. EVANS: We talked about --
22 in certain parts of the application, we
23 talked about sort of describing the working
24 relationship, but we stopped short of
25 requiring letters of support between RHIOs

1 and CHITAs because we wanted that to be
2 addressed as part of the kick-off of the
3 projects, and then people would be convened,
4 and we would talk about what would make the
5 most sense based on what awards were made.
6 So there may be -- let me point to -- let me
7 just find the one section. So I think the
8 discussion about the collaboration is
9 important, and we sort of drew the line with
10 respect to letters of support because we
11 wanted that to be an already deliverable of
12 the grant award. Does that make sense?

13 MS. UPADAHAY: Thank you.

14 MS. DePERRIOR: Dawn DePerrior
15 again from the Rochester RHIO. Three
16 additional questions. The first for the
17 Rochester RHIO. How does the co-applicant
18 process work with two RHIOs? Can you confirm
19 one application or two?

20 MS. EVANS: One application, one
21 application and one of the RHIOs has to step
22 up and enter into the contract. Both RHIOs
23 can't enter into the contract if there are
24 two. One can, but we really feel like it's a
25 partnership, and it's really a co-activity,

1 but again somebody has to step up to enter
2 into the contract with the State.

3 MS. DePERRIOR: So then if two
4 RHIOs are working on similar projects it's
5 beneficial to apply as co-applicants with the
6 one grant application.

7 MS. EVANS: Yes. Sorry.

8 MS. DePERRIOR: The second
9 question is from page 27 of the RGA, Section
10 5.2.1.13D, and it states, "What is
11 envisioned -- oh, the question is, "What is
12 envisioned in a plan" -- and I quote -- "a
13 plan for providing incentives for
14 participation by New Yorkers and supporting
15 electronic communication with clinicians?"

16 MS. EVANS: I think we wanted to
17 start to get your ideas around how to engage
18 patients.

19 MS. DePERRIOR: We weren't sure.
20 You were looking for incentives for patients
21 and clinicians or just --

22 MS. EVANS: This is under the
23 patient engagement section?

24 MS. DePERRIOR: Right. That's
25 what I thought, okay.

1 MS. EVANS: And I think
2 financial incentives for clinicians can be
3 discussed under the business model component
4 if you so choose.

5 MS. DePERRIOR: Okay, and then
6 the last question is would it be possible to
7 have additional sessions of the RGA provided
8 in Word format? Because a lot of the
9 checklists, we could save ourselves some time
10 if they were in Word format rather than the
11 PDAs. It just would be administratively a
12 little helpful to us.

13 MS. EVANS: PDF, you mean?

14 MS. DePERRIOR: Yeah.

15 MS. EVANS: Sure.

16 MS. DePERRIOR: PDF, yup.

17 MR. MURPHY: Ray Murphy, HIXNY.

18 — With regard to the satisfaction of
19 qualifications for RHIO, the six categories,
20 do they need to be six separate members, or
21 can a single member qualify in multiple
22 categories if in fact they fit?

23 MS. EVANS: I don't know how
24 that would work. It has to be six different
25 types.

1 MR. MURPHY: Six.

2 MS. EVANS: Types.

3 MR. MURPHY: But does that mean
4 six different members?

5 MS. EVANS: Can you give me an
6 example?

7 MR. MURPHY: You have large
8 organizations that provide --

9 MS. EVANS: Let's say hospitals.
10 If you have eight hospitals that's the
11 hospital type.

12 MR. MURPHY: Okay.

13 MS. EVANS: You need to go --
14 you need to satisfy another type.

15 MR. MURPHY: Okay, a hospital
16 that has a lab in it doesn't satisfy the lab
17 documents essentially.

18 MS. EVANS: If that's the only
19 lab, I mean I would sort of go to -- that's
20 why we listed, I think, 12 or 13, and you
21 have six, because there's going to be some
22 differences. And if that's the only lab
23 around, you know, I would then go look to --
24 you know, for the purposes of evaluation, you
25 know, going through that process, I would try

1 and cover the six types without having to do
2 the lab inside the hospital. Of course, it
3 depends on the region. If it's the only lab
4 and it's a more rural place, that's fine, but
5 you know, try and make sure you check off the
6 six.

7 MR. HATCH: Carl Hatch again
8 from Recovery Net. Excuse me. For a CHITA
9 could the lead agency be an Article 31 or 32?

10 MR. VEINO: No. Well, not
11 unless it also has an Article 28 license.
12 Some of them do, but, you know, diagnostic
13 and treatment center we define as being an
14 Article 28 licensed entity.

15 SPEAKER: Would you repeat the
16 last part? We didn't hear that.

17 MR. VEINO: The term in the
18 definition of lead applicants for CHITAs in
19 reference to a diagnostic and treatment
20 center, for us that is a term of art within
21 the Public Health Law, meaning an entity
22 licensed under Article 28 of the Public
23 Health Law. It can't be just licensed under
24 Article 31; though some entities are dual
25 licensed.

1 MS. GARCIA: Hi. My name is
2 Arlene Lozano Garcia from the Primary Care
3 Development Corporation. I had a question
4 about the contracting and DOH's option to
5 renew the contract without additional
6 funding, if necessary. Something like a
7 category 3 application from a CHITA where
8 part of the members don't have the EHR yet
9 and part of the project is to implement that
10 and that could cause delays, are you going to
11 look at, at the end of the two-year project,
12 if there were a particular circumstance that
13 would cause the project to last longer than
14 two years, or is it simply okay to put in a
15 really ambitious project in two years and
16 know that it's okay if it goes beyond that
17 time?

18 MS. HEFNER: I would certainly
19 not rely on getting any extensions to the
20 contract. We're putting it in there pretty
21 much as a fail-safe in case we need it, but
22 at this point we're hoping not to use it at
23 all.

24 MS. GARCIA: Okay, so at what
25 point, though, within the project if that

1 consideration needs to be taken?

2 MS. HEFNER: Do you mean at what
3 point would you begin to seek an extension?

4 MS. GARCIA: Yes.

5 MS. HEFNER: Well, as soon as
6 you know you'll need it, I suppose.

7 MR. HALL: John Hall from the
8 INSNC RHIO and Southern New York Association.
9 Expanding upon the stakeholders of a RHIO,
10 whatever function and stakeholders you have
11 as members of your RHIO apply towards the
12 two, or does it have to be additional six
13 stakeholders --

14 MS. EVANS: No, no, it's six,
15 but what we did ask is for a real -- we
16 emphasized growth and inclusion and giving us
17 a table that says here are current members,
18 here's our plan to embrace new members and to
19 really spell that out and talk about how
20 you're going to get there.

21 MR. HALL: Thank you.

22 MS. FLOCK: My name is Deborah
23 Flock. I'm with CVPH Medical Center. For an
24 application for where the hospital is the
25 lead applicant, are we able to include

1 emergency room physicians as part of the
2 application in working with community
3 physicians to advance the health --

4 MS. EVANS: Yeah, as long as you
5 include those other physicians.

6 MS. TYLER: Virginia Tyler with
7 Tyler Consulting. I have three questions.
8 They're all fairly technical. The first one
9 is there is a 30 page maximum. I'm wondering
10 does that apply to the financial and the
11 technical application, or is it 30 pages for
12 each?

13 MS. EVANS: No, we decided 30
14 pages for the technical.

15 MS. TYLER: Okay.

16 MS. EVANS: And -- one sec.

17 SPEAKER: The checklist says 30
18 pages. The checklist for each section says
19 30 pages.

20 MS. HEFNER: It says it twice?
21 I think it's intended to be 30 each.

22 MS. EVANS: Thirty each.

23 MS. TYLER: Thank you. The
24 second question pertains to the match. If
25 applicants are able to get a match greater

1 than 25 percent, will you view that more
2 favorably than if they only get the 25?

3 MS. EVANS: Yes, of course.

4 MS. TYLER: The third one has to
5 do with care coordination zones. In very
6 rural areas with low population density,
7 would you be willing to look at the total
8 geographic region or the percent of
9 population covered?

10 MS. EVANS: Of course.

11 MS. TYLER: Thank you.

12 MS. EVANS: Going once -- darn.

13 MS. FOULGER: Judy Foulger from
14 CDPHP. Is a health plan eligible to serve as
15 a lead applicant for a CHITA?

16 MS. EVANS: No, but we strongly
17 encourage participation and equal
18 partnerships.

19 MR. AMRHEIN: Scott Amrhein
20 again. Three quick questions. Could you
21 clarify what a standardized electronic
22 approach to aggregating and presenting
23 clinical information to improve coordination
24 of care, or care outcomes, qualify as a
25 clinical decision support in an

1 HIV environment -- or HIE environment under
2 category 2?

3 MS. EVANS: Sorry. Would
4 that -- yeah, yes.

5 MR. AMRHEIN: Okay. It doesn't
6 have to be analytic software, per say. It
7 could be a different approach.

8 MS. EVANS: Just explain it, and
9 you'll be evaluated accordingly.

10 MR. AMRHEIN: Very good.
11 Secondly, also category 2, does the clinical
12 decision support in an HIE environment use
13 case approach need to include measurement and
14 reporting on physician quality, or is that
15 more related to the quality reporting for
16 outcomes use case?

17 MS. EVANS: The latter.

18 MR. AMRHEIN: The latter. And
19 then this is a category 3 question. Would a
20 CHITA, working to implement community-wide
21 Electronic Health Records under category 3,
22 qualify if it offered support across several
23 care coordination zones if it were more than
24 just one zone?

25 MS. EVANS: Yeah. Just define

1 the big zone or the zones in the big zone.

2 MR. AMRHEIN: Great, thanks.

3 MS. GALANIS: Christina Galanis
4 again from Southern Tier Health Link. To
5 follow up on the rural health question, can
6 they receive grant funding, and can county
7 health departments receive grant funding as
8 part of a project; for example, a county
9 health department that wants to put in a
10 CCHIT certified EMR in their free clinic?

11 MS. EVANS: Yes.

12 MS. GALANIS: And the same for
13 rural health, if they wanted to assist either
14 a CHITA or a RHIO in supporting rural health
15 doctors for some of the EHR support
16 functions?

17 MS. EVANS: Yes.

18 MS. GALANIS: Thank you. One
19 more question. Has any thought been given to
20 extending the duty? I'm only asking because
21 we have a lot of collaboration to do.

22 MS. HEFNER: We did give it some
23 thought.

24 MS. GALANIS: Okay, and you're
25 still thinking?

1 MS. HEFNER: No, we're done
2 thinking. I don't think we can extend the
3 due date at this point.

4 SPEAKER: You can or you can't?

5 MS. HEFNER: No, we can't.

6 MR. MARINO: Al Marino, Queens
7 Network. On page 20 on the participants in a
8 CHITA it says the participants have to be
9 from a separate corporate structure. Does
10 that imply that all the participants have to
11 be from separate corporate structures, or can
12 you have a hospital and a nursing home from
13 the same structure?

14 MS. EVANS: You need to make
15 sure you satisfy all of the other
16 requirements for the physician outside of the
17 structure.

18 MS. SMITH: Nancy Smith again
19 with Health Advancement Project. Under
20 category 1 you state that look more favorably
21 if RHIOs collaborate, which I understand in
22 terms of the ultimate goal. In the case
23 where you have a significant region that at
24 this point is absent in a RHIO HIT ground
25 work, does that still apply?

1 MS. EVANS: I think it's up to
2 you and what you think is best for the
3 region. I'm not sure I -- sorry, Nancy.

4 MS. SMITH: I like that answer,
5 but in the RG it's really clear that there
6 will be -- that there is a preference for
7 collaboration. So I'm asking is that also
8 the case in an area where there is really an
9 absence of beginning work.

10 MS. EVANS: I think -- I think
11 it's up to you and what you think is going to
12 be best for the project and the region and
13 what you're trying to accomplish.

14 MS. ESPOSITO: Marybeth
15 Esposito, Mather Hospital, and my question is
16 how would an EHR for a hospital as a project
17 expense be viewed?

18 MS. EVANS: We -- not favorably.
19 We want the electronic health record adoption
20 to be focused in the ambulatory environment.
21 The hospital participation is important
22 because you want to get results from the
23 hospital integrated into the electronic
24 health record. And to the extent that the
25 hospital needs funds to do that in

1 participation of the project, then funds can
2 be used for that integration but not for the
3 electronic health record for the hospital
4 itself.

5 SPEAKER: Could you repeat that,
6 please?

7 MS. EVANS: She asked if funds
8 could be used to implement an electronic
9 health record in a hospital. The answer is
10 no. If a hospital is participating --
11 leading or participating in an electronic
12 health record adoption, the electronic health
13 record adoption should be focused on the
14 ambulatory care environment, but to drive
15 adoption and interface results from a
16 hospital, for example, into the office-based
17 electronic health record, that's a really
18 important component, because that's going to
19 drive successful adoption and effective use
20 of the electronic health record. So the
21 funds that would be required to build that
22 interface for the hospital are allowable.
23 Does that make sense?

24 MR. GOIOIA: Phillip Goioia from
25 the Cayuga Community Health Network, Rural

1 Health Network. You're thinking about --
2 community CHITA with integrating electronic
3 records with third-party administration is a
4 community health plan, would the
5 administrative cost for the payment be part
6 of the grant or it would just be the payment
7 for performance or payment for outcomes part
8 be part of the --

9 MS. EVANS: I'm sorry.

10 MR. GOIOIA: The system of the
11 integrated financial --

12 MS. EVANS: This is --

13 MR. GOIOIA: -- health records
14 so.

15 MS. EVANS: So you want to
16 integrate the practice management health
17 system with the Electronic Health Record?

18 MR. GOIOIA: With the community
19 basis.

20 MS. EVANS: Yeah. I think
21 that's an important part of the Electronic
22 Health Record adoption, so to interface the
23 two could be included, yes.

24 MR. GOIOIA: Would the
25 third-party payment administration be part of

1 the grant, or would that be separate, just
2 the evaluation for the payment for
3 performance or payment for outcomes would
4 just be more --

5 MS. EVANS: I'm sorry, I'm
6 not --

7 MR. GOIOIA: So there's like a
8 financial administration system which you
9 would be using for getting payments from
10 local chamber of commerce and small
11 businesses to the health care providers, and
12 part of it would be a quality part, part of
13 it would be administrative costs for
14 developing --

15 MS. EVANS: Paying for the
16 quality part would be preferable.

17 MR. GOIOIA: Okay. The
18 administrative costs for financials --

19 MS. EVANS: What exactly would
20 the administrative costs be?

21 MR. GOIOIA: Well, it's a
22 question of developing software and hardware
23 to create a system where people could --
24 community people could pay to the community
25 pool --

1 MS. EVANS: Yeah, I would leave
2 that out, that part out of the budget.

3 MR. GOIOIA: But the integration
4 part and the quality part --

5 MS. EVANS: Yeah.

6 MR. GOIOIA: -- would be
7 important?

8 MS. EVANS: Yeah.

9 MR. TURNER: Benny Turner, Bronx
10 RHIO. It's a question about getting cost
11 information or helping us develop cost
12 information on two use cases -- immunization
13 in accord with the EHRs and the
14 interoperable EHRs for Medicaid. Is there
15 anyone we can contact at the State so we can
16 talk with to get a more intelligible cost
17 estimate?

18 MS. EVANS: Correct me if I'm
19 wrong, Marybeth. I think the process would
20 be e-mail, and we'll use the team to respond
21 through e-mail. Does that work, or is that
22 right?

23 MR. VEINO: No private
24 questions.

25 MS. EVANS: No private

1 questions.

2 MR. TURNER: Thank you.

3 MR. HEIMAN: Jim Heiman from
4 LIPIX RHIO. Two questions. One, the CHITA
5 certification, 2006 versus 2007, is that an
6 issue?

7 MS. EVANS: Oh, good point.

8 MR. HEIMAN: There are only
9 nine -- that are 2007.

10 MS. EVANS: Only nine so far?

11 MR. HEIMAN: Yes.

12 MS. EVANS: You know, we'll
13 provide a written response. I think it's
14 more the expectation that that will happen
15 within X number of months in terms of having
16 a feasible approach to submitting -- I mean
17 it's important if you're certified to stay
18 certified, so we'll just allow time to allow
19 that to happen in a reasonable way. But if
20 your vendors aren't getting recertified, you
21 should ask them to get recertified. And I
22 think, while we're on the vendor topic, I
23 would just encourage everyone to really talk
24 to your vendors and have conversations about
25 what they want to be when they grow up and

1 how they view -- and I mean that in a way
2 that the environment is changing rapidly.
3 Health IT is still a new area. We're all
4 learning. We have a lot to learn. We're
5 going to have course corrections along the
6 way, and being able to really talk to your
7 vendors about how they view themselves in
8 this field over time is really, really
9 important. I mean there is a big difference
10 between facilitating results delivery into an
11 Electronic Health Record and clinical
12 messaging. That's very different from health
13 information exchange and being able to think
14 about health information exchange in a way
15 that not just, I think, allows information to
16 be shared in your community but that can
17 really support clinical informatic
18 capabilities for quality reporting and public
19 health surveillance reporting and for
20 supporting interoperable EHR adoption. Those
21 are critical components of health information
22 exchange, and those capabilities are critical
23 to driving the corps services and this common
24 health information exchange protocol that
25 we've addressed as part of what it means to

1 do health information exchange. So just, you
2 know, ask the hard questions, and it's -- you
3 know, you may need a few vendors, and one of
4 reasons why we included a health information
5 service provider committee as part of the
6 statewide collaboration process is because we
7 want the projects and your vendor. We want
8 you to bring your vendors along, and we want
9 to really start to talk about some of the
10 things that we should be talking about to
11 drive these corps services. And I'll stop
12 there. I just wanted to emphasize and
13 encourage you to have those conversations.
14 And, you know, we're going to take, which has
15 always been the case -- the vendor
16 responsibility questionnaires from the
17 vendors are a really important part of the
18 process, as it always has been.

19 MR. HEIMAN: My other question
20 was, quickly, can you just give us a little
21 more understanding of what NYeC is going to
22 be doing with the money, the 10 million
23 dollars?

24 MS. EVANS: They are going to
25 be -- they are going to be -- hang on. It's

1 actually -- it's 5 percent of the 105, so
2 it's 5 million, and --

3 MS. HEFNER: Up to.

4 MS. EVANS: Pardon?

5 MS. HEFNER: Up to.

6 MS. EVANS: So I think the key
7 role for NYeC is to be able to convene, and
8 basically it's a home for collaboration and
9 convening all of the projects in each of the
10 gray categories and to drive -- especially
11 with the Statewide Health Information Network
12 for New York projects, there's a lot of
13 discussing and thinking we want to do around
14 health information exchange, getting back to
15 the point that we don't want to do this in a
16 way where in two years or three years or four
17 years we have to do inter RHIO
18 interoperability. We want to try and have
19 successes in the region and drive health
20 information exchange but do it in a way where
21 we are doing some things exactly the same.
22 So NYeC's role is to convene the projects and
23 the vendors, especially in that category, to
24 drive corps services and to drive this common
25 health information exchange protocol. So as

1 I was saying in the beginning, that process
2 will be determined and worked out. Once the
3 awards are made, the group will come
4 together; we'll have a kick-off meeting;
5 we'll talk about what makes sense in terms of
6 the working sessions and the series of
7 meetings and so forth. But, you know, you
8 need to think about that and anticipate it in
9 your applications. And then the other key
10 pieces will be based on which project --
11 which use cases are selected and then the key
12 intersection points between some of the grant
13 categories. You know, if a CHITA is doing an
14 electronic health record project, we really
15 want to have that collaboration happen with
16 the RHIO and be able to facilitate those
17 discussions. So we're really trying to use
18 the convening and the collaboration process
19 so all of you can benefit and all of your
20 projects can benefit, but also for us to be
21 part. We want to be a part of helping and
22 supporting and providing technical assistance
23 and using our knowledge to support the
24 projects as well, so it's a real home to be
25 able to have that be a part of the process.

1 MR. HEIMAN: So it's going to be
2 5 percent of the total dollars of the
3 reimbursable --

4 MS. EVANS: Yes.

5 MR. HEIMAN: -- dollars then,
6 correct?

7 MS. EVANS: Yes. Well, you can
8 use matching dollars but it's the 75 percent.

9 MR. HEIMAN: Yes.

10 MS. EVANS: Yeah, sorry,
11 clarification.

12 MS. SMITH: Just to clarify,
13 because you said before that it would be of
14 the total project. You're saying it's just
15 the --

16 MS. EVANS: Well, it's the
17 total, the reimbursable. The total --

18 MS. SMITH: And that's the same
19 for the evaluation? Five percent?

20 MS. EVANS: Yes.

21 MS. SMITH: My question was if
22 an applicant is not currently working a
23 vendor or wants to consider working with a
24 different vendor for a project, does that
25 vendor have to be identified in the grant, or

1 can that vendor selection process be part of
2 the two-year request?

3 MS. EVANS: Nancy, if you don't
4 think you have time to interview or decide on
5 a vendor now, I would just tell us how you're
6 going to do that, but be very clear about
7 what your goals are and what you need and how
8 you're going to do it, because I think it's
9 something that has to happen really fast once
10 the awards are made. You know, you can even
11 bring it down to some choice and options and
12 put that in the application and say how
13 you're going to select the final choice upon
14 grant award.

15 MS. KOCH: Irene Koch from
16 Brooklyn Health Information Exchange. We
17 talked about it a couple of times today, but
18 I think it might be worth while to just have
19 clarified on the website the interpretation
20 of the last sentence in the first paragraph
21 of Section 4.2 about 5 percent of the funds
22 going for the collaboration process and,
23 additionally, 5 percent of the funds going
24 for evaluation and 5.1.4.1 because there
25 seems to be some ongoing confusion about the

1 total project cost.

2 MS. EVANS: Right. So just to
3 be clear, it's 5 percent of -- it's 5 percent
4 of the hundred and 5.75, so it's the 75
5 percent side -- is that clear? -- for both
6 the statewide collaboration and the
7 evaluation.

8 MR. HALL: Right, and the text
9 of the RGA says allocate 5 percent of
10 reimbursable funds or matching funds, so I
11 think that's leading to some confusion.

12 MS. EVANS: Yes, and I think the
13 point there, for the 75, the source of funds
14 could be reimbursable or in kind or matching,
15 but it's still coming from the 75 percent
16 denominator. Does that make sense? We'll
17 make sure it's clear in the writing, but it
18 is based on the 75 percent denominator.

19 MS. GARCIA: Arlene Garcia again
20 from Primary Care Development Corporation.
21 Two quick questions. One, can a 501C3 that
22 provides EHR adoption services to community
23 health centers be part of the CHITA as long
24 as they're not the lead applicant?

25 MS. EVANS: If the participants

1 of a CHITA want to work with you to satisfy
2 the goals of their project, that's up to
3 them.

4 MS. GARCIA: Okay, so that leads
5 up to my second question. In 3.223, the HIT
6 Adoption and Support Services, is it expected
7 that the CHITA members provide those
8 services, or are those to be contracted out?

9 MS. EVANS: They can decide how
10 they're going to provide those services.

11 MS. GARCIA: Thank you.

12 MS. SCAMURRA: Susan Scamurra
13 from Western New York again. One more
14 clarification on the evaluation process. If
15 a third-party is hired by the State to go out
16 and do an independent evaluation and they
17 come back to each of the projects and want
18 information or work done by the projects to
19 gather the information or whatever, do we
20 have to worry about additional costs on our
21 part, or would that be considered all
22 inclusive in what they receive money on? For
23 instance, if they wanted us to conduct
24 surveys --

25 MS. EVANS: Who is the they, and

1 who is the us?

2 MS. SCAMURRA: Well, you're
3 talking about an independent third-party
4 evaluator.

5 MS. EVANS: We'll put it in
6 writing.

7 MS. SCAMURRA: Okay. That's one
8 of the issues that's going on with the HEAL 1
9 now is just, you know, information or pieces
10 of information that are needed, we have to
11 now find people to gather that information,
12 so we need to know whether we need to include
13 those costs as well.

14 MS. EVANS: Going once, going
15 twice --

16 MR. VEINO: Lora, I would like
17 to make one thing. Earlier on, a question
18 was raised as to whether or not, as I
19 understood the question at that time, a
20 faculty practice could be a lead applicant
21 for a CHITA. I would ask the person who has
22 that question to follow that up with an
23 e-mail, and when you do, focus please on the
24 issue of how or if that faculty practice is
25 separately organized as an entity separate

1 from its sponsoring medical school or
2 hospital.

3 MS. HEFNER: Now you can clap.

4 MS. EVANS: Thank you so much.

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I, Kyle Alexy, a Shorthand Reporter and Notary Public in and for the State of New York, do hereby certify that the foregoing record taken by me is a true and accurate transcript of the same, to the best of my ability and belief.



Kyle Alexy

DATE: October 1, 2007