

New York State Department of Health
Division of Chronic Disease Prevention

Bureau of Tobacco Control

RFP #16622

AMENDMENT #1

June 15, 2016

The following are official modifications, which are hereby incorporated into the New York State Department of Health, Division of Chronic Disease Prevention Request for Proposal (RFP) #16622, issued May 11, 2016. The information contained in this amendment prevails over the original RFP language. For all amendments below, deleted language appears in strikethrough (“~~xxx~~”) and added language appears in underline (“xxx”).

A. Attachment 6 – Revised Cost Proposal/Official Bid Form

1. Attachment 6 Cost Proposal/Official Bid Form has been revised. The revised Attachment 6 is labeled “Revision 1, RFP 16622 Attachment 6” and has been posted to the Department website along with RFP# 16622 Questions and Answers.

Bidders should submit the revised Attachment 6 as their Cost Proposal/Official Bid Form.

B. Section C. Detailed Specifications

1. Page 6, Scope of Work:

The contractor is expected to fully meet and maintain the five (5) primary program deliverables and all sub-deliverables described in this section and maintain the staffing to perform the tasks described in the scope of work.

All online services, posted content, and materials including scripts for the tape messages translated into Spanish will be submitted to DOH for review and approval prior to use.

2. Page 10, C. Detailed Specifications, Program Deliverable 1 – Statewide Tobacco Cessation Quitline, Call Center Operations, #7:

Upon completion of the initial 90 day transition period **(if new contractor)** deliver Quitline services through live Quitline specialists during the hours of operation with a wait time of less than 30 seconds, an abandonment rate of less than 5% after the 30 second threshold, and quit rate prevalence of 20% at 7 month follow up for tobacco users who received coaching and materials only and 30% at 7 month follow up for tobacco users who received coaching, materials and tobacco cessation medication. If incumbent contractor, services to begin upon contract start date.

All other terms and conditions remain the same.