

**ATTACHMENT H—Revised ATTACHMENT H, dated August 20, 2019**

**MEDICAID TRANSPORTATION DATA**

Deleted language appears in strikethrough (“xxx”) and added language appears in red and underline (“XXX”).

Tables 1a & 1b indicate the number of Medicaid enrollees per month during 2016, & 2017, 2018, and Year to Date (January – June 2019) per Region.

Tables 2a & 2b show the number of non-emergency Medicaid trips for calendar years 2016, -2017, 2018 and Year to Date (January – June 2019).

Note: The figures in these tables do not guarantee current or future service levels. The figures in the following tables may fluctuate. Further, non-emergency one-way trips data do not include trips via public transit, personal vehicle, or commercial travel and do not include trips for Medicaid Managed Care enrollees whose current benefits include transportation.

For the purposes of defining Trip Count: One trip is the transport of an enrollee from a pick-up (origination) location to a drop-off (destination) location.

**Table 1a: Number of Medicaid Enrollees Eligible for Transportation Per Month During 2016, and 2017, 2018, and Year to Date (January – June 2019) in the Long Island Region.**

Month	2016	2017	<u>2018</u>	<u>2019 (Jan.-June)</u>
	# of Enrollees			
January	537,554	531,536	<u>524,749</u>	<u>537,297</u>
February	542,159	523,834	<u>533,805</u>	<u>537,568</u>
March	574,678	528,156	<u>529,779</u>	<u>537,271</u>
April	552,525	531,970	<u>533,237</u>	<u>538,712</u>
May	556,526	526,563	<u>534,456</u>	<u>538,224</u>
June	555,327	524,685	<u>531,322</u>	<u>536,178</u>
July	554,320	522,179	<u>533,025</u>	
August	557,311	522,633	<u>529,089</u>	
September	555,926	524,874	<u>531,112</u>	
October	559,192	524,721	<u>530,856</u>	
November	557,099	528,822	<u>535,076</u>	
December	560,368	528,923	<u>537,171</u>	
<b>Total</b>	<b>6,662,985</b>	<b>6,318,896</b>	<b><u>6,383,677</u></b>	<b><u>3,225,250</u></b>
<b>Avg. # of eligible enrollees/month</b>	<b>555,249</b>	<b>526,575</b>	<b><u>531,973</u></b>	<b><u>537,541</u></b>

**Table 1b: Number of Medicaid Enrollees Eligible for Transportation Per Month During 2016, and 2017, 2018, and Year to Date (January – June 2019) in the Western Region**

Month	2016	2017	2018	2019 (Jan.-June)
	# of Enrollees			
January	365,129	343,416	<u>341,662</u>	<u>339,618</u>
February	369,380	340,368	<u>346,557</u>	<u>340,266</u>
March	372,824	342,051	<u>342,782</u>	<u>338,831</u>
April	370,711	344,103	<u>344,305</u>	<u>339,078</u>
May	372,904	341,574	<u>344,185</u>	<u>338,941</u>
June	370,517	340,548	<u>340,271</u>	<u>337,694</u>
July	370,745	339,522	<u>340,660</u>	
August	370,601	340,009	<u>336,281</u>	
September	370,191	341,121	<u>337,329</u>	
October	372,685	340,852	<u>334,057</u>	
November	370,904	342,530	<u>337,618</u>	
December	371,898	342,931	<u>340,948</u>	
<b>Total</b>	<b>4,448,489</b>	<b>4,099,025</b>	<b><u>4,086,655</u></b>	<b><u>2,034,428</u></b>
<b>Avg. # of eligible enrollees/month</b>	<b>370,707</b>	<b>341,585</b>	<b><u>340,555</u></b>	<b><u>339,071</u></b>

**Table 2a: Non-Emergency One Way Medicaid Trips in Long Island Region  
for Calendar Years 2016, and 2017, 2018, and Year to Date (January – June 2019)\***

Long Island Region				
Number of Non-Emergency One Way Trips	2016	2017	<u>2018</u>	<u>2019 (Jan.-June)</u>
	1,426,665	1,454,707	<u>1,197,660</u>	<u>307,332</u>

**Table 2b: Non-Emergency One Way Medicaid Trips in Western Region  
for Calendar Years 2016, and 2017, 2018, and Year to Date (January – June 2019)\***

Western Region				
Number of Non-Emergency One Way Trips	2016	2017	<u>2018</u>	<u>2019 (Jan.-June)</u>
	1,167,572	1,649,803	<u>1,561,171</u>	<u>381,590</u>

Does not include trips performed via public transportation.

\* Source: Salient NYS Medicaid System data. Trip figures do not include pass through reimbursed trips, such as when Medicaid enrollees are reimbursed for the use of personal vehicles or public transit to get to their eligible appointments.

**Table 3a: Trip Counts by Transport Type, Number of Miles in Long Island Region  
in Years 2016, and 2017, 2018, and Year to Date (January – June 2019)**

Transport Type	Long Island Region											
	2016			2017			2018			2019 (Jan.-June)		
	Trips	Miles	Avg.	Trips	Miles	Avg.	Trips	Miles	Avg.	Trips	Miles	Avg.
Air Transport	4	98	25	36	15,295	425	<u>115</u>	<u>36,128</u>	<u>314</u>	<u>54</u>	<u>15,781</u>	<u>292</u>
Advanced Life Support	1,642	20,012	12	1,741	20,153	12	<u>2,301</u>	<u>27,464</u>	<u>12</u>	<u>1,819</u>	<u>28,900</u>	<u>16</u>
Basic Life Support	8,249	76,420	9	8,006	73,645	9	<u>10,289</u>	<u>104,585</u>	<u>10</u>	<u>5,638</u>	<u>55,992</u>	<u>10</u>
Ambulette/Ambulatory	105,476	874,606	8	119,977	981,588	8	<u>157,784</u>	<u>1,256,623</u>	<u>8</u>	<u>86,498</u>	<u>691,252</u>	<u>8</u>
Ambulette Wheelchair	164,642	1,341,834	8	147,572	1,208,114	8	<u>190,673</u>	<u>1,572,620</u>	<u>8</u>	<u>104,153</u>	<u>907,246</u>	<u>9</u>
Public Transit	52,220	509,670	10	82,850	702,021	8	<u>96,176</u>	<u>846,329</u>	<u>9</u>	<u>65,319</u>	<u>495,864</u>	<u>8</u>
Mileage Reimbursement	25,109	450,052	18	34,353	581,539	17	<u>38,139</u>	<u>631,060</u>	<u>17</u>	<u>19,156</u>	<u>317,993</u>	<u>17</u>
Livery	1,069,319	11,049,719	10	1,060,109	11,600,545	11	<u>1,530,273</u>	<u>16,668,116</u>	<u>11</u>	<u>874,384</u>	<u>9,726,790</u>	<u>11</u>
Stretcher Van	4	8	2	62	466	8	<u>438</u>	<u>4,993</u>	<u>11</u>	<u>225</u>	<u>2,722</u>	<u>12</u>

**Table 3b: Trip Counts by Transport Type, Number of Miles in Western Region  
in Years 2016, and 2017, 2018, and Year to Date (January – June 2019)**

Transport Type	Western Region											
	2016			2017			2018			2019 (Jan.-June)		
	Trips	Miles	Avg.	Trips	Miles	Avg.	Trips	Miles	Avg.	Trips	Miles	Avg.
Air Transport	17	5,932	349	39	5489	141	<u>7</u>	<u>2,442</u>	<u>349</u>	<u>3</u>	<u>3,349</u>	<u>1,116</u>
Advanced Life Support	554	16,257	29	650	21,637	33	<u>413</u>	<u>13,380</u>	<u>32</u>	<u>101</u>	<u>2,167</u>	<u>22</u>
Basic Life Support	2,156	43,562	20	2,047	46,219	23	<u>1,719</u>	<u>33,845</u>	<u>20</u>	<u>791</u>	<u>12,812</u>	<u>16</u>
Ambulette/Ambulatory	5,509	46,185	8	7,080	49,652	7	<u>17,796</u>	<u>137,947</u>	<u>8</u>	<u>16,173</u>	<u>128,243</u>	<u>8</u>
Ambulette Wheelchair	737	17,513	24	365	5,737	16	<u>89,787</u>	<u>916,813</u>	<u>10</u>	<u>46,342</u>	<u>441,835</u>	<u>10</u>
Public Transit	1,073,316	4,993,349	5	1,260,759	4,498,227	4	<u>527,441</u>	<u>1,420,122</u>	<u>3</u>	<u>527,441</u>	<u>1,420,122</u>	<u>11</u>
Mileage Reimbursement	65,649	1,490,190	23	60,723	1,585,413	26	<u>51,529</u>	<u>1,350,974</u>	<u>26</u>	<u>25,251</u>	<u>555,872</u>	<u>22</u>
Livery	1,008,746	12,974,645	13	1,347,961	23,039,412	17	<u>1,412,751</u>	<u>26,421,615</u>	<u>19</u>	<u>696,346</u>	<u>12,110,951</u>	<u>17</u>
Stretcher Van	101,683	953,989	9	94,656	959,893	10	<u>1,625</u>	<u>16,711</u>	<u>10</u>	<u>559</u>	<u>6,973.4</u>	<u>13</u>

Table 4 a: Trip Counts by Transport Type per Month during 2016, and 2017, 2018, and Year to Date (January – June 2019) in the Long Island Region

Long Island Region: Trip Counts by Transport Type per Month during 2016									
Month	Air Ambulance	Advanced Life Support	Basic Life Support	Ambulette/ Ambulatory	Ambulette/ Wheelchair	Public Transit	Mileage Reimbursement	Livery	Stretcher Van
January	0	161	762	7,793	13,572	2,673	1,477	92,102	0
February	0	159	737	7,707	13,759	3,413	1,636	95,903	0
March	4	162	719	8,833	15,085	3,690	1,878	110,500	2
April	0	130	676	8,577	14,374	3,317	2,012	100,340	2
May	0	149	669	8,609	14,101	3,812	1,871	91,123	0
June	0	156	656	8,782	14,086	4,597	1,939	91,663	0
July	0	123	620	8,555	12,938	3,744	1,887	80,391	0
August	0	139	767	9,435	14,101	4,678	2,543	87,914	0
September	0	114	677	9,271	13,430	5,132	2,486	79,915	0
October	0	107	670	9,158	13,217	5,344	2,504	81,060	0
November	0	122	631	9,095	12,955	5,647	2,446	79,642	0
December	0	120	665	9,661	13,024	6,173	2,430	78,766	0
<b>Totals</b>	<b>4</b>	<b>1,642</b>	<b>8,249</b>	<b>105,476</b>	<b>164,642</b>	<b>52,220</b>	<b>25,109</b>	<b>1,069,319</b>	<b>4</b>

Table 4 a: Trip Counts by Transport Type per Month during 2016, and 2017, 2018, and Year to Date (January – June 2019) in the Long Island Region – CONT'D

Long Island Region: Trip Counts by Transport Type per Month during 2017									
Month	Air Ambulance	Advanced Life Support	Basic Life Support	Ambulette/ Ambulatory	Ambulette/ Wheelchair	Public Transit	Mileage Reimbursement	Livery	Stretcher Van
January	0	142	642	9,351	12,773	6,296	2,363	79,558	2
February	0	158	591	8,461	11,162	6,833	2,462	71,693	0
March	0	140	727	10,099	13,110	7,468	3,128	86,739	0
April	2	116	669	9,353	12,170	6,784	2,780	80,614	0
May	0	178	711	10,471	13,241	7,817	3,127	92,455	0
June	3	158	672	10,461	12,938	7,562	3,115	99,930	28
July	5	165	693	9,864	11,670	6,662	2,890	91,663	2
August	5	150	732	10,956	13,209	7,286	3,315	103,200	13
September	8	128	617	10,144	11,924	6,393	2,894	88,944	2
October	5	146	696	10,672	12,490	6,894	2,958	94,026	6
November	4	139	649	10,206	11,541	6,402	2,678	88,665	9
December	4	121	607	9,939	11,344	6,453	2,644	82,622	0
<b>Totals</b>	<b>36</b>	<b>1,741</b>	<b>8,006</b>	<b>119,977</b>	<b>147,572</b>	<b>82,850</b>	<b>34,354</b>	<b>1,060,109</b>	<b>62</b>

Table 4 a: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January – June) in the Long Island Region – CONT'D

<b>Long Island Region: Trip Counts by Transport Type per Month during 2018</b>									
<b>Month</b>	<b>Air Ambulance</b>	<b>Advanced Life Support</b>	<b>Basic Life Support</b>	<b>Ambulette/ Ambulatory</b>	<b>Ambulette/ Wheelchair</b>	<b>Public Transit</b>	<b>Mileage Reimbursement</b>	<b>Livery</b>	<b>Stretcher Van</b>
January	<u>8</u>	<u>191</u>	<u>835</u>	<u>14,087</u>	<u>17,093</u>	<u>8,366</u>	<u>3,075</u>	<u>132,938</u>	<u>16</u>
February	<u>6</u>	<u>172</u>	<u>710</u>	<u>11,920</u>	<u>15,309</u>	<u>6,736</u>	<u>2,799</u>	<u>120,548</u>	<u>32</u>
March	<u>9</u>	<u>157</u>	<u>949</u>	<u>13,651</u>	<u>17,407</u>	<u>7,692</u>	<u>3,145</u>	<u>131,504</u>	<u>30</u>
April	<u>18</u>	<u>196</u>	<u>835</u>	<u>12,646</u>	<u>15,657</u>	<u>7,569</u>	<u>3,063</u>	<u>126,337</u>	<u>55</u>
May	<u>8</u>	<u>156</u>	<u>725</u>	<u>13,660</u>	<u>16,944</u>	<u>8,283</u>	<u>3,335</u>	<u>136,096</u>	<u>45</u>
June	<u>21</u>	<u>174</u>	<u>795</u>	<u>13,099</u>	<u>15,477</u>	<u>7,894</u>	<u>3,089</u>	<u>125,404</u>	<u>32</u>
July	<u>4</u>	<u>187</u>	<u>889</u>	<u>12,935</u>	<u>15,196</u>	<u>7,816</u>	<u>3,142</u>	<u>127,081</u>	<u>47</u>
August	<u>12</u>	<u>255</u>	<u>990</u>	<u>13,217</u>	<u>15,807</u>	<u>8,041</u>	<u>3,292</u>	<u>132,922</u>	<u>44</u>
September	<u>6</u>	<u>174</u>	<u>862</u>	<u>12,394</u>	<u>14,278</u>	<u>8,016</u>	<u>3,148</u>	<u>115,982</u>	<u>26</u>
October	<u>6</u>	<u>197</u>	<u>969</u>	<u>13,728</u>	<u>16,415</u>	<u>9,210</u>	<u>3,632</u>	<u>135,327</u>	<u>27</u>
November	<u>8</u>	<u>185</u>	<u>892</u>	<u>13,217</u>	<u>15,885</u>	<u>8,408</u>	<u>3,373</u>	<u>124,730</u>	<u>47</u>
December	<u>9</u>	<u>257</u>	<u>838</u>	<u>13,230</u>	<u>15,205</u>	<u>8,143</u>	<u>3,046</u>	<u>121,404</u>	<u>37</u>
<b>Totals</b>	<b><u>115</u></b>	<b><u>2,301</u></b>	<b><u>10,289</u></b>	<b><u>157,784</u></b>	<b><u>190,673</u></b>	<b><u>96,174</u></b>	<b><u>38,139</u></b>	<b><u>1,530,273</u></b>	<b><u>438</u></b>

Table 4 a: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January – June) in the Long Island Region – CONT'D

<b>Long Island Region: Trip Counts by Transport Type per Month YTD (January-June 2019)</b>									
<b>Month</b>	<b>Air Ambulance</b>	<b>Advanced Life Support</b>	<b>Basic Life Support</b>	<b>Ambulette/ Ambulatory</b>	<b>Ambulette/ Wheelchair</b>	<b>Public Transit</b>	<b>Mileage Reimbursement</b>	<b>Livery</b>	<b>Stretcher Van</b>
January	<u>13</u>	<u>307</u>	<u>875</u>	<u>13,164</u>	<u>16,205</u>	<u>10,025</u>	<u>3,219</u>	<u>134,818</u>	<u>43</u>
February	<u>6</u>	<u>253</u>	<u>736</u>	<u>11,618</u>	<u>14,357</u>	<u>9,233</u>	<u>2,815</u>	<u>119,618</u>	<u>26</u>
March	<u>2</u>	<u>257</u>	<u>821</u>	<u>12,721</u>	<u>15,485</u>	<u>9,689</u>	<u>3,032</u>	<u>127,152</u>	<u>18</u>
April	<u>7</u>	<u>270</u>	<u>840</u>	<u>12,764</u>	<u>15,610</u>	<u>9,923</u>	<u>2,709</u>	<u>129,969</u>	<u>24</u>
May	<u>4</u>	<u>261</u>	<u>895</u>	<u>13,384</u>	<u>16,043</u>	<u>10,295</u>	<u>2,749</u>	<u>136,009</u>	<u>33</u>
June	<u>14</u>	<u>260</u>	<u>845</u>	<u>12,358</u>	<u>14,411</u>	<u>8,892</u>	<u>2,582</u>	<u>123,163</u>	<u>28</u>
<b>Totals</b>	<b><u>46</u></b>	<b><u>1,608</u></b>	<b><u>5,012</u></b>	<b><u>76,009</u></b>	<b><u>92,111</u></b>	<b><u>58,057</u></b>	<b><u>17,106</u></b>	<b><u>770,729</u></b>	<b><u>172</u></b>

Table 4 b: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January – June) in the Western Region

Western Region: Trip Counts by Transport Type per Month during 2016									
Month	Air Ambulance	Advanced Life Support	Basic Life Support	Ambulette/ Ambulatory	Ambulette/ Wheelchair	Public Transit	Mileage Reimbursement	Livery	Stretcher Van
January	3	28	259	497	71	64,836	6,040	79,880	9,057
February	2	38	207	410	76	79,965	5,202	80,546	8,687
March	0	45	209	391	77	86,370	5,959	86,778	9,227
April	0	48	141	361	52	83,658	5,553	79,857	8,755
May	2	65	175	311	25	91,015	5,722	85,113	8,896
June	2	54	162	313	33	97,703	5,974	82,164	8,582
July	1	53	136	330	22	81,032	5,335	75,025	7,735
August	1	32	156	624	31	94,130	5,530	86,397	8,628
September	0	39	185	617	36	93,339	4,962	84,638	7,850
October	1	46	164	578	99	96,575	5,185	87,898	8,120
November	3	54	169	525	112	100,725	5,138	89,747	8,160
December	2	52	193	552	103	103,968	5,049	90,703	7,986
<b>Totals</b>	<b>17</b>	<b>554</b>	<b>2,156</b>	<b>5,509</b>	<b>737</b>	<b>1,073,316</b>	<b>65,649</b>	<b>1,008,746</b>	<b>101,683</b>

Table 4 b: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January – June) in the Western Region

Western Region: Trip Counts by Transport Type per Month during 2017									
Month	Air Ambulance	Advanced Life Support	Basic Life Support	Ambulette/ Ambulatory	Ambulette/ Wheelchair	Public Transit	Mileage Reimbursement	Livery	Stretcher Van
January	4	60	136	602	83	88,388	4,930	94,726	8,255
February	1	52	171	545	72	91,759	4,393	96,460	7,653
March	1	38	183	553	74	106,928	5,385	108,738	8,361
April	2	60	195	519	18	99,103	4,839	98,310	7,569
May	0	54	163	637	30	117,212	5,453	108,699	8,318
June	1	56	201	637	10	118,478	5,711	107,477	8,455
July	5	59	182	533	10	86,668	4,420	102,323	7,715
August	8	76	173	582	14	105,982	4,839	123,900	8,488
September	3	51	162	642	11	101,711	4,816	119,010	7,486
October	6	51	140	648	12	112,297	5,276	131,636	7,978
November	7	44	172	594	12	115,583	5,787	128,173	7,571
December	1	49	169	588	19	116,650	4,874	128,509	6,807
<b>Totals</b>	<b>39</b>	<b>650</b>	<b>2,047</b>	<b>7,080</b>	<b>365</b>	<b>1,260,759</b>	<b>60,723</b>	<b>1,347,961</b>	<b>94,656</b>

Table 4 b: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January – June) in the Western Region

<u>Western Region: Trip Counts by Transport Type per Month during 2018</u>									
<u>Month</u>	<u>Air Ambulance</u>	<u>Advanced Life Support</u>	<u>Basic Life Support</u>	<u>Ambulette/ Ambulatory</u>	<u>Ambulette/ Wheelchair</u>	<u>Public Transit</u>	<u>Mileage Reimbursement</u>	<u>Livery</u>	<u>Stretcher Van</u>
<u>January</u>	<u>3</u>	<u>41</u>	<u>205</u>	<u>634</u>	<u>7,210</u>	<u>96,824</u>	<u>4,204</u>	<u>139,491</u>	<u>126</u>
<u>February</u>	<u>1</u>	<u>58</u>	<u>161</u>	<u>615</u>	<u>6,783</u>	<u>94,401</u>	<u>4,091</u>	<u>132,980</u>	<u>105</u>
<u>March</u>	<u>0</u>	<u>56</u>	<u>197</u>	<u>638</u>	<u>7,599</u>	<u>107,297</u>	<u>3,922</u>	<u>136,399</u>	<u>127</u>
<u>April</u>	<u>1</u>	<u>51</u>	<u>168</u>	<u>668</u>	<u>7,171</u>	<u>107,135</u>	<u>3,820</u>	<u>124,311</u>	<u>120</u>
<u>May</u>	<u>1</u>	<u>34</u>	<u>180</u>	<u>597</u>	<u>7,666</u>	<u>123,086</u>	<u>4,648</u>	<u>120,858</u>	<u>126</u>
<u>June</u>	<u>0</u>	<u>47</u>	<u>116</u>	<u>640</u>	<u>7,496</u>	<u>118,699</u>	<u>4,740</u>	<u>111,911</u>	<u>112</u>
<u>July</u>	<u>0</u>	<u>41</u>	<u>117</u>	<u>591</u>	<u>7,056</u>	<u>73,534</u>	<u>3,756</u>	<u>103,599</u>	<u>148</u>
<u>August</u>	<u>0</u>	<u>26</u>	<u>131</u>	<u>2,825</u>	<u>8,121</u>	<u>88,279</u>	<u>4,228</u>	<u>110,402</u>	<u>155</u>
<u>September</u>	<u>0</u>	<u>15</u>	<u>102</u>	<u>2,476</u>	<u>7,130</u>	<u>86,053</u>	<u>4,145</u>	<u>101,832</u>	<u>195</u>
<u>October</u>	<u>0</u>	<u>13</u>	<u>125</u>	<u>2,867</u>	<u>8,504</u>	<u>103,714</u>	<u>5,101</u>	<u>118,500</u>	<u>174</u>
<u>November</u>	<u>0</u>	<u>11</u>	<u>124</u>	<u>2,748</u>	<u>7,688</u>	<u>103,411</u>	<u>4,453</u>	<u>107,637</u>	<u>149</u>
<u>December</u>	<u>1</u>	<u>20</u>	<u>93</u>	<u>2,497</u>	<u>7,363</u>	<u>103,115</u>	<u>4,421</u>	<u>104,831</u>	<u>88</u>
<u>Totals</u>	<u>7</u>	<u>413</u>	<u>1,719</u>	<u>17,796</u>	<u>89,787</u>	<u>1,205,548</u>	<u>51,529</u>	<u>1,412,751</u>	<u>1,625</u>

Table 4 b: Trip Counts by Transport Type per Month during 2016, 2017, 2018 and Year to Date (2019 January– June) in the Western Region

<u>Western Region: Trip Counts by Transport Type per Month YTD (January-June 2019)</u>									
<u>Month</u>	<u>Air Ambulance</u>	<u>Advanced Life Support</u>	<u>Basic Life Support</u>	<u>Ambulette/ Ambulatory</u>	<u>Ambulette/ Wheelchair</u>	<u>Public Transit</u>	<u>Mileage Reimbursement</u>	<u>Livery</u>	<u>Stretcher Van</u>
<u>January</u>	<u>0</u>	<u>18</u>	<u>97</u>	<u>2,536</u>	<u>7,522</u>	<u>76,010</u>	<u>4,424</u>	<u>108,072</u>	<u>102</u>
<u>February</u>	<u>2</u>	<u>19</u>	<u>116</u>	<u>2,441</u>	<u>7,427</u>	<u>79,046</u>	<u>3,184</u>	<u>106,375</u>	<u>85</u>
<u>March</u>	<u>0</u>	<u>15</u>	<u>144</u>	<u>2,781</u>	<u>7,740</u>	<u>86,762</u>	<u>4,683</u>	<u>118,246</u>	<u>93</u>
<u>April</u>	<u>0</u>	<u>18</u>	<u>133</u>	<u>2,842</u>	<u>7,922</u>	<u>92,573</u>	<u>4,039</u>	<u>119,420</u>	<u>91</u>
<u>May</u>	<u>1</u>	<u>13</u>	<u>135</u>	<u>2,928</u>	<u>8,031</u>	<u>99,815</u>	<u>4,293</u>	<u>123,085</u>	<u>87</u>
<u>June</u>	<u>0</u>	<u>18</u>	<u>166</u>	<u>2,645</u>	<u>7,700</u>	<u>93,235</u>	<u>4,628</u>	<u>121,148</u>	<u>101</u>
<u>Total</u>	<u>3</u>	<u>101</u>	<u>791</u>	<u>16,173</u>	<u>46,342</u>	<u>527,441</u>	<u>25,251</u>	<u>696,346</u>	<u>559</u>

**Table 5 a and Table 5 b are deleted in their entirety.**

**Table 5 a: ~~One Way Trips by Level of Service in the Long Island Region During 2016 and 2017~~**

<b>Long Island Region</b>		
<b>One Way Only Trips by Level of Service during 2016 and 2017</b>		
<b>Level of Service</b>	<b>2016</b>	<b>2017</b>
Advanced Life Support	414	465
Livery	16,109	17,818
Mileage Reimbursement	347	228
Ambulette/Ambulatory	952	1,546
Basic Life Support	3,303	3,520
Air Ambulance	6	40
Public Transit	123	83
Stretcher Van	4	7
Ambulette/Wheelchair	5,324	5,635
<b>Total Trips</b>	<b>26,582</b>	<b>29,342</b>

**Table 5 b: ~~One Way Trips by Level of Service in the Western Region During 2016 and 2017~~**

<b>Western Region</b>		
<b>One Way Only Trips by Level of Service during 2016 and 2017</b>		
<b>Level of Service</b>	<b>2016</b>	<b>2017</b>
Advanced Life Support	444	552
Basic Life Support	1,538	1,297
Livery	65,315	71,043
Mileage Reimbursement	795	694
Ambulette/Ambulatory	274	529
Air Ambulance	17	21
Public Transit (Bus)	8,177	9,100
Stretcher Van	6,347	6,530
Ambulette/Wheelchair	21	17
<b>Total Trips</b>	<b>82,928</b>	<b>89,783</b>

**Table 6 a: Annual Amount of Mileage Reimbursement Paid to Enrollees in the Long Island Region During 2016, 2017, 2018 and Year to Date (2019 January – May)**

Long Island Region	
Year	Annual Amount of Mileage Reimbursement Expense Paid to Enrollees
2016	<del>\$155,390.58</del> <u>\$56,387.12</u>
2017	<del>\$272,175.64</del> <u>\$55,171.18</u>
<u>2018</u>	<u>\$66,716.27</u>
<u>2019 (January-May)</u>	<u>\$37,929.69</u>

**Table 6 b: Annual Amount of Mileage Reimbursement Paid to Enrollees in the Western Region During 2016, 2017, 2018 and Year to Date (2019 January – June)**

Western Region	
Year	Annual Amount of Mileage Reimbursement Expense Paid to Enrollees
2016	\$556,210.48
2017	\$571,676.20
<u>2018</u>	<u>\$505,772.11</u>
<u>2019 (January-June)</u>	<u>\$196,343.97</u>

**Table 7 a: Annual Number of Calls Received and Average Talk Time (min/sec) During Primary Call Taking Period of 7:00am-6:00pm for Long Island Region on ALL TELEPHONE LINES AND RESERVATION LINES\*\* for 2016, & 2017, 2018, and Year to Date (2019 January – June)**

Long Island Region				
Annual Number of Calls Received and Average Talk Time (min/sec)				
During Primary Call Taking Period of 7:00am-6:00pm				
(ALL TELEPHONE LINES)			(RESERVATION LINE ONLY) **	
Year	Total Calls Received During Period of 7:00am-6:00pm	Average Talk Time (min/sec) During Period of 7:00am-6:00pm	Total Calls Received During Period of 7:00am-6:00pm	Average Talk Time (min/sec) During Period of 7:00am-6:00pm
2016	565,706	5:58	414,132	6:44
2017	568,263	5:21	401,666	6:02
<u>2018</u>	<u>545,192</u>	<u>5:17</u>	<u>391,967</u>	<u>5:48</u>
<u>2019 (January-June)</u>	<u>283,651</u>	<u>5:11</u>	<u>206,016</u>	<u>5:38</u>

\*\*Data reported from the system used by the current transportation manager for the Long Island Region that utilizes a trip reservation line.

**Table 7 b: Annual Number of Calls Received and Average Talk Time (min/sec) during Primary Call Talking Period of 7:00am-6:00pm for Western Region on ALL TELEPHONE LINES for 2016, & 2017, 2018, and Year to Date (2019 January – June)**

Western Region			
Annual Number of Calls Received and Average Talk Time (min/sec)			
During Primary Call Taking Period of 7:00am-6:00pm			
Year	Total Calls Received During Period of 7:00am-6:00pm	Average Talk Time (min/sec) During Period of 7:00am-6:00pm	# of Trips from Calls
2016	666,589	3:43	493,276
2017	637,688	3:36	452,758
<u>2018</u>	<u>861,357</u>	<u>3:52</u>	<u>557,211</u>
<u>2019 (January-June)</u>	<u>379,701</u>	<u>4:11</u>	<u>278,822</u>

**Table 8 a: Annual Number of Calls Received and Average Talk Time (min/sec) during After Hours Call Taking Period (6:01pm-6:59am) for Long Island Region on ALL TELEPHONE LINES AND RESERVATION LINES for 2016, & 2017, 2018, and Year to Date (2019 January-June)\*\*\***

Long Island Region		
Year	Total Calls Received During Period of 6:01pm-6:59am	Average Talk Time (min/sec) During Period of 6:01pm-6:59am
2016	414,132 <u>49,358</u>	6:44 <u>4:49</u>
2017	401,666 <u>48,921</u>	6:02 <u>4:17</u>
<u>2018</u>	<u>46,539</u>	<u>4:21</u>
<u>2019 (January-June)</u>	<u>25,212</u>	<u>4:50</u>

\*\*\*Data reported from the system used by the current transportation Manager for the Long Island Region that utilizes a trip reservation line.

**Table 8 b: Annual Number of Calls Received and Average Talk Time (min/sec) during After Hours Period of (6:01pm-6:59am) for the Western Region for 2016, & 2017, 2018, and Year to Date (2019 January – June)**

Year	Total Calls Received During Period of 6:01pm-6:59am	Average Talk Time (min/sec) During Period of 6:01pm-6:59am	# of Trips from Calls
2016	233,656	5:51	189,261
2017	238,666	5:38	183,773
<u>2018</u>	<u>131,449</u>	<u>2:47</u>	
<u>2019 (January-June)</u>	<u>61,285</u>	<u>2:46</u>	

**Table 9a: Annual Medical Justifications Received in the Long Island Region**

Long Island Region	
Year	Average Number of Medical Justifications Received
2016	41,499 <u>18,149</u>
2017	42,355 <u>20,789</u>
<u>2018</u>	<u>20,341</u>
<u>2019 (January-June)</u>	<u>13,270</u>

**Table 9b: Annual Medical Justifications Received in the Western Region**

Western Region	
Year	Average Number of Medical Justifications Received
2016	27,654 <u>6,020</u>
2017	29,270 <u>4,450</u>
<u>2018</u>	<u>6,729</u>
<u>2019 (January-June)</u>	<u>6,591</u>