



New York State Department of Health



2017 Health Plan Service Use in New York State



A Report on the Use of Inpatient, Emergency Room, and Other Health Services

QARR Report Series
Issue 4 of 5

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Introduction

The 2017 Health Plan Service Use in New York State Report contains information on children's and adults' access to care and use of health services. This report complements the 2017 New York State Health Plan Comparison Report and electronic Quality Assurance Reporting Requirements (eQARR) 2017, which contain quality of care and member satisfaction information. eQARR 2017 is an interactive, web-based report with statewide and regional information, which is available at https://www.health.ny.gov/health_care/managed_care/reports/eqarr/.

The data in this report reflects services provided during 2016.

Types of Insurance

Information on five types of managed care insurance is included in this report: Commercial HMO (CO), Commercial PPO (PPO), Medicaid Managed Care (MA), Child Health Plus (CHP), and HIV Special Needs Plan (SNP). Child Health Plus data has been represented with Medicaid Managed Care data since 2014.

Types of Insurance	Description
Commercial HMO (CO)	Individual or employer-sponsored health insurance. This is a form of health insurance where a health plan contracts with a network of providers to provide care; the member selects a primary care provider to coordinate care; and referrals to some services or specialists may be required.
Commercial PPO (PPO)	Individual or employer-sponsored health insurance. This is a form of health insurance where a health plan contracts with a network of providers to provide care; there is no primary care provider assignment; and referrals to some services or specialists are not usually required.
Medicaid Managed Care (MA)	Government-sponsored health insurance. This is a form of health insurance where a health plan contracts with a network of providers to provide care; the member selects a primary care provider to coordinate care; and referrals to some services or specialists may be required.
Child Health Plus (CHP)	Government-sponsored health insurance, although individuals may pay part of premium for some eligibility levels. This is a form of health insurance where a health plan contracts with a network of providers to provide care; the member selects a primary care provider to coordinate care; and referrals to some services or specialists may be required. This is NYS's version of the federal State Children's Health Insurance Program (SCHIP) for people up to age 19. Child Health Plus data has been represented with Medicaid Managed Care data since 2014.
HIV Special Needs Plan (SNP)	Government-sponsored health insurance. This is a form of health insurance where a health plan contracts with a network of experienced HIV-service providers, HIV specialist PCPs, and a comprehensive model of case management. This includes people who are eligible for Medicaid managed care who are living with HIV/AIDS and their related children. These health plans are only available in New York City.

Who Reports?

Managed care plans that were in operation during the entire 2016 calendar year were required to report data. This report contains information on 25 distinct organizations. Nine organizations reported on Commercial HMO enrollees; eight reported on Commercial PPO members; 15 reported on their Medicaid and Child Health Plus enrollees; and three reported on HIV Special Needs Plan (SNP) enrollees.

Please note when you are reviewing this report that not all health plans serve commercial, Medicaid and/or Child Health Plus enrollees in every region of the state. To determine which managed care plans participate in your area please see our Managed Care Regional Consumer Guides. The National Committee for Quality Assurance (NCQA) approved three plans (HealthNow, Excellus BCBS, and Univera Healthcare) to report results using combined Commercial HMO and PPO memberships. The results for the combined reporting are displayed in the Commercial HMO tables. HIV SNP results are presented in several sections of the report. For sections without HIV SNP plan-specific results displayed, the data are not presented due to small sample sizes in the program, across the plans.

Data Sources

Data in this report are collected from Commercial HMOs, PPOs, Medicaid, and Child Health Plus managed care plans in compliance with 2017 Quality Assurance Reporting Requirements (QARR) and NCQA 2017 Healthcare Effectiveness Data and Information Set (HEDIS®) technical specifications and guidelines.

Audit Requirements

Prior to submission of their data to the New York State Department of Health, all plans are required to participate in an audit of all required measures. The audit is conducted by an independent auditor in adherence to NCQA's certified audit methodology. Only valid information is published in this report.

Performance Ratings

Each section contains measures of access to care, selected effectiveness of care, or utilization of services with results for each plan and the statewide average.

Access to Care measures and Initiation and Engagement of Alcohol and Other Drug Dependence Treatment are reported as a percentage of the eligible population. Symbols are provided to indicate whether the plan performed statistically significantly better (▲) or worse (▼) than the statewide average. For all other measures, symbols are provided to indicate whether the plan performed above the 90th percentile (▲) or below the 10th percentile (▼) for all plans included in the tables.

When comparing plan rates and associated significance ratings, you may notice plans that have the same numerical rating but a different significance rating. While this may seem like an error, plan significance ratings are based on how much a plan's rate differs from the statewide average and the number of individuals included in the rate. Therefore, plans can have the same rate but have different significance ratings because their rates are based on different numbers of enrollees.

Variations and/or extremes in utilization are difficult to interpret for plans with low enrollment. Therefore, plans with fewer than 30 eligible members or events are excluded from the statistical calculations of the percentiles, but are still included in the calculation of the statewide averages. All rates based on denominators of less than 30 or events less than 30 are reported in the tables with a dashed line.

Feedback

We welcome suggestions and comments on ways the Department can measure and report plan performance more effectively.

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Access to care means health care is available, members know how to obtain health care services when they need them, and use them when necessary. The measures in this section describe the percentage of enrollees in a managed care plan who had a visit with a primary care

provider within the specified time frame. Symbols are provided to indicate whether the plan performed statistically significantly better (▲) or worse (▼) than the statewide average.

Measure	Description (Type of Insurance)
Children and Adolescents' Access to Primary Care Practitioners	The percentage of children, ages 12 months to 6 years, who had a visit with a primary care practitioner within the last year, or for children, ages 7 to 19 years, within the last two years. The measure is divided into four age groups: 12 to 24 months, 25 months to 6 years, 7 to 11 years, and 12 to 19 years. (CO, PPO, MA/CHP)
Adults' Access to Preventive and Ambulatory Health Services	The percentage of adults, ages 20 years and older, who had an ambulatory or preventive care visit within the last year if they were insured by Medicaid, or within the last three years if they were commercially insured. This measure is divided into three age groups: 20 to 44 years, 45 to 64 years, and 65 years and older. (CO, PPO, MA, SNP)

Commercial HMO

Children and Adolescents' Access to Primary Care Practitioners

Health Plan	12–24 Months	25 Months–6 Years	7–11 Years	12–19 Years
CDPHP	99	98 ▲	99 ▲	98 ▲
Empire BlueCross BlueShield HMO	94 ▼	91 ▼	93 ▼	93 ▼
Excellus BlueCross BlueShield	98	94 ▼	96 ▼	94
HIP (EmblemHealth)	97 ▼	93 ▼	95 ▼	93 ▼
HealthNow New York Inc.	99 ▲	98 ▲	99 ▲	97 ▲
Independent Health	100 ▲	98 ▲	99 ▲	97 ▲
MVP Health Care	100	97 ▲	99 ▲	97 ▲
Oxford Health Plans of New York	98	95	97	95
Univera Healthcare	99	95	97	94
Statewide	98	95	97	94

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

Results are a percentage of the eligible population.

Commercial HMO

Adults' Access to Preventive and Ambulatory Health Services

Health Plan	20–44 Years	45–64 Years	65 Years and Older
CDPHP	95 ▲	98 ▲	97
Empire BlueCross BlueShield HMO	90 ▼	93 ▼	91 ▼
Excellus BlueCross BlueShield	94	96	98 ▲
HIP (EmblemHealth)	91 ▼	95 ▼	93 ▼
HealthNow New York Inc.	95 ▲	97 ▲	97
Independent Health	95 ▲	96	98 ▲
MVP Health Care	94	97 ▲	98 ▲
Oxford Health Plans of New York	94	95 ▼	97
Univera Healthcare	93	95	99
Statewide	94	96	97

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

Results are a percentage of the eligible population.

Commercial PPO

Children and Adolescents' Access to Primary Care Practitioners

Health Plan	12–24 Months	25 Months–6 Years	7–11 Years	12–19 Years
Aetna Life Insurance Company - New York	98 ▲	95 ▲	97 ▲	94 ▲
CDPHP Universal Benefits, Inc.	99 ▲	97 ▲	99 ▲	97 ▲
CGLIC/CHLIC	98 ▲	96 ▲	97 ▲	95 ▲
Empire BlueCross BlueShield PPO	90 ▼	90 ▼	93 ▼	90 ▼
GHI (EmblemHealth)	NV	NV	NV	NV
MVP Preferred PPO	99 ▲	96 ▲	98 ▲	96 ▲
Oxford Health Insurance of New York	98 ▲	96 ▲	97 ▲	96 ▲
UnitedHealthcare Insurance Company of New York, Inc.	98 ▲	96 ▲	97 ▲	94 ▲
Statewide	96	94	96	93

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

NV: Plan submitted invalid data.

Results are a percentage of the eligible population.

Commercial PPO

Adults' Access to Preventive and Ambulatory Health Services

Health Plan	20–44 Years	45–64 Years	65 Years and Older
Aetna Life Insurance Company - New York	93	95	95 ▼
CDPHP Universal Benefits, Inc.	94 ▲	97 ▲	98 ▲
CGLIC/CHLIC	93	95	95 ▼
Empire BlueCross BlueShield PPO	92 ▼	94 ▼	95 ▼
GHI (EmblemHealth)	NV	NV	NV
MVP Preferred PPO	93	96 ▲	97
Oxford Health Insurance of New York	96 ▲	97 ▲	98 ▲
UnitedHealthcare Insurance Company of New York, Inc.	94 ▲	96 ▲	97 ▲
Statewide	93	95	96

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

NV: Plan submitted invalid data.

Results are a percentage of the eligible population.

Medicaid Health Plans

Children and Adolescents' Access to Primary Care Practitioners

Medicaid Managed Care Plans (MMC)	12–24 Months	25 Months–6 Years	7–11 Years	12–19 Years
Affinity Health Plan	97	90 ▼	93 ▼	93 ▼
CDPHP	98 ▲	94	98 ▲	96 ▲
Empire BlueCross BlueShield HealthPlus	97	96 ▲	98 ▲	96 ▲
Excellus BlueCross BlueShield	99 ▲	94	97	96 ▲
Fidelis Care New York, Inc.	98 ▲	95 ▲	97	95
HIP (EmblemHealth)	95 ▼	93 ▼	96 ▼	96
HealthNow New York Inc.	99	93	97	96
Healthfirst PHSP, Inc.	94 ▼	95 ▲	97	96 ▲
Independent Health's MediSource	99 ▲	94	97	95
MVP Health Care	98 ▲	95 ▲	97	95
MetroPlus Health Plan	94 ▼	94	97	94 ▼
Molina Healthcare	97	91 ▼	94 ▼	92 ▼
UnitedHealthcare Community Plan	97 ▲	95 ▲	98 ▲	96 ▲
WellCare of New York	91 ▼	89 ▼	95 ▼	93 ▼
YourCare Health Plan	96	91 ▼	95 ▼	93 ▼
MMC Statewide	96	94	97	95

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

Results are a percentage of the eligible population.

Medicaid Health Plans

Adults' Access to Preventive and Ambulatory Health Services

Medicaid Managed Care Plans (MMC)	20–44 Years	45–64 Years	65 Years and Older
Affinity Health Plan	80 ▼	88 ▼	87 ▼
CDPHP	87 ▲	91	93
Empire BlueCross BlueShield HealthPlus	82 ▼	89 ▼	89
Excellus BlueCross BlueShield	87 ▲	91 ▲	90
Fidelis Care New York, Inc.	84 ▲	90	91 ▲
HIP (EmblemHealth)	82 ▼	89 ▼	86 ▼
HealthNow New York Inc.	86 ▲	90	82
Healthfirst PHSP, Inc.	85 ▲	92 ▲	92 ▲
Independent Health's MediSource	84 ▲	90	85
MVP Health Care	85 ▲	90	86 ▼
MetroPlus Health Plan	79 ▼	90	91
Molina Healthcare	85 ▲	90	90
UnitedHealthcare Community Plan	83	89 ▼	86 ▼
WellCare of New York	73 ▼	85 ▼	89
YourCare Health Plan	82	89 ▼	89
MMC Statewide	83	90	90
HIV Special Needs Plans (SNP)			
Amida Care	97 ▲	99 ▲	100
MetroPlus Health Plan	94 ▼	97 ▼	97
VNSNY Choice Health Plans	96	98	97
SNP Statewide	96	98	98

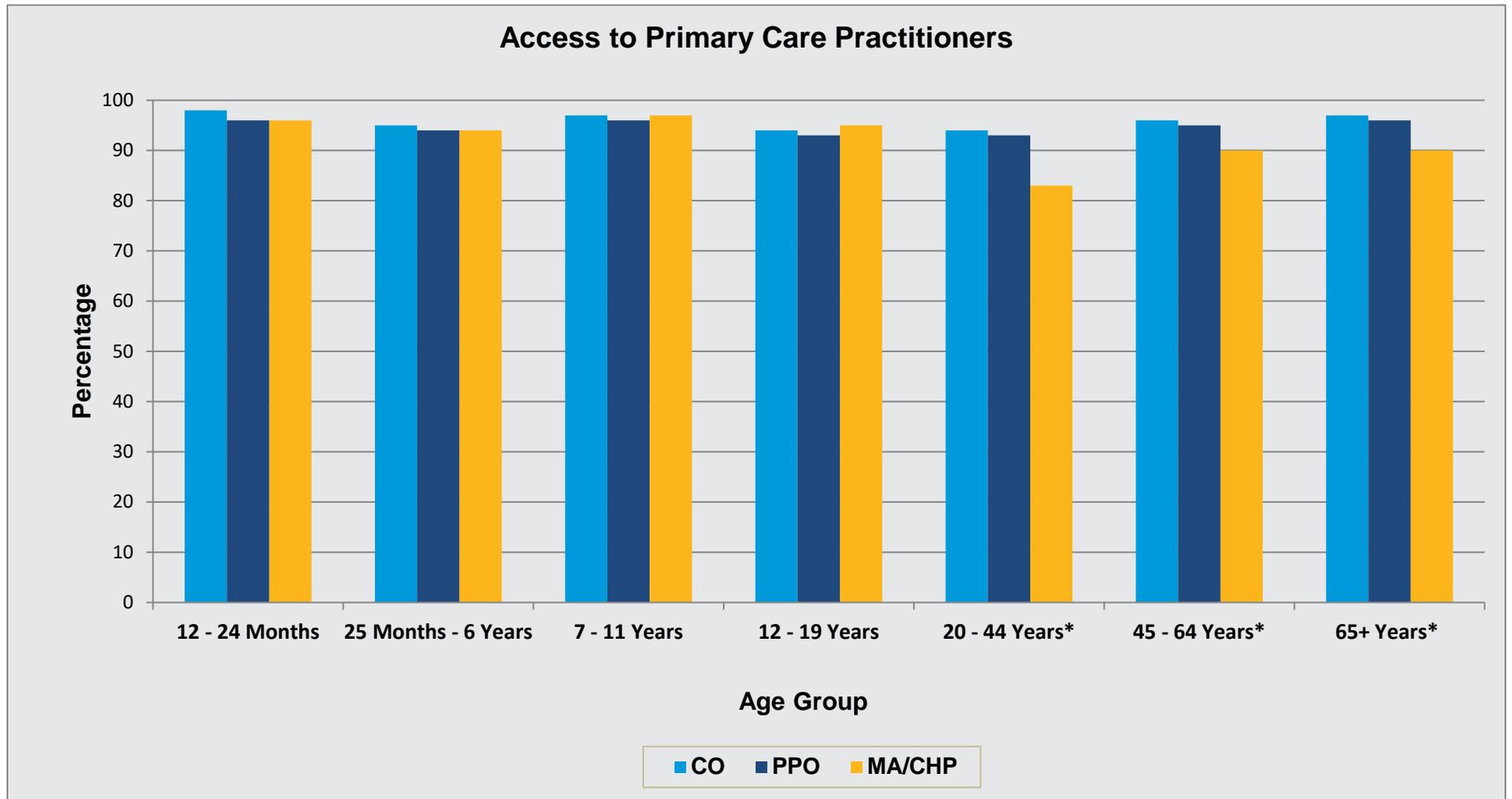
LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different than the statewide average.

Results are a percentage of the eligible population.

Statewide Averages Across Payers



The graph presents the differences in member access by payer and age group. Commercial HMO (CO) and Commercial PPO (PPO) are at or above 90% for members regardless of age group. Medicaid/CHP (MA/CHP) is at or above 90% for all age groups except for members between 20 and 44 years of age. For age group 19 years and younger, MA and CHP are combined reporting.

* Please note that the time frame for visits for members ages 20 years or older varies by type of insurance. Medicaid percentages reflect visits in the measurement year, while CO and PPO percentages reflect visits in the last three years.

This section provides information on how well managed care plans provide care to their adult members, including managing chronic illnesses, providing access to preventive health screenings and treatments, and encouraging appropriate use of healthcare resources and treatments. The five Effectiveness of Care measures in this

section describe the percentage of enrollees in a managed care plan who received the services within the specified time frame. Symbols are provided to indicate whether the plan performed statistically significantly better (▲) or worse (▼) than the statewide average.

Measure	Description (Type of Insurance)
Use of Imaging Studies for Low Back Pain	The percentage of members with a primary diagnosis of low back pain who did not have an imaging study (X-ray, MRI, CT scan). (CO, PPO, MA/CHP)
Avoidance of Antibiotics Therapy in Adults with Acute Bronchitis	The percentage of adults, ages 18 to 64 years, with acute bronchitis who did NOT receive a prescription for antibiotics. (CO, PPO, MA/CHP)
Use of Multiple Concurrent Antipsychotics in Children and Adolescents	The percentage of children and adolescents, ages 1 to 17 years, who had two or more antipsychotic prescriptions and had metabolic testing. A low rate is desirable for this measure. (CO, PPO, MA/CHP)
Non-Recommended Cervical Cancer Screening in Adolescent Females	The percentage of adolescent females, ages 16 to 20 years, who were screened unnecessarily for cervical cancer. A low rate is desirable for this measure. (CO, PPO, MA/CHP)
Appropriate Treatment for Children With Upper Respiratory Infection	The percentage of children, ages 3 months to 18 years, who were diagnosed with an upper respiratory infection (common cold) and who were NOT given a prescription for an antibiotic. A higher score indicates more appropriate treatment of children with URI. (CO, PPO, MA/CHP)

Commercial HMO

Selected Effectiveness of Care Measures

Health Plan	Use of Imaging Studies for Low Back Pain	Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	Use of Multiple Concurrent Antipsychotics in Children and Adolescents †	Non-Recommended Cervical Cancer Screening in Adolescent Females †	Appropriate Treatment for Children With Upper Respiratory Infection
CDPHP	77	34 ▲	3	3 ▼	95 ▲
Empire BlueCross BlueShield HMO	70 ▼	25	--	2	91
Excellus BlueCross BlueShield	75 ▼	23 ▼	2	2	91 ▼
HIP (EmblemHealth)	75	35 ▲	0	3 ▼	94
HealthNow New York Inc.	81 ▲	29 ▲	4	2	92
Independent Health	79 ▲	21 ▼	0	2	91
MVP Health Care	65 ▼	25	0	2	91
Oxford Health Plans of New York	76	31 ▲	2	2	93 ▲
Univera Healthcare	75	21	--	2	87 ▼
Statewide	76	26	2	2	92

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average
- Note: Plans without symbols are not significantly different from the statewide average.
- Sample too small to report
- † A lower rate is desirable.

Results are a percentage of the eligible population.

Commercial PPO

Selected Effectiveness of Care Measures

Health Plan	Use of Imaging Studies for Low Back Pain	Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	Use of Multiple Concurrent Antipsychotics in Children and Adolescents †	Non-Recommended Cervical Cancer Screening in Adolescent Females †	Appropriate Treatment for Children With Upper Respiratory Infection
Aetna Life Insurance Company - New York	76	28	1	2 ▲	93
CDPHP Universal Benefits, Inc.	75	28	2	2	94
CGLIC/CHLIC	75	28	7 ▼	3	93
Empire BlueCross BlueShield PPO	72 ▼	24 ▼	3	3	91 ▼
GHI (EmblemHealth)	73	51 ▲	6	3	95
MVP Preferred PPO	73	23 ▼	0	2 ▲	91
Oxford Health Insurance of New York	76	33 ▲	3	2 ▲	93
UnitedHealthcare Insurance Company of New York, Inc.	77 ▲	26 ▼	5	4 ▼	93
Statewide	75	28	3	3	93

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different from the statewide average.

† A lower rate is desirable.

Results are a percentage of the eligible population.

Medicaid Health Plans

Selected Effectiveness of Care Measures

Medicaid Managed Care Plans (MMC)	Use of Imaging Studies for Low Back Pain	Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	Use of Multiple Concurrent Antipsychotics in Children and Adolescents †	Non-Recommended Cervical Cancer Screening in Adolescent Females †	Appropriate Treatment for Children With Upper Respiratory Infection
Affinity Health Plan	72 ▼	37 ▲	3	3 ▼	94
CDPHP	70 ▼	33	4	2	94
Empire BlueCross BlueShield HealthPlus	84 ▲	35 ▲	3	2	94
Excellus BlueCross BlueShield	69 ▼	23 ▼	3	1 ▲	93 ▼
Fidelis Care New York, Inc.	67 ▼	35 ▲	3	2	96 ▲
HIP (EmblemHealth)	72 ▼	27 ▼	4	2	94
HealthNow New York Inc.	74	24	5	1	90 ▼
Healthfirst PHSP, Inc.	100 ▲	34 ▲	3	1 ▲	95 ▲
Independent Health's MediSource	67 ▼	27	4	1	93
MVP Health Care	65 ▼	28	3	2	95
MetroPlus Health Plan	80 ▲	33	3	2	95 ▲
Molina Healthcare	67 ▼	20 ▼	3	1	95
UnitedHealthcare Community Plan	74 ▼	25 ▼	3	3 ▼	91 ▼
WellCare of New York	91 ▲	46 ▲	5	2	95 ▲
YourCare Health Plan	72 ▼	20 ▼	3	2	91 ▼
MMC Statewide	78	31	3	2	94

LEGEND

▲ Significantly better than statewide average

▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different from the statewide average.

-- Sample too small to report

† A lower rate is desirable.

Results are a percentage of the eligible population.

Managed care plans are required to submit inpatient and outpatient utilization data such as hospital admissions and ambulatory surgery rates. The data presented are calculated by the plans. Data applicable to the Medicaid, Commercial HMO, and Commercial PPO populations are reported separately. For Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, symbols are provided to indicate whether the plan performed statistically significantly better (▲) or worse (▼) than the statewide average. For all other measures, symbols are provided to indicate whether the plan performed above the 90th percentile (▲) or below the 10th percentile (▼) for all plans included in the tables.

Utilization rates for Outpatient Use of Services, Inpatient Use of Services, and Frequency of Selected Procedures are calculated per 1,000 member years (MY). Results for the Initiation and Engagement of Alcohol and Other Drug Dependence Treatment, Mental Health Utilization, as well as Identification of Alcohol and Drug Dependence Services are calculated as percentage of the eligible population. Average length of stay (ALOS) is calculated as the total number of days divided by the total number of discharges (Days/Discharges = ALOS).

Total Inpatient Utilization is the sum of Medicine, Surgery, and Maternity discharges and length of stay. Some discharges cannot be grouped as medicine, maternity, or surgery, but are included in the inpatient total. Therefore, total discharges and days may not be equal to the sum of the three components. The rates for open cholecystectomy and intensive outpatient or partial hospitalization rates for alcohol and drugs are not displayed in the following tables, since the results are not statistically significant due to small sample sizes and low rates.

The Plan All-Cause Readmission rates are risk adjusted for presence of surgeries, discharge condition, comorbidity, age, and gender. For this measure, a lower rate is desirable. The O/E Ratio is the observed-to-expected ratio: The ratio of the plan's observed rate of readmission to its expected rate of readmission. Emergency Department Utilization and Inpatient Hospital Utilization are also risk adjusted, and include O/E ratios. For Emergency Department Utilization, this represents the risk-adjusted ratio of observed to expected emergency department visits. For Inpatient Hospital Utilization, this represents the risk-adjusted ratio of observed to expected acute inpatient discharges.

Measure	Description (Type of Insurance)
Outpatient Utilization	Summarizes utilization of ambulatory services including outpatient visits and emergency room visits. Rates are per 1,000 member years (MY). (CO, PPO, MA/CHP, SNP).
Frequency of Selected Procedures	Provides a summary of high frequency procedures and rates are per 1,000 MY. (CO, PPO, MA/CHP)
Inpatient Utilization	Summarizes utilization of acute inpatient services in the categories of Medicine, Surgery, Maternity, and Total inpatient utilization. Total discharges per 1,000 MY, total days per 1,000 MY, and ALOS are reported. (CO, PPO, MA/CHP, SNP)
Mental Health Utilization	Provides an overview of members who received inpatient, outpatient, and emergency room mental health treatment. Rates are the percentage of members who receive mental health services. (CO, PPO, MA, SNP)
Identification of Alcohol and Other Dependency Services	Provides an overview of members with an alcohol or other drug (AOD) dependence diagnosis and the extent to which different levels of chemical dependency services are utilized. Rates are the percentage of members who receive services. (CO, PPO, MA, SNP)
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	Two percentages for members with AOD dependence are shown. The Initiation percentage is the percentage of members who initiate treatment within 14 days of the diagnosis of AOD dependence. The Engagement percentage is the percentage of members who engage in treatment within 30 days after initiation. (CO, PPO, MA, SNP)

Plan All-Cause Readmissions	Provides the percentage of acute inpatient stays that were followed by an acute readmission for any diagnosis within 30 days. Both risk adjusted rates and the observed/expected probabilities are displayed. (CO, PPO)
Emergency Department Utilization	Provides the emergency department visits. Both risk adjusted rates and the observed/expected probabilities are displayed. (CO, PPO)
Inpatient Hospital Utilization	Provides the acute inpatient discharges. Both risk adjusted rates and the observed/expected probabilities are displayed. (CO, PPO)

Commercial HMO

Outpatient Utilization

Health Plan	Emergency Room Visits	Outpatient Visits
CDPHP	266 ▲	5,013 ▲
Empire BlueCross BlueShield HMO	145	4,076 ▼
Excellus BlueCross BlueShield	NV	NV
HIP (EmblemHealth)	261	4,527
HealthNow New York Inc.	193	4,105
Independent Health	217	4,201
MVP Health Care	241	4,999
Oxford Health Plans of New York	145 ▼	4,265
Univera Healthcare	NV	NV
Statewide	194	4,360

LEGEND

▲ 90th percentile or above▼ 10th percentile or below

NV: Plan submitted invalid data.

Results are per 1,000 member years.

Commercial PPO

Outpatient Utilization

Health Plan	Emergency Room Visits	Outpatient Visits
Aetna Life Insurance Company - New York	153	4,151
CDPHP Universal Benefits, Inc.	261	4,405
CGLIC/CHLIC	142 ▼	4,294
Empire BlueCross BlueShield PPO	196	4,345
GHI (EmblemHealth)	376 ▲	4,666
MVP Preferred PPO	202	4,085 ▼
Oxford Health Insurance of New York	142	5,048 ▲
UnitedHealthcare Insurance Company of New York, Inc.	146	4,393
Statewide	174	4,360

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are per 1,000 member years.

Medicaid Health Plans

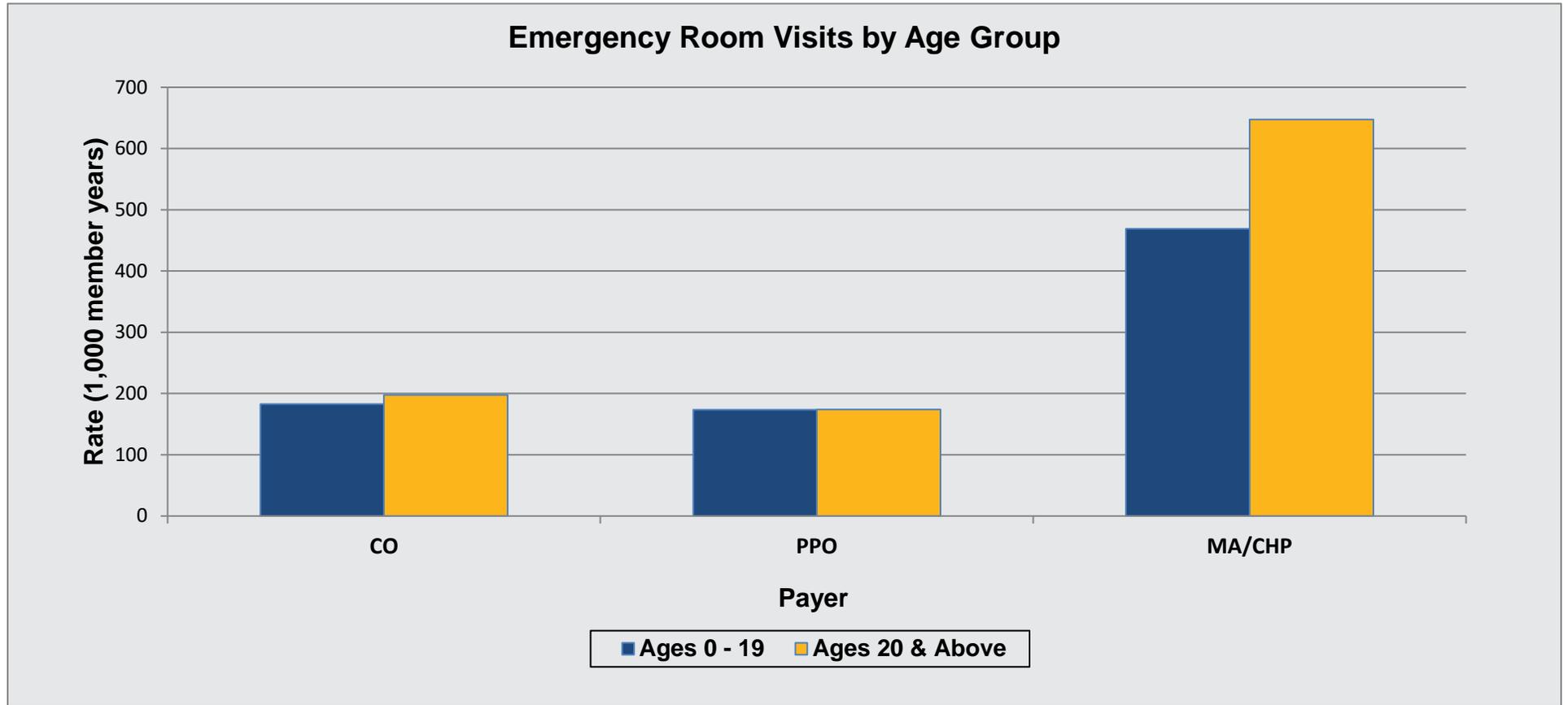
Outpatient Utilization

Medicaid Managed Care Plans (MMC)	Emergency Room Visits	Outpatient Visits
Affinity Health Plan	565	4,939
CDPHP	758 ▲	5,839
Empire BlueCross BlueShield HealthPlus	403 ▼	4,798
Excellus BlueCross BlueShield	716	4,534
Fidelis Care New York, Inc.	559	5,979 ▲
HIP (EmblemHealth)	450	5,198
HealthNow New York Inc.	687	4,354 ▼
Healthfirst PHSP, Inc.	613	5,509
Independent Health's MediSource	731 ▲	4,373
MVP Health Care	657	5,187
MetroPlus Health Plan	656	8,432 ▲
Molina Healthcare	713	4,605
UnitedHealthcare Community Plan	388 ▼	5,591
WellCare of New York	438	4,593
YourCare Health Plan	694	4,104 ▼
MMC Statewide	561	5,670
HIV Special Needs Plans (SNP)		
Amida Care	1,195 ▲	11,513
MetroPlus Health Plan	921	13,847 ▲
VNSNY Choice Health Plans	811 ▼	10,431 ▼
SNP Statewide	1,007	11,956

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are per 1,000 member years.



The graph illustrates the statewide rates of emergency room visits by age group and payer. Medicaid/CHP (MA/CHP) rates are higher than Commercial HMO (CO) and Commercial PPO (PPO) rates. For age group 19 years and younger, MA and CHP are combined for reporting.

Commercial HMO

Frequency of Selected Procedures

Health Plan	Angioplasty Ages 45 & Above		Coronary Artery Bypass Graft Ages 45 & Above		Cardiac Catheterization Ages 45 & Above	
	Female	Male	Female	Male	Female	Male
CDPHP	--	5.6	--	1.7 ▲	5.0	10.2
Empire BlueCross BlueShield HMO	--	5.0	--	--	3.3	7.9
Excelsus BlueCross BlueShield	1.4	6.0	0.2	1.4	3.9	7.3 ▼
HIP (EmblemHealth)	1.9	6.3	--	1.5	5.7	10.5
HealthNow New York Inc.	1.1 ▼	4.9 ▼	--	1.4	4.2	8.5
Independent Health	1.5	5.0	--	1.4 ▼	4.4	9.0
MVP Health Care	2.4 ▲	6.6	--	--	6.1 ▲	10.6 ▲
Oxford Health Plans of New York	1.4	6.8 ▲	--	1.6	3.1 ▼	7.7
Univera Healthcare	--	6.1	--	--	--	7.9
Statewide	1.4	6.0	0.3	1.5	4.2	8.3

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Commercial HMO

Frequency of Selected Procedures

Health Plan	Laparoscopic Cholecystectomy		Back Surgery Ages 20 & Above		Bariatric Weight Loss Surgery		Prostatectomy Ages 45 & Above
	Female Ages 15 & Above	Male Ages 30 & Above	Female	Male	Female	Male	Male Only
CDPHP	4.5	3.0	3.0	3.8	0.7	--	2.5
Empire BlueCross BlueShield HMO	2.6	--	1.4	3.4	--	--	--
Excellus BlueCross BlueShield	5.2	2.5	3.0	3.6	1.0 ▲	0.3 ▲	2.4 ▼
HIP (EmblemHealth)	3.0	1.7	1.3 ▼	1.8 ▼	0.6	--	3.0
HealthNow New York Inc.	5.4	2.7	3.3	3.7	0.5	--	2.7
Independent Health	5.8	2.5	4.0 ▲	3.4	0.7	--	2.6
MVP Health Care	4.7	3.1 ▲	3.8	4.8 ▲	0.8	--	3.7 ▲
Oxford Health Plans of New York	2.5 ▼	1.5 ▼	1.6	2.2	0.4 ▼	0.2 ▼	3.0
Univera Healthcare	6.5 ▲	--	3.7	3.2	--	--	--
Statewide	4.2	2.2	2.5	3.1	0.7	0.2	2.7

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Commercial HMO

Frequency of Selected Procedures for Women and Children

Health Plan	Lumpectomy Ages 15 & Above	Mastectomy Ages 15 & Above	Abdominal Hysterectomy Ages 15 & Above	Vaginal Hysterectomy Ages 15 & Above	Tonsillectomy Ages 0–19
CDPHP	3.9	1.2 ▼	1.2 ▼	1.3	6.4
Empire BlueCross BlueShield HMO	4.2	1.9 ▲	1.7	--	--
Excellus BlueCross BlueShield	2.9 ▼	1.7	1.6	1.4	6.1
HIP (EmblemHealth)	3.4	1.4	2.6 ▲	0.5	2.7 ▼
HealthNow New York Inc.	4.2	1.6	1.5	1.7 ▲	7.3
Independent Health	3.9	1.6	2.1	1.6	7.4
MVP Health Care	4.4 ▲	1.8	1.7	1.1	5.7
Oxford Health Plans of New York	3.2	1.4	1.5	0.5 ▼	3.3
Univera Healthcare	4.2	--	--	--	9.4 ▲
Statewide	3.3	1.5	1.7	1.1	5.1

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Commercial PPO

Frequency of Selected Procedures

Health Plan	Angioplasty Ages 45 & Above		Coronary Artery Bypass Graft Ages 45 & Above		Cardiac Catheterization Ages 45 & Above	
	Female	Male	Female	Male	Female	Male
Aetna Life Insurance Company - New York	1.6	6.7 ▲	0.3 ▲	1.3	4.2	7.8
CDPHP Universal Benefits, Inc.	1.4	5.5	--	1.9 ▲	4.3	9.1
CGLIC/CHLIC	1.5	5.3 ▼	--	1.0 ▼	3.5	6.7 ▼
Empire BlueCross BlueShield PPO	1.3	6.1	0.3 ▼	1.3	4.2	8.1
GHI (EmblemHealth)	1.9 ▲	5.8	--	1.4	6.5 ▲	11.9 ▲
MVP Preferred PPO	1.5	6.6	--	--	3.4	7.6
Oxford Health Insurance of New York	1.1 ▼	6.2	--	1.3	2.9 ▼	7.4
UnitedHealthcare Insurance Company of New York, Inc.	1.2	5.9	--	1.2	3.3	7.2
Statewide	1.4	6.1	0.3	1.3	3.9	7.8

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Commercial PPO

Frequency of Selected Procedures

Health Plan	Laparoscopic Cholecystectomy		Back Surgery Ages 20 & Above		Bariatric Weight Loss Surgery		Prostatectomy Ages 45 & Above
	Female Ages 15 & Above	Male Ages 30 & Above	Female	Male	Female	Male	Male Only
Aetna Life Insurance Company - New York	3.1	1.7	2.6	2.9	0.4	0.1	3.6 ▲
CDPHP Universal Benefits, Inc.	4.9 ▲	2.7 ▲	3.0 ▲	3.5	0.7	--	2.0 ▼
CGLIC/CHLIC	2.6	1.7	1.9	2.4	0.3	--	2.4
Empire BlueCross BlueShield PPO	3.5	1.8	2.2	2.5	0.5	0.2 ▲	2.7
GHI (EmblemHealth)	2.3	1.9	1.7 ▼	2.6	--	--	3.1
MVP Preferred PPO	4.5	2.5	2.7	3.3	0.8 ▲	--	2.6
Oxford Health Insurance of New York	2.2 ▼	1.7	2.3	3.8 ▲	0.4	--	3.5
UnitedHealthcare Insurance Company of New York, Inc.	2.6	1.5 ▼	1.8	2.3 ▼	0.3 ▼	0.1 ▼	2.6
Statewide	3.1	1.8	2.2	2.7	0.5	0.1	2.9

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Commercial PPO

Frequency of Selected Procedures for Women and Children

Health Plan	Lumpectomy Ages 15 & Above	Mastectomy Ages 15 & Above	Abdominal Hysterectomy Ages 15 & Above	Vaginal Hysterectomy Ages 15 & Above	Tonsillectomy Ages 0–19
Aetna Life Insurance Company - New York	3.4	1.7	1.7	0.7	3.6
CDPHP Universal Benefits, Inc.	3.9	1.1	1.3 ▼	1.3 ▲	5.5 ▲
CGLIC/CHLIC	3.3	1.2	1.5	0.6	3.3
Empire BlueCross BlueShield PPO	3.3	1.1	2.0 ▲	0.8	3.6
GHI (EmblemHealth)	3.1 ▼	0.7 ▼	1.6	--	2.3 ▼
MVP Preferred PPO	3.1	1.3	1.7	1.3	5.0
Oxford Health Insurance of New York	4.3 ▲	2.0 ▲	1.4	0.5 ▼	3.9
UnitedHealthcare Insurance Company of New York, Inc.	3.3	1.4	1.7	0.6	3.6
Statewide	3.4	1.4	1.7	0.7	3.7

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Medicaid Health Plans

Frequency of Selected Procedures

Medicaid Managed Care Plans (MMC)	Laparoscopic Cholecystectomy		Back Surgery Ages 20–64		Bariatric Weight Loss Surgery Ages 0–64	
	Female Ages 15–64	Male Ages 30–64	Female	Male	Female	Male
Affinity Health Plan	4.5	1.7	1.3	1.7	0.4	--
CDPHP	7.3	4.6 ▲	5.5	5.9	1.0 ▲	--
Empire BlueCross BlueShield HealthPlus	3.8	1.4 ▼	1.1	1.8	0.2 ▼	--
Excellus BlueCross BlueShield	7.6 ▲	3.3 ▲	4.9	6.4 ▲	0.7	--
Fidelis Care New York, Inc.	6.1	2.7	3.1	3.3	0.9	0.2 ▲
HIP (EmblemHealth)	3.3 ▼	1.8	1.6	1.8	0.7	--
HealthNow New York Inc.	7.5	--	8.6 ▲	9.5 ▲	--	--
Healthfirst PHSP, Inc.	3.9	1.5	1.5	1.9	0.6	0.1 ▼
Independent Health's MediSource	6.8	3.1	5.3	5.5	--	--
MVP Health Care	6.3	2.6	3.6	3.9	0.3	--
MetroPlus Health Plan	3.9	1.7	0.9 ▼	1.3 ▼	0.4	--
Molina Healthcare	7.5 ▲	--	--	--	--	--
UnitedHealthcare Community Plan	4.3	1.9	1.9	2.1	0.7	0.2
WellCare of New York	3.2 ▼	1.4 ▼	1.1 ▼	1.0 ▼	--	--
YourCare Health Plan	7.3	--	6.4 ▲	5.7	--	--
Statewide	4.9	2.1	2.3	2.7	0.6	0.1

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Medicaid Health Plans

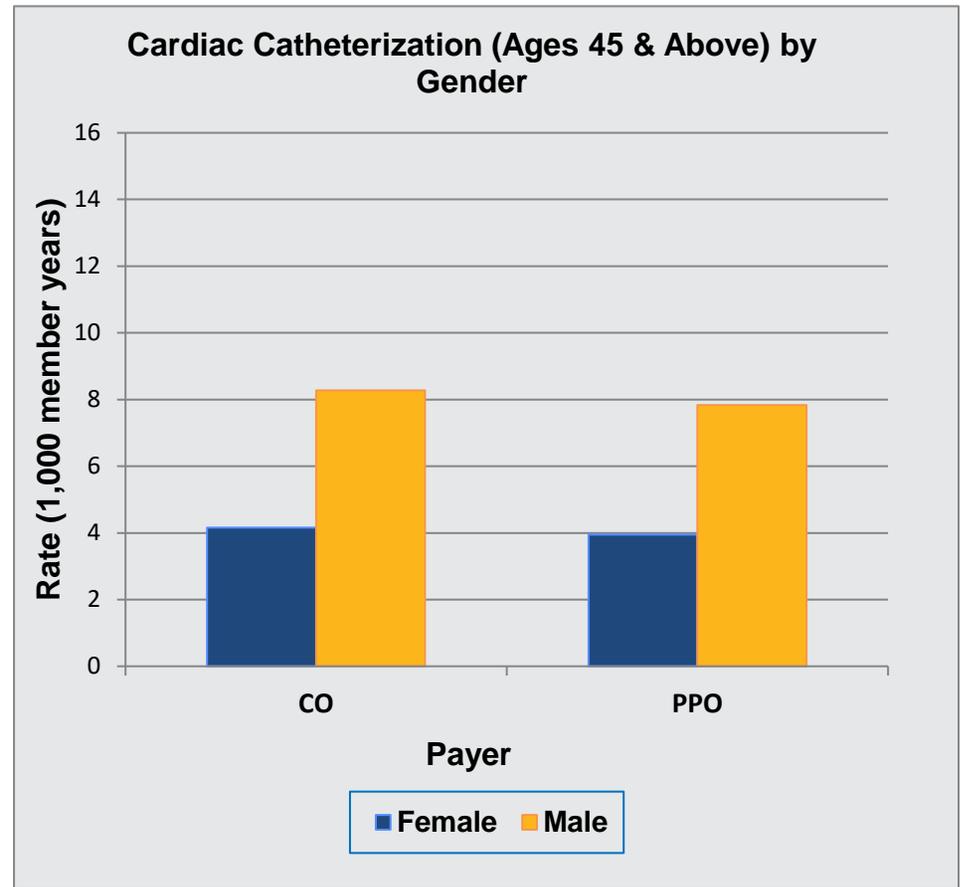
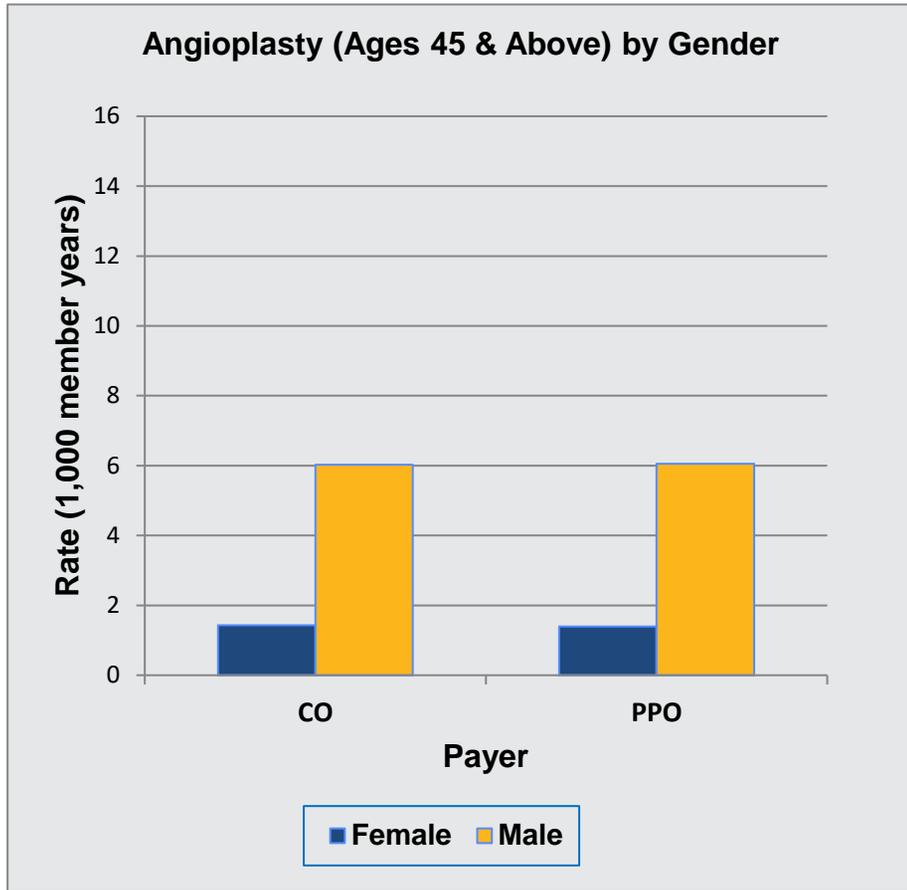
Frequency of Selected Procedures for Women and Children

Medicaid Managed Care Plans (MMC)	Lumpectomy Ages 15–64	Mastectomy Ages 15–64	Abdominal Hysterectomy Ages 15–64	Vaginal Hysterectomy Ages 15–64	Tonsillectomy Ages 0–19
Affinity Health Plan	2.5	0.7	1.8	0.7	3.8
CDPHP	3.1 ▲	--	1.4	1.4 ▲	8.0
Empire BlueCross BlueShield HealthPlus	2.5	0.8	0.9 ▼	0.4 ▼	3.4
Excellus BlueCross BlueShield	2.1	0.7	1.8	1.0	7.4
Fidelis Care New York, Inc.	2.6	0.8	1.7	1.3	5.6
HIP (EmblemHealth)	2.7	1.0 ▲	1.8	0.6	2.6
HealthNow New York Inc.	--	--	--	--	9.2 ▲
Healthfirst PHSP, Inc.	2.5	0.7	1.9	0.7	3.3
Independent Health's MediSource	2.7	--	2.0 ▲	--	10.1 ▲
MVP Health Care	2.3	0.8	1.9 ▲	0.6	4.7
MetroPlus Health Plan	1.9 ▼	0.2 ▼	1.4 ▼	0.5	2.5 ▼
Molina Healthcare	--	--	--	--	5.7
UnitedHealthcare Community Plan	2.4	0.8	1.6	0.5	3.9
WellCare of New York	1.6 ▼	--	1.5	--	2.4 ▼
YourCare Health Plan	3.8 ▲	--	--	--	9.0
MMC Statewide	2.5	0.7	1.6	0.8	4.4

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.



The graphs illustrate the statewide rates of cardiac catheterization and angioplasty utilization by gender and payer. Males are more likely to have the procedures than females for all payers.

Commercial HMO

Inpatient Use of Services: Discharges and Total Days

Health Plan	Medicine		Surgery		Maternity		Total	
	Discharges	Total Days						
CDPHP	22	85	18	82	11	34	50	197
Empire BlueCross BlueShield HMO	20	84	16	93 ▲	13	35	47	208
Excellus BlueCross BlueShield	15	49 ▼	15	59	13	32	42	136 ▼
HIP (EmblemHealth)	23	102 ▲	16	81	11	34	49	218 ▲
HealthNow New York Inc.	16	58	15	58 ▼	10	27	41	145
Independent Health	17	66	17	70	12	31	44	163
MVP Health Care	27 ▲	94	22 ▲	84	10 ▼	25 ▼	57 ▲	201
Oxford Health Plans of New York	14 ▼	56	13 ▼	65	15 ▲	46 ▲	40 ▼	161
Univera Healthcare	17	52	15	65	12	29	42	142
Statewide	17	63	15	66	12	35	43	162

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are per 1,000 member years.

Commercial HMO

Inpatient Use of Services: Average Length of Stay

Health Plan	Medicine ALOS	Surgery ALOS	Maternity ALOS	Total Inpatient ALOS
CDPHP	3.8	4.6	3.0	3.9
Empire BlueCross BlueShield HMO	4.3	5.8 ▲	2.8	4.4
Excellus BlueCross BlueShield	3.2	4.0	2.5	3.3 ▼
HIP (EmblemHealth)	4.5 ▲	5.0	3.2 ▲	4.4 ▲
HealthNow New York Inc.	3.6	4.0	2.7	3.5
Independent Health	3.9	4.2	2.7	3.7
MVP Health Care	3.5	3.9 ▼	2.7	3.5
Oxford Health Plans of New York	4.0	5.2	3.1	4.1
Univera Healthcare	3.1 ▼	4.3	2.5 ▼	3.4
Statewide	3.7	4.5	2.8	3.8

LEGEND

▲ 90th percentile or above▼ 10th percentile or below

ALOS = Total Days/Total Discharges

Commercial PPO

Inpatient Use of Services: Discharges and Total Days

Health Plan	Medicine		Surgery		Maternity		Total	
	Discharges	Total Days						
Aetna Life Insurance Company - New York	16	58	13	65	15	43	41	160
CDPHP Universal Benefits, Inc.	19	79	17 ▲	79	11	29	45	184
CGLIC/CHLIC	15	55	12	62	15	43	40 ▼	155
Empire BlueCross BlueShield PPO	18	64	14	73	13	38	43	170
GHI (EmblemHealth)	31 ▲	155 ▲	16	106 ▲	8 ▼	25 ▼	53 ▲	281 ▲
MVP Preferred PPO	17	59	15	54	12	32	43	144
Oxford Health Insurance of New York	15	57	14	69	15	48	41	166
UnitedHealthcare Insurance Company of New York, Inc.	14 ▼	52 ▼	12 ▼	50 ▼	17 ▲	48 ▲	41	143 ▼
Statewide	16	62	13	66	15	42	42	163

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are per 1,000 member years.

Commercial PPO

Inpatient Use of Services: Average Length of Stay

Health Plan	Medicine ALOS	Surgery ALOS	Maternity ALOS	Total Inpatient ALOS
Aetna Life Insurance Company - New York	3.7	5.0	2.9	3.9
CDPHP Universal Benefits, Inc.	4.1	4.7	2.7	4.1
CGLIC/CHLIC	3.6	5.1	2.9	3.9
Empire BlueCross BlueShield PPO	3.6	5.2	2.9	3.9
GHI (EmblemHealth)	5.0 ▲	6.7 ▲	3.1	5.3 ▲
MVP Preferred PPO	3.6 ▼	3.5 ▼	2.7 ▼	3.3 ▼
Oxford Health Insurance of New York	4.0	5.0	3.1 ▲	4.0
UnitedHealthcare Insurance Company of New York, Inc.	3.7	4.2	2.8	3.5
Statewide	3.7	4.9	2.9	3.9

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

ALOS = Total Days/Total Discharges

Medicaid Health Plans

Inpatient Use of Services: Discharges and Total Days

Medicaid Managed Care Plans (MMC)	Medicine		Surgery		Maternity		Total	
	Discharges	Total Days	Discharges	Total Days	Discharges	Total Days	Discharges	Total Days
Affinity Health Plan	34	139	13	94	33	99	71	306
CDPHP	43	182	21	125	30	84	85	366
Empire BlueCross BlueShield HealthPlus	26 ▼	109 ▼	10 ▼	72	29	86	57 ▼	242 ▼
Excellus BlueCross BlueShield	33	123	15	94	29	78	69	271
Fidelis Care New York, Inc.	35	133	16	88	33	88	75	285
HIP (EmblemHealth)	28	130	21 ▲	105	5 ▼	16 ▼	67	317
HealthNow New York Inc.	39	148	24 ▲	175 ▲	20 ▼	52 ▼	78	362
Healthfirst PHSP, Inc.	38	150	16	96	38 ▲	114 ▲	84	339
Independent Health's MediSource	39	160	21	143 ▲	32	92	83	370
MVP Health Care	37	137	14	66 ▼	37	102	76	275
MetroPlus Health Plan	106 ▲	297 ▲	13	89	47 ▲	130 ▲	152 ▲	478 ▲
Molina Healthcare	44 ▲	185 ▲	17	123	36	105	86 ▲	382 ▲
UnitedHealthcare Community Plan	21 ▼	100 ▼	10 ▼	67 ▼	34	92	56 ▼	234 ▼
WellCare of New York	38	138	12	79	22	60	67	265
YourCare Health Plan	42	174	17	103	29	80	81	336
MMC Statewide	39	147	15	89	33	94	79	309
HIV Special Needs Plans (SNP)								
Amida Care	211	1100	53	562 ▲	--	20 ▼	268	1686
MetroPlus Health Plan (HIV SNP)	429 ▲	1661 ▲	36 ▼	405 ▼	14	42 ▲	478 ▲	2105 ▲
VNSNY Choice Health Plans	190 ▼	1023 ▼	60 ▲	536	--	--	253 ▼	1579 ▼
SNP Statewide	274	1255	49	506	6	22	329	1789

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are per 1,000 member years.

Medicaid Health Plans

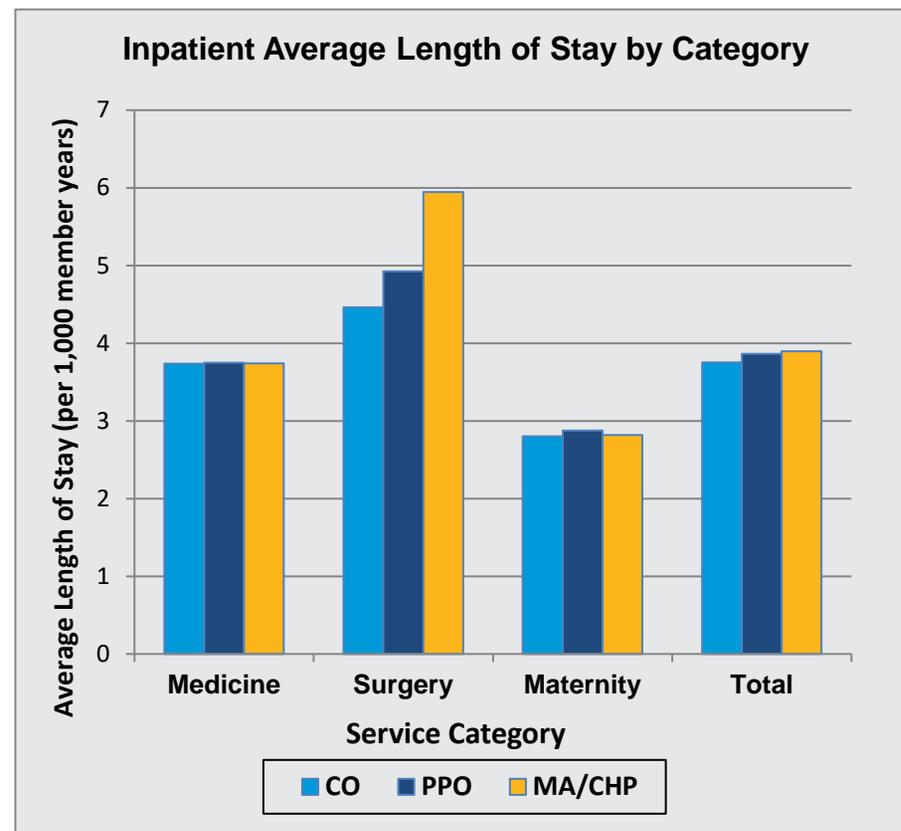
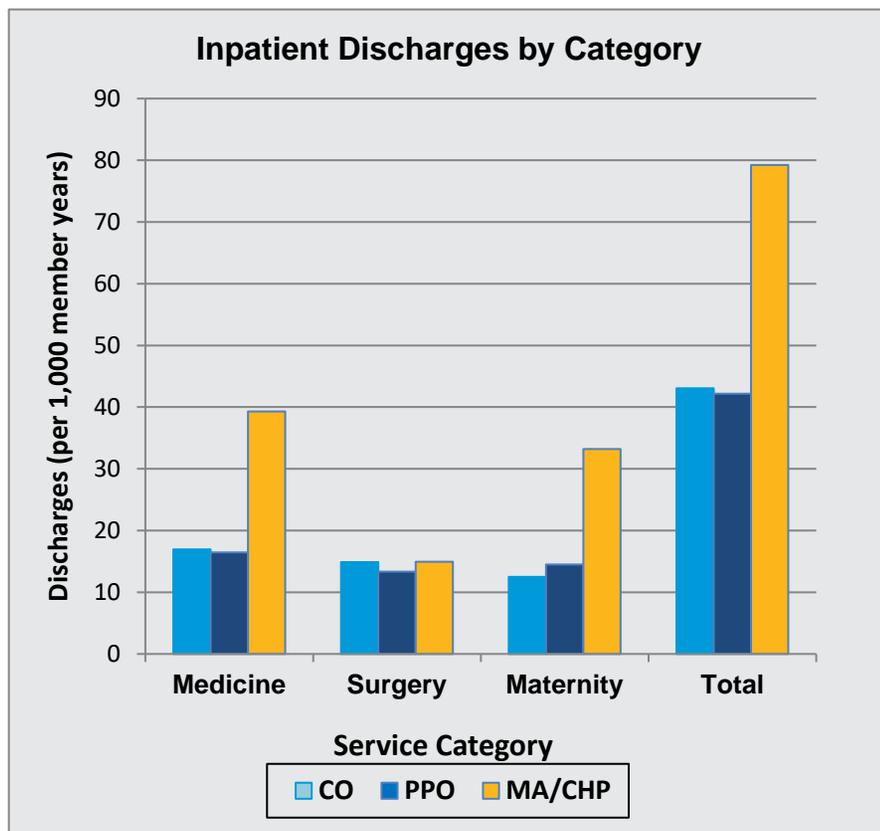
Inpatient Use of Services: Average Length of Stay

Medicaid Managed Care Plans (MMC)	Medicine ALOS	Surgery ALOS	Maternity ALOS	Total Inpatient ALOS
Affinity Health Plan	4.2	7.1	3.0 ▲	4.3
CDPHP	4.3	6.0	2.8	4.3
Empire BlueCross BlueShield HealthPlus	4.1	6.9	3.0 ▲	4.2
Excellus BlueCross BlueShield	3.7	6.2	2.6 ▼	3.9
Fidelis Care New York, Inc.	3.8	5.4	2.7	3.8
HIP (EmblemHealth)	4.7 ▲	4.9 ▼	3.0	4.7 ▲
HealthNow New York Inc.	3.8	7.2 ▲	2.6 ▼	4.6 ▲
Healthfirst PHSP, Inc.	4.0	5.9	3.0	4.1
Independent Health's MediSource	4.1	6.9	2.9	4.5
MVP Health Care	3.8	4.7 ▼	2.8	3.6 ▼
MetroPlus Health Plan	2.8 ▼	6.8	2.8	3.2 ▼
Molina Healthcare	4.2	7.4 ▲	2.9	4.4
UnitedHealthcare Community Plan	4.8 ▲	6.4	2.7	4.2
WellCare of New York	3.7 ▼	6.8	2.7	3.9
YourCare Health Plan	4.2	5.9	2.7	4.1
MMC Statewide	3.7	5.9	2.8	3.9
HIV Special Needs Plans (SNP)				
Amida Care	5.2	11.0	--	6.3 ▲
MetroPlus Health Plan (HIV SNP)	3.9 ▼	11.0 ▲	3.1	4.4 ▼
VNSNY Choice Health Plans	5.4 ▲	8.9 ▼	--	6.2
SNP Statewide	4.6	10.0	3.7	5.4

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

ALOS = Total Days/Total Discharges



The graph on the left illustrates the distribution of inpatient discharges by service category for Commercial HMO (CO), Commercial PPO (PPO), and Medicaid/CHP (MA/CHP) payers. For age group 19 years and younger, MA and CHP are combined reporting. MA/CHP has the highest medicine and maternity discharge rates, which leads to the highest total inpatient discharge rate across payers. The graph on the right shows the inpatient average length of stay, with MA/CHP displaying the highest surgery average length of stay.

Commercial HMO

Mental Health Utilization

Health Plan	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
CDPHP	13.3 ▲	9.4 ▲	11.5 ▲	0.3 ▲	0.3 ▲	0.3 ▲	12.8 ▲	9.0 ▲	11.0 ▲
Empire BlueCross BlueShield HMO	8.5	6.3	7.5	0.3	0.2	0.2	8.6	6.3	7.5
Excellus BlueCross BlueShield	8.7	5.7	7.2	0.2	0.2	0.2	8.7	5.7	7.2
HIP (EmblemHealth)	6.8 ▼	5.0	6.0 ▼	0.2	0.2	0.2	6.9 ▼	5.1	6.0 ▼
HealthNow New York Inc.	9.7	6.2	7.9	0.3	0.2	0.2	9.7	6.3	8.0
Independent Health	9.5	6.6	8.1	0.2	0.2	0.2	9.5	6.6	8.1
MVP Health Care	7.9	5.5	6.7	0.2	0.2	0.2	8.0	5.5	6.8
Oxford Health Plans of New York	7.3	5.1	6.2	0.2 ▼	0.1 ▼	0.2 ▼	7.3	5.1	6.3
Univera Healthcare	7.8	4.8 ▼	6.3	--	--	0.2	7.8	4.8 ▼	6.3
Statewide	8.4	5.7	7.1	0.2	0.2	0.2	8.4	5.7	7.1

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are a percentage of the eligible population.

Commercial PPO

Mental Health Utilization

Health Plan	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Aetna Life Insurance Company - New York	10.6	7.5	9.1	0.2	0.2	0.2	10.7	7.5	9.1
CDPHP Universal Benefits, Inc.	11.1	7.2	9.2	0.3 ▲	0.2 ▲	0.3 ▲	11.0	7.2	9.1
CGLIC/CHLIC	9.8	7.1	8.5	0.2	0.1 ▼	0.1 ▼	9.9	7.2	8.5
Empire BlueCross BlueShield PPO	8.7	5.8	7.2	0.2	0.2	0.2	8.7	5.9	7.3
GHI (EmblemHealth)	5.1 ▼	4.0 ▼	4.6 ▼	0.2 ▼	0.1	0.1	5.2 ▼	4.0 ▼	4.6 ▼
MVP Preferred PPO	7.8	5.2	6.5	0.2	0.2	0.2	7.8	5.3	6.6
Oxford Health Insurance of New York	13.6 ▲	10.4 ▲	12.1 ▲	0.2	0.2	0.2	13.6 ▲	10.5 ▲	12.1 ▲
UnitedHealthcare Insurance Company of New York, Inc.	10.5	7.8	9.2	0.2	0.1	0.2	10.6	7.8	9.2
Statewide	10.0	7.1	8.5	0.2	0.2	0.2	10.0	7.1	8.5

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are a percentage of the eligible population.

Medicaid Health Plans

Mental Health Utilization

Medicaid Managed Care Plans (MMC)	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Affinity Health Plan	9.1	7.5	8.4	0.4	0.5	0.5	9.2	7.7	8.5
CDPHP	16.1 ▲	14.1 ▲	15.2 ▲	0.9 ▲	0.9 ▲	0.9 ▲	16.2	14.2 ▲	15.3 ▲
Empire BlueCross BlueShield HealthPlus	6.8 ▼	6.0 ▼	6.4 ▼	0.3 ▼	0.3 ▼	0.3	6.9 ▼	6.1 ▼	6.5 ▼
Excellus BlueCross BlueShield	16.2 ▲	13.9 ▲	15.2 ▲	0.5	0.5	0.5	16.4 ▲	14.1 ▲	15.3 ▲
Fidelis Care New York, Inc.	11.6	9.7	10.7	0.6	0.6	0.6	11.7	9.8	10.8
HIP (EmblemHealth)	9.9	8.4	9.2	0.4	0.6	0.5	10.0	8.6	9.4
HealthNow New York Inc.	14.7	12.4	13.7	0.8 ▲	0.6 ▲	0.7 ▲	16.4 ▲	13.8	15.2
Healthfirst PHSP, Inc.	8.4	7.4	7.9	0.4	0.4	0.4	8.4	7.4	8.0
Independent Health's MediSource	14.6	12.4	13.6	0.6	0.6	0.6	14.7	12.4	13.7
MVP Health Care	15.3	13.0	14.3	0.6	0.6	0.6	15.5	13.2	14.4
MetroPlus Health Plan	7.3	7.2	7.3	0.3 ▼	0.4	0.3 ▼	7.4	7.3	7.4
Molina Healthcare	13.9	10.7	12.4	0.4	0.3 ▼	0.3 ▼	14.1	10.9	12.6
UnitedHealthcare Community Plan	9.1	7.5	8.3	0.4	0.5	0.4	9.1	7.6	8.4
WellCare of New York	6.4 ▼	5.2 ▼	5.8 ▼	0.5	0.5	0.5	6.5 ▼	5.4 ▼	5.9 ▼
YourCare Health Plan	14.6	10.3	12.6	0.5	0.4	0.5	14.7	10.4	12.7
MMC Statewide	10.2	8.7	9.5	0.5	0.5	0.5	10.3	8.8	9.6
HIV Special Needs Plans (SNP)									
Amida Care	40.6 ▲	34.3 ▲	36.4 ▲	--	--	0.5 ▼	40.6 ▲	34.5 ▲	36.6 ▲
MetroPlus Health Plan	23.1 ▼	22.5 ▼	22.8 ▼	--	--	1.1	23.4 ▼	23.1 ▼	23.2 ▼
VNSNY Choice Health Plans	30.0	24.8	26.6	--	1.3	1.4 ▲	30.3	25.6	27.2
SNP Statewide	31.7	28.3	29.5	1.1	0.8	0.9	31.9	28.8	29.9

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are a percentage of the eligible population.

Commercial HMO

Identification of Alcohol and Other Drug Services

Health Plan	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
CDPHP	1.8 ▲	3.6 ▲	2.6 ▲	0.3	0.5	0.4	1.1	2.2	1.6
Empire BlueCross BlueShield HMO	0.8	1.6	1.2	0.3	0.5	0.3	1.0	1.9	1.4
Excellus BlueCross BlueShield	1.2	2.4	1.8	0.2	0.4	0.3	1.3	2.5	1.9
HIP (EmblemHealth)	0.9	1.7	1.3	0.2	0.5	0.3	1.0	2.0	1.5
HealthNow New York Inc.	1.3	2.9	2.1	0.3	0.5	0.4	1.4	3.1 ▲	2.2
Independent Health	1.4	2.9	2.1	0.3 ▲	0.5	0.4 ▲	1.5 ▲	3.1	2.3 ▲
MVP Health Care	1.3	2.3	1.8	0.2	0.5	0.3	1.4	2.5	1.9
Oxford Health Plans of New York	0.7 ▼	1.4 ▼	1.0 ▼	0.2 ▼	0.4 ▼	0.3 ▼	0.7 ▼	1.5 ▼	1.1 ▼
Univera Healthcare	1.3	2.8	2.0	0.3	0.5 ▲	0.4	1.4	3.0	2.2
Statewide	1.1	2.1	1.6	0.2	0.4	0.3	1.1	2.3	1.7

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are a percentage of the eligible population.

Commercial PPO

Identification of Alcohol and Other Drug Services

Health Plan	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Aetna Life Insurance Company - New York	0.9	1.6	1.2	0.2	0.4	0.3	1.0	1.8	1.4
CDPHP Universal Benefits, Inc.	1.2 ▲	2.2	1.7	0.3	0.5	0.4 ▲	1.2	2.3	1.7
CGLIC/CHLIC	0.8	1.4	1.1	0.1 ▼	0.3 ▼	0.2 ▼	0.8	1.5	1.2
Empire BlueCross BlueShield PPO	0.9	1.8	1.4	0.2	0.5 ▲	0.4	1.0	2.1	1.5
GHI (EmblemHealth)	0.6 ▼	1.5	1.0	0.2	0.4	0.3	0.7 ▼	1.7	1.2
MVP Preferred PPO	1.2	2.3 ▲	1.7 ▲	0.3 ▲	0.4	0.3	1.3 ▲	2.5 ▲	1.9 ▲
Oxford Health Insurance of New York	0.8	1.4 ▼	1.1	0.2	0.4	0.3	0.8	1.5	1.1
UnitedHealthcare Insurance Company of New York, Inc.	0.7	1.4	1.0 ▼	0.2	0.3	0.2	0.8	1.5 ▼	1.1 ▼
Statewide	0.8	1.6	1.2	0.2	0.4	0.3	0.9	1.8	1.4

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Results are a percentage of the eligible population.

Medicaid Health Plans

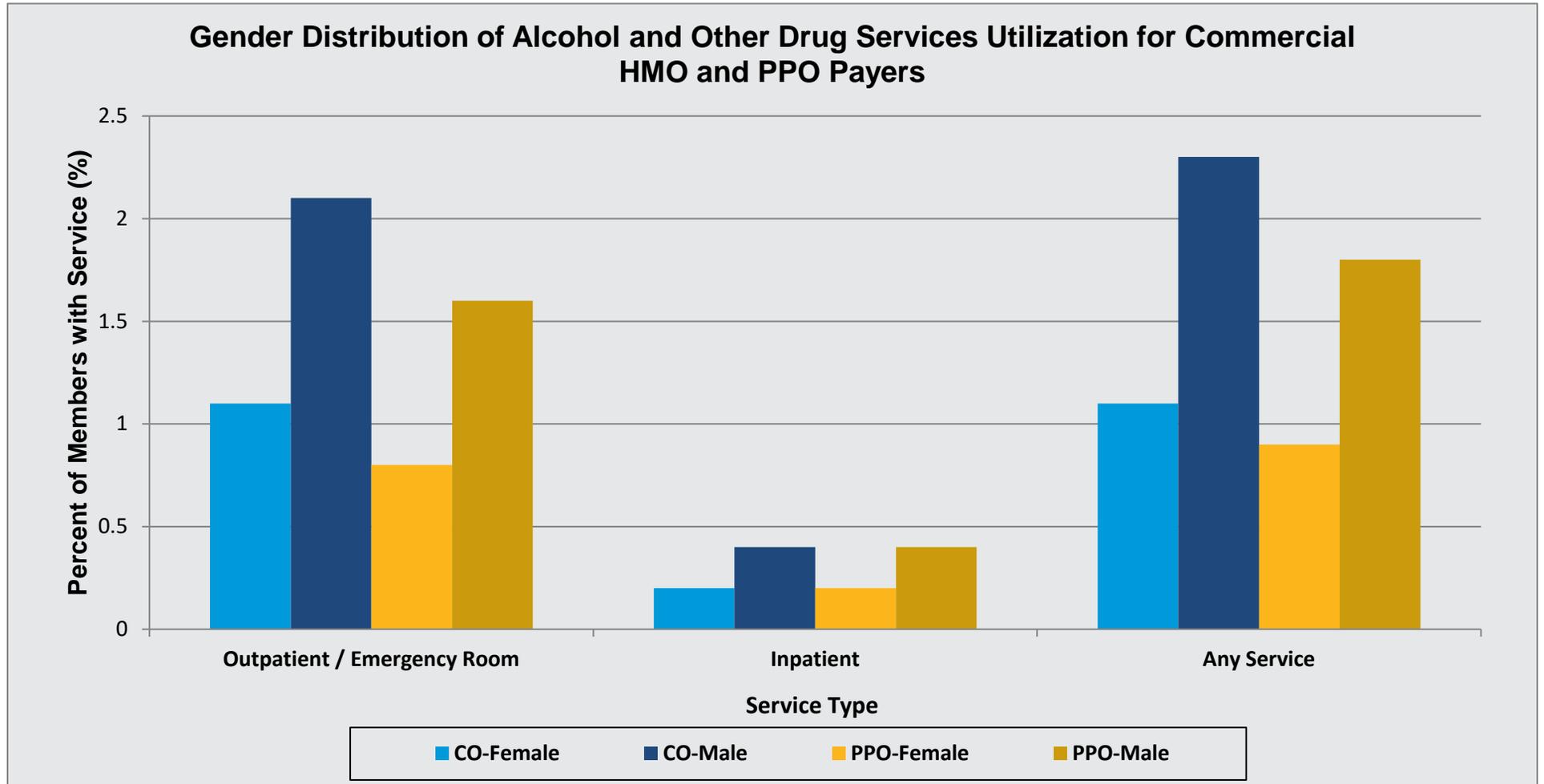
Identification of Alcohol and Other Drug Services

Medicaid Managed Care Plans (MMC)	Outpatient/ Emergency Room			Inpatient			Any Service		
	Female	Male	Total	Female	Male	Total	Female	Male	Total
Affinity Health Plan	2.8	5.2	3.9	0.6	1.4	1.0	3.1	5.6	4.3
CDPHP	33.6 ▲	42.6 ▲	38.1 ▲	1.3	2.0	1.6	4.9	7.3	6.0
Empire BlueCross BlueShield HealthPlus	1.6 ▼	3.3 ▼	2.4 ▼	0.4 ▼	0.9 ▼	0.6 ▼	1.8 ▼	3.6 ▼	2.6 ▼
Excellus BlueCross BlueShield	6.4	9.3	7.7	1.5	2.0	1.7	6.8 ▲	9.7 ▲	8.2 ▲
Fidelis Care New York, Inc.	3.7	6.5	5.0	1.1	1.8	1.5	4.0	7.0	5.5
HIP (EmblemHealth)	2.7	5.0 ▼	3.7 ▼	0.8	1.7	1.2	3.1	5.6	4.2
HealthNow New York Inc.	--	--	--	1.4	1.4	1.4	1.5 ▼	1.5 ▼	1.5 ▼
Healthfirst PHSP, Inc.	8.4 ▲	7.4	7.9 ▲	0.4 ▼	0.4 ▼	0.4 ▼	8.4 ▲	7.4	8.0 ▲
Independent Health's MediSource	5.4	9.7 ▲	7.3	1.7 ▲	2.6 ▲	2.1 ▲	4.1	7.1	5.5
MVP Health Care	4.5	7.2	5.7	1.2	1.9	1.5	4.9	7.7	6.2
MetroPlus Health Plan	2.5	6.3	4.3	0.6	1.7	1.1	2.6	6.6	4.5
Molina Healthcare	6.3	8.5	7.3	1.4	1.5	1.4	6.7	9.0	7.8
UnitedHealthcare Community Plan	2.6	5.0	3.8	0.7	1.4	1.0	2.8	5.4	4.1
WellCare of New York	2.4 ▼	6.0	4.3	0.7	1.7	1.2	2.6	6.2	4.5
YourCare Health Plan	5.8	8.4	7.0	1.6 ▲	2.1 ▲	1.8 ▲	6.4	9.1 ▲	7.6
MMC Statewide	4.4	6.4	5.3	0.8	1.4	1.1	4.6	6.6	5.5
HIV Special Needs Plans (SNP)									
Amida Care	40.2 ▲	43.5 ▲	42.4 ▲	9.2	7.6 ▼	8.1 ▼	42.1 ▲	45.3 ▲	44.2 ▲
MetroPlus Health Plan	20.1 ▼	29.7 ▼	25.8 ▼	7.5 ▼	9.8 ▲	8.9	21.4 ▼	31.0 ▼	27.1 ▼
VNSNY Choice Health Plans	25.4	30.9	29.0	10.6 ▲	9.0	9.6 ▲	29.2	33.9	32.2
SNP Statewide	29.3	36.1	33.6	9.0	8.6	8.8	31.5	38.0	35.7

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- Sample too small to report

Results are a percentage of the eligible population.



The graph presents the utilization of alcohol and other drug services by service type and gender for Commercial HMO (CO) and PPO (PPO) payers. Commercial HMO has higher rates than PPO for both genders for Outpatient/Emergency Room. Males have higher rates than females for both payers.

Commercial HMO

Initiation and Engagement of Alcohol and Other Drug Dependence Treatment

Health Plan	Initiation	Engagement
CDPHP	36	15
Empire BlueCross BlueShield HMO	33	11
Excellus BlueCross BlueShield	34 ▼	14
HIP (EmblemHealth)	46 ▲	15
HealthNow New York Inc.	33 ▼	13
Independent Health	37	14
MVP Health Care	35	13
Oxford Health Plans of New York	35	15
Univera Healthcare	29	12
Statewide	36	14

LEGEND

▲ Significantly better than statewide average

▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different from the statewide average.

Results are a percentage of the eligible population.

Commercial PPO

Initiation and Engagement of Alcohol and Other Drug Dependence Treatment

Health Plan	Initiation	Engagement
Aetna Life Insurance Company - New York	33 ▼	15 ▼
CDPHP Universal Benefits, Inc.	32 ▼	13 ▼
CGLIC/CHLIC	33 ▼	15
Empire BlueCross BlueShield PPO	39 ▲	18 ▲
GHI (EmblemHealth)	45 ▲	13
MVP Preferred PPO	40	17
Oxford Health Insurance of New York	37	18
UnitedHealthcare Insurance Company of New York, Inc.	35	17
Statewide	36	16

LEGEND

▲ Significantly better than statewide average

▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different from the statewide average.

Results are a percentage of the eligible population.

Medicaid Managed Care Plans (MMC)

Initiation and Engagement of Alcohol and Other Drug Dependence Treatment

Medicaid Managed Care Plans (MMC)	Initiation	Engagement
Affinity Health Plan	47 ▼	18 ▼
CDPHP	39	17
Empire BlueCross BlueShield HealthPlus	43 ▼	19 ▼
Excellus BlueCross BlueShield	35 ▼	17 ▼
Fidelis Care New York, Inc.	56 ▲	27 ▲
HIP (EmblemHealth)	55 ▲	26
HealthNow New York Inc.	--	--
Healthfirst PHSP, Inc.	39	20
Independent Health's MediSource	50	21
MVP Health Care	49 ▼	24
MetroPlus Health Plan	59 ▲	22 ▼
Molina Healthcare	49	22
UnitedHealthcare Community Plan	55 ▲	27 ▲
WellCare of New York	41 ▼	14 ▼
YourCare Health Plan	45 ▼	25
MMC Statewide	52	24
HIV Special Needs Plans (SNP)		
Amida Care	47 ▼	13
MetroPlus Health Plan	69 ▲	21 ▲
VNSNY Choice Health Plans	59	13
SNP Statewide	56	15

LEGEND

- ▲ Significantly better than statewide average
- ▼ Significantly worse than statewide average

Note: Plans without symbols are not significantly different from the statewide average.

-- Sample too small to report

Results are a percentage of the eligible population.

Commercial HMO

Plan All-Cause Readmissions

Health Plan	Expected Rate	O/E Ratio
CDPHP	11.28%	0.949
Empire BlueCross BlueShield HMO	12.60% ▲	0.854
Excellus BlueCross BlueShield	10.32%	0.732
HIP (EmblemHealth)	12.00%	0.756
HealthNow New York Inc.	10.01% ▼	0.745
Independent Health	10.61%	0.642
MVP Health Care	11.01%	0.901
Oxford Health Plans of New York	10.87%	0.726
Univera Healthcare	10.38%	0.731
50th Percentile Expected Rate NYS	10.87%	0.745

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of readmission to its expected rate of readmission. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is < 1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

▲ 90th percentile or above

▼ 10th percentile or below

Commercial PPO

Plan All-Cause Readmissions

Health Plan	Expected Rate	O/E Ratio
Aetna Life Insurance Company - New York	11.09%	0.692
CDPHP Universal Benefits, Inc.	10.72%	0.897
CGLIC/CHLIC	10.67%	0.720
Empire BlueCross BlueShield PPO	11.12%	0.754
GHI (EmblemHealth)	12.46% ▲	0.672
MVP Preferred PPO	10.25% ▼	0.731
Oxford Health Insurance of New York	11.97%	0.705
UnitedHealthcare Insurance Company of New York, Inc.	10.91%	0.753
50th Percentile Expected Rate NYS	11.00%	0.726

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of readmission to its expected rate of readmission. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is < 1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

▲ 90th percentile or above

▼ 10th percentile or below

Commercial HMO

Emergency Department Utilization

Health Plan	Expected Rate	O/E Ratio
CDPHP	176	1.5
Empire BlueCross BlueShield HMO	171	0.8
Excellus BlueCross BlueShield	NV	NV
HIP (EmblemHealth)	188 ▲	1.4
HealthNow New York Inc.	171	1.1
Independent Health	179	1.2
MVP Health Care	185	1.3
Oxford Health Plans of New York	167 ▼	0.9
Univera Healthcare	NV	NV
50th Percentile Expected Rate NYS	176	1.2

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of emergency department (ED) visits to its expected rate of ED visits. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is <1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

NV: Plan submitted invalid data.

Commercial PPO

Emergency Department Utilization

Health Plan	Expected Rate	O/E Ratio
Aetna Life Insurance Company - New York	174	0.8
CDPHP Universal Benefits, Inc.	174	1.5
CGLIC/CHLIC	170 ▼	0.8
Empire BlueCross BlueShield PPO	172	1.1
GHI (EmblemHealth)	216 ▲	1.9
MVP Preferred PPO	171	1.2
Oxford Health Insurance of New York	171	0.8
UnitedHealthcare Insurance Company of New York, Inc.	170 ▼	0.8
50th Percentile Expected Rate NYS	172	1.0

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of emergency department (ED) visits to its expected rate of ED visits. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is <1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

▲ 90th percentile or above

▼ 10th percentile or below

Commercial HMO

Inpatient Hospital Utilization

Health Plan	Surgery		Medicine		Total Inpatient	
	Expected Rate	O/E Ratio	Expected Rate	O/E Ratio	Expected Rate	O/E Ratio
CDPHP	21	1.0	40	0.6	61	0.7
Empire BlueCross BlueShield HMO	20	0.9	40	0.5	60	0.6
Excellus BlueCross BlueShield	18 ▼	1.0	35 ▼	0.5	53 ▼	0.7
HIP (EmblemHealth)	22	0.9	51	0.6	73	0.7
HealthNow New York Inc.	19	0.9	37	0.5	56	0.6
Independent Health	21	1.0	42	0.5	63	0.6
MVP Health Care	26 ▲	1.0	54 ▲	0.5	80 ▲	0.7
Oxford Health Plans of New York	18 ▼	0.8	35 ▼	0.4	54	0.6
Univera Healthcare	19	0.9	36	0.5	55	0.6
50th Percentile Expected Rate NYS	20	0.9	40	0.5	60	0.6

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of acute inpatient discharges visits to its expected rate of discharges. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is <1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

▲ 90th percentile or above

▼ 10th percentile or below

Commercial PPO

Inpatient Hospital Utilization

Health Plan	Surgery		Medicine		Total Inpatient	
	Expected Rate	O/E Ratio	Expected Rate	O/E Ratio	Expected Rate	O/E Ratio
Aetna Life Insurance Company - New York	18	0.9	38	0.5	56	0.6
CDPHP Universal Benefits, Inc.	20	1.0	40	0.5	61	0.7
CGLIC/CHLIC	18	0.9	36	0.5	53	0.6
Empire BlueCross BlueShield PPO	19	0.9	37	0.5	56	0.7
GHI (EmblemHealth)	32 ▲	0.6	83 ▲	0.5	114 ▲	0.5
MVP Preferred PPO	20	0.9	38	0.4	58	0.6
Oxford Health Insurance of New York	19	0.9	38	0.4	57	0.6
UnitedHealthcare Insurance Company of New York, Inc.	17 ▼	0.9	32 ▼	0.4	49 ▼	0.6
50th Percentile Expected Rate NYS	19	0.9	38	0.5	57	0.6

NOTES

The Expected Rate is the Average Adjusted Probability total rate, which is risk-adjusted as per HEDIS®.

The O/E Ratio is the Observed-to-Expected Ratio: The ratio of the plan's observed rate of acute inpatient discharges visits to its expected rate of discharges. The ratio indicates whether the plan's rate is higher or lower than expected after taking into account the plan's risk factors. When the ratio is <1.0, the plan performed better than expected.

The statewide average is represented by the 50th Percentile Expected Rate for this measure.

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

This section provides information on outpatient utilization of antibiotic prescriptions for children, ages 0 to 17 years, and adults, ages 18 years and older, during the measurement year. Number of all antibiotic prescriptions per 1,000 member years, number of prescriptions per 1,000 member years for antibiotics of concern, and percentage of antibiotics of concern for all antibiotic prescriptions are presented in the following tables. Symbols are provided to indicate whether the plan rate is above the 90th percentile (▲) or below the 10th percentile (▼) for all plans included in the tables.

Antibiotics of concern in this report, as defined by HEDIS® 2017, include the following antibiotic drug classes:

- Amoxicillin/clavulanate
- Azithromycin and clarithromycin
- Cephalosporin (includes second, third, and fourth generation)
- Clindamycin
- Ketolide
- Quinolone
- Miscellaneous other antibiotics of concern.

Commercial HMO

Antibiotic Utilization

Health Plan	Children			Adults			All		
	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All
	All	Concern		All	Concern		All	Concern	
CDPHP	804	320	40	805	388	48	805	375	47
Empire BlueCross BlueShield HMO	801	354	44	794	440 ▲	55	795	427 ▲	54
Excelsus BlueCross BlueShield	801	314	39 ▼	768	362	47 ▼	774	353	46 ▼
HIP (EmblemHealth)	597 ▼	265 ▼	44	663 ▼	382	58 ▲	652 ▼	364	56 ▲
HealthNow New York Inc.	687	270	39 ▼	688	333 ▼	48	688	321 ▼	47
Independent Health	783	314	40	772	378	49	774	366	47
MVP Health Care	793	326	41	863 ▲	420	49	852 ▲	405	48
Oxford Health Plans of New York	821 ▲	386 ▲	47 ▲	773	436	56	782	427	55
Univera Healthcare	813	358	44	763	372	49	773	369	48
Statewide	787	332	42	763	389	51	768	379	49

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Rates are per 1,000 member years.

% Concern of All = Total prescriptions for antibiotics of concern/Total antibiotic prescriptions.

Commercial PPO

Antibiotic Utilization

Health Plan	Children			Adults			All		
	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All
	All	Concern		All	Concern		All	Concern	
Aetna Life Insurance Company - New York	776	345	44	761	412	54	763	400	52
CDPHP Universal Benefits, Inc.	823	343	42 ▼	724	357	49 ▼	739	354	48 ▼
CGLIC/CHLIC	759	349	46	724	395	55	731	385	53
Empire BlueCross BlueShield PPO	774	347	45	782	413	53	781	398	51
GHI (EmblemHealth)	391 ▼	182 ▼	47 ▲	488 ▼	271 ▼	56 ▲	473 ▼	257 ▼	54 ▲
MVP Preferred PPO	823	351	43	789	398	50	795	390	49
Oxford Health Insurance of New York	885 ▲	418 ▲	47 ▲	923 ▲	514 ▲	56 ▲	914 ▲	492 ▲	54 ▲
UnitedHealthcare Insurance Company of New York, Inc.	780	354	45	725	395	54	737	386	52
Statewide	778	351	45	758	408	54	762	397	52

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below

Rates are per 1,000 member years.

% Concern of All = Total prescriptions for antibiotics of concern/Total antibiotic prescriptions.

Medicaid Health Plans

Antibiotic Utilization

Medicaid Managed Care Plans (MMC)	Children			Adults			All		
	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All	Antibiotic Prescriptions		% Concern of All
	All	Concern		All	Concern		All	Concern	
Affinity Health Plan	615	221	36	819	379	46	732	312	43
CDPHP	831	335	40	1,071	478	45	952	407	43
Empire BlueCross BlueShield HealthPlus	781	344	44 ▲	799	408	51	790	377	48
Excellus BlueCross BlueShield	764	262	34 ▼	1,134 ▲	427	38 ▼	944	342	36 ▼
Fidelis Care New York, Inc.	883 ▲	363 ▲	41	1,041	499	48	972 ▲	440 ▲	45
HIP (EmblemHealth)	703	304	43	841	452	54 ▲	786	393	50 ▲
HealthNow New York Inc.	812	318	39	1,125	501 ▲	45	971	411	42
Healthfirst PHSP, Inc.	625	233	37	856	397	46	755	326	43
Independent Health's MediSource	694	239	34 ▼	986	410	42	856	334	39
MVP Health Care	811	306	38	1,080	486	45	943	395	42
MetroPlus Health Plan	483 ▼	166 ▼	34 ▼	687 ▼	313 ▼	46	591 ▼	244 ▼	41
Molina Healthcare	650	203	31 ▼	1,150 ▲	444	39 ▼	909	328	36 ▼
UnitedHealthcare Community Plan	1,080 ▲	483 ▲	45 ▲	1,004	527 ▲	52 ▲	1,037 ▲	507 ▲	49 ▲
WellCare of New York	527 ▼	200 ▼	38	677 ▼	348 ▼	51	627 ▼	299 ▼	48
YourCare Health Plan	696	251	36	1,005	423	42	865	345	40
MMC Statewide	765	306	40	926	440	48	854	380	44
HIV Special Needs Plans (SNP)									
Amida Care	NA	NA	NA	2,549 ▲	996 ▲	39	2,523 ▲	983 ▲	39
MetroPlus Health Plan	NA	NA	NA	1,905	728 ▼	38 ▼	1,772	674 ▼	38 ▼
VNSNY Choice Health Plans	NA	NA	NA	1,767 ▼	736	42 ▲	1,728 ▼	720	42 ▲
SNP Statewide	NA	NA	NA	2,147	846	39	2,077	817	39

LEGEND

- ▲ 90th percentile or above
- ▼ 10th percentile or below
- NA Data not available

Rates are per 1,000 member years.

% Concern of All = Total prescriptions for antibiotics of concern/Total antibiotic prescriptions.