

Guidance for Pharmacies on New Prospective Drug Utilization Review (DUR) Edit

The Medicaid Fee-for-Service (FFS) program has implemented a new prospective DUR edit (02120) "Prescriber Notification" to comply with recommendations made by the DUR Board. This edit is designed to aid pharmacists when optimal therapy may not be reflected in the recipients claim history. Pharmacists will have the right to exercise professional judgment with the ability to override the edit, when an informed decision on therapy has been reached.

System messaging has been developed to help guide the pharmacists to appropriately submit the claim or to refer to the prescriber. **In the future there will be multiple criteria set up for multiple drug classes and medications. As clinical criteria are developed, the Department will inform providers prior to implementing the edits in a reject status. Criteria will be posted on this web page as they are released.**

For claims that do not meet clinical criteria, eMedNY POS will return a rejected response similar to the prospective DUR edits in place today (i.e. Therapeutic Duplication (TD) and Drug Drug Interaction (DD)).

- Reject response (NCPDP field 511-FB) "88- DUR Reject ERROR"
- Conflict code (NCPDP field 439-E4) "PN (Prescriber Notification)"
- Additional detailed messages (NCPDP field 544-FY): This is a free form field to identify the potential issue.

If your claim transaction was rejected due to this edit and you intend to dispense the drug, you will need to override the conflict (if appropriate). In order to process a DUR override, the same code that was returned as the denial code (Drug Conflict Code) must be placed in the Reason for Service Code (439-E4) field, so for this edit "PN" must be placed in the Reason for Service Code field. The DUR Conflict Code being sent as the override must match the DUR Conflict Code received in the response of the original transaction. A corresponding entry must also be entered in the Result of Service Code (441-E6) field and appropriate Submission Clarification Code (420-DK).

<u>Result of Service Code (441-E6)</u> <u>Examples</u>	<u>Submission Clarification Codes</u> <u>(420-DK)</u>
1A = Filled as is, false positive 1B = Filled, Prescription as is 1G = Filled with Prescriber Approval	05 = Therapy Change 06 = Starter Dose 07 = Medically Necessary

A full list of Result of Service codes can be found in the ProDUR-ECCA D.0 Provider Manual at:

<https://www.emedny.org/ProviderManuals/Pharmacy/index.aspx>

Information on eMedNY 5010/D.0 Transaction Instructions can be found at:

https://www.emedny.org/HIPAA/5010/transactions/NCPDP_D.0_Companion_Guide.pdf

For questions on either of these transactions, providers may contact Computer Sciences Corporation at (800)-343-9000.