

New York Health Homes Learning Collaborative

CHCS
Center for
Health Care Strategies, Inc.



MEETING #5 AGENDA

Affinia Manhattan
Fitzgerald Ballroom
371 Seventh Avenue (at 31st Street)
New York, NY 10001

January 10th, 2014

9:00 a.m. **Breakfast Available**

9:30 **Welcome and Purpose of the Meeting**

CHCS will review the day's agenda, provide an update on learning collaborative activities, and describe the goals for the meeting.

*Allison Hamblin,
CHCS*

9:35 **Implementation Update**

The Department of Health (DOH) will provide a brief update on recent developments related to health home implementation.

Greg Allen, DOH

- *Enrollment and Billing Statistics*
- *Health Home Implementation Grants*
- *Tracking System and Billing Updates*
- *Salient Data Analysis*
- *Update on High, Low, Medium Transitional Rate Model*
- *MRT Waiver Update (DSRIP; State Plan and MC Services)*
- *Health Home Portal*
- *Regional Educational Forums on Housing*
- *HARPS/BHOs and Health Homes*
- *Works in Progress: Other Updates*

10:35 **Sneak Preview: Recruitment and Engagement Best Practices**

With support from the New York State Health Foundation, CHCS is developing a report on best practices in recruiting and engaging individuals in health home services. In this session, CHCS will preview the report's key findings.

*Rachel Davis,
CHCS*

10:45	<p>Break-Out Session #1: State Workgroup Debriefs</p> <p>Track #1: MCO Workgroup <i>Representatives from the MCO workgroup will report on recent progress and relevant developments related to managed care contracting and partnerships. The group will have an opportunity to ask questions, provide feedback, and discuss key opportunities for future workgroup consideration.</i></p> <p>Track #2: Criminal Justice Workgroup <i>Representatives from the Health Home/Criminal Justice Pilots will describe their efforts and report on progress to date. The ensuing group conversation will focus on strategies to engage with and coordinate care for individuals with criminal justice involvement. Topics will include resources available, collaboration opportunities, staff safety considerations, and key challenges to be addressed.</i></p>	Group Discussions
11:45	<p>Networking Lunch</p>	
12:45 p.m.	<p>Change Management Session <i>Invited guests from PCDC will present an overview of how change management strategies can support the Health Home workforce in its transition to this new model of care. The speakers will share approaches and lessons learned from their experience to date working with a number of Health Homes. A brief brainstorming exercise will explore how Health Home leadership can put these strategies to work in their respective organizations.</i></p>	<p>Karla Silverman, Therese Wetterman, Primary Care Development Corporation</p>
1:45	<p>Breakout Session #2: Regional Case Conferencing <i>Health Homes will separate into upstate and downstate groups for sessions focused on solving real-life operational and clinical challenges presented by participants. Challenges will be presented in "case conference" formats, and all participants are invited to come prepared to discuss high priority issues in these sessions. Discussions will focus on providing tangible solutions to issues raised.</i></p> <p>Track #1: Upstate Case Conferencing Track #2: Downstate Case Conferencing</p>	Group Discussion
2:50	<p>Wrap-Up and Next Steps</p>	Allison Hamblin
3:00	<p>Adjourn</p>	