

# Desk Aid to check for FIDA, Pace, or FIDA-IDD enrollment

ePACES should be utilized to identify potential or exiting members who are enrolled in a FIDA, PACE or FIDA-IDD Plan

ePACES Help provides additional guidance on ePaces. Pages 175-177 provide specific instructions on Review Eligibility Details: [https://www.emedny.org/selfhelp/epaces/epaces\\_help.pdf](https://www.emedny.org/selfhelp/epaces/epaces_help.pdf)

## A. Review Eligibility Details

The Eligibility Response Details page contains the information that was received from NY Medicaid. The amount of information contained in the response is dependent on the specific plan in which the client is enrolled. The information presented is divided into sections. Any or all of these sections may be blank depending upon the level of information supplied by NY Medicaid.

1. **Client Information** - Includes the Client ID, Client Name, Address, Date of Birth and Gender to assist in ensuring Eligibility was requested for the proper individual. Additional information displayed includes SSN, Anniversary Date, Plan Date and Recertification month.

Client Information:			
Client ID:	ZZ99999G	Client Name:	DIPATIENS, UNKN
Gender:	F	SSN:	
Date of Birth:	1/23/1818	Address 1:	1138 AVENUE L
Anniversary Date:	03/2/2012	Address 2:	
Recertification:	May	City, State Zip:	XILTON, NY 15598
County:	Possum	Office:	
Date of Service:	3/11/2013	Plan Date:	3/1/2013

2. **Medicaid Eligibility Information** - The client's status with NY Medicaid for the Date of Service submitted along with Plan Date and Co-pay Remaining. Covered Services and Non-Covered Services are listed in side-by-side tables. Refer to the MEVS manual for guidance on interpreting service type information.

Medicaid Eligibility Information:			
<b>Eligible Except Nursing Facility Services</b>			
Co-pay Remaining:		\$0.00	
<b>Covered Services</b>		<b>Non-Covered Services</b>	
Code	Description	Code	Description
AL	Vision (Optometry)	54	Long Term Care
MH	Mental Health		
UC	Urgent Care		
1	Medical Care		
35	Dental Care		
47	Hospital		
48	Hospital - Inpatient		
50	Hospital - Outpatient		
86	Emergency Services		
88	Pharmacy		
98	Professional (Physician) Visit - Office		

3. **Medicare Information** - The Payer Name and Health Insurance Claim Number will be returned.

<p><b>Medicare Information:</b></p> <p>Other Payer Name: MEDICARE DUE SOUTH Health Insurance Claim Number(HIC): ZZ662606957</p>
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4. **Third Party Insurance** - Up to nine third party insurance policies can be returned. For each policy, the following will be returned (if available): Other Payer Name, Carrier Code, Other Payer Address, Phone Number, Policy Number and Group Number.

<p><b>Third Party Insurance:</b></p> <p>Other Payer Name: UNITED HEALTH CARE Carrier Code: F7 Other Payer Address: PO BOX 740800 ATLANTA , GA 30374-0800 Phone Number: (800) 705-1691 Policy Number: 314159265 Group Number: 27182</p>
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Medicaid Managed Care: The Name, Address, Phone Number and Plan Code\* (see page 3, 4) will be returned for the Managed Care Plan when the Medicaid Eligibility Information displays Eligible PCP.

\*The Plan Code identifies the Plan type which will show if the plan is a FIDA, PACE or FIDA-IDD product line)

Family Health Plus: The Name, Address, Phone Number and Plan Code of the Family Health Plus participating Managed Care Plan will be returned when the Medicaid Eligibility Information displays Family Health Plus.

Once you have reviewed the information displayed on the page, you may click the Close button which sets the status of the response to *Viewed*, closes the Details page and returns to the Eligibility Activity Worklist.

**The Plan Codes can be found on “Information for All Providers – Managed Care Information”**  
[https://www.emedny.org/ProviderManuals/AllProviders/PDFS/Information\\_for\\_All\\_Providers\\_Managed\\_Care\\_Information.pdf](https://www.emedny.org/ProviderManuals/AllProviders/PDFS/Information_for_All_Providers_Managed_Care_Information.pdf)

<b>Plan Code</b>	<b>Plan ID #</b>	<b>PCP Provider Name</b>	<b>Telephone Number</b>	<b>Plan Type</b>
AC	03114514	Catholic MLTC - ArchCare Senior Life	(866) 263-9083 TTY (800) 662-1220	LTC Pace
C7	01234037	CenterLight HealthCare	(877) 226-8500 TTY (800) 650-2774	LTC Pace
CC	03320725	Complete Senior Care	(888)303-4333 TTY (716) 285-8248	LTC Pace
CH	03072740	Catholic Health Life PACE	(855) 671-3341 TTY (716) 819-5084	LTC Pace
E7	01674982	Senior Care Connection (the Eddy)	(855) 376-7888 TTY (800) 662-1220	LTC Pace
FB	03885701	Aetna Better Health FIDA Plan	(855) 494-9945 TTY (711)	FIDA
FC	03864495	AgeWell New York FIDA	(866) 586-8044 TTY (800) 662-1220	FIDA
FD	03863090	AlphaCare Signature FIDA (Plan Closed 12/31/16)	(855) 632-5742 TTY (711)	FIDA
FE	03870931	HealthPlus Amerigroup FIDA Plan – (Plan Closed 1/1/16)		FIDA
FF	03880224	ArchCare Community Advantage FIDA Plan – (Plan Closed 11/30/15)		FIDA
FG	03878080	CenterLight Healthcare FIDA (Plan Closed 12/31/16)	(877) 226-8500 TTY (711)	FIDA
FH	03870064	FIDA Care Complete	(800) 466-2745 TTY (800) 421-1220	FIDA
FI	03864784	Elderplan FIDA Total Care	(855) 462-3167 TTY (711)	FIDA
FJ	03864500	RiverSpring FIDA Plan	(800) 950-9000 TTY (866) 236-5800	FIDA
FK	03864519	Fidelis Care FIDA Plan	(800) 247-1447 TTY (800) 695-8544	FIDA
FL	03863105	Guildnet Gold Plus FIDA Plan	(800) 815-0000 TTY (800) 662-1220	FIDA
FM	03878457	Healthfirst AbsoluteCare FIDA Plan	(855) 675-7630 TTY (711)	FIDA
FN	03878466	EmblemHealth Dual Assur. FIDA Plan – (Plan Closed 1/1/16)		FIDA
FP	03883516	ICS Community Care Plus FIDA MMP	(877) 427-2525 TTY (855) 427-4889	FIDA
FQ	03870073	Integra FIDA Plan – (Plan Closed 1/1/16)		FIDA

FR	03864793	Metroplus FIDA Plan	(844) 288-3432 TTY (711)	FIDA
FT	03878099	North Shore – LIJ FIDA LiveWell	(855) 776-7545 TTY (877) 486-2048	FIDA
FV	03866988	VillageCareMAX Full Advantage FIDA Plan	(800) 469-6292 TTY (711)	FIDA
FW	03885696	VNSNY Choice FIDA Complete	(866) 783-1444 TTY (711)	FIDA
FX	03864808	WellCare Advocate Complete FIDA (Plan Closed 12/31/16)	(855) 595-2063 TTY (877) 247-6272	FIDA
FY	03866988	SWH Whole Health FIDA	(844) 861-3432	FIDA
FZ	04190745	Fallon Health Weinberg PACE	(855) 665-1113 (TTY 711) (716) 810- 1895	LTC PACE
IL	01278899	Elder One (Independent Living for Seniors)	(855) 457-4636 TTY (800) 662-1220	LTC Pace
IS	01519162	PACE CNY (Loretto HMO)	(888) 728-7223 TTY (800) 662-1220	LTC Pace
PO	04099212	Partners Health Plan – FIDA IDD	(855) 747-5483 TTY 711	FIDA-IDD
TS	03056544	Total Senior Care Inc.	(866) 939-8613 TTY (800) 662-1220	LTC Pace