



Department
of Health

Office of
Mental Health

Office of Alcoholism and
Substance Abuse Services

Office of Children
and Family Services

Updates on the Status of Readiness Activities of Contingently Designated Health Homes Serving Children (CD-HHSC), Care Managers and Plans

April 7, 2016

Overview and Status of Readiness Activities of Contingently Designated Health Homes Serving Children (CD-HHSC)

- Since December 2015, CD-HHSC have made substantial progress in moving towards readiness
- State has had periodic meetings with some of the CD-HHSC, including “new” HH that currently do not serve adults
 - ✓ State is in process of scheduling monthly readiness check in meetings with HHSC
- For most CD-HHSC, outstanding readiness activities primarily revolve around:
 - ✓ HIT Compliance – Updated written HIT policies, care management software
 - ✓ Billing Readiness – Billing software, Billing Certifications
 - Due date for submitting Billing Certifications is May 1, 2016 (adult and children Health Homes have to submit separate attestations)
 - ✓ BAAs – with a particular focus on BAAs with:
 - OMH TCM providers that will transition to Health Homes – need 100% linkage to ensure smooth transition.
 - Voluntary Foster Care Agencies that will be care managers for children that may be eligible for and enrolled in HH and also in foster care
 - ✓ Administrative Service Agreements (revised as January 2016) with Managed Care Plans
 - Due date for entering into revised ASAs for Health Homes that now serve adults July 1, 2016



Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed**	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider/BAA	VFCA/BAA	NPI and MMIS	ASAs	HH SPOC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Adirondack Health Institute, Inc.	YES	Need to Submit Verifying Docs	YES	YES	5 Identified TCM/5 BAAs	4 Identified/3 BAA	YES	YES (4 signed)	YES	YES	YES	YES	NO
CNYHHN, Inc.	YES	Need to Submit Verifying Docs	NO	YES	11 Identified TCM/7 BAAs	14 Identified/7 BAAs	YES	YES (3 signed)	YES	YES	YES	YES	NO
Coordinated Behavioral Care, Inc.	YES	Need to Submit Verifying Docs	YES	YES	10 Identified TCM/9 BAAs	7 Identified/7BAAs	YES	YES (9 signed)	YES	YES	YES	YES	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed* *	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider/ BAA	VFCA/ BAA	NPI and MMIS	ASAs	HH SPOC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Niagara Falls Memorial Medical Center	YES	Need to Submit Verifying Docs	NO	YES	3 Identified TCM/2 BAA	4 Identified / 3 BAAs	YES	YES (4 signed)	YES	YES	YES	YES	NO
North Shore LIJ Health System	YES	Need to Submit Verifying Docs	YES	YES	1 Identified TCM/ 1 BAAs	7 Identified / 1 BAAs	YES	YES (6 signed)	YES	NO	YES	YES	NO
St. Mary's Healthcare	YES	Need to Submit Verifying Docs	NO	YES	2 Identified TCM/0 BAAs	10 Identified /3 BAAs	YES	YES (3 signed)	YES	YES	YES	YES	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed**	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider/ BAA	VFCA/ BAA	NPI and MMIS	ASAs	HH SP OC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Catholic Charities of Broome County	YES	Need to Submit Verifying Docs	YES	YES	18 Identified /10 BAAs	7 Identified/ 5 BAAs	NPI: YES MMIS: YES Possible Name Change	YES (3 signed)	YES	YES	YES	YES	NO
Community Care Management Partners, LLC	YES	Need to Submit Verifying Docs	YES	NO	3 Identified /3 BAAs	4 Identified/ 4 BAAs	NPI: YES MMIS: NO	YES (9 signed)	YES	YES	YES	YES	NO
Mount Sinai Health Home	YES	Need to Submit Verifying Docs	NO	NO	11 Identified /1 BAAs	4 Identified/ 0 BAAs	YES	YES (6 Signed)	YES	NO	YES	YES	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed**	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider/ BAA	VFCA/ BAA	NPI and MMIS	ASAs	HH SPOC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Children's Health Home of Upstate New York	YES	Requirements due 12/15/16	YES	YES	32 Identified TCM/ 30BAAs	32 Identified/ 28 BAAs	YES	NO	YES	YES	YES	YES	NO
The Collaborative for Children and Families	YES	Requirements due 12/15/16	YES	YES	13 Identified TCM/10 BAAs	29 Identified/ 25 BAAs	YES	NO	YES	YES	YES	YES	NO
Children's Health Home of Western New York (Kaleida Health)	YES	Requirements due 12/15/16	NO	YES	4 Identified TCM/3 BAA	4 Identified/ 4 BAAs	YES	NO	YES	YES	YES	YES	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed**	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider /BAA	VFCA/BAA	NPI and MMIS	ASAs	HH SPOC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Greater Rochester Health Home Network LLC	YES	Need to Submit Verifying Docs	YES	YES	15 Identified TCM/8 BAAs	19 Identified/ 5 BAAs	YES	Yes (4 signed)	YES	YES	YES	YES	NO
Hudson River Health Care Inc.	Contingency Response Letter Due 4/15/16	Requirements due 3 months after contingently designated	NO	NO	11 Identified TCM/2 BAAs	11 Identified/ 0 BAAs	TBD	Yes (10 signed)	NO	NO	NO	NO	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Check List of Major Readiness Activities to be Completed by Health Homes (Updated as of 4/7/16)

HH	Contingency Response Letter	HIT Addressed**	Billing Readiness Attestation and Billing Software*	DEAA with DOH	OMH TCM Provider/ BAA	VFCA/ BAA	NPI and MMIS	ASAs	HH SPOC	NEW BAAs	CMA List/S POC	Finalized Partner Network List	Final Approval Letter
Montefiore Medical Center	Contingency Response Letter Due 4/15/16	Requirements due 3 months after contingently designated	NO	NO	17 identified TCM/ 0 BAAs	14 identified/ 0 BAAs	TBD	Yes (7 signed)	YES	NO	YES	NO	NO
Institute for Family Health	YES	Requirements due 3 months after contingently designated	NO	NO	NO	NO	TBD	Yes (4 signed)	NO	NO	NO	NO	NO

*Note a separate billing readiness attestation is required for children

**Please see Slides 19 and 20 from September 24 Readiness Reviews of Contingently Designated HHSC Webinar

http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hhsc_webinars.htm



Department of Health

Office of Mental Health

Office of Alcoholism and Substance Abuse Services

Office of Children and Family Services

Information to Be Provided to Health Homes to Ensure VFCAs and OMH TCM Providers are Connected to Health Homes

To ensure VFCAs and OMH TCM Providers are in at least one Health Home Network, Health Homes will be provided the following information through email correspondence:

1. Specific to Voluntary Foster Care Agencies

- a) A list of VFCAs that the Health Home identified in their provider network list
- b) A list of VFCAs that the State identified in HH contingent designation letters
- c) A list of VFCAs listed on the HH CMA SPOC list
- d) A list of VFCAs within a Health Home network that do not have a BAA

2. Specific to OMH Targeted Case Management providers

- a) A list of OMH TCMs that the Health Home identified in their provider network list
- b) A list of OMH TCMs that the State identified in HH contingent designation letter
- c) A list of OMH TCMs listed on the HH CMA SPOC list
- d) A list of OMH TCMs within a Health Home network that do not have a BAA

Action Needed Administrative Services Agreement with Managed Care Plans

- Health Homes and MCOs newly entering into ASAs, including ***Health Homes newly designated to serve children***, will be required to use the revised version of the DOH Standard Agreement (revised as of January 2016) or Key Contract Provisions (February 2016) to develop customized contracts
- MCOs and Health Homes that make any material amendments to their ASA (develop customized contracts) will be required to resubmit the amended ASA for review and approval by the Department
- ASAs that only have the DOH revisions to an existing DOH approved ASA, will be permitted to simply file the revised ASA with the Department
- MCOs with existing approved ASAs have until July 1, 2016 to incorporate and file DOH revisions
- MCOs and HHSC should work together now to complete ASAs
- *State will be reviewing the overlap between service areas of HH and Plans to ensure access to HHSC*



Administrative Services Agreement with Managed Care Plans - RESOURCES

- Additional information regarding the MCO Roles and Responsibilities and the contracting process can be found at the Managed Care tab of the Health Home website:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/managed_care.htm
- A complete list of Managed Care Plans, service areas and contacts for Health Homes can be found at the link below:
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/docs/hh_manage_care_contacts.pdf



Health Homes Action Required to Verify CMAs Single Point of Contact (SPOC) and Business Associate Agreement (BAAs)

- On March 30, 2016, Health Homes SPOCs received an email correspondence requesting they verify their care management agency (CMAs) single point of contact (SPOC) list
 - HH Verification of the accuracy of the CMAs SPOC list is due to the Department on **April 13, 2016** by email HHSC@health.ny.gov
- Health Homes should verify that all CMAs in which they have an executed business associate agreements (BAAs) with, are also included in their CMA SPOC list – an email will be sent out requesting verification
 - Health Homes will need to ensure that BAAs are in place with all providers identified on their CMA SPOC list no later than **May 16, 2016**
- Any provider that is not included in the Health Home's CMA SPOC list **AND** does not have an executed BAA with the Health Home will not have access to MAPP



CMA's Required Actions for HCS Access

- Correspondence was sent to SPOC CMAs identified by HHs to provide next step guidance to obtain HCS Access
 - HCS access is required to access MAPP
1. If the Health Home CMAs **has** a valid MMIS ID number and is not set up in the HCS, the HH CMA SPOC received a correspondence on March 16, 2016 that provided instructions on how to set up an HCS Organizational Account
 2. If the Health Home CMA **does not have** a NPI and/or a MMIS ID number, the HH CMA SPOC received correspondence on March 14, 2016 with instructions on how to obtain an NPI and MMIS ID number – which are required to set up a Health Home CMA in HCS

