



**UPDATE: In-Person CANS-NY Training Requirement for
1915c Waiver Providers Transitioning to Health Home Care Management**

Based upon feedback from stakeholders, NYS will be extending the requirement for all 1915c waiver care managers and supervisors for B2H, OMH HCBS, OPWDD CAH and DOH CAH I & II transitioning to HHSC care management to complete CANS-NY in person training to **February 28, 2019**. An updated list of training dates will be announced soon.

If 1915c care managers or supervisors transitioning to Health Home care management have not yet been able to attend an In-Person CANS-NY training, care managers and supervisors must at least be CANS-NY certified by December 31, 2018. If care management staff are not CANS-NY certified by the end of the year, agencies will be unable to transition their children who are currently in waiver services to Health Home care management in the new year during transition activities. To obtain certification, please go to: <https://www.tcomtraining.com>. For more information and resources on completing the online CANS-NY certification, please go to <https://cansnyinstitute.org/resources/> and review the "Navigating the Training Site" document and the "FAQ Tip Sheet".

***As a reminder, the February 28, 2019 deadline is for 1915c waiver care managers and supervisors for B2H, OMH HCBS, OPWDD CAH and DOH CAH I & II programs transitioning to HHSC care managers and does not include current Health Home care managers. More information will be forthcoming on this requirement as it relates to current Health Home care managers.**

If you are a 1915c provider and your staff need in-person training, please e-mail the HHSC Program at HHSC@health.ny.gov with the subject line, "CANS-NY In Person Training for 1915c Providers" by **COB December 20, 2018** to ensure training will be scheduled in your area. In the e-mail, you will need to include the number of staff at your agency that need in person CANS-NY training, whether training needed is general or supervisory and the region your agency is located in.

Health Home Program

Division of Program Development and Management



In-Person CANS-NY Training Requirement for Providers Transitioning to Health Home Care Management

NYS will be implementing a requirement that all HHSC care managers and supervisors must participate in an in-person CANS-NY general training; as well as an in-person supervisory training for all supervisors. NYS believes attendance to the in-person trainings will help to address reliability in ratings and create consistency in how the CANS-NY for HHSC is completed. It has been found that in-person trainings increase the care manager's understanding of the tool's application. This is based on testing, which shows individuals pass the test and score better after attending the in-person training than when solely taken on-line.

To begin this transition to this requirement, all 1915c waiver care managers and supervisors for B2H, OMH HCBS, OPWDD CAH and DOH CAH I & II transitioning to HHSC care managers and care management supervisors must complete an in-person general training and for supervisors also an in-person supervisory training by December 31, 2018. DOH, NYS partners and the HHSC will discuss how to best implement this requirement for existing HHSC care managers and supervisors, as well as and new hires.

As a reminder, all HHSC care managers and supervisors must be certified in the CANS-NY annually to complete CANS-NY for HHSC.

NOTE: *If you have taken the in-person CANS-NY training with Chapin Hall for the Health Home program in the last couple of years, then that would fulfill the new in-person CANS-NY training requirement. If you have taken an in-person CANS-NY training for a waiver program or another purpose, this would not meet this new requirement.*

Please see the following links for the training schedule, information, technical assistances and other supports surrounding the CANS-NY for Health Home Care Management:

- The NYS DOH Health Home Serving Children CANS-NY website: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_children/adolescent_needs.htm
- CANS-NY on-line training site: www.tcomtraining.com
- CANS-NY Training & Technical Assistance Institute: <https://cansnyinstitute.org/>
- [Announcement – Launch of the CANS–NY Institute Website](#)

If you have any questions or need assistance, please contact the HHSC program at HHSC@health.ny.gov or phone 518-473-5569. Any trouble registering for in-person trainings contact support@tcomtraining.com

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