

Children's OLP, PSR, CPST
LETTER FROM MEDICAID MANAGED CARE PLAN TO MEMBERS

Plan Letterhead - Template

<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

Starting January 1, 2019, Children and Family Treatment and Support Services (CFTSS) will be covered by your Medicaid Managed Care Plan benefit package. These services help children and their families improve their health, well-being, and quality of life.

CFTSS are for children less than 21 years old with behavioral health needs. These services may be provided at home or in the community. CFTSS includes:

- **Other Licensed Practitioner (OLP).** This benefit lets you get individual, group, or family therapy where you are most comfortable.
- **Psychosocial Rehabilitation (PSR).** This benefit helps you relearn skills to help you in your community. This service was called "Skill Building."
- **Community Psychiatric Supports and Treatment (CPST).** This benefit helps you stay in your home and communicate better with family, friends and others. This service was called "Intensive In Home Services," "Crisis Avoidance Management & Training," or "Intensive In Home Supports and Services."

If you are getting "Skill Building," "Intensive In Home Services," "Crisis Avoidance Management & Training," or "Intensive In Home Supports and Services" now, **your care will not change.** However, after January 1, 2019, these services have a new name.

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We updated your member handbook to add these benefits. This update is on our website at: <insert hyperlink>

<Plan Name> is here for you

Please call member services at <> < add TTY info> if you:

- have any questions about this letter;
- cannot access our website to see the update; or
- want the member handbook update mailed to you.

Sincerely,

[Include Taglines and Non-discrimination statement]