

Overview of Services Available to Health Home Serving Children and Care Coordination Organization/Health Home Enrollees

Note: Although the services may be defined and provided the same, the provider for the services may be different.

Health Home Serving Children Program

For children under 21 who meet eligibility/chronic conditions criteria

Health Homes provide the following Care Coordination Services:

Comprehensive Care Management - Assess needs, develop care plan
Care Coordination and Health Promotion - Work with providers
Comprehensive Transitional Care - Discharge planning, help to new programs
Enrollee and Family Support - Assist with appointments and meetings
Referral to Community and Social Supports - Link to Services and Resources

Consolidated 1915(c) Children's Waiver, enrollees who also meet Home and Community Based Services (HCBS) eligibility will also be able to receive the services below:

Community Habilitation
Day Habilitation
Prevocational Services
Supported Employment
Planned and Crisis Respite
Adaptive and Assistive Equipment
Environmental Modifications (home accessibility)
Vehicle Modifications
Caregiver/Family Supports and Services
Community Self-Advocacy Training and Supports
Non-Medical Transportation
Palliative care - Expressive Therapy
Palliative care – Pain and Symptom Management
Palliative care – Bereavement Service
Palliative care – Massage Therapy

*Please see the Appendix for a description of these services

Care Coordination Organization/Health Home (CCO/HH)

For individuals who have Intellectual and/or Developmental Disabilities (I/DD) of any age who are eligible for OPWDD services

CCO/HH provide the following Care Coordination Services:

Comprehensive Care Management - Assess needs, develop care plan
Care Coordination and Health Promotion - Work with providers
Comprehensive Transitional Care - Discharge planning, help to new programs
Enrollee and Family Support - Assist with appointments and meetings
Referral to Community and Social Supports - Link to Services and Resources

CCO/HH will coordinate the following services for CCO/HH enrollees who are enrolled in the OPWDD Comprehensive Waiver:

Community Habilitation
Day Habilitation
Prevocational Services- (Site-based and Community-based)
Supported Employment (SEMP)
Respite
Assistive Technology - Adaptive Devices
Environmental Modifications (Home Accessibility)
Vehicle Modifications
Residential Habilitation
Community Transition Services
Fiscal Intermediary (FI)
Support Brokerage
Individual Directed Goods and Services
Live-in Caregiver
Family Education and Training
Intensive Behavioral Services
Pathway to Employment

APPENDIX
Consolidated 1915(c) Children's Waiver Services (Available 4/1/2019)

Service	Description
Community Habilitation	Community Habilitation covers services and supports related to the person's acquisition, maintenance and enhancement of skills necessary to independently perform ADLs, IADLs and/or Health-Related Tasks, which may help a person accomplish specific tasks who has difficulties with skills related to: Self-care, Life safety, Medication and health management, Communication skills, Mobility, Community transportation skills, Community integration, Appropriate social behaviors, Problem solving, and Money management.
Day Habilitation	Assistance with acquisition, retention or improvement in self-help, socialization and adaptive skills including communication, and travel that regularly takes place in a non-residential setting, separate from the person's private residence or other residential arrangement. Activities and environments are designed to foster the acquisition of skills, appropriate behavior, greater independence, community inclusion, relationship building, self-advocacy and informed choice.
Prevocational Services	Prevocational Services are individually designed to prepare a youth (age 14 or older) to engage in paid work, volunteer work or career exploration. Prevocational Services are not job-specific, but rather are geared toward facilitating success in any work environment for youth whose disabilities do not permit them access to other prevocational services
Supported Employment	Supported Employment services are individually designed to prepare youth with disabilities (age 14 or older) to engage in paid work. Supported Employment services provide assistance to participants with disabilities as they perform in a work setting.
Respite	This service focuses on short-term assistance provided to children/youth regardless of disability (developmental, physical and/or behavioral) because of the absence of or need for relief of the child or the child's family caregiver. Such services can be provided in a planned mode or delivered in a crisis situation.
Adaptive and Assistive Equipment	This service provides technological aids and devices identified within the child's Plan of Care (POC) which enable him/her to accomplish daily living tasks that are necessary to support the health, welfare, and safety of the child.
Environmental Modifications	Environmental Modifications This service provides internal and external physical adaptations to the home or other eligible residences of the enrolled child which per the child's plan of care (POC) are identified as necessary to support the health, welfare and safety of the child or that enable the child to function with greater independence in the home and without which the child would require institutional and/or more restrictive living setting.
Vehicle Modifications	Vehicle Modifications This service provides physical adaptations to the primary vehicle of the enrolled child which per the child's plan of care (POC) are identified as necessary to support the health, welfare and safety of the child or that enable the child to function with greater independence.
Caregiver/Family Supports and Services	Caregiver/Family Supports and Services enhance the child/youth's ability regardless of disability (developmental, physical and/or behavioral), to function as part of a caregiver/family unit and enhance the caregiver/family's ability to care for the child/youth in the home and/or community. Family is broadly defined, and can include families created through: birth, foster care, adoption, or a self-created unit.
Community Self-Advocacy Training and Supports	Community Self-Advocacy Training and Support provides children/youth, family, caregivers, and collateral contacts with techniques and information not generally available so that they can better respond to the needs of the participant. Community Self-Advocacy Training and Support is intended to assist the child/youth, family/caregiver, and collateral contacts in understanding and addressing the participant's needs related to their disability(ies).
Non-Medical Transportation	Non-Medical Transportation services are offered, in addition to any medical transportation furnished under the 42 CFR 440.17(a) in the State Plan. Non-medical Transportation services are available for individuals to access authorized HCBS and destinations that are related to a goal included on the child/youth's Plan of Care.
Palliative care - Expressive Therapy	Palliative care is specialized medical care focused on providing relief from the symptoms and stress of a chronic condition or life threatening illness. The goal is to improve quality of life for both the child and the family. Palliative care is provided by a specially-trained team of doctors, nurses, social workers and other specialists who work together with a child's doctors to provide an extra layer of support. It is appropriate at any stage of a chronic condition or life threatening illness and can be provided along with curative treatment.
Palliative care – Pain and Symptom Management	Palliative care is specialized medical care focused on providing relief from the symptoms and stress of a chronic condition or life threatening illness. The goal is to improve quality of life for both the child and the family. Palliative care is provided by a specially-trained team of doctors, nurses, social workers and other specialists who work together with a child's doctors to provide an extra layer of support. It is appropriate at any stage of a chronic condition or life threatening illness and can be provided along with curative treatment
Palliative care – Bereavement Service	Palliative care is specialized medical care focused on providing relief from the symptoms and stress of a chronic condition or life threatening illness. The goal is to improve quality of life for both the child and the family. Palliative care is provided by a specially-trained team of doctors, nurses, social workers and other specialists who work together with a child's doctors to provide an extra layer of support. It is appropriate at any stage of a chronic condition or life threatening illness and can be provided along with curative treatment.
Palliative care – Massage Therapy	Palliative care is specialized medical care focused on providing relief from the symptoms and stress of a chronic condition or life threatening illness. The goal is to improve quality of life for both the child and the family. Palliative care is provided by a specially-trained team of doctors, nurses, social workers and other specialists who work together with a child's doctors to provide an extra layer of support. It is appropriate at any stage of a chronic condition or life threatening illness and can be provided along with curative treatment.

APPENDIX
OPWDD Comprehensive Waiver Services

Service	Description
Residential Habilitation	Individually tailored supports that assist with the acquisition, retention or improvement in skills related to living in the community. These supports include adaptive skill development, assistance with activities of daily living (hands-on), community inclusion and relationship building, training and support for independence in travel, transportation, adult educational supports, social skills, leisure skills, self-advocacy and informed choice skills, and appropriate behavior development that assists the participant to reside in the most integrated setting appropriate to his/her needs. Residential Habilitation services are limited to individuals who reside in OPWDD certified residential settings.
Community Habilitation	Services occurring largely in community (non-certified) settings to facilitate and promote independence and community integration. Community habilitation is defined as a face-to-face service and offers skills training and supports. Only those services not reimbursable under State Medicaid plan will be reimbursable under the waiver authority.
Day Habilitation	Assistance with acquisition, retention or improvement in self-help, socialization and adaptive skills including communication, travel and adult education that regularly takes place in a non-residential setting, separate from the person's private residence or other residential arrangement. Activities and environments are designed to foster the acquisition of skills, appropriate behavior, greater independence, community inclusion, relationship building, self-advocacy and informed choice. Day habilitation services may also be used to provide supportive retirement activities, including: altering schedules to allow for more rest time throughout the day, support to participate in hobbies, clubs and/or other senior related activities in their communities.
Pathway to Employment	A person-centered, comprehensive career planning and support service that provides assistance for individuals to obtain, maintain or advance in competitive employment or self-employment. It is a focused, time limited service that engages a individual in identifying a career direction, provides instruction and training in pre-employment skills, and develops a plan for achieving competitive, integrated employment at or above the state minimum wage. Within 12 months or sooner, the outcome of this service is documentation of the individual's stated career objective; a detailed career plan used to guide individual employment supports; and preparation for supported employment services that assist an individual in obtaining, maintaining or advancing in competitive employment or self employment.
Prevocational Services (site based and community)	Services that provide learning and work experiences, including volunteering, where participants can develop general, non job task specific strengths and skills that contribute to employability in paid employment in integrated community settings. Services are expected to occur over a defined period of time based upon a person centered planning process.
Supported Employment (SEMP)	Ongoing supports to participants who need continuous support to obtain and maintain a job in competitive or customized employment, or self-employment, in an integrated work setting in the general workforce for which an individual is compensated at or above the state minimum wage. The outcome of this service is paid employment at or above the state minimum wage in an integrated setting in the general workforce, in a job that meets personal and career goals; as such, career planning is also an allowable service activity.
Respite	Services provided to participants unable to care for themselves that are furnished on a short-term basis because of the absence or need for relief of those persons who normally provide care for the participant. Respite care is not furnished or provided for the purpose of compensating relief or substitute staff in certified community residences.
Assistive Technology - Adaptive Devices	An item, piece of equipment or product system; whether acquired commercially, modified or customized; that is used to increase, maintain or improve functional capabilities of participants. These services directly assist a participant in the selection, acquisition or use of an assistive technology device. The devices and services must be documented in the individual's Life Plan as being essential to their habilitation, ability to function or safety, and essential to avoid or delay institutionalization. Only those services not reimbursable under a Medicaid State Plan option will be reimbursable under the waiver authority.
Intensive Behavioral Services	Intensive behavioral services are short-term, outcome-oriented and of higher intensity than other behavioral interventions and are focused on developing effective behavioral management strategies to ensure health and safety and/or improve quality of life. Available under the following circumstances: 1) For individuals who reside in a non-certified residential location, their own home or family home, or a family care home; and 2) The individual or a party acting on behalf of the individual certifies through written documentation that the individual is at risk of imminent placement in a more restrictive living environment due to challenging behavioral episodes.

APPENDIX
OPWDD Comprehensive Waiver Services, Continued

Environmental Modifications (Home Accessibility)	Physical adaptations to the individual's home, required by the individual's Life Plan, that are necessary to ensure the health, welfare and safety of the individual, or that enable the individual to function with greater independence in the home, and without which the person would require institutionalization and/or more restrictive and expensive living arrangement. Only those services not reimbursable under a Medicaid State Plan option will be reimbursable under the waiver authority.
Vehicle Modifications	Physical adaptations to the individual's primary vehicle, required by the individual's Life Plan, that are necessary to ensure the health, welfare and safety of the individual or that enable the individual to function with greater independence. These physical adaptations include: portable electric/hydraulic and manual lifts, ramps and ancillary equipment or modifications necessary to guarantee full access to, and safety in, a motor vehicle.
Family Education and Training	Training given to families of individuals enrolled in the HCBS waiver intended to enhance the decision making capacity of the family unit, provide orientation regarding the nature and impact of an I/DD on the individual and his or her family, including behavioral management practices, and teach the family about service alternatives. The purpose is to support the family unit in understanding and coping with the I/DD and create a supportive environment at home to decrease premature residential placement outside the home.
Community Transition Services	Non-recurring set-up expenses for individuals who are transitioning from an institutional or other provider-operated living arrangement to a living arrangement in a private residence in the community where the person is directly responsible for his or her own living expenses. Allowable expenses are those reasonable and necessary to enable a person to establish a basic household. Items purchased are the property of the individual receiving the service.
Live-in Caregiver	An unrelated care provider who resides in the same household as the individual and provides supports to address the individual's physical, social or emotional needs in order for them to live safely and successfully in their own home.
Fiscal Intermediary (FI)	The fiscal intermediary supports the individual self-directing with billing and payment of approved goods and services, fiscal accounting and reporting, ensuring Medicaid and corporate compliance, and general administrative supports.
Individual Directed Goods and Services	Services, equipment or supplies not otherwise provided through this waiver or through the Medicaid State Plan that addresses an identified need in an individual's Life Plan, which includes improving and maintaining the individual's opportunities for full membership in the community. Individuals who choose to self-direct their services with budget authority may receive individual goods and services as a waiver service. Individuals may manage their individual goods and services budget, as described in their Life Plan, to fully purchase or put funds towards their personal fiscal resources to purchase items or services which meet the criteria as described in the waiver.
Support Brokerage	Assist waiver participants (or the individual's family or representative as appropriate) to self-direct and manage some or all of their waiver services. The support broker assists the individual in the day-to-day management of services and provides support and training to individual's and their families regarding the ongoing decisions and tasks associated with self-direction.