Health Home Bi-Weekly Webinar

Health Home Website Redesign

August 23, 2017
Presentation Overview

• Introduction to the New Health Home Website Design
  ✓ Why Redesign
  ✓ Goal of Redesign
  ✓ New Features

• Live View of New Website

• Implementation Considerations

• Special Attention
Why Redesign the Website?

- Hard to navigate and locate information
- Large volume of information
- Health Home Program is growing
Goal of the Website Redesign

- Restructure navigation bar
- Make website user friendly
- Designate areas for new Health Home initiatives
New Website Features

Before

Same Website Address New Look!

After
New Website Features
Streamlined Navigation Bar

Old Navigation Bar = 24 sections

New Navigation Bar = 14 sections
New Website Features
Streamlined Navigation Bar (continued)

Old Navigation =
Long sub-navigation bar

New Navigation =
Quick contact and search
### New Website Features

**Expandable Bars**

<table>
<thead>
<tr>
<th>Expand All</th>
<th>Collapse All</th>
</tr>
</thead>
<tbody>
<tr>
<td>+ What is a Health home?</td>
<td></td>
</tr>
<tr>
<td>+ Am I Eligible for Health Home Services?</td>
<td></td>
</tr>
<tr>
<td>+ Find a Health Home</td>
<td></td>
</tr>
<tr>
<td>+ History of the Health Home Program</td>
<td></td>
</tr>
</tbody>
</table>
What is a Health home?

A ‘Health Home’ is not a physical place; it is a group of health care and service providers working together to make sure you get the care and services you need to stay healthy. Once you are enrolled in a Health Home, you will have a care manager that works with you to develop a care plan. A care plan maps out the services you need, to put you on the road to better health. Some of the services may include:

- Connecting to health care providers,
- Connecting to mental health and substance abuse providers,
- Connecting to needed medications,
- Help with housing,
- Social services (such as food, benefits, and transportation) or,
- Other community programs that can support and assist you.

Health Home Member Brochure (PDF)
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[Health Home Member Brochure](PDF)
Each Health Home has its own contact page

Contact updates should be submitted through the “Contact Us” form available on the website. Select the following subject:

Email Health Homes

If you have multiple questions which relate to multiple topics found in the drop down list, submit it:

Questions and/or comments regarding New York's implementation of health homes should be submitted.

Fields marked * are required.

**Subject:**
- Select One
  - Organization Demographics/Contacts
  - Performance Measurement
  - Provider Enrollment/Provider and Network Partner Name Changes/NPI
  - Redesignation
  - Timely Payment Issues
  - Webinar/Meeting

Submit
Medicaid Health Homes
Implementation Considerations

• This is an ongoing process and changes will continue
  • Minor changes will occur without notification to the network
  • Large changes will be noted on the website or through listserv

• A cross walk document will be posted on the home page to assist in the transition from old to the new
Special Attention!

• Policy Manual Under construction – check page frequently

• New Lead Health Home Resource Center – one stop shop

• Archived Documents – will be ironing out how to differentiate current documents from archived documents when utilizing search engines

• Webinars – researching option to include search function
NEW WEBSITE GOES LIVE

September 11
Any Questions?