

Medicaid Update

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Special Edition

New York State Medicaid Coverage and Reimbursement Policy for Services Related to Coronavirus Disease 2019 (COVID-19)

Recently, a new coronavirus - 2019 Novel (New) Coronavirus – that was first detected in China is now spreading worldwide. This virus causes a disease called COVID-19 and can lead to fever, cough and shortness of breath. There are thousands of confirmed cases in a growing number of countries internationally and the virus is now spreading in the United States. Investigations are ongoing to learn more about this virus.

This guidance is effective immediately and shall remain in effect for the remainder of the disaster emergency declared by Executive Order No. 202, or until the issuance of subsequent guidance by the NYSDOH prior to the expiration of such state disaster emergency declaration.

The New York State Department of Health (NYSDOH) is coordinating with federal and local partners to respond to COVID-19 as information becomes available. Reported illnesses have ranged from mild respiratory symptoms, similar to a cold, to severe illness, resulting in pneumonia and even death. Providers should have an emergency preparedness plan in place for their facilities. The latest NYS-specific information can be found on the NYSDOH website at the following link: <https://www.health.ny.gov/diseases/communicable/coronavirus/>.

The latest Centers for Disease Control and Prevention (CDC) guidance for healthcare professionals is available at the following link: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html>.

Treatment

Currently there is no available antiviral to treat COVID-19, though some international clinical trials are underway.

Vaccine

At this point there is not a vaccine for COVID-19. If a vaccine is developed, this guidance document will be updated.

Identification and Testing of Persons Under Investigation (PUI)

Currently COVID-19 tests are being conducted at the CDC, the NYS Wadsworth Center, and the New York City Public Health Laboratory. Tests performed for suspected individuals at these current public health sites are provided at no cost. Additionally, some hospitals and commercial laboratories are now authorized to perform COVID-19 testing. Providers should follow CDC guidance for evaluating members with suspected illness. This information can be found on the CDC website at the following links:

- <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/clinical-criteria.html>
- <https://www.cdc.gov/coronavirus/2019-ncov/infection-control/control-recommendations.html>

When a test is ordered and referred to a public health lab, it is critical that the order form included with the test sample is legible and completed in its entirety.

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Healthcare providers should regularly check the NYS DOH website for the latest guidance on reporting of suspected cases of COVID-19 as the outbreak evolves. This information can be found at: <https://www.health.ny.gov/diseases/communicable/coronavirus/providers.htm>.

Coverage and Copays

Some commercial laboratories have been granted approval to test for COVID-19. To ensure that cost-sharing is not a barrier to testing, NYS Medicaid will cover services including testing for COVID-19 and for physician, clinic, and emergency visits without copays for members when the purpose of the visit is testing for COVID-19. Providers should follow CDC coding guidelines below when submitting claims to Medicaid.

Coding

NYS Medicaid will add Healthcare Common Procedure Coding System (HCPCS) codes as they become available. In February 2020, CMS developed the first HCPCS code (“**U0001**”) to bill for tests and track new cases of the virus. This code is used specifically for CDC testing laboratories to test patients for COVID-19. The second HCPCS billing code (“**U0002**”) allows laboratories to bill for non-CDC laboratory tests for COVID-19. This second HCPCS code should be used for tests developed by these additional laboratories when submitting claims to Medicaid. HCPCS code “**U0002**” will be reimbursed at an interim fee. For additional information please see the laboratory fee schedule at the following link: <https://www.emedny.org/ProviderManuals/Laboratory/index.aspx>.

Providers should follow CDC ICD-10-CM Official Coding Guidelines when selecting a diagnosis code to ensure proper reporting. This guidance can be found at: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf>.

Claims submitted for COVID-19 tests and practitioner office visits for the purpose of COVID-19 testing and evaluation should be identified as an emergency by reporting as Emergency Indicator = “**Y**”. Institutional providers (emergency department, hospital outpatient/diagnostic and treatment center, FQHC, and hospital inpatient) should report Type of Admission Code = “**1**” to indicate an emergency when the purpose of the visit is to receive a test or evaluation related to COVID-19.

Pharmacy

Medicaid covers a 90-day supply for most prescription and over-the-counter (OTC) maintenance medications. Practitioners and pharmacists should consider 90-day supplies of long-term maintenance medications for individuals in quarantine. Medicaid Managed Care (MMC) questions regarding policy and billing guidance for 90-day supplies should be directed to the enrollee’s MMC plan.

Telehealth

NYS Medicaid expanded coverage of telehealth services in 2019. Per Insurance Law and Public Health Law, services that are covered under a comprehensive health insurance policy or contract cannot be excluded when the service is delivered via telehealth. To the extent it is practical, the Department encourages the use of telehealth to provide COVID-19 related services to Medicaid members. More information on the current telehealth policy can be found in the February 2019 Medicaid Update at the following link: https://www.health.ny.gov/health_care/medicaid/program/update/2019/2019-02_speced.htm

Prevention

COVID-19 can be spread from infected individuals to others through close personal contact and through the air by coughing and sneezing. Providers should encourage their patients to practice good hand washing, avoid touching their faces as much as possible, and avoid unnecessary contact with individuals who are ill.

Additional guidance can be found on the following CDC websites:

- <https://www.cdc.gov/coronavirus/2019-nCoV/summary.html>
- <https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html>

Questions:

- Medicaid Fee-for-Service (FFS) coverage and policy questions should be directed to the Office of Health Insurance Programs (OHIP), Division of Program Development and Management at (518) 473–2160.
- MMC general coverage questions should be directed to the OHIP, Division of Health Plan Contracting and Oversight at: covques@health.ny.gov or (518) 473–1134.
- MMC reimbursement, billing, and/or documentation requirement questions should be directed to the enrollee's MMC plan.
- FFS claim questions should be directed to the eMedNY Call Center at (800) 343–9000.

Provider Directory

Office of the Medicaid Inspector General:

For suspected fraud or abuse complaints/allegations, call 1-877-87FRAUD, (877) 873-7283, or visit www.omig.ny.gov.

Provider Manuals/Companion Guides, Enrollment Information/Forms/Training Schedules:

Please visit the eMedNY website at <https://www.emedny.org/>.

Providers wishing to listen to the current week's check/EFT amounts:

Please call (866) 307-5549 (available Thursday PM for one week for the current week's amount).

For questions about billing and performing MEVS transactions:

Please call the eMedNY Call Center at (800) 343-9000.

Provider Training:

To sign up for a provider seminar, please enroll online at <https://www.edmedny.org/training/index.aspx>. For individual training requests, call (800) 343-9000.

Beneficiary Eligibility:

Call the Touchtone Telephone Verification System at (800) 997-1111.

Medicaid Prescriber Education Program:

For current information on best practices in pharmacotherapy, please visit the following websites:

http://www.health.ny.gov/health_care/medicaid/program/prescriber_education/presc-educationprog

<http://nypep.nysdoh.suny.edu/home>

eMedNY

For a number of services including: change of address, updating an enrollment file due to an ownership change, enrolling another NPI, or revalidating an existing enrollment please visit: <https://www.emedny.org/info/ProviderEnrollment/index.aspx> and choose the appropriate link based on provider type.

Medicaid Electronic Health Record (EHR) Incentive Program:

Contact the New York Medicaid EHR Call Center at (877) 646-5410.

Comments and/or suggestions regarding this publication:

Please contact the editor, Georgia Wohnsen, at medicaidupdate@health.ny.gov.