New York State Medicaid Program has received approval from the Centers for Medicare and Medicaid Services (CMS) for a new unit of service: “Digital Visit” (eVisit).

**Definition of an eVisit:**
- An eVisit is a virtual visit between a medical provider and a patient, conducted through a provider-managed, patient-specific program.
- eVisits may be conducted through virtual check-in or by telephone, video or audio conference.
- eVisits must be used to communicate with a patient for a new or established patient encounter.
- An encounter to qualify as an eVisit, the patient must not have been seen for the same clinical issue within the previous seven days.
- Providers offering eVisits are required to follow all state and federal privacy laws regarding the exchange of patient information.

**Qualifying Providers:**
- Physicians
- Nurse Practitioners (NPs)
- Midwives
- Licensed Clinical Social Workers (LCSWs)
- Licensed Mental Health Counselors (LMHCs)
- Specialist Registered Nurses (SRNs)
- Registered Nurses (RNs)
- Pharmacists
- Respiratory Therapists

**Evaluation and Management (E&M) Procedure Codes:**
- Providers can independently bill for these codes when associated with eVisits.
- Providers should bill in accordance with the Current Procedural Terminology (CPT) code for E&M services.

**Billing Information:**
- eVisits may be billed in the provider’s usual billing/claims system.
- The New York State (NYS) Medicaid program will cover eVisits without cost-sharing obligations, based on an All-Inclusive Rate (AIR), in accordance with State Plan Amendment (SPA) #99-39.

**Cost-Sharing:**
- Medicaid Fee-for-Service (FFS) covers adult vaccinations without cost-sharing obligations.
- Beneficiaries authorized for a specific MMC Plan of the enrollee.

**Suspicious Activity Reporting:**
- New York State (NYS) Medicaid will cover, without cost-sharing obligations, certain services or supplies provided by the following practitioners/programs:
  - Licensed Social Workers (LSWs)
  - Licensed Professional Counselors (LPCs)
  - Licensed Mental Health Counselors (LMHCs)
  - Licensed Mental Health Practitioners (LMPs)
  - Social Workers
  - Psychologists
  - Licensed Practical Nurses (LPNs)
  - Licensed Vocational Nurses (LVNs)

**Billing Instructions:**
- Claims should include the appropriate AIR code.
- Providers should bill for contact initiated by the patient, whether individualized or as part of an outreach program.

**Medicaid FFS and Claims:**
- Medicaid FFS billing and claims questions should be directed to the eMedNY Call Center at (800) 343-9000.
- Clinics should append the plan code to the NYS Medicaid (OA) claim to cover the costs of the digital visits.

**Medicaid Self-Disclosure:**
- NYS OMIG has developed an Abbreviated Self-Disclosure Process that NYS Medicaid entities may utilize to report and explain identified overpayments.
- To review all NYS OMIG Self-Disclosure documents or to obtain additional information and resources regarding the NYS OMIG Full Self-Disclosure Process and overpayments appropriate for the Abbreviated Self-Disclosure Process; and
- New York State Directed Payment Approved for Labor and Delivery.

**diabetes self-management training:**
- AIR reimbursement is limited to only those providing diabetes self-management training.