

TO: Local District Commissioners, Medicaid Directors, TA Directors

FROM: Betty Rice, Director
Division of Consumer and Local District Relations

SUBJECT: Changes in Fair Hearing Request Telephone Number

EFFECTIVE DATE: Immediately

CONTACT PERSON: Medicaid Local District Liaison: Upstate:(518) 474-8216
New York City: (212) 268-6855

The area code for the telephone number clients call to request a fair hearing has been changed from 716 to 585 (266-4868) in the following counties:

Allegany
Chemung
Livingston
Monroe
Ontario
Schuyler
Seneca
Steuben
Wayne
Yates

Therefore, all fair hearing information contained in client notices must be adjusted to reflect this change for the above counties.

In addition, future manual and Client Notice System (CNS) notices will be updated to reflect the options of on-line and faxed fair hearing information.

Please contact your Local District Liaison if you have any questions.