

**TO:** Local District Commissioners, Medicaid Directors

**FROM:** Gregory S. Allen, Director  
Division of Program Development and Management

**SUBJECT:** Recipient Restriction Exception Codes A1/A2

**EFFECTIVE DATE:** Immediately

**CONTACT PERSON:** Health Home Program  
(518) 473-5569

The purpose of this General Information System (GIS) message is to inform local departments of social services of two new Recipient Restriction/Exception (RR/E) Codes, A1 and A2, for the Health Home Program (HHP). These codes are used to identify an individual in active outreach or enrolled in the Health Home Program. The codes can inform the local district workers of a member's current association with a Health Home for referral and notification purposes per 18 LCM-18, "Referral of Persons Residing in Temporary Housing to Health Homes Services," which can be found at: <http://otda.ny.gov/policy/directives/2018/LCM/18-LCM-18.pdf>. These codes are not housed in WMS. They will display in eMedNY as follows:

- A1 will display as HHP-CMA and identify the Care Management Agency's (CMA) name; and
- A2 will display as HHP-HH and identify the Health Home's (HH) name.

Please be aware that these HHP RR/E codes **are not** part of the Restricted Recipient Program (RRP). However, these codes are displayed in the "Medicaid Exceptions" field and the Provider Name/NPI is displayed in the "Medicaid Restricted Recipient" field with a Service Category of "CQ-Case Management" in ePACES.

These new codes are also system generated and do not allow for manually entry. They are established and end dated based on the member's status within the Health Home Program and the MAPP Health Home Tracking System (MAPP HHTS).

To qualify for enrollment in the Health Home Program an individual must have:

1. Compatible Medicaid Coverage, please see:

[https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/billing/index.htm](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/billing/index.htm) under the heading "**Rates and Billing Guidance**" titled "**Coverage Code Compatibility with the Health Home Program**".

**Note:** For members that do not have compatible Medicaid coverage, the Health Home Care Managers should encourage the member to work with their LDSS/HRA worker to apply for coverage that is compatible. Members enrolled in a FIDA, FIDA-IDD, or PACE Managed Care Plan are not eligible to enroll in the HHP.

2. Compatible RRE codes, if applicable, please see:  
[https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/billing/index.htm](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/billing/index.htm)  
under the heading “**Rates and Billing Guidance**” titled “**Restriction Exception (R/E) Code Compatibility with the Health Home Program**”.

**Note:** If a member has an incompatible RRE code the member must choose between the program they are currently in and not enroll in the Health Home Program or disenroll from the current program and enroll in the HHP. Members cannot be in two programs that offer Care Management at the same time. If a member is enrolled in the HHP and wishes to join a waiver, the member must disenroll from the HHP to have the RRE A1 and A2 ended so the waiver RRE code can be entered.

3. One single qualifying condition or two chronic conditions, please see:  
[https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/policy/greater6.htm#general](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/policy/greater6.htm#general) under the heading “**Eligibility**” titled “**Health Home Eligibility Policy**”.

For more information about the Health Home Program please visit our website at:  
[https://www.health.ny.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/)

Please direct any questions concerning this message to the Health Home Program at 518-473-5569.