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Office of Alcoholism and
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Office of Children
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Office for People With
Developmental Disabilities

Children's Medicaid System Transformation Webinar/Q&A

November 9, 2017

Agenda

- HCBS Eligibility Determination Criteria
- Children's Health Home
- Voluntary Foster Care
- Provider Designation
- Billing and Rates
- Plan Qualifications
- Enrollment Broker
- Independent Entity
- Upcoming trainings/webinars
- Q&A



Thank You

- Thank you for providing your input on what you would like to see for content in this webinar
- If you do not see discussion of questions/issues you raised it is likely because they are being finalized as part of the Transition Plan or Workflow processes that are under development
 - ✓ State has updated Draft Transition Plan to reflect stakeholder comments
 - ✓ Final Draft Transition Plan will be submitted to CMS next week
 - ✓ Based on preliminary discussions with CMS we have significantly simplified the transition plan by eliminating the interim transition period from January 1, 2018 to June 30, 2018 – avoids a two step dance with rate codes in moving from 1915(c) to 1115 authority – more to come on this



HCBS Eligibility Determination Criteria



HCBS Eligibility Determination Criteria

- Effective **July 1, 2018**, the State will implement new HCBS Level of Care (LOC) Eligibility Determination criteria.
- The LOC HCBS Eligibility Determination criteria will replace criteria and tools used under the 1915(c) waivers.
- Effective January 1, 2019, the State will implement new HCBS Level of Need (LON) Eligibility Determination criteria
- The HCBS LOC and LON algorithm will be posted to the DOH website in the near future

The HCBS Eligibility Determination criteria for both LOC and LON HCBS includes three components applied in the following order:

- 1) Target Population Criteria,
- 2) Risk Factors, and
- 3) Functional Criteria



Target Population Criteria for LOC HCBS Eligibility

Effective July 1, 2018 – LOC HCBS Eligibility Criteria – Under Age 21 – Target Population Criteria

Serious Emotional Disturbance (SED)

Medically Fragile Children (MFC)

Developmental Disability (DD) and Medically Fragile Children (MFC)

Developmental Disability (DD) and in Foster Care (FC)

* Eligibility for child that received HCBS while in Foster Care continues upon discharge if there is no break in coverage or eligibility



HCBS LOC DD MFC and HCBS LOC MFC

- Children who are Medically Fragile with a DD which has not yet been determined by OPWDD may access HCBS services using the CANS-NY to determine LOC functional criteria under the HCBS LOC Medically Fragile Eligibility Determination Criteria
- However, to ensure the child has access to adult HCBS services provided under the OPWDD HCBS Waiver and other State plan clinic services, the child should also subsequently seek an OPWDD for a determination of DD eligibility and ICF-DD LOC – this should occur well before the child's 21st birthday
- As part of providing comprehensive transitional care, Health Home care managers should ensure this referral and determination is made for its MFC DD children



Target Population Criteria for LON HCBS Eligibility

**Effective January 1, 2019 – LON HCBS Eligibility Criteria – Under Age 21 –
Target Population Criteria**

Serious Emotional Disturbance (SED)

Abuse, Neglect, Maltreatment or Health Home Complex Trauma



Health Home Eligibility and HCBS Eligibility

- If you are eligible for HCBS you are eligible for Health Home
- There are some conditions or attributes that make a child eligible for HCBS but those conditions or attributes alone may NOT make a child eligible for Health Home
 - ✓ If you have one of these conditions or attributes you are eligible for HCBS and Health Home, however, after you are no longer eligible for HCBS you are no longer eligible for Health Home (unless you have another condition(s) that make you eligible for Health Home)

If you are eligible for HCBS you are eligible for Health Home
HCBS Eligibility = Health Home Eligibility
Health Home Eligibility *May not Equal* HCBS Eligibility



Health Home Eligibility Criteria Compared to HCBS Eligibility Criteria

Examples Include:

If you are eligible for HCBS you are eligible for Health Home
 HCBS Eligibility = Health Home Eligibility
 Health Home Eligibility *May not Equal* HCBS Eligibility

	HCBS Eligible? (if Meet Target Risk and Functional Criteria)	Health Home Eligible Without HCBS Eligibility?
SED: Elimination Disorders	Yes	No
SED: Sleep Wake Disorders	Yes	No
SED: Sexual Dysfunctions	Yes	No
SED: Medication Induced Movement Disorders	Yes	No
SED: Tic Disorder	Yes	No
SED: ADHD with having utilized the following services in the last three years (psychiatric inpatient, RTF, Day Treatment, Community Residence, HCBS Waiver, Targeted Case Management)	Yes	Yes
SED: ADHD without having utilized the following services in the last three years (psychiatric inpatient, RTF, Day Treatment, Community Residence, HCBS Waiver, Targeted Case Management)	Possibly, See SED LOC Risk Factors	No
All other SED Health Home Conditions (see appendix for SED HH Definition)	Yes	Yes
Medically Fragile	Yes	Yes, if have two or more HH chronic conditions or single qualifying HH condition
Complex Trauma (Health Home Definition)	Yes	Yes



Children's Health Home



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Health Home Readiness Activities

- DOH and Health Homes Serving Children are working with 1915(c) waiver providers to ensure connectivity to various systems such as HCS, MAPP HHTS and UAS
- Waiver providers need staff to also have access to systems and identified roles, once their agency is connected
- Lead Health Homes should be developing a training plan for 2018 for the new waiver staff moving into Health Home
- 1915(c) waiver providers that are not currently connected to systems nor a BAA with a Health Home should reach out to DOH immediately at HHSC@health.ny.gov
- Counties (LDSS/LGU/C-SPOA) and child serving providers should be aware of who the lead Health Homes and Health Homes Care Management agency (CMAs) are in their counties and should continue to build connections and processes to make referrals
 - Each of the HHSC are working to post to their respective website their CMAs and the populations they serve



Voluntary Foster Care



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Voluntary Foster Care

- Article 29-I Licensure: DOH and OCFS working on the following
 - State Plan Amendment to CMS to support “Residual” per diem (formally known as Preventive Residential Treatment)
 - Regulations and Regulatory Package under development
 - Web-based application and supporting guidelines to be issued shortly

Also...

- License applies to **all** VFCAs
- VFCA that operate an Article 28/31 will need to apply for the Article 29-I



Provider Designation



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Palliative Care

- Providers who have applied for palliative care designation have or will be emailed additional questions about the services they intend to provide
- Providers must be a CHHA, Hospice or Article 28
- Provider designations will be specific to each individual palliative care service
 - Bereavement
 - Pain and Symptom Management
 - Massage Therapy
 - Expressive Therapy (art, music, play)



Palliative care service descriptions

Bereavement Service – Help for participants and their families to cope with grief related to the participant’s end-of-life experience. Bereavement counseling services are inclusive for those participants in receipt of hospice care through a hospice provider.

Pain and Symptom Management – Relief and/or control of the child’s suffering related to their illness or condition.

Expressive Therapy (art, music and play) – Help children better understand and express their reactions through creative and kinesthetic treatment.

Massage Therapy – To improve muscle tone, circulation, range of motion and address physical symptoms related to their illness.



Palliative Care Provider Qualifications

Bereavement Service A Licensed Clinical Social Worker (LCSW), a Licensed Master Social Worker (LMSW), a Licensed Psychologist or a Licensed Mental Health Counselor, that meet current NYS licensing

Pain and Symptom Management Pediatrician or Family Medicine Physician, board certified in Pediatrics or Family Medicine licensed by the State of New York, a Nurse Practitioner licensed by the State of New York

Expressive Therapy (art, music and play) Child Life Specialist with certification through the Child Life Council a Creative Arts Therapist licensed by the State of New York ,a Music Therapist with a Bachelor's Degree from a program recognized by the NYS Education Department, or a Play Therapist with Master's Degree, from a program recognized by the New York State Education Department and a current Play Therapist Registration conferred by the Association for Play Therapy (Expressive Therapy (Art, Music and Play)).

Massage Therapy Massage Therapist currently licensed by the State of New York.



Billing and Rates



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Billing and Rates: Next Steps

- DOH and State agency partners are working together to review and finalize HCBS rates
- Finalizing Rates, Rates Codes, and Crosswalks is a priority and will be made available as soon as possible
- Billing guidance is currently being drafted by DOH and State agency partners



Plan Qualifications



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Plan Qualifications Update

Children's Health and Behavioral Health Medicaid Managed Care Organization Qualification Timeline	Date
Submission from Plans Due To NYS	October 31, 2017
NYS Confirms Receipt of Submission from MMCOs	November 15, 2017
Utilization Management and Clinical Management Submissions Due	December 1, 2017
Interim Report Issued to Plans	Mid-January 2018
Conduct Onsite Readiness Reviews	March-April 2018
MMCOs will begin claims testing with providers	April 2018
State Distributes Findings from Onsite Readiness Review to MMCOs	May 2018
MCOs member service staff begin responding to questions related to the expanded children's benefits and provider network participation	May 2018
MMCOs Begin to Manage the Children's Benefit Statewide	July 1, 2018



Enrollment Broker



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Enrollment Broker

The Enrollment Broker will provide customer service support for the transition period and will be required to dedicate a core team to handle calls from 1915(c) Transitioning Children and new mandatory enrollees.

Beginning in March 2018, the State's Enrollment Broker will appropriately notice children who will be required to enroll in an MMCP due to the removal of the 1915(c) waiver exemption from Medicaid managed care. Notices will continue to be sent on an ongoing basis, to move affected 1915(c) Transitioning Children in FFS to managed care enrollment, with most enrollments anticipated to be effective July 1, 2018

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Enrollment Broker

1915(c) Transitioning Children will be given 60 days to select an MMCP.

The Enrollment Broker can aid in identifying the Medicaid Managed Care Plan whose network of providers most closely matches the current providers seen by the child and family. Supporting the Health Home Care Manager's conversations with the child and family, the State's Enrollment Broker will perform at least one additional outreach by phone or other method, to assist the child and family in MMCP selection.

For individuals who do not select an MMCP, the State's Enrollment Broker will follow existing auto assignment procedures, and select a "best match" MMCP based location and network (current provider/provider types) and send notice of the assignment. The individual will have at least 10 days to request a change of MMCP before enrollment becomes effective, and will have 90 days after enrollment to change their MMCP.



Independent Entity



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Independent Entity

- .The IE will have Statewide presence with accessible staff available within the community
- .The IE will have relationships with HH's and CMA's and will coordinate as appropriate to ensure continuity

For Children not yet enrolled in Medicaid:

- .Complete HCBS Eligibility Determination
- .Support completion of Medicaid Application
- .Direct referral and Warm hand off to HH/CMA
- .As appropriate complete CANS-NY and HCBS POC for children awaiting Medicaid determination who have elected to enroll in HH

For Children who are opt out of HH:

- .Complete HCBS Eligibility Determination, refer to Health Home as appropriate
- .Support completion of Medicaid Application
- .Develop HCBS POC and provide service referral
- .Monitor access to Care



HCBS and Care Management/Coordination Process

Table 1.0						
Child in MMC	HCBS Eligibility Determination	Eligible for HCBS?	Plan of Care	Care Management	Monitor Access to Services	
	In Health Home	Health Home	Yes	HH Comprehensive POC with HCBS	Health Home	MMCP
	Not yet Health Home	HH/IE	Yes, elects HH	HH - Comp POC with HCBS	Health Home	MMCP
		HH/IE	Yes, Opts out of HH	IE - HCBS POC	MMCP	MMCP
HH/IE		No, but eligible for and elects HH	HH - Comp POC w/o HCBS	Health Home	MMCP	

Direct referrals to Health Homes by community providers and plans should be made for children likely eligible for Health Home or HCBS (Children eligible for HCBS are eligible for Health Home)



HCBS and Care Management/Coordination Process

Table 2.0					
Child in FFS	HCBS Eligibility Determination	Eligible for HCBS?	Plan of Care	Care Management	Monitor Access to Services
In Health Home	Health Home	Yes	HH Comprehensive POC with HCBS	Health Home	Health Home
Not yet Health Home	HH/IE	Yes, elects HH	HH Comp POC with HCBS	Health Home	Health Home
	HH/IE	Yes, Opts out of HH	IE - HCBS POC		IE
	HH/IE	No, but eligible for and elects HH	HH - Comp POC w/o HCBS	Health Home	Health Home

Direct referrals to Health Homes by community providers and plans should be made for children likely eligible for Health Home or HCBS (Children eligible for HCBS are eligible for Health Home)



HCBS and Care Management/Coordination Process

Child not Medicaid		HCBS Eligibility Determination	Eligible for HCBS?	Plan of Care	Care Management	Monitor Access to Services
	Not yet Health Home	IE	Yes	IE - initial HCBS POC	See Table 1.0 OR Table 2.0	See Table 1.0 OR Table 2.0
		IE	No, but eligible for and elects HH	HH- Comp POC w/o HCBS	Health Home	See Table 1.0 OR Table 2.0



HCBS and Care Management/Coordination Process

Child DD in Foster Care		<i>HCBS Eligibility Determination</i>	<i>Eligible for HCBS?</i>	<i>Plan of Care</i>	<i>Care Management</i>	<i>Monitor Access to Services</i>
In Health Home	DDRO	Yes	Health Home Comprehensive POC with HCBS	Health Home	Health Home or if enrolled, MMCP	
Not yet in Health Home	DDRO	Yes	See Table 1.0 OR Table 2.0	See Table 1.0 OR Table 2.0	See Table 1.0 OR Table 2.0	
Child MF/DD		<i>HCBS Eligibility Determination</i>	<i>Eligible for HCBS?</i>	<i>Plan of Care</i>	<i>Care Management</i>	<i>Monitor Access to Services</i>
In Health Home	Health Home, OR DDRO	Yes	Health Home Comprehensive POC with HCBS	Health Home	Health Home or if enrolled, MMCP	
Not yet in Health Home	HH/IE OR DDRO	Yes	See Table 1.0 OR Table 2.0	See Table 1.0 OR Table 2.0	See Table 1.0 OR Table 2.0	

Direct referrals to Health Homes by community providers and plans should be made for children likely eligible for Health Home or HCBS (Children eligible for HCBS are eligible for Health Home)



Upcoming Training/Webinars



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Upcoming MCTAC Training

November: MCO Contracting Fairs

- 11/8 NYC
- 11/16 Rochester
- Registration: <http://registration.nytac.org/>

December: Revenue Cycle Management Training

- 12/6 Rochester
- 12/12 Albany
- 12/15 NYC
- Registration Information Coming Soon



Children's Medicaid System Transformation Upcoming Webinars/Q&A

- December 13, 2017 – 3-5 pm



Topics for future webinar discussion

Submit topics and questions for next webinar here:

BH.Transition@health.ny.gov



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CANS-NY In-Person Trainings

Introductory Training

Date	Location	Capacity
November 2nd 9 to 5 p.m.	Parsons Campus, SATRI Training Building 60 Academy Road, Albany, NY 12208	50 people
November 14, 2017 9:00 a.m. to 5:00 p.m.	Hillside Children's Center 70 Jewett Parkway, Buffalo, 14224	35 people
December 4, 2017 9:00 a.m. to 5:00 p.m.	The NY Foundling 33-00 Northern Blvd, 5 th Floor Long Island City, Queens, NY 11101	50 people
January 25, 2018 8:30 a.m. to 4:30 p.m.	Mercy First 525 Convent Road Syosset, NY 11791	100 people
February 13, 2018 9:00 a.m. to 5:00 p.m.	The NY Foundling 33-00 Northern Blvd, 5 th Floor Long Island City, Queens, NY 11101	50 people
March 19, 2018 9:00 a.m. to 5:00 p.m.	Hillside Family of Agencies Conference Center 1 Mustard Street, Rochester, NY 14609	80 people

Supervisory Training

Date	Location	Capacity
November 15, 2017 9:00 a.m. to 5:00 p.m.	Hillside Family of Agencies Conference Center 1 Mustard Street, Rochester, NY 14609	80 people
December 5, 2017 9:00 a.m. to 5:00 p.m.	The NY Foundling 33-00 Northern Blvd, 5 th Floor Long Island City, Queens, NY 11101	50 people
January 30, 2018 9 to 5 p.m.	Parsons Campus, SATRI Training Building 60 Academy Road, Albany, NY 12208	50 people



Webinars and additional information can be found on the DOH website:

https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/web-info_child_mst.htm



Resources to Keep Informed

DOH Transition Mail Log
BH.Transition@health.ny.gov

Health Home Bureau Mail Log
https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action

OMH Managed Care Mail Log
BHO@omh.ny.gov

Children's Designation Mail Log
OMH-Childrens-Designation@omh.ny.gov

Subscribe to DOH Health Home listserv
http://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm

Subscribe to children's managed care listserv
<http://www.omh.ny.gov/omhweb/childservice/>

