



Department  
of Health

Office of  
Mental Health

Office of Alcoholism and  
Substance Abuse Services

Office of Children  
and Family Services

Office for People With  
Developmental Disabilities

## **Reminder: HCBS Providers to Establish Contact and Relationships with the Medicaid Managed Care Plans**

Effective October 1, 2019, Medicaid Managed Care Plans (MMCP) will begin to pay for children/youth eligible and enrolled for HCBS. HCBS providers will no longer receive reimbursement from Medicaid FFS for services provided to children/youth enrolled in Medicaid Managed Care. In addition, participation in the Children's Waiver will no longer be considered a managed care exemption, although some children receiving HCBS, including children in foster care with voluntary foster care agencies, will not be mandatorily enrolled in Medicaid managed care at this time.

Prior to October 1, 2019, to avoid billing issues, HCBS Providers are encouraged to reach out to each respective MMCP for the enrolled children they serve. HCBS Providers should be prepared to share information with the child's managed care plan regarding the type, amount, frequency, and duration of HCBS the children/youth and family is currently receiving. This will ensure the MMCP has full knowledge of their enrolled children receiving HCBS and begin to establish on-going communication between the MMCP and HCBS provider for continued service to the child/youth, which will streamline HCBS claims and payment processes after October 1, 2019.

Contact Information for the [MMCPs may be found here](#). Providers may contact [NYSDOH.BCS.Behavioral.Health.Complaints@health.ny.gov](mailto:NYSDOH.BCS.Behavioral.Health.Complaints@health.ny.gov) regarding any difficulties reaching a Medicaid managed care plan.