MLTC Overview:

Managed Long Term Care (MLTC) is a system that streamlines the delivery of long term services to people who are chronically ill or disabled and who wish to stay in their homes and communities.

These services, such as home care or adult day care, are provided through MLTC Plans that are approved by the New York State Department of Health (NYSDOH).

The entire array of services to which an enrolled member is entitled can be received through the MLTC plan the member has chosen.

Transition Status:
Mandatory MLTC began in September 2012 and the transition was complete in July 2015.

Eligibility for MLTC:
Dual eligible individuals (having both Medicare and Medicaid), who are age 21 and older and who are assessed as needing community based long term care services for more than 120 days must enroll in MLTC in order to receive those services.

Effective 7/1/15 on a statewide basis, dual eligible Nursing Home residents who are age 21 and older and determined to need permanent Nursing Home placement must join a MLTC Plan.

The following may voluntarily enroll in MLTC:
  a. dual eligible individuals, age 18-20, who have been assessed as eligible for nursing home level of care at time of enrollment and also assessed as needing community based long term care services for more than 120 days; and

  b. non-dual eligible individuals, age 18 and older, who have been assessed as eligible for nursing home level of care at time of enrollment and also assessed as needing community based long term care services for more than 120 days.

Eligibility Requirements:
An individual must be:

- determined eligible for Medicaid by the Local Departments of Social Services or entity designated by the Department;

- determined eligible for MLTC by the MLTC Plan using the Uniform Assessment System (UAS-NY) eligibility assessment tool;

- capable, at the time of enrollment, of returning to or remaining in his/her home and community without jeopardy to his/her health and safety, based upon criteria provided by the Department; and

- expected to require at least one (1) of the following services covered by the MLTC Plan for more than 120 days from the effective date of enrollment:
  o nursing services in the home;
  o therapies in the home;
  o home health aide services;
• personal care services in the home;
• adult day health care;
• private duty nursing; or
• Consumer Directed Personal Assistance Services.

- The potential that an Applicant may require acute hospital inpatient services or nursing home placement during such 120 day period shall not be taken into consideration by the Contractor when assessing an Applicant’s eligibility for enrollment.

**Populations Excluded From Enrollment:**
The following individuals cannot receive benefits through the MLTC Plan:

a. Residents of psychiatric facilities;
b. Individuals expected to be Medicaid eligible for less than six (6) months;
c. Individuals eligible for Medicaid benefits only with respect to tuberculosis-relate services;
d. Individuals with a “county of fiscal responsibility” code of 99 (i.e., eligible only for breast and cervical cancer services) in eMedNY;
e. Individuals receiving hospice services at the time of enrollment;
f. Individuals with a “county of fiscal responsibility” code of 97 (i.e., residing in a state Office of Mental Health (OMH) facility) in eMedNY;
g. Individuals with a “county of fiscal responsibility” code of 98 (i.e., individuals in an Office for People with Developmental Disabilities (OPWDD) facility or treatment center) in eMedNY;
h. Individuals eligible for the family planning expansion program;
i. Individuals under sixty-five (65) years of age in the Centers for Disease Control and Prevention breast and/or cervical cancer early detection program and need treatment for breast or cervical cancer, and are not otherwise covered under creditable health coverage;
j. Residents of intermediate care facilities for the mentally retarded (ICF/MR);
k. Individuals who could otherwise reside in an ICF/MR, but choose not to do so;
l. Residents of alcohol/substance abuse long term residential treatment programs;
m. Individuals eligible for Emergency Medicaid;
n. Individuals in the OPWDD Home and Community Based Services section 1915(c) waiver program;
o. Individuals in the following section 1915(c) waiver programs: Traumatic Brain Injury, and Nursing Home Transition & Diversion;
p. Residents of Assisted Living Programs (ALP);
q. Individuals in receipt of Limited Licensed Home Care Services; and
r. Individuals in the Foster Family Care Demonstration.

**Populations Exempted From Enrollment:**
The following may request an exemption from receiving benefits through the MLTC Plan:

a. Individuals aged 18-21 who are nursing home certifiable and require more than 120 days of community based long term care services;
b. Native Americans;
c. Individuals who are eligible for the Medicaid buy-in for the working disabled and are nursing home certifiable; and
d. Aliessa Court Ordered Individuals.
**Covered Services:**
- The covered services provided by MLTC Plans must comply with all standards of the New York State Medicaid Plan established pursuant to Social Services Law (SSL) § 363-a and satisfy all other applicable requirements of SSL and Public Health Law.

- See Appendix G Managed Long Term Care Covered/Non-covered Services contained within the informational packet.

**New to service:**
- For individuals requesting community based services who are not currently receiving services, must go to the Conflict Free Evaluation and Enrollment Center (CFEEC).

- In accordance with NY State’s Special Terms and Conditions #28, the state was required to develop an independent and conflict-free long term care services and supports (LTSS) evaluation process.

- Effective October 2014, the state implemented the CFEEC for individuals seeking Community Based Long Term Care (CBLTC) services for more than 120 days.

- CFEEC will be the only entity authorized to complete initial evaluations.

- Managed Long Term Care Plans will no longer be permitted to enroll new individuals until the CFEEC has conducted an initial evaluation to determine CBLTC eligibility.

- MLTC Plans will continue to be responsible for completing their own assessments which determine the plan of care.

- This policy does not apply to individuals transferring from one plan to another.

- The CFEEC will evaluate consumer’s eligibility for one of the four MLTC products:
  - Partially Capitated Plans
  - Program of All-Inclusive Care for the Elderly (PACE)
  - Medicaid Advantage Plus (MAP)
  - Fully Integrated Duals Advantage (FIDA) (demonstration counties only)
## APPENDIX G
Managed Long Term Care Covered/Non-Covered Services

<table>
<thead>
<tr>
<th>Services Provided as Medically Necessary:</th>
<th>Non-Covered Services; Excluded From The Capitation; Can Be Billed Fee-For-Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care Management</td>
<td>Inpatient Hospital Services</td>
</tr>
<tr>
<td>Nursing Home Care</td>
<td>Outpatient Hospital Services</td>
</tr>
<tr>
<td>Home Care</td>
<td>Physician Services including services provided in an office setting, a clinic, a facility, or in the home.</td>
</tr>
<tr>
<td>a. Nursing</td>
<td></td>
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<tr>
<td>b. Home Health Aide</td>
<td></td>
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<tr>
<td>c. Physical Therapy (PT)</td>
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</tr>
<tr>
<td>d. Occupational Therapy (OT)</td>
<td></td>
</tr>
<tr>
<td>e. Speech Pathology (SP)</td>
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<tr>
<td>f. Medical Social Services</td>
<td></td>
</tr>
<tr>
<td>Adult Day Health Care</td>
<td>Laboratory Services</td>
</tr>
<tr>
<td>Personal Care</td>
<td>Radiology and Radioisotope Services</td>
</tr>
<tr>
<td>DME, including Medical/Surgical Supplies*, Enteral and Parenteral Formula#, and Hearing Aid Batteries, Prosthetics, Orthotics and Orthopedic Footwear**</td>
<td>Emergency Transportation</td>
</tr>
<tr>
<td>Personal Emergency Response System</td>
<td>Rural Health Clinic Services</td>
</tr>
<tr>
<td>Non-emergent Transportation</td>
<td>Chronic Renal Dialysis</td>
</tr>
<tr>
<td>Podiatry</td>
<td>Mental Health Services</td>
</tr>
<tr>
<td>Dentistry</td>
<td>Alcohol and Substance Abuse Services</td>
</tr>
<tr>
<td>Optometry/Eyeglasses</td>
<td>OPWDD Services</td>
</tr>
<tr>
<td>PT, OT, SP or other therapies provided in a setting other than a home. Limited to 20 visits of each therapy type per calendar year, except for children under 21 and the developmentally disabled. MLTC plan may authorize additional visits.</td>
<td>Family Planning Services</td>
</tr>
<tr>
<td>Audiology/Hearing Aids</td>
<td>Prescription and Non-Prescription Drugs, Compounded Prescriptions</td>
</tr>
<tr>
<td>Respiratory Therapy</td>
<td>Assisted Living Program</td>
</tr>
<tr>
<td>Nutrition</td>
<td>All other services listed in the Title XIX State Plan</td>
</tr>
<tr>
<td>Private Duty Nursing</td>
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</tr>
<tr>
<td>Consumer Directed Personal Assistance Services</td>
<td></td>
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<tr>
<td><strong>Services Provided Through Care Management:</strong></td>
<td></td>
</tr>
<tr>
<td>Home Delivered or Congregate Meals</td>
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<tr>
<td>Social Day Care</td>
<td></td>
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<tr>
<td>Social and Environmental Supports</td>
<td></td>
</tr>
</tbody>
</table>

1 The capitation payment includes applicable Medicare coinsurance and deductibles for benefit package services
2 Any of the services listed in this column, when provided in a diagnostic and treatment center, would be included in and covered by the capitation payment.
3 Includes nurse practitioners and physician assistants acting as "physician extenders".
4 Compression and support stockings are limited to coverage only for pregnancy or treatment of venous stasis ulcers
# Enteral formula limited to nasogastric, jejunostomy, or gastrostomy tube feeding; or treatment of an inborn error of metabolism

** Prescription footwear and inserts are limited to use in conjunction with a lower limb orthotic brace, as part of a diabetic treatment plan, or if there are foot complication in children under age 21.