

Office of Health Insurance Programs

Division of Long Term Care

MLTC Policy 14.06: Implementation of the Conflict-Free Evaluation and Enrollment Center (CFEEC)

Date of Issuance: September 30, 2014

The purpose of this policy is to inform Managed Long Term Care Plans (MLTCP) of a change in the enrollment process for individuals seeking Community Based Long Term Care (CBLTC) services. This policy does not apply to individuals transferring from one plan to another or from one MLTC product to another.

Beginning October 1, 2014, the Department will begin implementation of the Conflict-Free Evaluation and Enrollment Center (CFEEC). MLTCPs will no longer be permitted to enroll individuals until Maximus (New York Medicaid Choice) has conducted an evaluation determining if the individual is CBLTC eligible. The Department has established a system, in cooperation with Maximus, that all new MLTCP enrollees must have a Uniform Assessment System (UAS) on record prior to enrollment. The Department will develop a system edit to prevent individuals from enrolling into a plan without an UAS conducted by Maximus on file first.

No new referrals may be accepted by plans effective October 1, 2014. If the plan has made contact with the consumer prior to October 1, the MLTCP may continue with enrollment activities. MLTC plans receiving calls from Medicaid recipients seeking a plan assessment for enrollment must be directed to the CFEEC at 1-855-222-8350.

For more information, please visit the Department's Medicaid Redesign website at: http://www.health.ny.gov/health_care/medicaid/redesign/mrt_90.htm.

If you have any questions regarding this information, please email to the following address: CF.Evaluation.Center@health.ny.gov.

Going forward, plans should be modifying language in the marketing materials to reflect the CFEEC evaluation and enrollment process. This policy applies to all MLTC products (Partial Cap, PACE, MAP, and FIDA).

This policy is effective in accordance with the tentative implementation schedule enclosed.

CFEEC Implementation Timeline

<u>Region/Month</u>	<u>Counties</u>
Region 1 – October 2014	New York & Bronx
Region 2 – November 2014	Kings, Queens, Nassau & Richmond
Region 3 – February 2015	Westchester & Suffolk
Region 4 – March 2015	East Hudson (Columbia, Dutchess, Putman), Catskill (Rockland, Orange, Ulster, Greene, Sullivan), Capital (Warren, Washington, Saratoga, Fulton, Montgomery, Schoharie, Schenectady, Albany, Rensselaer), and Other (Erie, Monroe, Onondaga)
Region 5 – April 2015	Southern Tier (Tompkins, Cortland, Tioga, Broome, Chenango, Otsego, Delaware) Finger Lakes (Wayne, Ontario, Livingston, Seneca, Cayuga, Yates, Schuyler, Chemung, Steuben) Western (Chautauqua, Cattaraugus, Allegany, Wyoming, Genesee, Orleans, Niagara)
Region 6 – May 2015	Central (Jefferson, Oswego, Lewis, Oneida, Herkimer, Madison) Northern (St. Lawrence, Franklin, Clinton, Essex, Hamilton)