



Cultural competency and Health literacy workstream

Cultural competency and Health literacy is a concern not only for a PPS but nationally. It would be great to hear how others are approaching this workstream , if anyone has utilized approaches in the past and can define what works and what doesn't. Also would like to hear of approaches based on outpatient , inpatient, community based organizations. Of particular concern is – How do you measure the effectiveness of a training program and approach to patient care? Through improved quality metrics , broken out by culture, race, language? By survey responses of those you trained? Are PPS collaborating to come up with one strategy in overlapping areas?
The CLAS standards have been around a while and it would be helpful to hear of success strategies based on experience or existing programs.



Question by [Patricia Podkulski](#)
On June 30, 2015 at 16:49 - 148 views, 4 replies, 5 followers

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Hi Patricia,
I agree that it would be hugely helpful to share ideas on how to approach this, and also resources like evaluation tools. We are in the beginning of this process, so I too would love to hear how others approach it. Another question I have is how the PPS will work with its diverse partner groups to help them implement those trainings and interventions that fit with their needs. I vow to share what we are doing as we go along, and welcome input from the others in this workstream!

By [Julie McKinney](#), 5 months ago

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Hello all,
In case you're interested, below is the link to a free webinar on health literacy, sponsored by the Center for Public Health Practice at Berkeley School of Public Health, APHA, and PHEHP HCWG. Speakers include Dr. Cynthia Baur from the CDC and Susan Bockrath, CEO of the Nebraska Association of Local Health Directors.
<http://campaign.r20.constantcontact.com/render?ca=74bd8e6a-e070-4fe4-ab53-dfa...>

By [Thao Doan](#), 4 months ago

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Hi Thao, thanks for sharing this webinar!

By [Gloria Chow](#), 4 months ago

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Thank you Thao for sharing this free webinar!

By [Patricia Podkulski](#), 4 months ago

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