

# The DSRIP Digest

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“DSRIP Year 3 began on April 1, 2017. There has been great work done so far by all 25 Performance Provider Systems (PPS), but there is still more to do in order to achieve DSRIP goals. The year ahead is an extremely important one for PPS, as DSRIP is now shifting from pay for reporting to performance accountability. DSRIP Year 3 is a pivotal turning point in the program and we are optimistic that we will successfully transform the state’s health care system, bend the Medicaid cost curve, and ensure access to quality care for all Medicaid members.” – Jason Helgerson, NYS Medicaid Director

## PPS Spotlight: Central New York Care Collaborative (CNYCC) helps establish ED navigation program in local hospitals

The Central New York Care Collaborative (CNYCC) has worked closely with 11 local hospitals across the Central New York region to support the efforts of the ED Care Triage project. ED Care Triage is designed to reduce unnecessary use of emergency services, by helping patients connect with providers, such as primary care or community based organizations, who can offer non-emergency health, behavioral health, and social support services.

A key aspect of the ED Care Triage project has been the establishment of patient navigators to help identify individuals with potentially preventable visits. The ED Navigation process has been embedded in each hospital to provide education, referral services and appointment coordination to ensure that patients are being seen in the most appropriate care setting for their conditions.

Oneida Healthcare (OHC), which operates a 101-bed acute care hospital including comprehensive Emergency Services, has been an active participant in the ED Care Triage program. “When we looked at the data in Emergency Services, we found that more than 30% of our visits were Non-Urgent and that 30% of our patients were not connected to Primary Care”, said Sherry Buglione MS, RN - Director of Integrated Care & Strategy Deployment, OHC. “Introducing a Navigator into the Emergency Department provided an opportunity to engage patients on the appropriate use of emergency services, and develop a link to alternative services in the community”.

Since implementing the ED Care Triage project, OHC has successfully referred over 600 appointments with Primary Care Physicians, and over 250 appointments with other Non-Emergent services such as Orthopedics, Dental, Women’s Health, dermatology and ENT. In many cases transportation is set-up to ensure the patient can get to the appointment. Oneida Healthcare has also provided numerous referrals to Health Homes, Health Insurance Counseling, Behavioral Health and Social Services.

“Our patient navigator has become part of the Clinical Team”, said Buglione. “The process has really improved the way we communicate with each other and helped us identify the best way to provide services to the patients we serve”.

For more information, visit [www.cnycares.org](http://www.cnycares.org).

### For more information, contact:

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## Recent News

The Department has released the DSRIP Year 3 calendar of events on our website [here](#).

The PPS Job Title Vacancy Rate Snapshots, Demonstration Year 1 (DY1) report gives a high-level overview of job title vacancy rates as reported in the PPS Compensation and Benefits Survey Reports for the 22 job titles considered to be most involved in health care transformation. This report and other workforce related documents can be found [here](#).

Regulatory Waiver application requests for DSRIP projects is now open. These request windows are grouped quarterly throughout the year to ensure all relevant waiver requests are accommodated as soon as possible. Additional applications for requests should be submitted by May 1<sup>st</sup>. Responses to those requests will be sent to PPS leads by July 1<sup>st</sup> and posted to the DSRIP website. For additional information click [here](#).

## Upcoming Events

**April 7:** Independent Assessor provides feedback to PPS for Mid-Point Assessment Action Plan

**April 10:** Commissioner of Health submits Mid-Point Assessment recommendations to CMS

**April 14:** PPS Appeals due to Independent Assessor

**April 14:** Mid-Point Assessment PPS action plans approved by Independent Assessor

**April 19:** PPS respond to Independent Assessor feedback

**April 30:** Independent Assessor finalizes approval of Mid-Point Assessment Action Plans

**April 30:** PPS Year 2 Fourth Quarterly Report (1/1/17- 3/31/17) due from PPS

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