Bassett Medical Center PPS

Sue van der Sommen, Executive Director
Leatherstocking Collaborative Health Partners
Project Approval and Oversight Panel Meeting
November 9-10, 2015
About Leatherstocking …

- Collaborative model; Bassett Medical Center as Lead Agency
- 62,043 attributed lives over five-county region
  - Delaware, Herkimer, Otsego, Schoharie, & Madison
  - Partners in Chenango & Oneida
- 11 Projects
- 68 signed partner agreements
  - seeking additional partnerships during open enrollment period
- In process of finalizing funds flow agreements for partners
- Seeking to form single-member LLC
EXECUTIVE GOVERNANCE BODY

- Representation from all counties
- Representation from all swim lanes

- Eleven-member governing body representative of PPS membership
  - Hospitals (including staunch competitor of lead agency) – inpatient & emergency department; county agency (mental/behavioral health); long term care; developmental disability; substance abuse;
  - IT expertise; finance
  - Physicians/administrators
  - All counties represented
  - Formal governing procedures developed
FUTURE STATE: Bassett PPS, LLC d/b/a Leatherstocking Collaborative Health Partners - Organizational Structure

Bassett Medical Center

Project Advisory Committee

Executive Governance Body

Partner Contracts

LCHP

** New York State Department of Health

LCHP DSRIP Project Management Office (PMO)

Workforce Committee

- Cultural Competency & Health Literacy
- Gap Analysis
- Training
- Compensation & Benefits

Clinical Performance Committee

- Clinical Integration
- Practitioner Engagement

Finance Committee

- Value-Based Purchasing

IT & Data Analytics Committee

Compliance Committee

Population Health Committee

LHCP DSRIP Projects (11)

** Contractual relationship with LCHP, including reporting requirements and other functions
Project Advisory Committee

- Strong CBO commitment/membership
- Focused on how to better reach Medicaid members through community engagement
- Presently finalizing community and agency engagement plan
- Over 25 members from six counties; all swim lanes
- Executive level to “front-line” staff
Workforce ~ Addressing Training Needs

- Health Workforce New York (HWNY ~ AHEC) ~ workforce vendor
- HWapps ~ online platform being used by LCHP to manage workforce transitions
  - Capabilities of the program shared at the All-Partner meeting last quarter
  - PPS workgroups utilizing HWApps for communication, sharing
  - “Training Marketplace” highlights & promotes training opportunities
  - HWNY and the PPS are actively planning an intensive All-Partner training on the use of HWApps in early January, 2016.
- Members of the LCHP Training Subcommittee represent community based providers in healthcare and education.
  - HWNY developed “DSRIP 101”
  - Presentation @ Mohawk Valley Community College helped advance understanding of employer needs with respect to future workers/DSRIP related training
Workforce ~ Emerging Titles

- In process of identifying emerging job titles as part of future state mapping
- Career ladders will be identified as part of the Transition Road Map process.
- Engagement with Educational Facilities:
  - HWNY has met with the leadership of Mohawk Valley Community College (MVCC) to help advance understanding of changing employer needs and DSRIP related training.
  - Ongoing discussions are held with representatives of SUNY RP2 with respect to SUNY’s response to DSRIP
  - SUNY RP2 will present at the next meeting of the Workforce Leads/Vendors Meeting to be hosted by our PPS on 11-16-15
Focus on PCMH & Primary Care

- PPS-wide focus on primary care
  - Core of most projects
- Five partner organizations pursuing PCMH
  - Over 40 practice sites
- Differing levels of recognition
  - From no recognition to those actively pursuing PCMH 2014 standards
- Engaged Primary Care Development Corporation (PCDC) to assist our PPS partners with this work
- Met patient engagement commitment for first quarterly reporting period
- Subject-matter expert in PCMH development serving as project lead
- Strong physician leadership/engagement
Collaborative Efforts

- Care Coordination ~ community navigators connecting with behavioral health providers in primary care settings ~ a patient’s story
  - Patient with multiple co-morbidities; missed several MD appt; extensive ED use
  - Social worker at primary care site connected patient with community navigator
  - Navigator conducted home assessment ~ barriers to completing basic daily living activities despite in-home assistance
  - Exacerbated health issues due to lack of self-care; non-compliance with medication; increasing depression
  - Connected patient with care manager, PCP, community services
PATIENT’S NEW CARE TEAM

- Navigator
- Care manager
- Crisis counselor
- Adult protective caseworker
- PCP
- Visiting nurse
- Home care agency
- Neighbor
- Local church
- Landlord at apartment complex

Results:
- PCP ordered stat mental health assessment – navigator contacted MCAT – Mobile Crisis Assessment Team to conduct a home health assessment
- Routine home visits established with skilled nursing services
- Medication compliance
- Self-care dramatically improved
- Patient reportedly “markedly improved”
- Navigator working with landlord to move patient to first-floor apartment
- Weekly-check in established with patient to check on her progress and changing needs
Collaborative Efforts

- “Epic CareLink” Pilot ~ EPIC EMR access granted to community-based organizations and non-affiliated providers
  - Permits real-time access to medical information required for to provide care and guidance for patients
  - Currently being piloted with community-based navigators and non-affiliated providers; health plan
  - Pilot recently initiated – good feedback, but no data to report at this point
Addressing Community Needs

In one PPS county alone, over 75% of all felony indictments are heroin related: PAARI – “Police-Assisted Addiction and Recovery Initiative” underway

- Local law enforcement agencies are reaching out to opiate-addicted community to provide assistance with recovery and addition
- Open invitation to addicts to bring their supplies and paraphernalia to the police department
- Police will assist patient with receiving addiction treatment
- Our PPS is partnering with the law enforcement agencies to assist with their efforts
The Rainbow Connection Club hosts "Safe Space Training" and "Safe Space Workshops" in the district focused on the LGBTQ population.

Participants discussed terminology relevant in today's culture and how to best carry out a commitment to ensuring that every individual feels safe and secure expressing identity.

The PPS is connecting school officials with the local LGBTQ wellness clinic to provide support/training for each other’s initiatives.

Working in collaboration with local LGBTQ provider.
Transportation Summit

Otsego County DSS
Opportunities for Otsego
Office for the Aging
Otsego County Community Services
Bassett Medical Center
Chamber of Commerce
Village Trolley Services
Birnie Bus Service
ARC Otsego
Oneonta Bus Lines
Oneonta Public Transit
Family Services
Pathfinder Village
A&D Taxi Service
Catholic Charities
Tapping in to expertise within PPS

- Contracting with CBOs within PPS
  - 2.c.i & 2.d.i
  - SBIRT Training
  - Mental Health/Substance Abuse Outreach & Education

- Stakeholder Engagement
  - Inherent in the DSRIP work
  - Community & Partner engagement

- Developmentally-Disabled Provider Summit
  - NYSARC, local DD providers
Results of Early Collaboration

Minimal engagement

DSRIP Initiatives

Navigators
Care manager
Crisis counselor
Adult protective caseworker
Primary care
Visiting nurse
Home care agency
Neighbor
Church
Patient’s landlord
Law enforcement
Information technology
School systems
Local government units
Community-based Organizations
DD providers
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