



**Department  
of Health**

**Medicaid  
Redesign Team**

# **Medicaid Accelerated eXchange (MAX) Series**

*All PPS Meeting*

February 17, 2016

# MAX Action Teams are Changing the lives of Medicaid Members

## *Example: St. Barnabas PPS – “John”*

 **Quality improved** – John had **82 ED visits and 2 inpatient admissions** over an 11 month period. Because he was identified as a Super Utilizer in the MAX Series, the Action Team has been able to connect him with BronxWorks. **He has not been back to the ED as of January 20, 2016.**

 **Time saved** – **Three provider shifts are projected to be saved** over the course of the year. The **~90 ED visits** diverted is equivalent to 36 provider hours

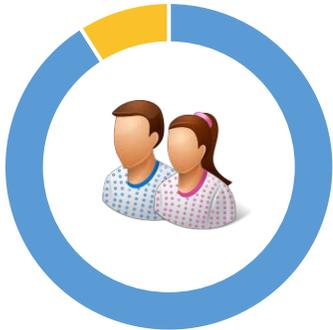
 **Dollars saved** – The total charges were > **\$68,000**



# Medicaid Data at PPS level identified the Super Utilizer Challenge..

## THE IMPACT OF SUPER UTILIZERS ON ST. BARNABAS HEALTH SYSTEM

**9%** of SBH's Medicaid Enrollees are defined as Super Utilizers



The Super Utilizer population drives **40%** of ED Visits by Medicaid enrollees...



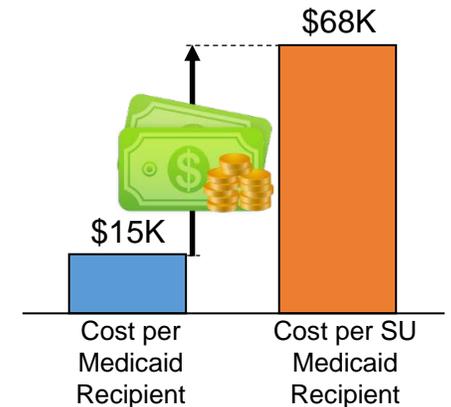
Avg. ED Visits/SU: **8.84**

... and **63%** of inpatient admissions



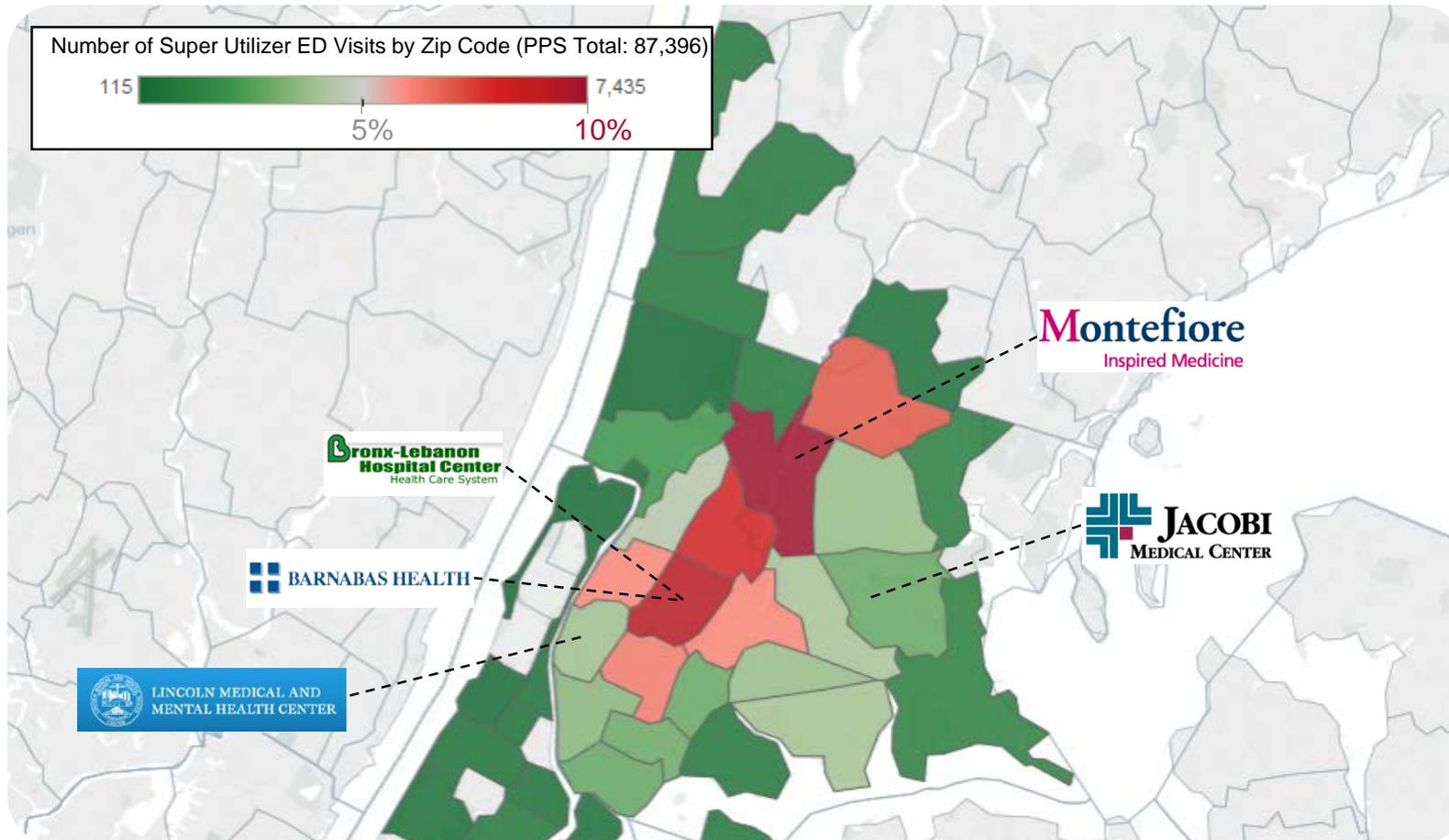
Avg. IP Admissions/SU: **1.63**

The average spending per Super Utilizer over a two year time frame is **4.5X** greater than for non-Super Utilizer recipients



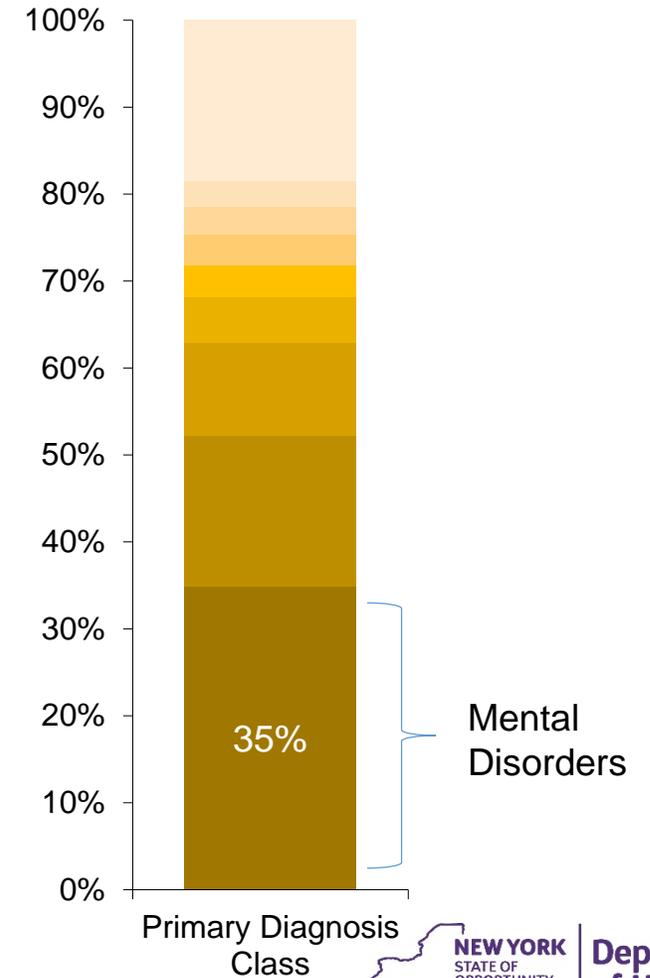
# .. As well as the hot spots and main drivers

## Heat Map of Zip Codes Associated with Super Utilizer ED Visits SBH

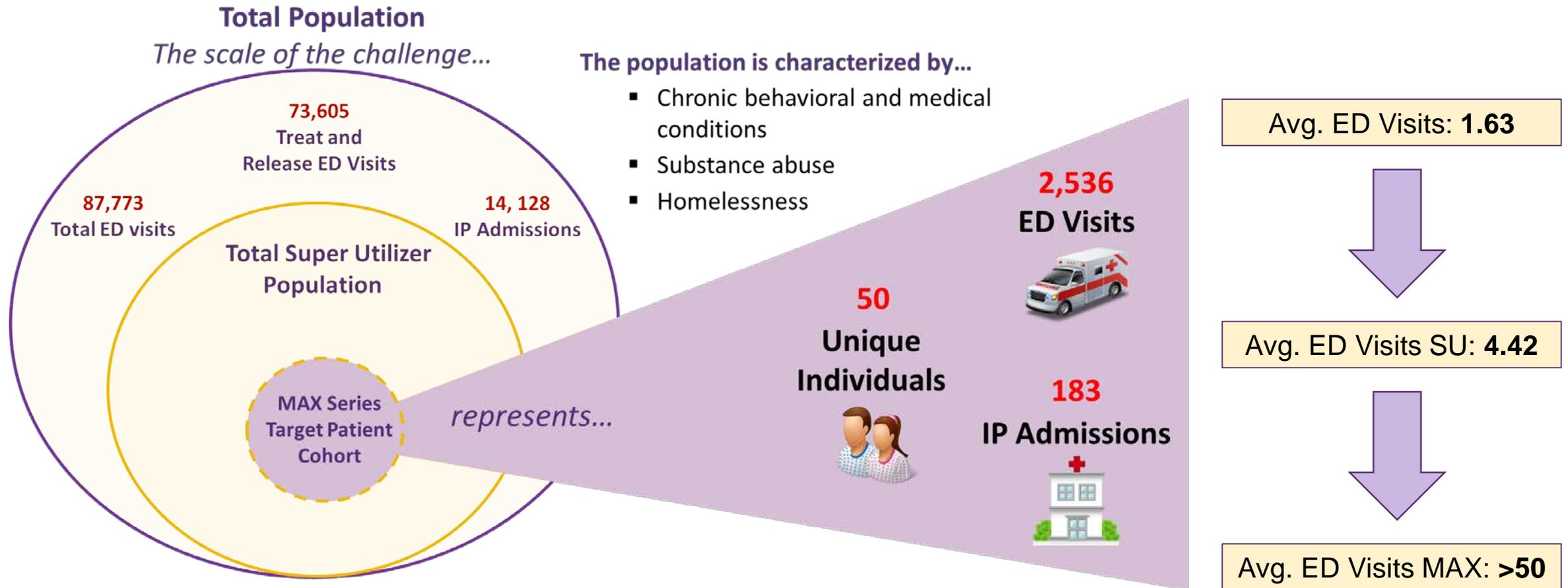


Note: Zip codes with <30 Super Utilizers not shown

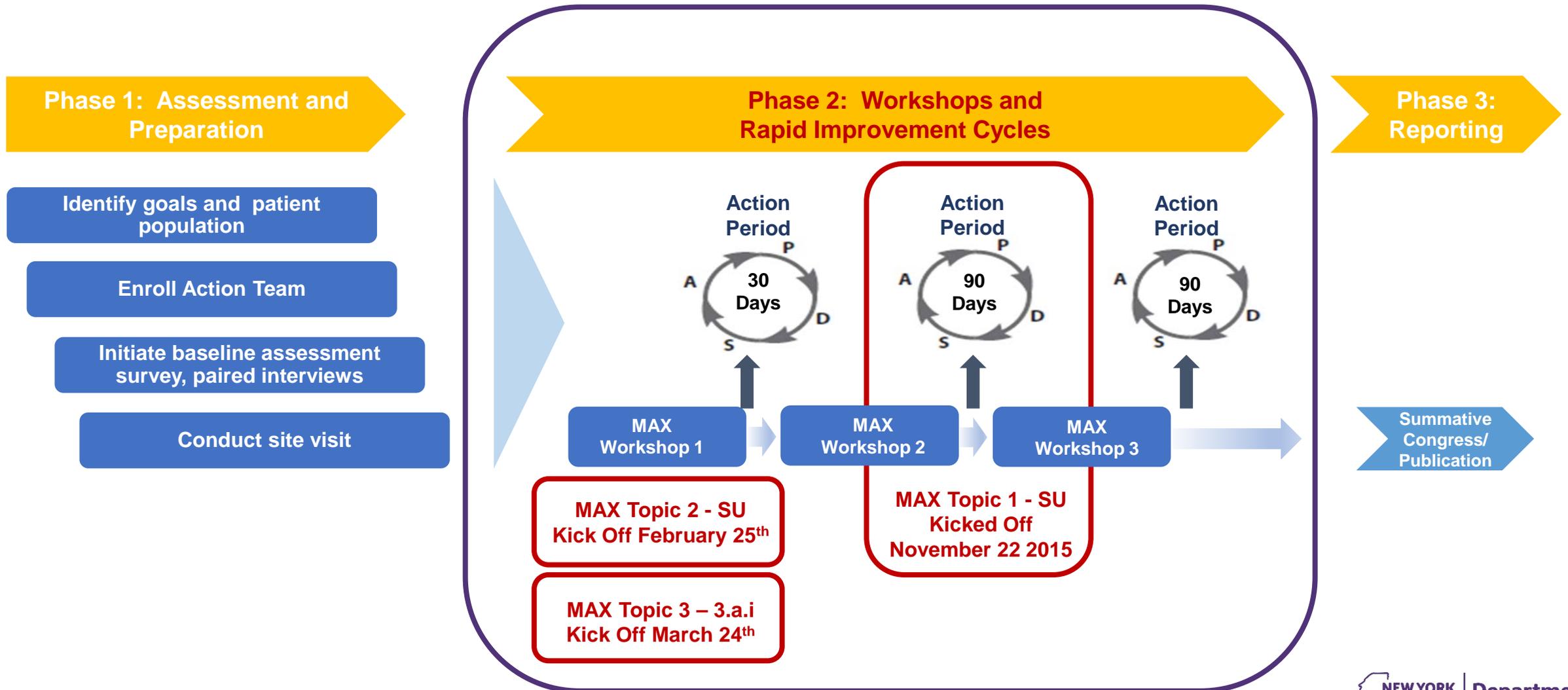
## Proportion of SU Claims



# ... Hospital data was used to identify the MAX cohort



# MAX is in Phase II of execution – More results to come!



# Rapid Cycle Improvement is crucial for the success of DSRIP

*MAX operates at the core of DSRIP*

**Interdisciplinary** and **multi-provider** teams of front line clinicians **redesign** the way **care** is delivered.

**Data** is used for problem identification, monitoring and **performance measurement**.

In **Rapid Improvement Cycles** teams drive **results** to truly **impact** the lives of Medicaid Members



# More Information

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