Webinar Logistics

• The webinar will begin momentarily.

• For the duration of this webinar you will be in listen-only mode and your station will be muted.

• We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar Control Panel.

• At the end of the presentation we will address your questions during our Q&A session.
NY Medicaid EHR Incentive Program
A CMS Promoting Interoperability Program

Health Information Exchange Overview
Agenda

• Health Information Exchange (HIE) Defined
• Goals & Benefits of HIE
• HIE Challenges
• SHIN-NY, QE
• Meaningful Use: Objective 7
• Q & A Session
Health Information Exchange (HIE) Defined
Health Information Exchange (HIE) is...

The movement of health care information electronically across organizations within a state, region, community or hospital system

OR

An organization that facilitates the information exchange
5 Key Areas

- Achieving health goals through the exchange of health information
- Improving long-term and post-acute care transitions
- Supporting consumer-mediated information exchange
- Enabling enhanced query for patient care
- Fostering distributed population-level analytics
Who participates in HIE?

- Hospitals
- Specialists
- Primary Care
- Pharmacies
- Labs
- Long-Term Care
- Public Health
- Dentists
Medical Records

Where are HIE records stored?

**Decentralized**

- Independent database/repository
- Organization maintains ownership
- Access granted when needed
Where are HIE records stored?

Collected from HIE Participants

Stored in a single repository or database
Where are HIE records stored?

Decentralized  Centralized

Hybrid
Types of Information Exchange

- Directed
- Query-based
- Consumer-mediated
Directed Exchange
Query-based Exchange
Consumer-mediated Exchange
Health Information Exchange Goals, Benefits, and Challenges
HIE Benefits Providers & Patients

- Speed
- Quality
- Safety

Cost
HIE Direct Benefits

Improve patient safety by reducing medication and medical errors.

Increase efficiency by eliminating unnecessary paperwork and handling.

Provide caregivers with clinical decision support tools for more effective care and treatment.

Eliminate redundant or unnecessary testing.
HIE Direct
Benefits

- Improve public health reporting and monitoring.
- Engage healthcare consumers regarding their own personal health information.
- Improve healthcare quality and outcomes and reduce health related costs.
HIE Challenges

- Insufficient Standards
- Variations in Privacy Rules
- Cost of exchanging health information
- Difficulty of accurately matching patients to their health care records
SHIN-NY, QE
SHIN-NY

NYS DOH

New York eHealth Collaborative

Partner and Manage Technology

Statewide Health Information Network for New York (SHIN-NY)

2020
What is Qualified Entity (QE)?

Provider → QE → Statewide Health Information Network for New York (SHIN-NY)
Core Services

- Statewide Patient Record Lookup
- Statewide Secure Messaging (Direct Messaging)
- Notifications (Alerts – Subscribe and Notify)
- Provider & Public Health Clinical Viewers

- Consent Management
- Identity Management and Security
- Public Health Reporting Integration
- Lab Results Delivery
Overall Value
Roadmap

Support Value-Based Care

Enable interoperability and innovations

Promote efficiency and affordability

Ensure a strong HIE foundation across NYS

Advocate collectively for SHIN-NY and its stakeholders
Stage 3 Objective 7: Health Information Exchange Attestation
Attestation Requirements Measure 1

**Numerator**
Transitions of care/referrals with a summary of care record created using CEHRT and exchanged electronically

**Threshold**
Greater than 50%

**Denominator**
Total transitions of care/referrals where the EP is the transferring or referring provider
Attestation Requirements Measure 2

**Numerator**
Patient encounters where an electronic summary of care record received is incorporated by the provider into CEHRT

**Threshold**
Greater than 40%

**Denominator**
Total patient encounters the EP:
• received as transitions/referrals
• never encountered before
Attestation Requirements Measure 3

**Numerator**
Transitions/referrals with these reconciliations: medication list, medication allergy list, and current problem list

**Threshold**
Greater than 80%

**Denominator**
Total transitions of care/referrals received by the EP or patients never encountered before

2020
Program Reminders and Resources
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<thead>
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<th>Select</th>
<th>Types of Questions/Information</th>
<th>Email</th>
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</thead>
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<td>Option 1</td>
<td>ePACES, ETIN, MEIPASS Technical Issues, Enrollment</td>
<td><a href="mailto:meipasshelp@csra.com">meipasshelp@csra.com</a></td>
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<td>Option 2</td>
<td>Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions</td>
<td><a href="mailto:hit@health.ny.gov">hit@health.ny.gov</a></td>
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<td>Option 3</td>
<td>Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status</td>
<td><a href="mailto:MUPublicHealthHelp@health.ny.gov">MUPublicHealthHelp@health.ny.gov</a></td>
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Regional Extension Centers

NYC Regional Electronic Adoption Center for Health (NYC REACH) (inside the 5 boroughs of NYC)

Website: www.nycreach.org
Email: nycreach@health.nyc.gov
Phone: 347-396-4888

New York eHealth Collaborative (NYeC) (outside the 5 boroughs of NYC)

Website: www.nyehealth.org/services/meaningful-use/
Email: ep2info@nyehealth.org
Phone: 646-817-4101

2020
## EHR Incentive Program Survey

**NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program**

### Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

   - **Very Dissatisfied**
   - **Dissatisfied**
   - **Neutral**
   - **Satisfied**
   - **Very Satisfied**
   - **N/A**

<table>
<thead>
<tr>
<th>Metric</th>
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2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

   - **Very Dissatisfied**
   - **Dissatisfied**
   - **Neutral**
   - **Satisfied**
   - **Very Satisfied**
   - **N/A**

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3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

   - **Very Dissatisfied**
   - **Dissatisfied**
   - **Neutral**
   - **Satisfied**
   - **Very Satisfied**
   - **N/A**

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