NY Medicaid EHR Incentive Program
A CMS Promoting Interoperability Program

Preparing for Payment Year (PY) 2020-2021
Agenda

- Attestation Timelines
- Process Changes
- Reporting Periods & Requirements
  - Patient Volume
  - CQM Reporting
  - EHR (Meaningful Use) Reporting
  - Security Risk Analysis
- Recommended Preparations
- Resources
Attestation Timelines
Anticipated* Open Dates

Upcoming Payment Year

**Anticipated Soft Open:**
Quarter 4 of Calendar Year (CY) 2020

**Anticipated Official Open:**
Quarter 1 of CY 2021

Please note that these timeframes are estimates, and all dates are subject to change as federal guidelines are updated.

Final Payment Year

**Anticipated Soft Open:**
Quarter 2 of CY 2021

**Anticipated Open:**
Quarter 3 of CY 2021

*No payments will be issued after 12/31/2021 per program regulations*
Process Changes
Soft Openings are available for both PY2020 & PY2021, and they allow qualifying providers to submit in MEIPASS before the official opening of the Payment Year.
PY2020 Soft Opening

Program Thresholds
• Providers must meet all relevant program metrics in these timeframes

MPV Reporting
• 90-day Period
• Ending prior to September 30th, 2020

EHR & CQM Reporting
• 90-day Period in CY2020
• Ending prior to September 30th, 2020

Prior Attestations
• If a provider attested for PY2019, they must receive payment for that year before attesting in the Soft Opening
### PY2021 Soft Opening

<table>
<thead>
<tr>
<th>Program Thresholds</th>
<th>EHR &amp; CQM Reporting</th>
</tr>
</thead>
</table>
| • Providers must meet all program metrics in these timeframes | • 90-day Period  
• January 1<sup>st</sup> 2021 - March 31<sup>st</sup>, 2021 |

<table>
<thead>
<tr>
<th>MPV Reporting</th>
<th>Prior Attestations</th>
</tr>
</thead>
</table>
| • 90-day Period  
• Ending prior to March 31<sup>st</sup>, 2021 | • If a provider attested for PY2020, they must receive payment for that year before attesting in the Soft Opening |
New Remediation Outreach Letter Timeline
Provider Services

**PY 2020**
- Attestation Deadline Extensions (ADEs)
- Patient Volume Pre-Validations
  - Prior Calendar Year (CY2019) OR;
  - Preceding 12 Months from Date of Attestation

**PY 2021**
- **Attestation Deadline Extensions (ADEs)**
- **Patient Volume Pre-Validations**
  - Prior Calendar Year (CY2020) only
Requirements & Reporting Periods
PY2020 and 2021 Requirement

Stage 3 Meaningful Use

2015 Edition CEHRT

Reporting Period Requirements

- Medicaid Patient Volume (MPV) 90 days
- EHR Reporting Period 90 days
- Clinical Quality Measure (CQM) Reporting 90 days
Medicaid Patient Volume (MPV) Reporting

Continuous 90-day period from either:

- Previous calendar year
- OR
- Preceding 12 months from the date of attestation
EHR Reporting Period

- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation
Clinical Quality Measure (CQM) Reporting Period

PY 2018 - 2019

Full Reporting Year

PY 2020 - 2021

90 Day Period within Reporting Year
PY2021 Security Risk Analysis (SRA)

SRA Completion Date

PY2021 SRAs be completed anytime in CY2021, even after the date of attestation.

MEIPASS

MEIPASS has new options for providers who wish to use a future SRA completion date.

Supporting Documentation

Providers using a future SRA completion will be required to submit proof that it was completed on or before their estimated complete date.*

*This requirement may be subject to change as federal guidelines are updated.
Preparations
Meaningful Use Best Practices

- Begin tracking Meaningful Use data as soon as possible
- Review data from prior reporting periods
- Create strategies to overcome any identified problem areas
- Reach out to a Regional Extension Centers (RECs) for technical assistance
# Review Checklist

<table>
<thead>
<tr>
<th>2015 CEHRT</th>
<th>Contact and Login Information</th>
<th>Medicaid Enrollment &amp; Medical License</th>
<th>Security Risk Analysis</th>
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<td><img src="image" alt="Phone" /></td>
<td><img src="image" alt="Certificate" /></td>
<td><img src="image" alt="Magnifying Glass" /></td>
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<tr>
<td><img src="image" alt="Cloud" /></td>
<td><img src="image" alt="Users" /></td>
<td><img src="image" alt="Cloud &amp; Computer" /></td>
<td><img src="image" alt="Bar Graph" /></td>
</tr>
<tr>
<td>Public Health and Clinical Data Registry Reporting</td>
<td>MPV Reporting</td>
<td>EHR Reporting</td>
<td>CQM Reporting</td>
</tr>
</tbody>
</table>
Resources and Program Reminders
Program Resources

LISTSERV

YouTube Tutorials

Website

Webinars

Survey
<table>
<thead>
<tr>
<th>Select</th>
<th>Options</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Option 1</td>
<td>ePACES, ETIN, MEIPASS Technical Issues, Enrollment</td>
<td><a href="mailto:meipasshelp@csra.com">meipasshelp@csra.com</a></td>
</tr>
<tr>
<td>Option 2</td>
<td>Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions</td>
<td><a href="mailto:hit@health.ny.gov">hit@health.ny.gov</a></td>
</tr>
<tr>
<td>Option 3</td>
<td>Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status</td>
<td><a href="mailto:MUPublicHealthHelp@health.ny.gov">MUPublicHealthHelp@health.ny.gov</a></td>
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</tbody>
</table>
External Resources

- CMS Final Rules
- CMS Registration & Attestation System
- CMS EHR Incentive Program Information
- CDC EHR Incentive Program Information
- ONC EHR Incentive Program Information
- Certified Health IT Product List
- Health Commerce System (HCS)
- eCQI Resource Center

2020
Regional Extension Centers

NYC Regional Electronic Adoption Center for Health (NYC REACH) *(inside the 5 boroughs of NYC)*

- Website: www.nycreach.org
- Email: nycreach@health.nyc.gov
- Phone: 347-396-4888

New York eHealth Collaborative (NYeC) *(outside the 5 boroughs of NYC)*

- Website: www.nyehealth.org/services/meaningful-use/
- Email: ep2info@nyehealth.org
- Phone: 646-619-6400

2020
EHR Incentive Program Survey

NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

<table>
<thead>
<tr>
<th>Very Dissatisfied</th>
<th>Dissatisfied</th>
<th>Neutral</th>
<th>Satisfied</th>
<th>Very Satisfied</th>
<th>N/A</th>
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<tbody>
<tr>
<td>Timeliness of response</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>Knowledge of staff</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Professionalism/Politeness</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>Quality of resolution</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>Overall experience</td>
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<td>☐</td>
<td>☐</td>
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2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

<table>
<thead>
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<th>Very Dissatisfied</th>
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<th>Satisfied</th>
<th>Very Satisfied</th>
<th>N/A</th>
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<tr>
<td>Ease of navigation</td>
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<td>☐</td>
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<tr>
<td>Trustworthiness of content</td>
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<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Usefulness of content</td>
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<td>☐</td>
<td>☐</td>
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<tr>
<td>Format of resources (e.g. PDF, video, etc.)</td>
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<td>☐</td>
<td>☐</td>
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<td>☐</td>
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<tr>
<td>Timeliness of updates</td>
<td>☐</td>
<td>☐</td>
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</tbody>
</table>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

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