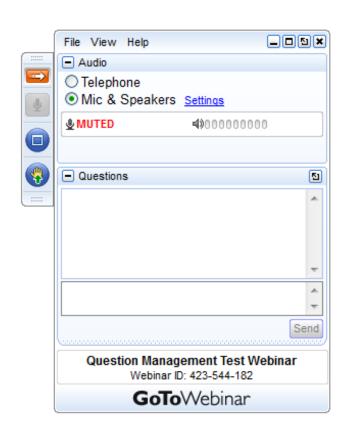
#### **Webinar Logistics**

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listenonly mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the "Questions" section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.







## NY Medicaid EHR Incentive Program, A CMS Promoting Interoperability Program

**Security Risk Analysis (SRA)** 

#### Agenda

- Meaningful Use Objective 1: Protect Patient Health Information
- Safety Areas to Consider
- Common Considerations and Creating an Action Plan
- Resources
- Q&A Session



#### **Commonly Used <u>Acronyms</u>**

| Term    | Description   |  |  |  |  |
|---------|---|--|--|--|--|
| CEHRT   | Certified EHR Technology  |  |  |  |  |
| CMS     | Centers for Medicare and Medicaid Services                            |  |  |  |  |
| CQM     | Clinical Quality Measure  |  |  |  |  |
| EHR     | Electronic Health Record  |  |  |  |  |
| EP      | Eligible Professional   |  |  |  |  |
| ePACES  | Electronic Provider Assisted Claim Entry System                       |  |  |  |  |
| ETIN    | Electronic Transmitter Identification Number                          |  |  |  |  |
| FQHC    | Federally Qualified Health Center                                     |  |  |  |  |
| MEIPASS | MEIPASS Medicaid EHR Incentive Program Administrative Support Service |  |  |  |  |
| MU      | Meaningful Use  |  |  |  |  |
| MURPH   | Meaningful Use Registration for Public Health                         |  |  |  |  |
| PDF     |   |  |  |  |  |
| NPI     | National Provider Identifier  |  |  |  |  |
| RHC     | Rural Health Clinic   |  |  |  |  |
|         |   |  |  |  |  |

# Meaningful Use Objective 1: Protect Patient Health Information



#### What is a Security Risk Analysis?

Eligible Professionals (EPs) participating in the NY Medicaid EHR Incentive Program must conduct an accurate and thorough assessment of the potential vulnerabilities, threats, and risks to the electronic protected health information held by that EP.





#### What is a vulnerability?

"It is a flaw or weakness. It can be in system security procedures, design, implementation, or internal controls that could be accidentally triggered or intentionally exploited and result in a security breach or a violation of the system's security policy."





#### What is a threat?

A threat is the potential for a person or thing to accidentally trigger or intentionally exploit a specific vulnerability.





#### What is a risk?

The U.S. Department of Health & Human Services describes risk as a combination of factors or events:

- 1. What is the likelihood that a given threat will trigger or exploit a vulnerability?
- 2. What is the resulting impact on the provider or organization?





#### **Security Risk Analysis Completion Date**

The SRA MUST be conducted

Within Calendar Year 2021

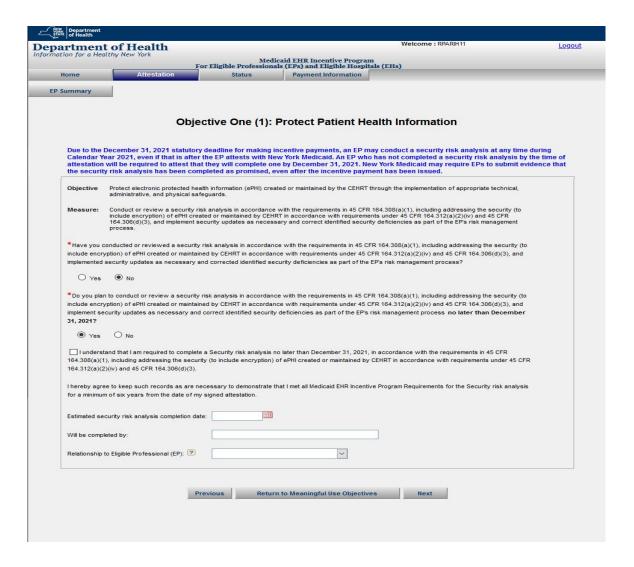
but

Can be completed after the date of attestation





#### **Changes in MEIPASS**

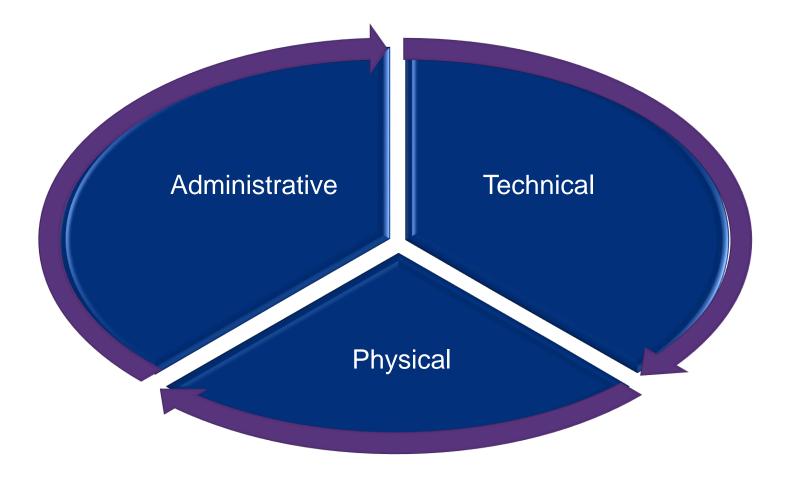




#### **Security Areas to Consider**

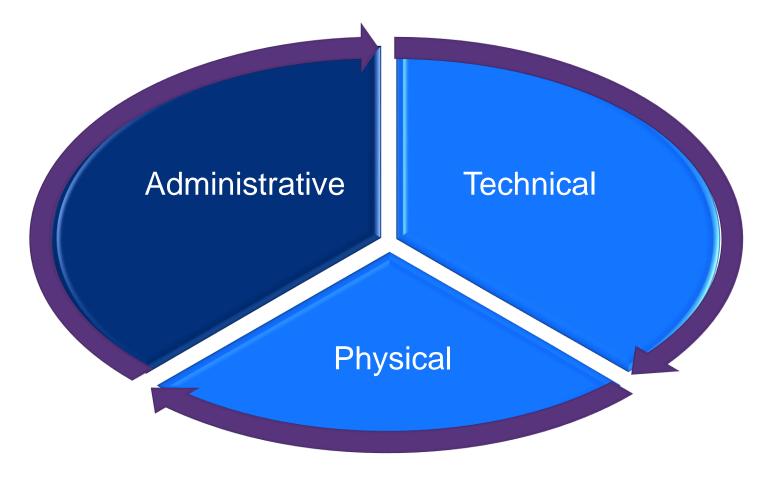


#### **Security Areas**



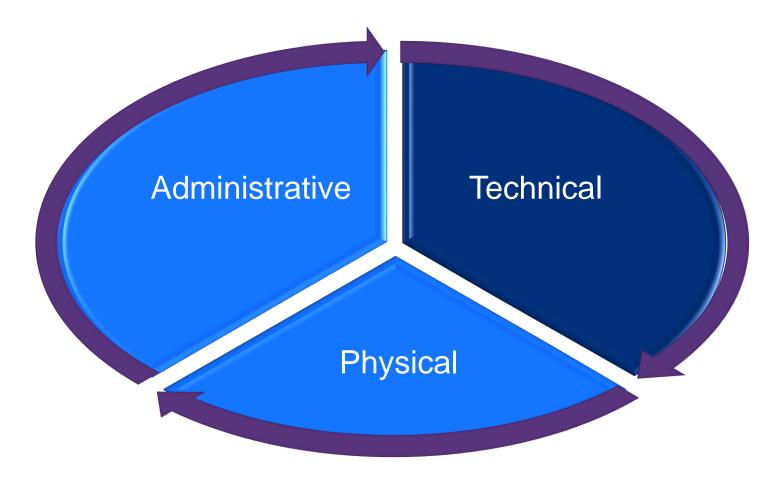


#### **Security Areas: Administrative**



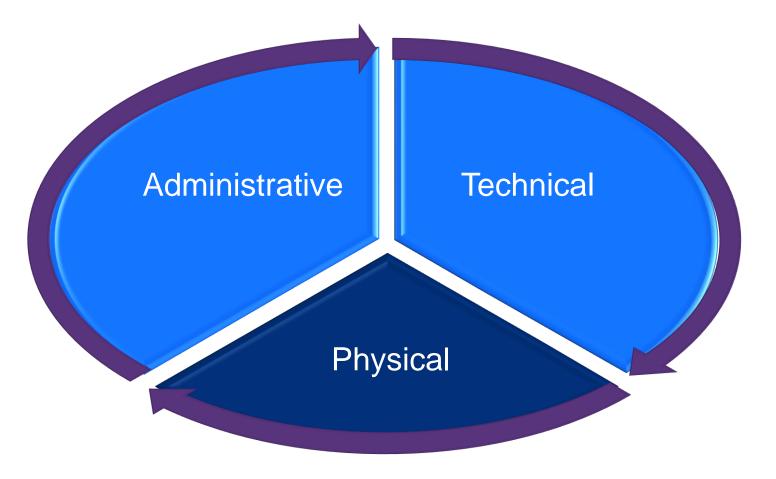


#### **Security Areas: Technical**





#### **Security Areas: Physical**





#### **Additional Considerations**



**Organizational Requirements** 



**Policies and Procedures** 

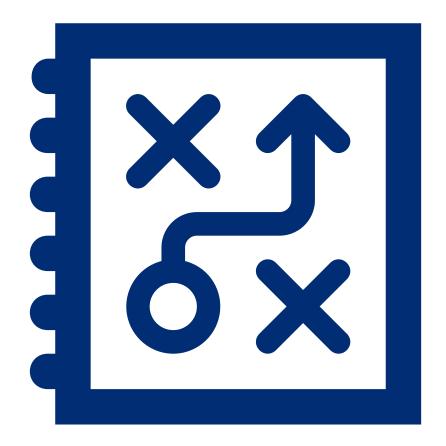
## **Common Steps and Creating an Action Plan**



#### **Common Steps**



## Create an Action Plan





#### **Security Risk Assessment Tool**



The Security Risk Assessment Tool and its associated <u>User Guide (PDF)</u> can be found on the Office of the National Coordinator (ONC) <u>website</u>.



#### Security Risk Assessment Tool Disclaimer

The Security Risk Assessment
Tool is not intended to be an
exhaustive or definitive source on
safeguarding health information
from privacy and security risks.
For more information about the
HIPAA Privacy and Security
Rules, please visit the HHS Office
for Civil Rights Health Information
Privacy website.



### Program Reminders & Resources



#### Security Risk Analysis Specific Resources

- NY EHR Incentive Program SRA Page and Tip Sheet <a href="www.health.ny.gov/ehr">www.health.ny.gov/ehr</a>
- OCR <u>www.hhs.gov/ocr</u>
- ONC <u>www.healthit.gov/topic/privacy-security-and-hipaa/security-risk-assessment</u>
- ONC NIST (National Institute of Standards and Technology)
   http://www.hhs.gov/ocr/privacy/hipaa/administrative/securityrule/securityruleguid
   ance.html



#### **Program Integrity**

Retain all supporting documentation for 6 Years

For post payment audit guidance, contact: <a href="mailto:hitech@omig.ny.gov">hitech@omig.ny.gov</a>

or review the materials available on our website

https://www.health.ny.gov/health\_care/med icaid/redesign/ehr/audit/



#### **Certified EHR Technology (CEHRT)**

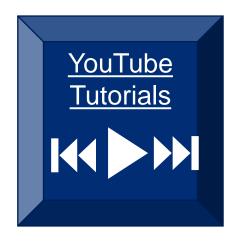
- Minimum requirement: 2015 Edition
- Visit <a href="https://chpl.healthit.gov/">https://chpl.healthit.gov/</a> to obtain the CEHRT ID





#### **Program Resources**













#### NY Medicaid EHR Incentive Program Support Teams

Phone: 1-877-646-5410

| Select   | Types of Questions/Information   | Email                            |
|----------|--|----------------------------------|
| Option 1 | ePACES, ETIN, MEIPASS<br>Technical Issues, Enrollment  | meipasshelp@csra.com             |
| Option 2 | Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions | hit@health.ny.gov                |
| Option 3 | Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status                | MUPublicHealthHelp@health.ny.gov |



#### **Regional Extension Centers**

NYC Regional Electronic Adoption
Center for Health (NYC REACH)
(inside the 5 boroughs of NYC)



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

New York eHealth Collaborative

(NYeC)

(outside the 5 boroughs of NYC)



Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400



#### **EHR Incentive Program Survey**

NEW YORK | Department | Office of Health Insurance

| NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program  |                      |              |            |           |                |         |  |  |  |  |  |
|--|----------------------|--------------|------------|-----------|----------------|---------|--|--|--|--|--|
| Program Satisfaction Survey  |                      |              |            |           |                |         |  |  |  |  |  |
| The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.  1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program. |                      |              |            |           |                |         |  |  |  |  |  |
|  | Very<br>Dissatisfied | Dissatisfied | Neutral    | Satisfied | Very Satisfied | N/A     |  |  |  |  |  |
| Timeliness of response   | 0                    | 0            | 0          | 0         | 0              | 0       |  |  |  |  |  |
| Knowledge of staff   | $\circ$              | $\circ$      | $\circ$    | $\circ$   | 0              | $\circ$ |  |  |  |  |  |
| Professionalism/Politeness   | 0                    | 0            | 0          | 0         | 0              | 0       |  |  |  |  |  |
| Quality of resolution  | $\circ$              | $\bigcirc$   | $\bigcirc$ | $\circ$   | $\circ$        | $\circ$ |  |  |  |  |  |
| Overall experience   | 0                    | 0            | 0          | 0         | 0              | 0       |  |  |  |  |  |
| 2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?  |                      |              |            |           |                |         |  |  |  |  |  |
|  | Very<br>Dissatisfied | Dissatisfied | Neutral    | Satisfied | Very Satisfied | N/A     |  |  |  |  |  |
| Ease of navigation   | 0                    | 0            | 0          | 0         | 0              | 0       |  |  |  |  |  |
| Trustworthiness of content   | $\circ$              | $\circ$      | $\circ$    | $\circ$   | $\circ$        | $\circ$ |  |  |  |  |  |
| Usefulness of content  | 0                    | 0            | 0          | 0         | 0              | 0       |  |  |  |  |  |
| Format of resources  | $\circ$              | $\circ$      | $\circ$    | $\circ$   | $\circ$        | $\circ$ |  |  |  |  |  |
| (e.g. PDF, video, etc.)  |                      |              |            |           | _              |         |  |  |  |  |  |





