Webinar Logistics

• The webinar will begin momentarily.

• For the duration of this webinar you will be in listen-only mode and your station will be muted.

• We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.

• At the end of the presentation we will address your questions during our Q&A session.
NY Medicaid EHR Incentive Program
A CMS Promoting Interoperability Program

Payment Year (PY) 2020 Soft Opening Period
Agenda

• Soft Opening Definition
• PY 2020 Attestation Timeline
• Process Changes
• Reporting Periods & Requirements
  • Patient Volume
  • CQM Reporting & EHR ( Meaningful Use) Reporting
  • Security Risk Analysis
• Pre-Validation
• Resources
Soft Opening Definition
Soft Openings

Soft Openings will be available for both PY2020 & PY2021. These soft openings are early attestation periods that allow qualifying providers to submit in MEIPASS before the official opening of the Payment Year.
Payment Year 2020 Timeline
Payment
Year
2020
Key
Dates

Soft Opening
Soft Opening Start Date:
October 1, 2020

Official Opening
Official Opening Date:
January 1, 2021
Official Opening End Date:
February 15, 2021

Attestation Deadline Extension (ADE) Period
Request Period Begin:
February 15, 2021
Request Period End
March 1, 2021
Final Attestation Date with Approved ADE
March 31, 2021
PY2020 Changes
MEIPASS

Please review the MEIPASS Attestation Walkthrough prior to attesting to review what information is needed to complete your attestation.
Pre-Payment Review & Remediation

All attestations are thoroughly reviewed before being approved for payment. If any issues are found during review, the provider is sent outreach indicating what the problem is and how to resolve it.

Please see the Pre-Payment Review Scenarios webpage for additional details on each possible remediation issue.
New Remediation Outreach Letter Timeline

Initial Outreach Letter -> First Follow-Up Letter -> Final Outreach Letter
Requirements & Reporting Periods
Soft Opening Requirements

Program Thresholds

- Providers must meet all relevant program metrics in these timeframes

MPV Reporting

- Continuous 90-day period
- Ending prior to the date of attestation

EHR & CQM Reporting

- Continuous 90-day period in CY2020
- Ending prior to date of attestation

Prior Attestations

- If a provider attested for PY2019, they must receive payment for that year before attesting in the Soft Opening
Stage 3 Reporting Requirements

Stage 3 Meaningful Use

2015 Edition CEHRT

Reporting Period Requirements

- Medicaid Patient Volume (MPV): 90 days
- EHR Reporting Period: 90 days
- Clinical Quality Measure (CQM) Reporting: 90 days
Certified EHR Technology (CEHRT)

• Minimum requirement: 2015 Edition

• Visit https://chpl.healthit.gov/ to obtain the CEHRT ID
Medicaid Patient Volume (MPV) Reporting

Continuous 90-day period from either:

- Previous calendar year
- OR
- Preceding 12 months from the date of attestation
EHR Reporting Period

- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation
Clinical Quality Measure (CQM) Reporting Period

PY 2018 - 2019
Full Reporting Year

PY 2020
90 Day Period within Reporting Year
Security Risk Analysis

The SRA MUST be conducted

*Within Calendar Year 2020*

and

*Prior to the Attestation Date*
Preparations
Prior Attestations

Before attesting, determine if the provider submitted for PY2019. If they did, ensure the provider has received payment for that submission prior to attesting for PY2020.

Attesting to a new payment year before payment is received for a prior year will remove the older attestation data. This can cause problems, including disqualifying the provider from the incentive payment for the prior year.
Pre-Validations

PY2020 Pre-Validations will be accepted from September 14, 2020 to December 14, 2020

Group Pre-Validations

Individual Pre-Validations
# Payment Year 2020 Pre-Attestation Checklist

| 2015 CEHRT | Public Health and Clinical Data Registry Reporting |
| Contact and Login Information | MPV Reporting |
| Medicaid Enrollment & Medical License | EHR Reporting |
| Security Risk Analysis | CQM Reporting |
Program Integrity

Retain all supporting documentation for 6 Years

For post payment audit guidance, contact: hitech@omig.ny.gov
or review the materials available on our website
https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/
Resources and Program Reminders
Program Resources

- LISTSERV
- YouTube Tutorials
- Website
- Webinars
- Survey
<table>
<thead>
<tr>
<th>Select</th>
<th>Types of Questions/Information</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Option 1</td>
<td>ePACES, ETIN, MEIPASS Technical Issues, Enrollment</td>
<td><a href="mailto:meipasshelp@csra.com">meipasshelp@csra.com</a></td>
</tr>
<tr>
<td>Option 2</td>
<td>Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions</td>
<td><a href="mailto:hit@health.ny.gov">hit@health.ny.gov</a></td>
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<tr>
<td>Option 3</td>
<td>Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status</td>
<td><a href="mailto:MUPublicHealthHelp@health.ny.gov">MUPublicHealthHelp@health.ny.gov</a></td>
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External Resources

CMS Final Rules
CMS Registration & Attestation System
CMS EHR Incentive Program Information
CDC EHR Incentive Program Information
ONC EHR Incentive Program Information
Certified Health IT Product List
Health Commerce System (HCS)
eCQI Resource Center
Regional Extension Centers

NYC Regional Electronic Adoption Center for Health (NYC REACH) (inside the 5 boroughs of NYC)

Website:  www.nycreach.org
Email:  nycreach@health.nyc.gov
Phone:  347-396-4888

New York eHealth Collaborative (NYeC) (outside the 5 boroughs of NYC)

Website:  www.nyehealth.org/services/meaningful-use/
Email:  ep2info@nyehealth.org
Phone:  646-619-6400
EHR Incentive Program Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

<table>
<thead>
<tr>
<th></th>
<th>Very Dissatisfied</th>
<th>Dissatisfied</th>
<th>Neutral</th>
<th>Satisfied</th>
<th>Very Satisfied</th>
<th>N/A</th>
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<tr>
<td>Timeliness of response</td>
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<td>Knowledge of staff</td>
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<td>Professionalism/Punctuality</td>
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<td>Quality of resolution</td>
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<td>Overall experience</td>
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2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

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<th>N/A</th>
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<td>Ease of navigation</td>
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<td>Trustworthiness of content</td>
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<td>Usefulness of content</td>
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<td>Format of resources (e.g., PDF, video, etc.)</td>
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<td>Timeliness of updates</td>
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3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

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2020
Q & A