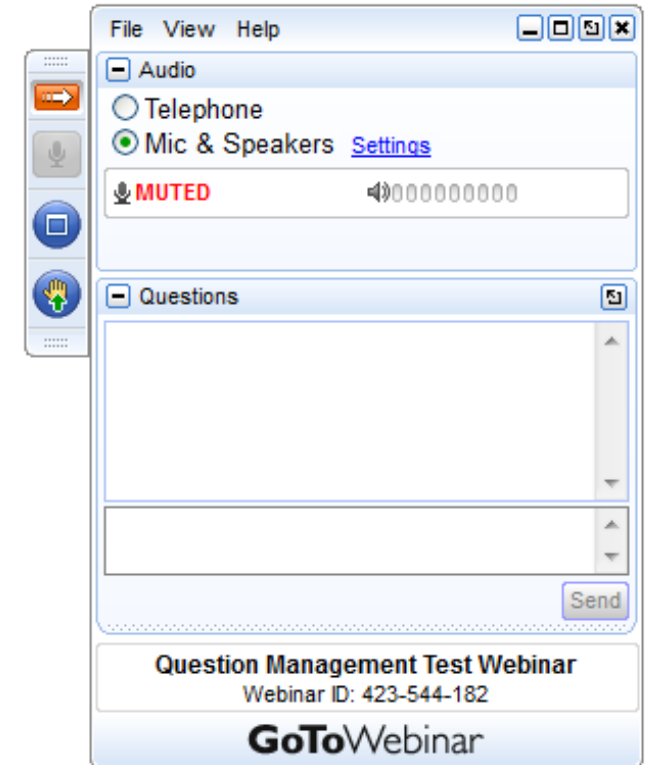


Webinar Logistics

- The webinar will begin momentarily.
- For the duration of this webinar you will be in listen-only mode and your station will be muted.
- We welcome your questions, and you can submit them at any time during the Webinar by typing them in the “Questions” section of the GoToWebinar control panel.
- At the end of the presentation we will address your questions during our Q&A session.





Department
of Health

NY Medicaid EHR Incentive Program A CMS Promoting Interoperability Program

Payment Year (PY) 2020 Soft Opening Period

Agenda

- Soft Opening Definition
- PY 2020 Attestation Timeline
- Process Changes
- Reporting Periods & Requirements
 - Patient Volume
 - CQM Reporting & EHR (Meaningful Use) Reporting
 - Security Risk Analysis
- Pre-Validation
- Resources

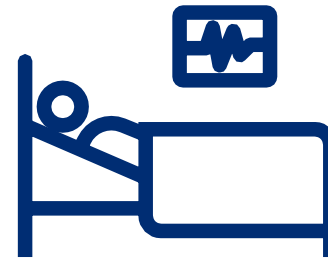


Soft Opening Definition

2020

Soft Openings

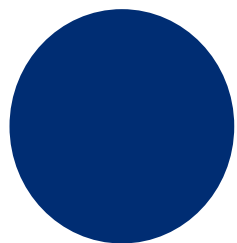
Soft Openings will be available for both PY2020 & PY2021. These soft openings are early attestation periods that allow qualifying providers to submit in MEIPASS before the official opening of the Payment Year.



Payment Year 2020 Timeline

2020

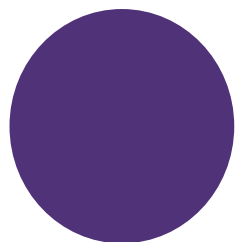
Payment Year 2020 Key Dates



Soft Opening

Soft Opening Start Date:

October 1, 2020



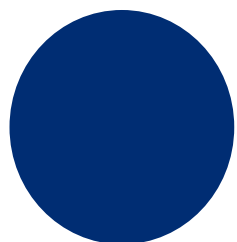
Official Opening

Official Opening Date:

January 1, 2021

Official Opening End Date:

February 15, 2021



Attestation Deadline Extension (ADE) Period

Request Period Begin:

February 15, 2021

Request Period End

March 1, 2021

Final Attestation Date with Approved ADE

March 31, 2021

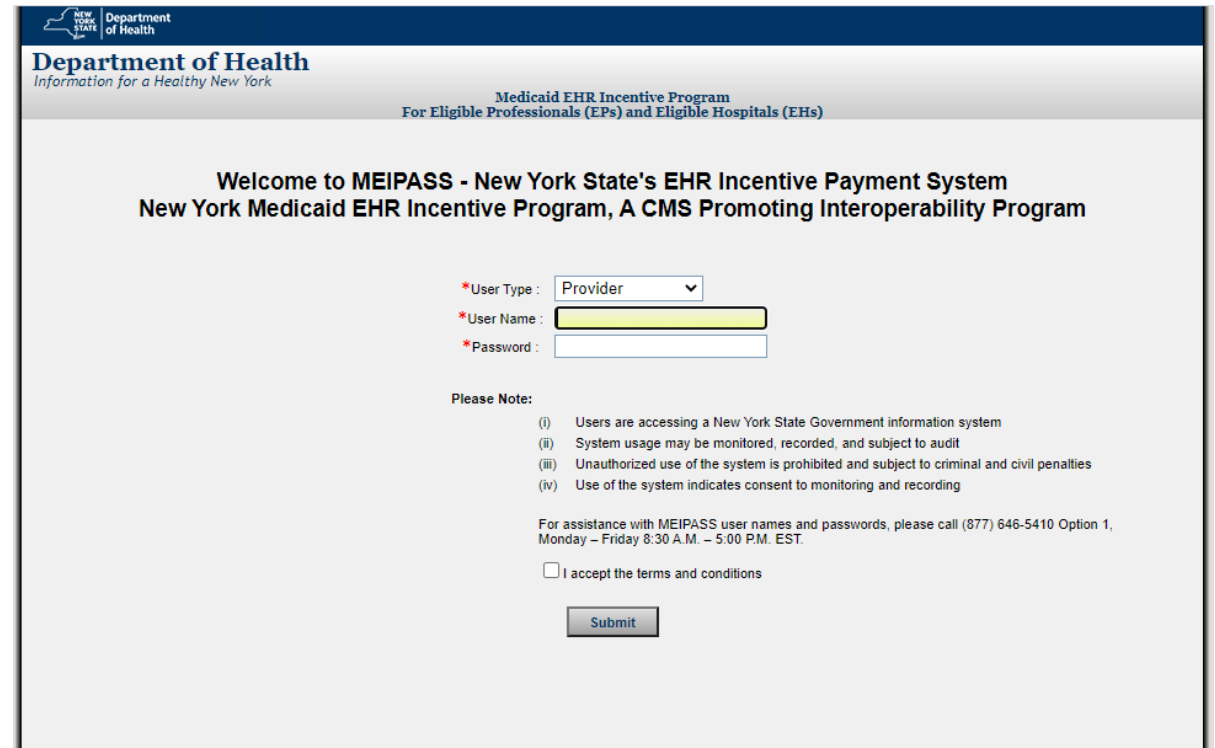
2020

PY2020 Changes

2020

MEIPASS

Please review the [MEIPASS Attestation Walkthrough](#) prior to attesting to review what information is needed to complete your attestation.



The screenshot shows the login interface for the MEIPASS system. At the top, the New York State Department of Health logo is visible on the left, and the text 'Department of Health' and 'Information for a Healthy New York' is on the right. Below this, the title 'Medicaid EHR Incentive Program For Eligible Professionals (EPs) and Eligible Hospitals (EHs)' is centered. The main heading reads 'Welcome to MEIPASS - New York State's EHR Incentive Payment System' and 'New York Medicaid EHR Incentive Program, A CMS Promoting Interoperability Program'. The login form includes three fields: '*User Type:' with a dropdown menu set to 'Provider', '*User Name:' with a text input field, and '*Password:' with a text input field. Below the form is a 'Please Note:' section with four bullet points: (i) Users are accessing a New York State Government information system; (ii) System usage may be monitored, recorded, and subject to audit; (iii) Unauthorized use of the system is prohibited and subject to criminal and civil penalties; (iv) Use of the system indicates consent to monitoring and recording. A note at the bottom of the form provides contact information for assistance: 'For assistance with MEIPASS user names and passwords, please call (877) 646-5410 Option 1, Monday - Friday 8:30 A.M. - 5:00 P.M. EST.' Below this is a checkbox labeled 'I accept the terms and conditions' and a 'Submit' button.

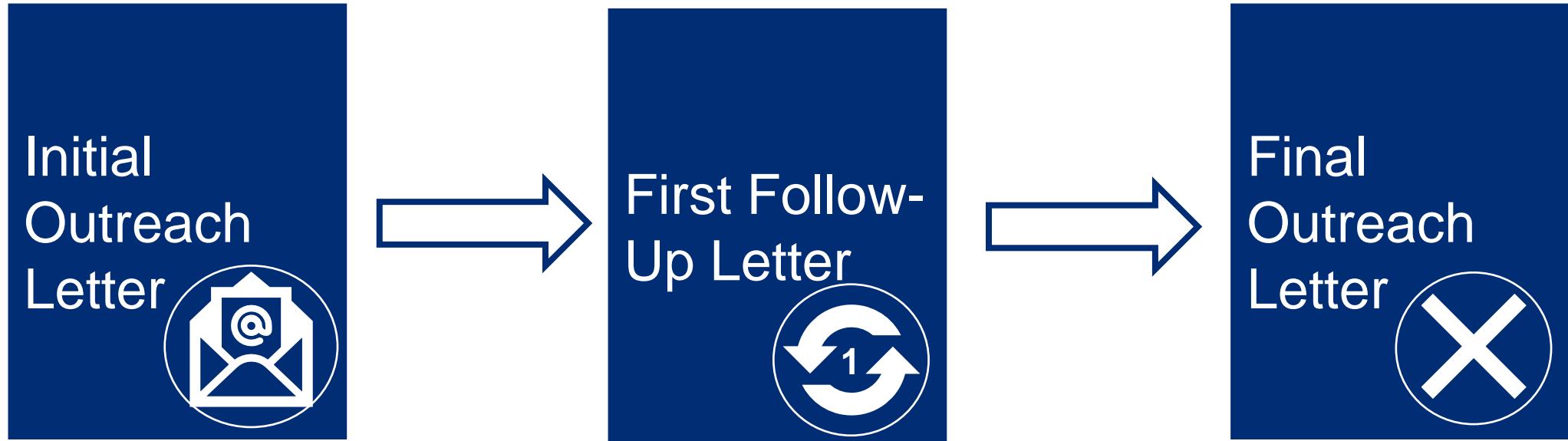
Pre-Payment Review & Remediation



All attestations are thoroughly reviewed before being approved for payment. If any issues are found during review, the provider is sent outreach indicating what the problem is and how to resolve it.

Please see the [Pre-Payment Review Scenarios](#) webpage for additional details on each possible remediation issue.

New Remediation Outreach Letter Timeline



Requirements & Reporting Periods

2020

Soft Opening Requirements

Program Thresholds

- Providers must meet all relevant program metrics in these timeframes

MPV Reporting

- Continuous 90-day period
- Ending prior to the date of attestation



EHR & CQM Reporting

- Continuous 90-day period in CY2020
- Ending prior to date of attestation

Prior Attestations

- If a provider attested for PY2019, they must receive payment for that year before attesting in the Soft Opening

Stage 3 Reporting Requirements

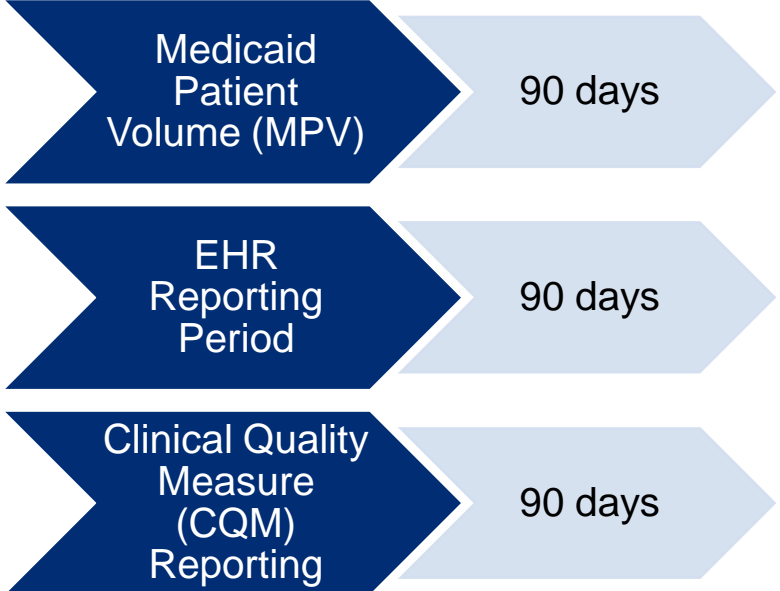
Stage 3 Meaningful Use



2015 Edition CEHRT



Reporting Period Requirements



Certified EHR Technology (CEHRT)

- Minimum requirement: 2015 Edition
- Visit <https://chpl.healthit.gov/> to obtain the CEHRT ID



Medicaid Patient Volume (MPV) Reporting

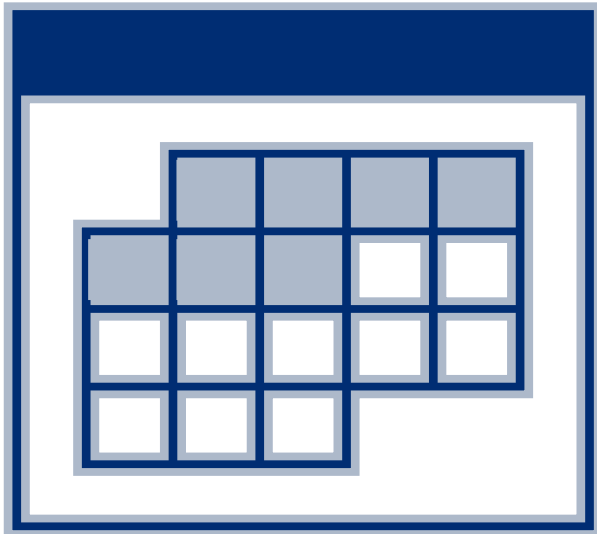
Continuous 90-day period from either:

Previous calendar
year

OR

Preceding 12
months from the
date of attestation

EHR Reporting Period



- Continuous 90-day period
- Within the Reporting Year
- Prior to the date of attestation

Clinical Quality Measure (CQM) Reporting Period

PY 2018 - 2019



PY 2020



Security Risk Analysis

The SRA MUST be conducted

Within Calendar Year 2020

and

Prior to the Attestation Date



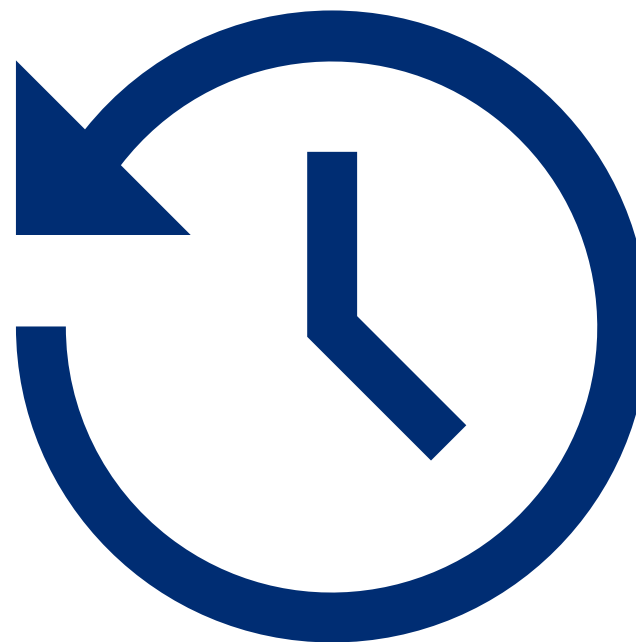
Preparations

2020

Prior Attestations

Before attesting, determine if the provider submitted for PY2019. If they did, ensure the provider has received payment for that submission prior to attesting for PY2020.

Attesting to a new payment year before payment is received for a prior year will remove the older attestation data. This can cause problems, including disqualifying the provider from the incentive payment for the prior year.



Pre-Validations

**PY2020 Pre-Validations will be accepted from
September 14, 2020 to December 14, 2020**



Group Pre-Validations



Individual Pre-Validations

Review Checklist

Payment Year 2020 Pre-Attestation Checklist

2015 CEHRT			Public Health and Clinical Data Registry Reporting
Contact and Login Information			MPV Reporting
Medicaid Enrollment & Medical License			EHR Reporting
Security Risk Analysis			CQM Reporting

Program Integrity



For post payment audit guidance,
contact: hitech@omig.ny.gov
or review the materials available on our
website
[https://www.health.ny.gov/health_care/
medicaid/redesign/ehr/audit/](https://www.health.ny.gov/health_care/medicaid/redesign/ehr/audit/)

Resources and Program Reminders

2020

Program Resources



**NY Medicaid
EHR Incentive
Program
Support Teams**

**Phone:
1-877-646-5410**

Select	Types of Questions/Information	Email
Option 1	ePACES, ETIN, MEIPASS Technical Issues, Enrollment	meipasshelp@csra.com
Option 2	Calculations, Eligibility, Attestation Support and Review, Attestation Status Updates, General Program Questions	hit@health.ny.gov
Option 3	Public Health Reporting Objective Guidance, MURPH Registration Support, Registry Reporting Status	MUPublicHealthHelp@health.ny.gov

External Resources

[CMS Final Rules](#)

[CMS Registration & Attestation System](#)

[CMS EHR Incentive Program Information](#)

[CDC EHR Incentive Program Information](#)

[ONC EHR Incentive Program Information](#)

[Certified Health IT Product List](#)

[Health Commerce System \(HCS\)](#)

[eCQI Resource Center](#)

Regional Extension Centers

**NYC Regional Electronic Adoption
Center for Health (NYC REACH)
(inside the 5 boroughs of NYC)**



Website:

www.nycreach.org

Email: nycreach@health.nyc.gov

Phone: 347-396-4888

**New York eHealth Collaborative
(NYeC)
(outside the 5 boroughs of NYC)**




Website:

www.nyehealth.org/services/meaningful-use/

Email: ep2info@nyehealth.org

Phone: 646-619-6400

EHR Incentive Program Survey



NY Medicaid EHR Incentive Program, a CMS Promoting Interoperability Program

Program Satisfaction Survey

The NY Medicaid EHR Incentive Program strives to deliver the best program experience. Please take a few minutes to complete this survey to help make program improvements.

1. How would you rate the phone and email support provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Timeliness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowledge of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism/Politeness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of resolution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. How would you rate the website features provided by the NY Medicaid EHR Incentive Program?

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	N/A
Ease of navigation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustworthiness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usefulness of content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format of resources (e.g. PDF, video, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timeliness of updates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. How would you rate the webinars hosted by the NY Medicaid EHR Incentive Program?

Q & A

2020